

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Twelfth Revised Contents Sheet 2
Cancels Eleventh Revised Contents Sheet 2

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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ISSUED: March 1, 2024

EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 1
Cancels Original Sheet 1

MISCELLANEOUS SERVICES

APPROVED

M.1 INITIAL CONTRACT PERIODS

(T)

Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.

M.1.1 Directory Listings and Joint User Service

(T)

The length of contract periods for directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period.

The length of contract periods for directory listings, and for joint user service, where the listing does not appear in the directory shall be one month. Such listings may be discontinued any time after expiration of the initial contract period upon notification to the Telephone Company and prior to the closing date of the telephone directory. If notification of discontinuance of the listing or joint user service is not received by the Telephone Company prior to the directory closing date, the contract period shall be that of the new directory.

M.1.1.1 Number of Subscriber Directories

A directory will be provided for every access line. Subscribers who own their equipment will be provided one directory per trunk or network access line leased from the Company. Additional directories may be purchased from the Company Business Office.

M.2 MAPS

(M)

Maps which indicate and define the exchange area limits are filed with the Georgia Public Service Commission as part of the Certificate of Public Convenience and Necessity granted by the Georgia Public Service Commission and are made a part hereof by reference.

(M)

(M) Material previously appeared on Sheet 2 of Section C.

ISSUED: September 11, 2000

EFFECTIVE: October 11, 2000

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 2
Cancels First Revised Sheet 2

MISCELLANEOUS SERVICES

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M.3 LINE MILEAGE

A. Extension Line Mileage ⁽¹⁾

- 1. Extension line mileage applies to off-premises extensions ⁽¹⁾ located within 250 feet of the main station. This service is limited to use with residential and business service, and is not to be used to extend service not apart of the main service. This service will only be provided where technically possible & is subject to the availability of outside plant. The rate is not to be used in conjunction with extending PABX services or where the service must be provided by more than one network access point. Locations requiring more than one network access point are required to be combination main stations. For PABX extensions or services extending beyond 250 feet, see Section T.

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2. Monthly rates apply as follows:

	<u>Monthly Rate</u>
a. Per ¼ mile or fraction thereof, circuit measurement	\$0.63

For cable rental over 250 feet, see Section T.

- 3. For changes applying to private branch exchange stations, not within the same exchange area as the serving switchboard, see Section I of this tariff.
- 4. Off Premise Access Lines are for Analog transmission speeds engineered for a 1000 Hz net loss of 0 to 10 dB.

B. Tie Line Mileage

- 1. For charges applying to tie line mileage within the same exchange area, see Section T of this Tariff.
- 2. For charges applying to tie line mileage connecting switchboards not in the same exchange, see Section T of this Tariff.

C. Private Line Mileage

- 1. For charges applying to private line mileage, see Section T of this Tariff.

D. Foreign Exchange Mileage

- 1. For charges applying to foreign exchange mileage, see Section I of this Tariff.

⁽¹⁾ This service provisioned in or through the Central Office is grandfathered to existing customers effective 11/22/15. This service will not be available to new customers after this date.

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Second Revised Sheet 3
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MISCELLANEOUS SERVICES

APPROVED (C)

M.4 COMBINATION MAIN STATION SERVICE (BRIDGED LINES) ⁽¹⁾

M.4.1 General

Combination service is offered only in connection with business or residence individual lines and will be provided only where facilities are available and satisfactory transmission and signaling arrangements can be furnished.

Such service may be employed where one station is at a business location and the other at a residence or where both stations are at either business or residence locations. However, it is permitted only in connection with services contracted for and used by the same customer.

M.4.2 Equipment Arrangements

The lines are bridged so that the bell at each station will ring when either station is called.

M.4.3 Application of Rates

Each main access line is charged for at the established individual access line business or residence rate, depending on the character of use at each location.

In applying exchange line mileage charges, each main access line service is considered separately and the mileage charges applicable for individual access line service are not charged for each main access line.

Mileage charges do not apply between a main access line location and the auxiliary access position associated with such main access line at the other location, but will apply for the circuit expressly provided for the associated auxiliary access position.

⁽¹⁾ This service provisioned in or through the Central Office is grandfathered to existing customers effective November 22, 2015. This service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 4
Cancels Second Revised Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.5 RESERVED FOR FUTURE USE

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ISSUED: March 1, 2017

EFFECTIVE: May 1, 2017

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 5
Cancels Second Revised Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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M.6 SUSPENSION OF SERVICE

M.6.1 General

- a. Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

M.6.2 Conditions

- a. Service can be temporarily suspended for a minimum of one (1) month. (D)
- b. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities. (D)
- c. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
- d. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
- e. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- f. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
- g. (D)
- h. Bills are rendered at the reduced rate at regular billing dates during the period of suspension. (D)
- i. The customer's listing will be retained in the directory. (D)

ISSUED: January 29, 2024

EFFECTIVE: March 29, 2024

BY: Andrew Peterson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 5.1
Cancels First Revised Sheet 5.1

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.6 SUSPENSION OF SERVICE (Continued)

M.6.2 Conditions (Continued)

- j. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- k. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

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M.6.3 Rates and Charges

- a. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - 1) 911/E911 applicable surcharges will be billed at the full rate.
 - 2) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- b. Non-recurring charges do not apply for reconnection to regular full service.
- c. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

M.7 RESERVED FOR FUTURE USE

ISSUED: January 29, 2024

EFFECTIVE: March 29, 2024

BY: Andrew Peterson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Fourth Revised Sheet 6
Cancels Third Revised Sheet 6

MISCELLANEOUS SERVICES

M.8 RESERVED FOR FUTURE USE

APPROVED (T)(D)

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M.9 CUSTOM CALLING SERVICES

A. General

Custom Calling Service are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions

1. Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

ISSUED: October 25, 2002

EFFECTIVE: November 25, 2002

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
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Section M
Fourth Revised Sheet 7
Cancels Third Revised Sheet 7

MISCELLANEOUS SERVICES

APPROVED

M.9. CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

2. Call Forward-Busy (Customer Programmable) (T)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3. Call Forward-No Answer (Customer Programmable) (T)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

4. Call Forward-Remote Access (T)

This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

5. Call Hold (N)

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

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ISSUED: December 22, 2000

EFFECTIVE: January 22, 2001

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 7.1
Cancels First Revised Sheet 7.1

MISCELLANEOUS SERVICES

APPROVED

M.9. CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

6. 3-Way Calling

(T)

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

7. 6-Way Calling

(N)

This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges.

8. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

(N)

ISSUED: December 22, 2000

EFFECTIVE: January 22, 2001

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 7.2
Cancels First Revised Sheet 7.2

MISCELLANEOUS SERVICE ARRANGEMENTS

M.9. CUSTOM CALLING SERVICES (Continued)

APPROVED

B. Service Descriptions (Continued)

9. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

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GENERAL EXCHANGE TARIFF

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Section M
Third Revised Sheet 7.3
Cancels Second Revised Sheet 7.3

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.9. CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

10. Home Intercom-Enhanced

This service allows customers to establish a talking path between two or more of their extensions. To activate this service, the customer dials one of the access code numbers predetermined by the Company, receives an announcement, and then hangs up the phone. The phone will ring back in one of the distinctive patterns, depending on the access code dialed. Also included in this package is dialable hold, where one extension can transfer an outside call to another extension.

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13. Personal Ringing

This service allows the customer to have up to three distinct telephone numbers on a single line. The second and third numbers will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all three telephone numbers can be forwarded.

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First Revised Sheet 7.4
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MISCELLANEOUS SERVICE ARRANGEMENTS

M.9. CUSTOM CALLING SERVICES (Continued)

APPROVED

B. Service Descriptions (Continued)

14. Speed Call 8

(T)

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

15. Speed Call 30

(T)

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

16. Do-Not-Disturb

(T)

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order the reach the customer.

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17. Toll Restriction

(T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

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NELSON-BALL GROUND TELEPHONE COMPANY
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Section M
Sixth Revised Sheet 8
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MISCELLANEOUS SERVICE ARRANGEMENTS

M.9. CUSTOM CALLING SERVICES (Continued)

APPROVED

B. Service Descriptions (Continued)

18. Toll Restriction with PIN Override

(T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Seventh Revised Sheet 8.1
Cancels Sixth Revised Sheet 8.1

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.9 CUSTOM CALLING SERVICES (Continued)

D. Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and other service, equipment or facilities subscribed to by the customer.

<u>One Service Per Line</u>	<u>Rate Per Month</u>		<u>Activation Code</u>	<u>Deactivation Code</u>
	<u>Res</u>	<u>Bus</u>		
a) Call Forwarding	\$3.00	\$3.00	*72	*73
b) Call Forward-Busy	3.00	3.00	*90	*91
c) Call Forward-No Answer	3.00	3.00	*92	*93
d) Call Forward-Remote Access ¹ (Additive to Call Forwarding)	1.50	2.00	N/A	N/A
e) Call Hold	1.50	1.50	*52	N/A
f) 3-Way Calling	3.50	3.50	N/A	N/A
g) 6-Way Calling	3.50	3.50	N/A	N/A
h) Call Transfer	1.50	1.50	N/A	N/A
i) Call Waiting/Cancel Call Waiting	4.00	4.00	NA/*70	N/A
j) Home Intercom-Enhanced	2.50	2.50	*52, 53 54, 55	N/A
m) Personal Ringing				
1) 2 nd Directory Number	4.00	4.00	N/A	N/A
2) 3 rd Directory Number ¹	1.00 (incremental)	1.00 (incremental)	N/A	N/A
n) Speed Call 8	2.50	3.00	*74	N/A
o) Speed Call 30	3.50	4.00	*75	N/A
p) Do-Not-Disturb	3.50	3.50	*78	*79
q) Toll Restriction	2.50	2.50	N/A	N/A
r) Toll Restriction w PIN override	3.50	3.50	N/A	N/A

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¹ Discounts do not apply to these services.

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Section M
Second Revised Sheet 8.2
Cancels First Revised Sheet 8.2

MISCELLANEOUS SERVICES

APPROVED

M.9 CUSTOM CALLING SERVICES (Continued)

D. Rates and Discounts

2. Multi-Service Discount Plan, Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>	
a) Two Services	\$(1.00)	CFD2	(I)
b) Three Services	(1.50)	CFD3	(I)
c) Four Services	(2.00)	CFD4	
d) Five Services	(3.00)	CFD5	
e) Six Services	(3.75)	CFD6	
f) Seven Services	(5.25)	CFD7	
g) Eight Services	(6.00)	CFD8	
h) Nine Services	(6.75)	CFD9	
i) Ten Services	(7.50)	CFD1	

3. Pay-Per-Use Rates

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
a. Three-Way Calling	\$0.75	\$5.25
b. Call Forwarding	\$0.75	\$5.25

ISSUED: August 22, 2002

EFFECTIVE: September 22, 2002

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 9
Cancels Original Sheet 9

MISCELLANEOUS SERVICES

APPROVED

M. 10 RESERVED FOR FUTURE USE

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ISSUED: March 1, 2017

EFFECTIVE: May 1, 2017

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Fifth Revised Sheet 10
Cancels Fourth Revised Sheet 10

MISCELLANEOUS SERVICES

APPROVED

M.11 DIRECTORY ASSISTANCE SERVICE

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M.11.1 General

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Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

M.11.2 Definitions

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- a. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- c. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

M.11.3 Regulations

(T)

- a. A maximum of two requested telephone numbers is allowed per call.
- b. Rates will apply based on the NPA/NXX requested.
- c. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate.

M.11.4 Rates

(T)

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
a. Local Direct Dialed, Each call	\$0.65
b. National Direct Dialed, per call	\$0.95
c. International Direct Dialed, per call	\$1.50

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Section M
First Revised Sheet 11
Cancels Original Sheet 11

MISCELLANEOUS SERVICES

M.12 RESERVED FOR FUTURE USE

APPROVED

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ISSUED: March 1, 2017

EFFECTIVE: May 1, 2017

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
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Section M
First Revised Sheet 12
Cancels Original Sheet 12

MISCELLANEOUS SERVICES

APPROVED

M.12 RESERVED FOR FUTURE USE (Continued)

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ISSUED: March 1, 2017

EFFECTIVE: May 1, 2017

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
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Section M
First Revised Sheet 13
Cancels Original Sheet 13

MISCELLANEOUS SERVICES

APPROVED

M.12 RESERVED FOR FUTURE USE (Continued)

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ISSUED: March 1, 2017

EFFECTIVE: May 1, 2017

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
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Section M
Second Revised Sheet 14
Cancels First Revised Sheet 14

MISCELLANEOUS SERVICES

APPROVED

M.13. CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

Custom Calling Local Area Signaling Service (CLASS) is a group of custom calling features offered to residential and business customers subscribing to one party local exchange service and to business customers subscribing to Digital Centrex Service, in addition to basic local telephone service.

