

GENERAL SUBSCRIBER SERVICES TARIFF

Nelson-Ball Ground Telephone Company

Section A
Original Sheet 1

DEFINITION OF TERMS

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Nelson-Ball Ground Telephone Company

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DEFINITION OF TERMS

ACCESS LINE - A Company-owned circuit between the customer's premises and the Company Central office; the circuit may be physical, carrier or of radio frequency. Generally, the access line being the point of connection at the premise company owned interface (i.e., protector), to the central office for access to the switched network. The access line does not include material/equipment/apparatus on the customer side of the interface.

Business Access Line - A central office access line terminating at the customer's business location(s) to be used primarily for business, professional or occupational reasons.

Residence Access Line - A central office access line terminating at the customer's residence/dwelling to be used only for domestic purposes.

Public/Semipublic Paystation/Coin Access Line - An individual access line which provides selected central office switching to provide automatic billed call, coin collection/return and operator assistance.

PBX/PABX Access Line - An individual access line (trunk) which terminates on a PBX/PABX system which may require circuit modification at the central office.

Centrex Access Line - An access line between the interface at the customer's premises and the centrex equipment.

Mobile Telephone Access Line - A radio frequency access to a base radio station which provides access to the switched network.

Foreign Exchange Access Line - An access line providing network access from a central office which is located outside the exchange area in which the customer is located.

Free Access Line - An access line provided at no charge to local municipalities as provided for in the franchise agreement.

Satellite Access Line - Equipment contained in an earth satellite permitting predetermined frequency access from a customer's premises which provide remote access to the switched network.

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DEFINITION OF TERMS

ACCESSORIES - Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

ADDITIONAL LISTING - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ANSWERING SERVICE LINES - Extension or main station lines or patrons of A telephone answering service which terminate in the telephone answering facilities on the premises of the answering service so as to permit the answering service attendant to answer incoming calls on such lines.

APPLICANT - A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE - The term authorized protective connecting module denotes a protective unit designed by the Company and manufactured under the control of the Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

AUTHORIZED USER - A person, firm, or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of this Tariff.

AUTOMATIC DIALING AND ANNOUNCING DEVICES (ADAD) - Machines or computers which are capable of automatically placing individual, random or sequential calls over the exchange network and which are programmed to play a prerecorded announcement for the purpose of marketing products, services or for maintaining contacts related to previous transactions.

AUXILIARY INTERCOMMUNICATIONS SYSTEMS - Auxiliary Intercommunications Systems provide internal voice communications within a customer's premise by means of one-way or two-way intercom systems. They are not interconnected to outside or toll telephone facilities even though they may be connected internally to a telephone system.

AUXILIARY ACCESS LINE - An additional individual access line used for one-way (inward to the subscriber) service.

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DEFINITION OF TERMS

BASIC TERMINATION CHARGE - See "Termination Charge".

BILL TO THIRD PARTY - The term "Bill to Third Party" denotes a billing arrangement by which a call can be charged to an authorized station line as determined by the Company other than the station line originating the call or the station line where the call is terminated.

BUILDING (Same) - The term "Same Building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and plant facility requirements for furnishing service are appreciably greater than would be required normally if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE - Telecommunications service provided a customer where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature.

CALL - An attempted or completed communication.

CALLING CARD TELEPHONE - A station, public or semi-public, equipped for coin free operation.

CANCELLATION CHARGE - A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer access lines and access trunks or access trunks only. There may be more than one central office in a building or exchange service area.

CENTRAL OFFICE LINE - See "Access Line".

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DEFINITION OF TERMS

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

A path of communication between two or more stations or telephone utility offices, furnished in such a manner as the carrier may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT MEASUREMENT

See "Route Measurement" under MILEAGE CHARGES.

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

1. For Exchange Service:
 1. Grade of Line: Individual Line, 4-Party Line, etc. (See also "Primary Class of Service").
 2. Type of Rate: Flat rate or message rate.
 3. Character of Use: Business or Residence.
 4. Dialing Method: Touch or Rotary.
2. For Long Distance Service:
 1. Type of Call: Station-to-Station or Person-to-Person.
3. For Wide Area Telephone Service:
 1. Type of Rate: Full or Measured Time.

