

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section K
Second Revised Contents Sheet 1
Cancels First Revised Contents Sheet 1

PRIVATE BRANCH EXCHANGE SERVICE

Contents

APPROVED

	<u>Sheet</u>	
K.1 Exchange Access For Key Systems	1	
K.2 Exchange Access For PBX Systems (Trunks)	1.1-2	(T)
K.3 Line Hunting	2.1	
K.4 Ground Start	2.1	(N)
K.5 Direct Inward Dialing Service - DID	3-5	(T)

ISSUED: December 22, 2003

EFFECTIVE: January 22, 2004

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section K
Second Revised Sheet 1
Cancels First Revised Sheet 1

PRIVATE BRANCH EXCHANGE SERVICE

APPROVED

K.1 EXCHANGE ACCESS FOR KEY SYSTEMS

K.1.1 General

- | | | | |
|----|--|-----|-----|
| | (D) | | |
| | | | |
| | (D) | | |
| 1. | Access Lines are central office lines that provide communications capacity between the serving central office and multi-line communication switching equipment (Key Systems) normally installed on the customer's premises that is arranged in such a manner that the station user may or may not have control over which access line is connected to the station or other equipment for incoming or outgoing calls. | (T) | (T) |
| 2. | Service charges as specified in Section D will apply. Service charges will not apply when a customer upgrades from one plan (monthly or term) to another. | (N) | (N) |

K.1.2 Rates

	<u>Monthly Rate</u>	<u>18 Month Monthly Rate</u>	<u>3 Year Monthly Rate</u>		
<u>Each Access Key Line</u>				(C)	(T)
Nelson & Marble Hill Exchanges	\$46.00	\$39.10	\$36.80		
Big Canoe Exchange	\$36.00	N/A	N/A	(C)	(T)

K.1.3 Termination Liability

If the service is canceled by the Customer after installation of the service, but prior to the completion of the term of the Agreement, the Customer shall be obligated to pay a termination liability charge. The customer will be retroactively billed for such termination charge as if the Customer had initially ordered the service at the most recently expired term offered for such Service. The Customer's account will be accordingly adjusted to reflect the higher Service Charge rate applicable to such shorter term. Termination charges may not apply, however, if the Customer replaces the service with a new contract whose term is equal to or greater than the original contract period.

(N)

* Line Hunting Service may apply. Please see Sheet 2.2 of this Section. (N)

ISSUED: December 22, 2003

EFFECTIVE: January 22, 2004

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section K
Original Sheet 1.1

PRIVATE BRANCH EXCHANGE SERVICE

K.2 EXCHANGE ACCESS FOR PBX SYSTEMS (TRUNKS)

APPROVED

K.2.1 General

- 1. Trunk Access Lines from the central office serving a Private Branch Exchange System may require special features as applicable such as: One-Way or Two-Way operator trunks, one-way or two-way DID-DOD-AIOD Centrex Trunks and special wiring trunks. These features will be provided at rates and charges specified in other sections of this tariff. (T)
- 2. Trunk Access Lines are central office lines that provide communications capacity between the serving central office and multi-line communication switching equipment (PBX, PABX) normally installed on the customer's premises that is arranged in such a manner that the station user may or may not have control over which access line is connected to the station or other equipment for incoming or outgoing calls. (T)
- 3. The rates quoted for PBX contemplate the use of standard equipment. When equipment or service of a special type is desired, the rates will be based on the individual requirements of the applicant. (T)(M1)
- 4. All maintenance at the customer's premises must be performed at the expense of the customer and must conform with whatever regulations the Telephone Company may consider necessary in order to maintain the proper standard of service.
- 5. Where PBX service is extended at the request of the subscriber to a premises not owned by the subscriber, the charges applicable under Section C of this Tariff for basic residence service will apply in addition to the station and mileage charges. (T)
- 6. For all stations that are on other premises of the customer, extension station mileage charges as specified in Section M of this Tariff may apply in addition to the regular private branch exchange station rate. (T)

(M)-Material previously appeared on Sheet 1 of this Section.
(M1)-Material previously appeared on Sheet 2 of this Section.

ISSUED: December 22, 2003

EFFECTIVE: January 22, 2004

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section K
Fourth Revised Sheet 2
Cancels Third Revised Sheet 2

PRIVATE BRANCH EXCHANGE SERVICE

APPROVED

K.2 EXCHANGE ACCESS FOR PBX SYSTEMS (TRUNKS) (Continued)

K.2.1 General (Continued)

- 7. Telephone service over private branch exchange facilities in hotels, apartments and rooming houses may be resold to guests and tenants on a message basis only.
- 8. Service charges as specified in Section D will apply. Service charges will not apply when a customer upgrades from one plan (monthly or term) to another.

K.2.2 Monthly Rates for PBX Exchange Access

1. Rates*

<u>Each Access Trunk</u>	<u>Monthly Rate</u>	<u>18 Month Monthly Rate</u>	<u>3 Year Monthly Rate</u>
Nelson & Marble Hill Exchanges	\$46.00	\$39.10	\$36.80
Big Canoe Exchange	\$36.00	N/A	N/A

K.2.3 Termination Liability

Customers who terminate their Service prior to the expiration of the contract term shall be liable for the repayment of any promotional credits, discounts or fee waivers including but not limited to installation fee waivers and for reimbursement of any special construction charges for Services or related facilities requested by the Customer. Further, if the Customer terminates service prior to the contract expiration term, the Customer shall pay an early termination fee equal to the total number of remaining months in the term multiplied by 50% of the monthly recurring charges.