M.13.2 Definitions

1. Repeat Dialing - This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

Repeat Dialing is available on a flat monthly rate basis.

2. Call Return - This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Return will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

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MISCELLANEOUS SERVICES

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(M)M.13. CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS (Continued)M.13.2 Definitions (Continued)

3. Call Trace - This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated. (C)

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace

Call Trace is available on a pay-per-use basis. Pay-per-use Call Trace will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge. The customer will be assessed the Call Trace fee, that will appear on the customer's next bill, upon completion of a successful trace. (C)(M)

(M) - Material previously appeared on Sheet 14 of Section M.

ISSUED: November 16, 1998

EFFECTIVE: December 16, 1998

BY: G. R. Barnes, President

MISCELLANEOUS SERVICES

APPROVED

M.13. CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS (Continued)M.13.2 Definitions (Continued)

(M)

4. Caller Name - This service identifies the name of the calling party and allows the customer to choose whether or not to answer the call. The calling name is displayed after the first ringing cycle.
5. Caller ID - This feature enables the customer to view on a display unit the Directory Number of local direct dialed incoming telephone calls; with the exception of numbers subject to calling number delivery blocking.
6. Priority Ringing (PR) - This feature provides a distinctive ring to the customer for up to six specific telephone numbers. The customer creates a PR screening list of up to six numbers through an interactive dialing sequence. When calls are received from a number on the PR screening list, the customer is alerted by a (short, long, short) ringing pattern. Calls from numbers not on the PR list will produce a normal ring.

(M)

(M) - Material previously appeared on Sheet 14 of Section M.

ISSUED: November 16, 1998

EFFECTIVE: December 16, 1998

BY: G. R. Barnes, President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 15
Cancels First Revised Sheet 15

MISCELLANEOUS SERVICES

APPROVED

M.13 CUSTOM LOCAL AREA SIGNALING SERVICE – CLASS (Continued)

M.13.2 Definitions (Continued)

If a customer has call waiting and a call is received from a number on the PR screening list, the customer will be given a distinctive call waiting tone. When a telephone number on the screening list also appears on the Preferred Call List, Preferred Call Forwarding will take priority.

7. Preferred Call Forwarding (PCF) - This feature provides the transfer of calls from up to six specific telephone numbers. The customer creates a PCF screening list of up to six telephone numbers through an interactive dialing sequence. Calls are forwarded to the call forwarding telephone number only if the calling number can be matched to the PCF screening list. If the customer has Special Call Rejection (SCR) and a number shows on both PCF and SCR screening lists, SCR has priority until deactivated.
8. Special Call Rejection (SCR) - This application rejects calls from callers on the user's SCR screening list. This service eliminates unwanted calls.
9. Special Call Acceptance (SCA) - This service provides for the acceptance of calls from specific telephone numbers. The customer creates a SCA screening list of telephone numbers through an interactive dialing sequence. Calls are accepted only if the calling number can be matched to the SCA screening list.
10. Anonymous Call Rejection - This service enables a customer to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Company will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID and Caller Name at no charge.

(M)

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(T)

(M)-Material now appears on Sheet 7.3 of this Section.

ISSUED: December 22, 2000

EFFECTIVE: January 22, 2001

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 16
Cancels Original Sheet 16

MISCELLANEOUS SERVICES

APPROVED

M.13. CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS

M.13.3 Regulations and Limitations of Service

1. The service is subject to available facilities and limited to central offices specifically equipped to provide such service. CLASS features are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.
2. Any customer subscribing to Calling Name Delivery will be responsible for the provision of a display device which will be located on the customer's premises.

The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any compatibility of this equipment to perform satisfactorily with the features described herein.

3. Operator assisted calls are designed to override the feature calls for emergency purposes.
4. Coin phones will not be enabled with CLASS features, just as they are not enabled with other custom calling features. However, coin phones will operate with the CLASS system and interaction with all the features will be permitted.
5. Some CLASS services, such as Calling Number Delivery, require customer premises equipment with the capability to receive and display the incoming call information.

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ISSUED: August 4, 1997

EFFECTIVE: September 4, 1997

BY: G. R. Barnes, President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Seventh Revised Sheet 17
Cancels Sixth Revised Sheet 17

MISCELLANEOUS SERVICES

APPROVED

M.13. CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS (Continued)

M.13.4 Rates, Discounts, and Pay-Per-Use Services

a. The following charges are for the features only and are in addition to applicable charges for service.

b. Feature Rates:

<u>One Service Per Line</u>	<u>Rate Per Month</u>		<u>Activation Code</u>	<u>Deactivation Code</u>
	<u>Res</u>	<u>Bus</u>		
Repeat Dialing	\$3.50	\$4.00	*66	*86
Call Return	3.50	4.00	*69	*89
Caller ID - Number (Includes Anonymous Call Rejection)	6.75	5.75	N/A	N/A
Caller ID Blocking (Line and per call) *	0.00	0.00		
Call Trace	6.00	6.00		
Caller ID - Name Delivery (Includes Anonymous Call Rejection)	8.25	7.50	N/A	N/A
Priority Ringing	3.50	4.00	*61	N/A
Preferred Call Forwarding	3.50	3.50	*63	N/A
Special Call Rejection	3.50	4.00		
Special Call Acceptance	3.50	3.50	*64	N/A
Anonymous Call Rejection	3.50	4.00	*77	*87

* Feature is offered free of charge upon customer's request.

c. Pay-Per-Use Rates

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
1. Call Return	\$ 0.75	\$ 7.50
2. Call Trace	3.00	12.00

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GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 17.1
Cancels First Revised Sheet 17.1

MISCELLANEOUS SERVICES

APPROVED

M.13. CUSTOM LOCAL AREA SIGNALING SERVICE - CLASS (Continued)

M.13.4 Rates, Discounts, and Pay-Per-Use Services (Continued)

d. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	\$(1.00)	ACSR2
b) Three Services	(2.00)	ACSR3
c) Four Services	(3.00)	ACSR4
d) Five Services	(4.00)	ACSR5
e) Six Services	(5.00)	ACSR6
f) Seven Services	(6.00)	ACSR7
g) Eight Services	(7.00)	ACSR8

Caller ID Blocking and Pay-Per-Use Services are not offered as part of the above discount package.

e. Privacy Pack (Residential Customers Only)

(C)