COLLECT CALL

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. In the case of a public or semi-public coin telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

COIN TELEPHONE

A station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION

Georgia Public Service Commission.

COMMUNICATIONS SYSTEMS

Communications Systems are channels or other facilities which are capable, when not connected to the telecommunications systems of two-way communications between customer-provided terminal equipment or Company stations.

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DEFINITION OF TERMS

COMPANY - Whereever used in this Tariff, "Company" refers to Nelson-Ball Ground Telephone Company, unless the context clearly indicates otherwise.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY - A corporation, association, partnership or individual with which communications services are interchanged.

CONSTRUCTION CHARGE - A separate non-recurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section of this Tariff.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit in connection therewith.

CONTRACT - The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

CUSTOM CALLING FEATURES - Convenient central office features providing special automatic functions for customer, e.g., call forwarding, call waiting, and speed calling.

- a. Call forwarding: This feature provides an arrangement for transferring incoming calls to another telephone number. Calls can be transferred to either a local or long distance number simply by dialing a 2-digit code and the telephone number to which calls are to be transferred. Once Call Forwarding is activated, the phone will make one short ring each time a call is forwarded. However, outgoing calls can still be made from the phone.

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CUSTOM CALLING FEATURES - Continued

- b. Call Waiting: By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. By touching the receiver button, the first caller is put on "hold" permitting the second call to be answered. The customer can even alternate between the two calls.
- c. Three-Way Calling: This feature permits three different phone numbers - local or long distance - to talk at the same time. An existing call can be held, and, by dialing, a second telephone call can be established and added to the connection.
- d. Speed Calling: This feature provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code.

CUSTOMER - Any person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with telecommunications service by any utility.

CUSTOMER-PREMISE EQUIPMENT - Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT - Devices or apparatus and their associated wiring, provided by the customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement an arrangement to identify a central office access line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DIAL SWITCHING EQUIPMENT - A unit of electro-mechanical or electronic switching equipment used in a central office or in connection with a private branch exchange system.

DIRECTORY ASSISTANCE CHARGE - A charge made for placing requests for telephone numbers from the Local and Long distance Directory Assistance Operators.

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DEFINITION OF TERMS

DIRECT ELECTRICAL CONNECTION - A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTINGS - The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired access line.

1. **Caption Listing:** The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.
2. **Foreign Listing:** The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.
3. **Free Listing:** A directory listing for which no specific charge is made.
4. **Indented Listing:** A directory listing indented under another listing.
5. **Reference Listing:** The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

DROP WIRE - Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

EXCHANGE - A unit established by a telephone utility for the administration of telecommunications service in a specific area for which a separate local rate schedule is provided. It may consist of one or more central offices together with associated plant facilities used in furnishing telecommunication services in that area.

EXCHANGE ACCESS LINE - The serving central office line equipment and all Company plant facilities up to and including the Company-provided standard network interface (i.e., protector). These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

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DEFINITION OF TERMS

EXCHANGE SERVICE - The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this Tariff.

1. Flat and Message Rate Service
 - a. Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
 - b. Message Rate Service (Measured Service): A classification of non-coin box business exchange service which is charged for on the basis of the amount of use.
2. Individual and Party Line Service
 - a. Individual Line Service: A classification of exchange access service which provides that only one customer shall be served by the line connecting such customer with the central office.
 - b. Foreign Exchange Service: A classification of exchange access service furnished to a subscriber from an exchange other than the one from which he would normally be served.
 - c. Touch Calling Service: A classification of exchange access service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.
 - d. Semi-Public Service: A classification of exchange access service furnished at locations reasonably accessible to the public but not suitable for the installation of public telephones and generally including a coin box.

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DEFINITION OF TERMS

EXCHANGE SERVICE - (Continued)

2. Individual and party line service (Continued)

- e. Public Service: A classification of Exchange Access service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public and may be equipped with or without a coin box.

EXCHANGE SERVICE AREA - The territory, including suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange access rates applicable within the area.