(C)
|
(C)

* Line Hunting and Ground Start Services may apply. Please see Sheet 2.2 of this Section.

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section K
First Revised Sheet 2.1
Cancels Original Sheet 2.1

PRIVATE BRANCH EXCHANGE SERVICE

APP

K.3 LINE HUNTING

K.3.1 General

Line Hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The Line Hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence.

K.3.2 Rates and Charges

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
Per Line	\$1.00	(1)

K.4 GROUND START

K.4.1 General

Ground Start is a type of signaling on a customer line in which one side of the two-wire trunk is momentarily grounded to get dialtone. A Ground Start line initiates an outgoing trunk seizure by applying a maximum local resistance of 550 ohms to the tip conductor. The service is available with Business one-party lines and will not be provided with Centrex lines.

K.4.2 Rates and Charges

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
Per Business Access Trunk	\$6.00	(1)

(N)
|
(N)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection Charges, as found in Section D, apply.

ISSUED: December 22, 2003

EFFECTIVE: January 22, 2004

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section K
Third Revised Sheet 3
Cancels Second Revised Sheet 3

PRIVATE BRANCH EXCHANGE SERVICE

K.5 DIRECT INWARD DIALING SERVICE -DID

APP

(T)

K.5.1 General

(T)

- a. Direct Inward Dialing (DID) Service provides for inward dialing from the telecommunications network directly to stations associated with Telephone Company provided or customer-provided switching equipment located on the customer's premises. DID Service requires special equipment and will be provided only where DID facilities are available in the central office and the switching equipment located on the customer's premises is properly equipped for DID Service.
- b. The number of trunks provided for any system will be determined by the Telephone Company. These trunk quantities will be determined by traffic studies approved by the Telephone Company.
- c. DID Service must be provided on all trunks in a group arranged for inward service. Routing of calls to selected numbers within the DID number group over a separate trunk group is not contemplated.
- d. All Switching systems provided this service must be arranged to provide for the intercepting of reserved, idle, and/or unassigned station numbers.
 1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
- e. The assignment of telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed in service for that specific customer or the numbers will be categorized as available for use by other customers.

ISSUED: December 22, 2003

EFFECTIVE: January 22, 2004

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section K
Second Revised Sheet 4
Cancels First Revised Sheet 4

PRIVATE BRANCH EXCHANGE SERVICE

K.5 DIRECT INWARD DIALING SERVICE –DID (Continued)

APPROVED

(T)

K.5.1 General (Continued)

(T)

- f. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.
- g. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this tariff.
- h. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities operations or procedures of the Company render any of the facilities provided by the customer, authorized user, obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- i. Directory listings will be provided in accordance with the regulations of Section F of this tariff. DID numbers furnished herein are not entitled to directory listings without charge. Where clients of a subscriber to DID service have no local exchange service but want to list one of the numbers, "Additional Listing Charges" in Section F of this Tariff, will be applicable.
- j. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
- k. DID Service is furnished upon the condition that the customer obtain adequate facilities to permit the use of DID service without injurious effect upon it or any other services rendered by the Telephone Company. The Telephone Company may terminate or refuse to furnish service to any customer, without incurring any liability, if the use of the service would interfere with or impair other services provided by the Telephone Company, provided that, in the case of a termination of service, at least five days have elapsed following written notification to the customer by mail, or in person, of the Telephone Company's intention to terminate the service for such cause.

ISSUED: December 22, 2003

EFFECTIVE: January 22, 2004

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

NELSON-BALL GROUND TELEPHONE COMPANY
Georgia

Section K
Third Revised Sheet 5
Cancels Second Revised Sheet 5

PRIVATE BRANCH EXCHANGE SERVICE

APPROVED

K.5 DIRECT INWARD DIALING SERVICE –DID (Continued)

K.5.1 General (Continued)

l. The rates and charges following are in addition to the rates and charges for any other facilities or services provided by the Company in association with this service.

(D)
|
(D)

m. Service charges as specified in Section D will apply. Service charges will not apply when a customer upgrades from one plan (monthly or term) to another.

(T)

K.4.2 Rates and Charges

		<u>Installation Charge</u>	<u>Monthly Rate</u>	
a.	DID Software and translation first group of 20 DID numbers	\$50.00	\$4.00	
b.	Each additional group of 20 DID numbers	15.00	4.00	
		<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>18 Month Monthly Rate</u>
		<u>Charge</u>	<u>Rate</u>	<u>Rate</u>
c.	DID Trunk Termination, each Nelson & Marble Hill Exchanges	(1)	\$40.00	\$34.00
	Big Canoe Exchange	(1)	\$36.00	N/A
				<u>3 Year Monthly Rate</u>
				N/A

(1) See associated trunk service connection charges found elsewhere in the Company tariff.