The Privacy Pack combine five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month \$9.95

¹ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 18
Cancels Second Revised Sheet 18

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 19
Cancels Second Revised Sheet 19

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 20
Cancels Second Revised Sheet 20

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 21
Cancels Original Sheet 21

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 22
Cancels Original Sheet 22

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 23
Cancels Original Sheet 23

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 24
Cancels Original Sheet 24

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 25
Cancels Original Sheet 25

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 26
Cancels Original Sheet 26

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 27
Cancels Original Sheet 27

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 28
Cancels Original Sheet 28

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 29
Cancels Original Sheet 29

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 30
Cancels Original Sheet 30

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 31
Cancels Original Sheet 31

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 32
Cancels Original Sheet 32

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 33
Cancels Original Sheet 33

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 34
Cancels First Revised Sheet 34

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 35
Cancels Original Sheet 35

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 36
Cancels Original Sheet 36

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 37
Cancels Original Sheet 37

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 38
Cancels Original Sheet 38

MISCELLANEOUS SERVICES

APPROVED

(D)

(D)

ISSUED: September 22, 2015

EFFECTIVE: November 22, 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 39
Cancels Original Sheet 39

MISCELLANEOUS SERVICES

APPROVED

M.15 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)⁽¹⁾

(C)

A. GENERAL DESCRIPTION

1. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture provides for Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.
2. ISDN-PRI uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT

1. An ISDN-PRI arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI ISDN arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels and they carry the actual voice or data. Another channel, called the Delta or D Channel, is used to transport signaling for the other 23 channels. This configuration is known as 23B+D.
 - a. **B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of a PRI may carry:
 - (1) Circuit-Switched Voice
 - (2) Circuit-Switched Data
 - b. **D Channel** - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

(1) This service will be grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 40
Cancels Original Sheet 40

MISCELLANEOUS SERVICES

APPROVED

M.15 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)⁽¹⁾ (C)
(Continued)

B. PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT (Continued)

- 2. **Primary Rate Access Facility** - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 mbps DS1 carrier (T1 facility).
- 3. **Multiple PRI Arrangement** - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to a PRI arrangement. With the multiple PRI arrangement, the D Channel in the first PRI facility is used to transport signaling for additional PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities, thereby increasing channel efficiency.
- 4. **D Channel Backup** - In Multiple PRI Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel. This can be offered when more than one PRI is provided to the same customer in order to provide redundancy of the signaling channel.
- 5. **ISDN-PRI Failover Solution** - Allows a customer's incoming ISDN-PRI traffic to overflow to a predetermined alternate route in an out of service situation. The incoming traffic is forwarded to a remote call forward number and then forwarded to one or more basic access lines in a hunt group.

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C. CIRCUIT SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per call basis and can carry circuit-switched voice or circuit-switched data. Circuit switched related services include:

- 1. **Clear Channel Capability** - A characteristic of the transmission paths on the "B" channel that allows the full bandwidth on the "B" channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.
- 1. **Dedicated Trunk Groups** - The B Channels of a PRI can be dedicated for calls to and from the public network: Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

(1) This service will be grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
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First Revised Sheet 41
Cancels Original Sheet 41

MISCELLANEOUS SERVICES

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M.15 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)⁽¹⁾ (C)
(Continued)

C. CIRCUIT SWITCHED SERVICE DESCRIPTIONS (Continued)

3. **Primary Rate Call-By-Call Service** - The Primary Rate Call-By-Call (CBC) feature offers access to additional services such as:

- Foreign Exchange,
- Tie Trunk,
- InWATS,
- and OutWATS

via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).

4. **Multiple Directory Numbers** - Each PRI includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.

5. **Advanced Calling Services** - ISDN-PRI can support access to the following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:

- a. **Caller ID - Basic**- This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

(1) This service will be grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date. (C)
(C)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

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First Revised Sheet 42
Cancels Original Sheet 42

MISCELLANEOUS SERVICES

APPROVED

M.15 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)⁽¹⁾ (C)
(Continued)

D. TECHNICAL SPECIFICATIONS

1. **Transmission Specifications** - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Q.931 Signaling
- Data Rate = 64 kbps clear or kbps restricted
- D Channel = 24th channel on the T1 facility

2. **Customer Premise Equipment (CPE) and Facilities** - Compatible CPE is required to utilize ISDN-PRI. All equipment used to interface with these services is required to conform with ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

(1) This service will be grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date. (C)
(C)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

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MISCELLANEOUS SERVICES

APPROVED

M.15 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)⁽¹⁾ (C)
(Continued)

E. REGULATIONS AND CONDITIONS

1. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.
2. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.
 - a. The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.
 - (1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.
 - (2) Mileage Charges: Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.
3. Payment for Service:
 - a. The minimum charge period for services provided under this tariff is one month.
 - b. The customer may choose to pay for the service on a month-to-month basis.
 - c. Suspension of service is not allowed.
4. Directory Listings: One directory listing is provided without charge for each ISDN-PRI customer. Additional listings may be provided as specified for Additional Listing Service in the Rates & Charges section of this ISDN-PRI tariff.

(1) This service will be grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date. (C)
(C)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

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First Revised Sheet 44
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MISCELLANEOUS SERVICES

APPROVED

M.15 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)⁽¹⁾ (C)
(Continued)

E. REGULATIONS AND CONDITIONS (Continued)

5. Billable Call Treatment: Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside of the Local Service Area.
6. Customer Premise Equipment (CPE):
 - a. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
 - b. The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.
7. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
8. Service Establishment Charges do not apply for the establishment of the Communication Channels when the customer signs an agreement to subscribe to ISDN-PRI for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Service Establishment Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace ISDN-PRI service.