EXTENDED ZONE PAGING SERVICE - Paging services provided by this Company and Connecting Companies to their customers by means of antennas and transmitting equipment which are part of the facilities owned and furnished by this Company and Connecting Companies.

EXTENDED AREA SERVICE - A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunication charges.

EXTENSION STATION - See "Telephone Station".

EXTENSION RINGER - An additional ringer on the same premises and on the same line generally operated in connection with the ringer at the station location. Extension ringers are of two types; Extension Bell (ordinary type) and Extension Gong (loud ringing type).

FACILITIES - All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of subscribers who may be connected to a central office access line.

HEADSET - A heads-free, multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducer, normally worn on the head of the user for cross talking, which provides 2-way transmission of live human speech.

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DEFINITION OF TERMS

GRADE OF SERVICE - The term used in describing exchange service with respect to the number of subscribers who may be connected to a central office access line.

HEADSET - A heads-free, multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducer, normally worn on the head of the user for cross talking, which provides 2-way transmission of live human speech.

HOME ZONE PAGING SERVICE - Paging services provided by this Company to its customers by means of antennas and transmitting equipment which is a part of the facilities owned and furnished by this Company.

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE - A separate initial charge, made under certain conditions for the placing, connecting or furnishing of telephone service or for the establishment of service which may or may not be associated with other charges for the service furnished. An installation charge is not a recurring charge, although the other charges, if any, with which it is associated ordinarily are recurring charges.

INTERCEPTING SERVICE - A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

INTRASTATE ACCESS SERVICE - Regulations, Rates and Charges applying to the provision of Intrastate Access Service within a Local Access and Transport Area (LATA) for Intrastate IntraLATA and Intrastate InterLATA Toll Carriers authorized by the Georgia Public Service Commission to furnish such Intrastate Communications. (N)

JACK AND PLUG EQUIPMENT - Equipment designed to give access to a line at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the line or equipped with the new standard modular connector.

JOINT USER SERVICE - A classification of exchange service furnished to a joint user, in connection with customer's exchange access service. A joint user is a person, firm, or corporation sharing the customer's exchange access service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

KEY TELEPHONE SET - A telephone set equipped with keys or buttons in the mounting.

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DEFINITION OF TERMS

LOCAL CALLING AREA - The area within which telecommunication service is furnished customers under a specific schedule or exchange access rates. A local calling area may include one or more exchange service areas or portions of exchange service areas.

LOCAL CHANNEL - That portion of channel which connects a station to an interexchanging channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE - See Network Access

LOCAL MESSAGE - A completed communication between customers' stations local within the same Exchange area or Local Service Area.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE - The furnishing of facilities for telecommunication between stations in different local service areas in accordance with the regulations and system of charges specified in this tariff.

1. Appointment Call - An arrangement made in advance with a particular party for the establishment of a person-to-person long distance message telephone conversation at a specified time.
2. Messenger Service - An arrangement whereby the Company, when possible and at the request of the calling party will arrange to notify the called party of a long distance call. The company shall be reimbursed by the calling party for the amount expended for such messenger service, such charges being subject to prior authorization by the calling party to the extent that they can be determined in advance. Such charges for messenger service are in addition to the tariff charges for the message.
3. Person-to-Person Call - A service whereby the person originating the call specified to the Company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier or Other Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

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DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE - (Continued)

4. Station-to-Station Call - A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such a number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

MESSAGE - A communication of a prescribed length of time between two access lines. Messages may be classified as follows:

1. Local Messages - A message between telephone access lines within the same local service area.
2. Toll Messages - A message between telephone access lines in different exchange areas for which a toll charge is made.

MILEAGE CHARGES - A charge applying for the use of part or all of a channel furnished by the Company.

1. Airline Measurement - The shortest distance between two points.
2. Extension Line Mileage - The measurement applying on an extension access line, for use of which a circuit charge is made in accordance with tariff provisions.
3. Foreign Central Office Mileage - The measurement applying to an access line within the exchange connecting a customer's service with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate, plus exchange line mileage if applicable.