(1) This service will be grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date. (C)
(C)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

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MISCELLANEOUS SERVICES

M.15 INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE (ISDN-PRI)⁽¹⁾
(Continued)

(C)

F. RATES AND CHARGES

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE PRIMARY RATE INTERFACE (PRI) ISDN-PRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Service Establishment (Nonrecurring Rates)
1. ISDN-PRI ACCESS:		
a. ISDN-PRI Access Facility (first mile)	Included in ISDN-PRI Rate (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. PRI Access Facility - Mileage Charges (each additional mile)	\$20.00/each additional mile	Included in ISDN-PRI Service Establishment (Communication Channels Svc Establishment)
2. COMMUNICATION CHANNELS:		
a. B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1,000.00 \$1,000.00
b. T1/PRI Rearrangement Charge (In Lieu of \$1,000.00 Service Establishment Charge when the customer already has a T1 in place)	N/A	\$200.00
c. D Channel Backup	\$100.00	\$150.00
d. Directory Numbers: Primary Directory Number (w/each ISDN-PRI) Additional Directory Numbers	No Charge \$2.00/Directory Number	No Charge \$25.00/Initial Service Establishment Request
e. ISDN PRI Fallover Solution	No Charge	No Charge
3. CIRCUIT SWITCHED FEATURES:		
a. Features:		
1. Clear Channel Capability	No Charge	No Charge
2. Call-by-Call Capability for the following:		
a. Public Network Calls (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
b. DID	No Charge	No Charge
c. FX: All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d. Tie Facility: All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e. InWATS: All existing tariff rates apply to measured InWATS.	\$10.00	\$50.00
f. OutWATS: All existing tariff rates apply to measured OutWATS.	\$10.00	\$50.00
3. Advanced Calling Services: Caller ID - Basic (per PRI)	Included w/ISDN-PRI (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. Subsequent Feature Additions/Changes: Feature Additions/Changes per PRI	N/A	\$50.00
c. Move Charge To Move ISDN-PRI Service, per PRI	N/A	\$25.00

(N)

(1) This service will be grandfathered to existing customers effective May 1, 2018. This service will not be available to new customers after this date.

(C)
(C)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 46
Cancels Second Revised Sheet 46

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.16 N11 SERVICES

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211" (Not Available)

211 is assigned for community information and referral services.

"311" (Not Available)

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

(C)

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions, and rates specified in section F of this Tariff. Directory listings may be provided for 711 Service at no charge.

ISSUED: February 12, 2007

EFFECTIVE: March 15, 2007

BY: Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 47
Cancels First Revised Sheet 47

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.16 N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

5. Access to N11 is not available to the following classes of service:
 - 1+
 - 0+, 0-(credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.
 6. Suspension of N11 Service is not allowed.
 7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
 8. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
 9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
 10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
 11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.
- If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

ISSUED: July 26, 2006

EFFECTIVE: August 25, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Original Sheet 47.1

MISCELLANEOUS SERVICE ARRANGEMENTS

M.16 N11 SERVICES (Continued)

APPROVED

C. Conditions and Limitations (Continued)

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
17. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

ISSUED: July 26, 2006

EFFECTIVE: August 25, 2006

BY: Paul E. Pederson, Vice-President

(C)

(C)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Original Sheet 47.2

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.16 N11 SERVICES (Continued)

(C)

C. Conditions and Limitations (Continued)

- 19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- 20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
- 21. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
- 22. This service will also be subject to the general regulations of the Company as listed in Section B of this tariff.

D. Rates and Charges²

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	<u>Nonrecurring Charge</u>
1. Service Order Charge, per point-to number	(1)
2. Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$500.00
3. Change point-to number per Subscriber request Per central office	\$13.50

(1) Service Order Charges as specified in Section D will apply.
² There is no charge for 711 Service.

(C)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 48
Cancels Second Revised Sheet 48

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.17 RELOCATION FORWARDING SERVICE (RFS)

(C)

A. General

- 1. Relocation Forwarding Service (RFS) is a business service which accepts calls to special telephone numbers in ESS central offices programmed for this service and automatically forwards them to a customer's terminating premises equipment. (C)
- 2. RFS service is offered subject to availability of suitable facilities. (C)
- 3. RFS service is not offered where the terminating station is a coin telephone. (C)
- 4. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities. (C)
- 5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge. (C)
- 6. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed. (C)
- 7. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point. (C)
- 8. Service is not available on ported numbers or to Internet Service Providers. (C)

B. Rates and Charges

- 1. The following RFS rate is charged to the subscriber in addition to local charges specified elsewhere in the tariff. (C)

	<u>Per Month</u>	<u>Trans. Code</u>	
Relocation Forwarding Service	\$36.00	CCBRF	(C)

ISSUED: February 3, 2015

EFFECTIVE:

APR 05 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 49
Cancels Second Revised Sheet 49

MISCELLANEOUS SERVICE ARRANGEMENTS

M.17 RELOCATION FORWARDING SERVICE (RFS) (Continued)

APPROVED

(C)

B. Rates and Charges (Continued)

2. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (i) a charge for that portion of the call from the originating station to the call forwarding location, and (ii) a toll charge for that portion of the call from the call forwarding location to the terminating premises equipment. The respective charge for each such portion shall be as follows:

a. Between the originating station and call forwarding location.

The charge between the originating station and the call forwarding telephone number location shall be the charge specified in applicable tariffs for the type of call involved chargeable to the originating station with the exception of collect toll calls which shall be billed to the RFS customer.

(C)

b. Between the call forwarding location and the terminating premises equipment.

The RFS customer is responsible for the customer-dialed station-to-station toll charges specified in applicable tariffs. The above charge applies to all calls answered at the terminating premises equipment, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

(C)

ISSUED: February 3, 2015

EFFECTIVE:

APR 06 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 50
Cancels Second Revised Sheet 50

MISCELLANEOUS SERVICE ARRANGEMENTS

M.17 RELOCATION FORWARDING SERVICE (RFS) (Continued)

APPROVED

(C)

B. Rates and Charges (Continued)

3. Nonrecurring Charges

Service connection charges as stated in Section D are applicable.

- a. Per remote call forwarding feature arranged for service.
- b. To change the number at the call forwarding location.
- c. To change the number to which calls are forwarded at the request of the customer.
- d. To change both numbers as in b. and c. above at the same time.

4. Minimum Contract Period

The minimum contract period for this service is one months.

(C)

ISSUED: February 3, 2015

EFFECTIVE: APR 06 2015

BY: Joel Dohmeier Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Sixth Revised Sheet 51
Cancels Fifth Revised Sheet 51

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.18 TOTAL TALK PACK

A. General

- 1. Total Talk Pack is an optional Business service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹ (T)
 - a. Business³ One-Party Line (D)
 - b. Touch Tone
 - c. Three-Way Calling & Call Waiting (Custom Calling Services)
 - d. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - e. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- 3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section D of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
- 5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack.

³ This service is grandfathered to existing Business customers effective January 26, 2011. This service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Ninth Revised Sheet 52
Cancels Eighth Revised Sheet 52

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.18 TOTAL TALK PACK (Continued)

B. Conditions and Limitations (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>	
3. Business ⁵ , Nelson & Marble Hill exchanges		(D)
Local Bundle, per line		
Month to Month	\$60.05	
18 Month	\$53.15	
3 Year	\$50.85	
4. Business ⁵ , Big Canoe exchange		(D)
Local Bundle, per line	\$50.05	

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

⁵ This service is grandfathered to existing Business customers effective January 26, 2011. This service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 53
Cancels Original Sheet 53

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

(D)

(D)

ISSUED: March 1, 2018

EFFECTIVE: May 1, 2018

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 54
Cancels First Revised Sheet 54

MISCELLANEOUS SERVICE ARRANGEMENTS

M.19 TOTAL CHOICE PRO¹

APPROVED

(C)

A. General

1. Total Choice Pro is an optional service package. The package permits a business customer to receive basic dial tone service and certain features for a flat monthly rate for each subscriber line provided. Total Choice Pro includes the following services:
 - a) Business One-Party Line
 - b) Caller ID Deluxe
 - c) Three additional Advanced Calling Services and/or Customer Calling Services (customer may have a combination of ACS and CCS)
 - d) Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. General rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply.
2. Rules, regulations, and limitations of services provided in this package specified elsewhere in the Company's tariffs will apply.
3. Customers can choose from a month to month plan or contract for a 18 month or three-year discounted plan. The rates for the two-year and three-year plans are guaranteed for the initial term of the contract.
4. Subscribers of this Plan are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.
5. Service Charges, as described in Section D of this tariff, apply to requests for new and additional Total Choice Pro lines, and moves of existing lines. Service Charges will not apply when a customer switches from Basic Local service to one of the Total Choice Pro rate options. Service Charges also will not apply to an upgrade in plans offered from a month to month to 18 month or three-year agreement or from a 18 month agreement to a three year agreement.
6. Total Choice Pro customers on the month-to-month plan may terminate or change their enrollment in the Plan at any time upon notice to the company without incurring any additional charges.

¹ This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

(C)
(C)

ISSUED: March 17, 2006

EFFECTIVE: April 16, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 55
Cancels First Revised Sheet 55

MISCELLANEOUS SERVICE ARRANGEMENTS

M.19 TOTAL CHOICE PRO¹ (Continued)

APPROVED

(C)

B. Conditions and Limitations (Continued)

- 7. Customers on the 18 month or three year plan, who terminate service prior to the conclusion of the two or three year agreement, will incur a liability charge. The Customer will be retroactively billed for difference between the current plan and the most recently expired term offered (month-to-month or 18 month) as if the Customer had initially ordered that service plan. The liability charge will not apply if the customer replaces the package option with other services such as ISDN-PRI, DTS, and Centrex from the Company.
- 8. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Total Choice Pro services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Monthly Rate</u>	<u>18 Month Monthly Rate</u>	<u>3 Year Monthly Rate</u>
Nelson & Marble Hill exchanges	\$57.00	\$52.50	\$47.00
Big Canoe exchange	Not Available		

¹ This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 56
Cancels Original Sheet 56

MISCELLANEOUS SERVICE ARRANGEMENTS

M.21 TOTAL CHOICE-HOME PACKAGE²

APPROVED

(C)

A. General

1. Total Choice-Home is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Choice-Home subscriber line provided. Total Choice-Home includes the following services:¹
 - a. Residential One-Party Line
 - b. Touch Tone
 - c. Customer Choice of any one ACS or CCS feature
 - d. Caller ID Deluxe
 - e. Standard Voice Mail Box (deregulated service)
 - f. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Choice-Home customers may terminate their enrollment in the Plan at any time upon notice to the company without incurring any additional charges.
3. Unless terminated by the Total Choice-Home customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section D of this tariff, apply to requests for new and additional Total Choice-Home lines, and moves of existing lines. Service Charges will not apply when the Total Choice Home package replaces existing Local Exchange Service or if the customer requests a change from the Total Choice-Home package back to Local Exchange Service.
5. Total Choice-Home customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS True Talk's Total Choice-Home package.

² This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

(C)
(C)

ISSUED: March 17, 2006

EFFECTIVE: April 16, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Eleventh Revised Sheet 57
Cancels Tenth Revised Sheet 57

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.21 TOTAL CHOICE-HOME PACKAGE² (Continued)

B. Conditions and Limitations (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Total Choice-Home services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
- 8. Message call detail will be provided with this plan.

C. Rates¹

	<u>Rate Per Month</u>	
1. Residence (Nelson & Marble Hill exchanges)		
Local Bundle, per line	\$34.72 ³	(I)
2. Residence (Big Canoe Exchange)		
Local Bundle, per line	\$34.72 ⁴	(I)

¹ Customers must also subscribe to TDS True Talk's Total Choice-Home package to be eligible for this rate.

² This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

³ The maximum allowable rate is \$34.72

⁴ The maximum allowable rate is \$34.72

(C)
(C)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Sixth Revised Sheet 58
Cancels Fifth Revised Sheet 58

M.22 Reserved for Future Use

(T)

(D)

(D)

ISSUED: November 15, 2018

EFFECTIVE: January 14, 2019

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 59
Cancels Original Sheet 59

APPROVED

M.23 TOTAL CHOICE RETURN¹

(C)

A. Total Choice-Home

Any residential customer who has switched their local service from Nelson-Ball Ground Telephone Company to another provider and then switches their local service back to Nelson-Ball Ground Telephone Company by purchasing the Total Choice-Home package will receive 50% off the billed Total Choice-Home rate for a period of 6 months. After the 6 month period, customers will be required to pay the full rate for the bundled package. In order to receive this discount, customers must retain service for a period of 12 months.

B. Total Choice-Pro

Any business customer who has switched their local service from Nelson-Ball Ground Telephone Company to another provider and then switches their local service back to Nelson-Ball Ground Telephone Company by purchasing the Total Choice Pro package will receive 50% off the billed Total Choice Pro rate for a period of 3 months. After the 3 month period, customers will be required to pay the full rate for the bundled package. In order to receive this discount, customers subscribing to the Month-to-Month package will be required to retain service for a period of 6 months. Customers subscribing to one of the term plans, must retain service for the length of their contract.

C. Restrictions and Liability Criteria

1. The number or line on which the service qualifying for this promotion will be provisioned must have local service within Nelson-Ball Ground territory from another provider. The customer must switch this local service to Nelson-Ball Ground Telephone Company.
2. Customers must request service at the same address and in the same name, unless the customer is planning an imminent move from one address in Nelson-Ball Ground territory to another address in Nelson-Ball Ground territory within 30 days of switching their service to Nelson-Ball Ground Telephone Company. In the case of an imminent move, the Nelson-Ball Ground representative can offer this discount to the customer and place the order at the new address.
3. This offer is valid for only one (1) service line at the intended local service address.
4. If the customer cancels or discontinues one or more of the services included in the bundle, they will be ineligible for the discount.
5. Nelson-Ball Ground Telephone Company reserves the right to terminate this program at any time.

¹ This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

(C)
(C)

ISSUED: March 17, 2006

EFFECTIVE: April 16, 2006

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 60
Cancels Original Sheet 60

MISCELLANEOUS SERVICE ARRANGEMENTS

M.24 SMART PACK LITE

APPROVED

(C)

1 General

Smart Pack Lite is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Smart Pack Lite subscriber line provided. Smart Pack Lite includes the following services:

- a. Residential One-Party Line
- b. Caller ID Deluxe
- c. One CCS or ACS feature of the customer's choice
- d. Inside Wire Maintenance (deregulated service)

2 Conditions and Limitations

- a. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- b. Customers must sign a one-year contract in order to subscribe to Smart Pack Lite.
- c. Customers will incur an early termination fee if they disconnect Smart Pack Lite prior to the end of their one-year commitment.
- d. Unless terminated by the Smart Pack Lite customer or the Company, a customer will remain enrolled in the Plan, as amended from time to time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- e. Smart Pack Lite customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

This service is grandfathered to existing Residential customers effective January 7, 2009.
The service will not be available to new customers after this date.

(C)
(C)

ISSUED: November 24, 2008

EFFECTIVE: January 7, 2009

BY Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Thirteenth Revised Sheet 61
Cancels Twelfth Revised Sheet 61

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.24 **SMART PACK LITE**⁴ (Continued)

2. Conditions and Limitations

- f. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Smart Pack Lite services converted to the applicable tariff rates. Service Charges will not apply for converting services back to the tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates^{1, 2, 3}

	<u>Rate Per Month</u>	
1. Residence (Nelson & Marble Hill)		
Local Bundle, per line	\$30.02 ⁵	(I)
2. Residence (Big Canoe)		
Local Bundle, per line	\$30.02 ⁶	(I)
3. Early Termination Fee	\$99.00	

¹ Effective January 1, 2007, customers will be required to subscribe to TDS Telecom's DSL Service to be eligible for this rate. Customers that subscribed to this bundle prior to this date will be excluded from this requirement.

² New customers that subscribe to Smart Pack Lite will receive a waiver of all installation charges.

³ Customers that subscribe to Smart Pack Lite will receive a discount of 50% off their first 6 months of service.

⁴ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

⁵ The maximum allowable rate is \$30.02 (Marble Hill/Nelson)

⁶ The maximum allowable rate is \$29.34 (Big Canoe)

(C)
(C)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Eighteenth Revised Sheet 62
Cancels Seventeenth Revised Sheet 62

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.25 SAFETY LINE SERVICE ²

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunication service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 3 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers and Non Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Bundle Base Rate – DSL Market A	\$56.20 ^{1,3}
Bundle Base Rate – DSL Market B	\$56.20 ^{1,3}

- ¹ Other data speeds may be available for an additional charge.
- ² This service is grandfathered to existing customers effective August 1, 2012. This service is not available to new customers as of this date.
- ³ The maximum allowable rate is \$54.17 (Marble Hill/Nelson).
The maximum allowable rate is \$50.69 (Big Canoe).

(C)
(C)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 63
Cancels Second Revised Sheet 63

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.26 STAR PACKAGES ³

(C)

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Expanded Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.²

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Expanded Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance¹ calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Expanded Package
Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance¹ calling

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.
 2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.
 3 This service is grandfathered to existing customers, effective March 15, 2023. The service will not be available to new customers after this date.

(C)
(C)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Thirteenth Revised Sheet 64
Cancels Twelfth Revised Sheet 64

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.26 **STAR PACKAGES**² (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7. Customers may upgrade their Voice Mail Service package for an additional fee.
8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		<u>Rate Per Month</u>	
1.	Residence		
	a) 3 STAR Expanded Package, per line	\$25.49 ^{1,3}	(I)
	b) 4 STAR Expanded Package, per line	\$35.49 ^{1,3}	
	c) 5 STAR Expanded Package, per line	\$45.49 ^{1,3}	(I)
2.	Package Upgrade	\$5.00	

¹ The maximum allowable rate is \$24.97 (3 Star) \$34.97 (4 Star) & \$44.97 (5 Star) Marble Hill/Nelson. (C)
The maximum allowable rate is \$24.97 (3 Star) \$34.97 (4 Star) & \$44.97 (5 Star) Big Canoe. (C)

² This service is grandfathered to existing customers, effective March 15, 2023. The service will not be available to new customers after this date.

³ These increases are effective on the Company's May bill cycle date. (T)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Original Sheet 65

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.27 CUSTOMIZED 911 (C911)

A General

Customized 911 (C911) is an optional service that allows a PBX customer to provide specific information for their PBX station telephone numbers or business lines in addition to the primary number information for 911 call records. The information is sent to the Company. The Company processes the information using the standard 911 process for each county.

B. Conditions

- 1 The customer shall provide the Company with accurate, specific address and location information for each number enrolled in C911 in the required format that the Company uses in submitting information to the PSAP.
- 2 The customer is responsible for ensuring their PBX system is able to recognize the 911 digits as a complete dialing code when the station user dials it.
- 3 The customer is responsible for ensuring the ANI associated with the individual station line is passed.
- 4 The customer is responsible for notifying the Company of any changes or additions made to the numbers within 48 hours of the changes being made. This includes adding new numbers. If the customer fails to provide any changes or additions to the Company within 48 hours of the change, and the Company receives a "No Record Found" report from the 911 database provider/administrator, a charge will be assessed as listed in the Rates Section below, for the Company's time and expenses associated with correcting the information. If the Company receives 3 of these "No Record Found" reports within 1 year, the service will be terminated with the customer. At that time, the customer is responsible for providing 911 via the primary number.
- 5 Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
- 6 The customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

ISSUED: February 24, 2009

EFFECTIVE: March 26, 2009

BY Jeff Jung, Vice-President

(N)

(N)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Original Sheet 66

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M 27 CUSTOMIZED 911 (C911) (continued)

C Rates

		<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1	Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2	Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3	No Record Found Charge (per instance)	N/A	\$50.00
4	Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

(N)

(N)

ISSUED: February 24, 2009

EFFECTIVE: March 26, 2009

BY Jeff Jung, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Fourth Revised Sheet 67
Cancels Third Revised Sheet 67

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.28 STAR BUSINESS BUNDLES³

(C)

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle – Expanded¹
Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
 - b) STAR Business Bundle Unlimited – Expanded¹
Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

¹ Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

³ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

(C)
(C)

ISSUED: March 2, 2023

EFFECTIVE: May 1, 2023

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Second Revised Sheet 68
Cancels First Revised Sheet 68

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.28 **STAR BUSINESS BUNDLES²** (Continued)

(C)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month¹</u>		
1. Business, Per Line			
a) STAR Business Bundle Expanded	\$42.99 ³	(I)	(T)
b) STAR Business Bundle Unlimited Expanded	\$62.99 ³	(I)	(T)
		<u>Non-Recurring Charge</u>	
2. Service Order Charge			\$10.00

¹ One, Two, and Three-Year Contract rates are also available.

² This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

³ The rate increase is effective on the Company's May bill cycle date.

(T)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Original Sheet 69

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.29 BUSINESS SAFETY LINE SERVICE

(N)

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate	
Business	\$59.00 ¹

¹ Other data speeds may be available for an additional charge.

(N)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Nineteenth Revised Sheet 70
Cancels Eighteenth Revised Sheet 70

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.30 SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Bundle Base Rate – DSL Market A	\$53.20 ^{1, 2}
Bundle Base Rate – DSL Market B	\$53.20 ^{1, 2}

- ¹ Other data speeds may be available for an additional charge.
- ² The maximum allowable rate is \$49.17 (Market A) & \$49.17 (Market B) Marble Hill/Nelson. (C)
The maximum allowable rate is \$45.69 (Market A) & \$45.69 (Market B) Big Canoe. (C)

GENERAL EXCHANGE TARIFF

Section M

NELSON-BALL GROUND TELEPHONE COMPANY

Georgia

Original Sheet 71

MISCELLANEOUS SERVICE ARRANGEMENTS

M.31 OPERATOR SERVICES

APPROVED

(N)

1 General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

2 Definition of Calls

A. Billed to Third Number

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

B. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

C. Person-to-Person

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

D. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

E. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

3. Terms and Conditions

A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week

B. Qualified customers with disabilities will not be assessed the charges.

C. This service is not available on payphones.

4. Rates

A. The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

(N)

ISSUED: January 30, 2015

EFFECTIVE: APR 01 2015

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
First Revised Sheet 72
Cancels Original Sheet 72

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.32 BASIC & UNLIMITED PHONE BUNDLES ⁽²⁾

(C)

A. **General**

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. **Basic Phone Bundle**⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. **Unlimited Phone Bundle**⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. **Conditions and Limitations**

1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
3. Feature availability is dependent on Central Office Facilities.
4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
5. Service charges as described in Section D will not apply.
6. Customers may change their bundle without incurring a charge.
7. Seasonal Service is available with these bundles.

⁽¹⁾ Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. This service will not be available to new customers after this date.

(C)
(C)

ISSUED: March 1, 2024

EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M
Third Revised Sheet 73
Cancels Second Revised Sheet 73

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.32 BASIC & UNLIMITED PHONE BUNDLES ⁽⁵⁾ (Continued)

(C)

B. Conditions and Limitations (Continued)

- 8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
- 9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u> ⁽¹⁾		
1. Residence			
a) Basic Phone Bundle, per line	\$22.99 ⁽²⁾⁽⁴⁾	(I)	(T)
b) Unlimited Phone Bundle, per line	\$27.99 ⁽³⁾⁽⁴⁾	(I)	(T)

- (1) Rate includes the Subscriber Line Charge. (C)
- (2) The maximum allowable rate is \$24.97. (C)
- (3) The maximum allowable rate is \$29.97. (C)
- (4) The rate increase is effective on the Company's May bill cycle date. (T)
- (5) This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section M

Original Sheet 74

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.33. TDS BUSINESS VOICE BUNDLE

(N)

1. General

a) The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.

1) TDS Business Voice Bundle⁽¹⁾

Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance⁽²⁾ calling.

2. Conditions and Limitations

a) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.

b) The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.

c) Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.

d) Service Connection Charges, as described in Section D of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.

e) The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

¹ Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

(N)

ISSUED: March 2, 2023

EFFECTIVE: May 1, 2023

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

Section M

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.33. **TDS BUSINESS VOICE BUNDLE** (Continued)

(N)

2. Conditions and Limitations (Continued)

- f) TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.
- g) Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates

		<u>Term Rate Per Month⁽¹⁾</u>		
		<u>MTM</u>	<u>1 Yr.</u>	<u>2/3 Yr.</u>
a)	Business, Per Line			
	1) TDS Business Voice Bundle	\$59.99	\$49.99	\$39.99
		<u>Non-Recurring Charge</u>		
b)	Service Order Charge		\$10.00	

⁽¹⁾ Rate includes the Subscriber Line Charge.

(N)

GENERAL EXCHANGE TARIFF

Section M

NELSON-BALL GROUND TELEPHONE COMPANY

Georgia

Original Sheet 76

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.34. **BASIC 24 & UNLIMITED 24 PHONE BUNDLES**

(N)

1. General

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

a) Basic 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

b) Unlimited 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

2. Conditions and Limitations

- a) Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.
- b) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
- c) Feature availability is dependent on Central Office Facilities.
- d) Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
- e) Service charges as described in Section D will not apply.
- f) Customers may change their bundle without incurring a charge.
- g) Suspension of Service is available with these bundles.

⁽¹⁾ Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

(N)

ISSUED: March 1, 2024

EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

GENERAL EXCHANGE TARIFF

Section M

NELSON-BALL GROUND TELEPHONE COMPANY

Georgia

Original Sheet 77

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.34. **BASIC 24 & UNLIMITED 24 PHONE BUNDLES** (Continued)

(N)

2. Conditions and Limitations (Continued)

- h) Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
- i) The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- j) Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates

a) Residence	<u>Rate Per Month</u> ⁽¹⁾
1) Basic 24 Phone Bundle, per line	\$19.99 ⁽²⁾
2) Unlimited 24 Phone Bundle, per line	\$24.99 ⁽³⁾

(1) Rate includes the Subscriber Line Charge.

(2) The maximum allowable rate is \$24.97.

(3) The maximum allowable rate is \$29.97.

(N)