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DEFINITION OF TERMS

MILLEAGE CHARGES - (Continued)

4. Foreign Exchange Mileage - The measurement applying to an access line connecting a customers' service with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus extension line mileage charges, if applicable.
5. Route Measurement - The actual length of a circuit between two points.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS - See Other Common Carriers.

MISCELLANEOUS EQUIPMENT - Equipment furnished at additional charges associated with the various classes of subscriber service.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radio telephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

NETWORK ACCESS - Telecommunication service provided within local exchange service areas in accordance with approved tariffs. It includes the use of network facilities required to establish connections between stations within the exchange and between stations and the toll facilities serving the exchange.

NETWORK CONTROL SIGNALING - The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed and maintained by the Company or the subscriber for the provision of network control signaling.

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DEFINITION OF TERMS

NEW SUBSCRIBER - Applicants having no basic monthly service or those subscribers changing service premises.

NON-POWERED CONFERENCING EQUIPMENT - Denotes a portable plug-ended device, without active elements, consisting of a multiwinding transformer and manual line switches designed to bridge two or more, but not to exceed five, of the lines appearing on six-button telephone stations equipped with both hold and illumination features.

NON-LISTED TELEPHONE - An exchange access line which has the listing omitted from the telephone directory but is listed in the directory assistance records, at the customer's request.

NON-PUBLISHED TELEPHONE - An exchange access line which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

OTHER COMMON CARRIER - Are Communications common carriers as defined by the Federal Communications Commission.

PBX ACCESS TRUNK - An Individual Exchange Access Line terminated in a PBX switchboard or switching equipment.

PERSON - Any corporation, company, partnership, firm, association or any cooperative, non-profit membership corporation or limited dividend or mutual association now or hereafter created.

PLANT - Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PORTABLE TELEPHONE - A desk or hand set equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

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DEFINITION OF TERMS

PREMISES - The term "Same Premises" (except in connection with inside moves shall be interpreted to mean:

1. The building used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;
2. The portion of a building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others; or,
3. In connection with inside moves, the term "Same Premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE) -

1. A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other subscribers.
2. Lines (circuits), equipment and facilities ordinarily furnished in connection with PBX service include the following:
 - a. Stations:
 - (1) PBX Station - A station connected with a PBX Switchboard or PBX dial switching equipment.
 - (2) PBX Extension Station - A telephone set which is bridged to the same line as the PBX Station.
 - (3) PBX Interior Station - A PBX station that cannot originate or receive local or long distance calls either directly or through the PBX attendant.

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PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE) - Continued

- b. Trunk - A central office access line (circuit) connecting a PBX system with a central office.
- c. Tie Line - A circuit connecting PBX Switchboards.
- d. Trunk Termination - Equipment necessary to terminate each PBX trunk in the common switching equipment of a PABX System.
- e. Line Termination - Equipment required for the provision of each PBX number associated with expandable PABX system.

PRIVATE LINE SERVICE - As opposed to exchange service, this refers to channels and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY - A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE - An exchange station installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

- 1. Coin Public Telephone - A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (postpayment) the time the operator establishes the desired connection.
- 2. Calling Card Telephone - See definition, Sheet 2.

PRIVATE TELEPHONE NUMBERS - Special conditions where subscriber or applicant desires his number not to be listed in either the Telephone Company's alphabetical directory or information records available to the general public.

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DEFINITION OF TERMS

RATE CENTERS - Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

RESIDENCE SERVICE - Exchange Access Service furnished to customers where the actual or obvious use is for domestic purposes.

ROTARY SERVICE - An arrangement whereby two or more lines furnished to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines".

SEMI-PRIVATE TELEPHONE NUMBERS- Special requests where a subscriber desires his number not to be listed in the Telephone Company's alphabetical directory; however, such numbers are on information records and will be furnished upon request of the calling party.

SEMI-PUBLIC TELEPHONE SERVICE - An exchange access line generally including a coin box, furnished at locations reasonably accessible to the public not suitable for the installation of public telephones. This may include a Calling Card Telephone as described on Sheet 2.

SERVICE - The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE - A non-recurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions to that service.

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DEFINITION OF TERMS

SERVICE LINE - A two-way business individual access line, a dial PBX access line, a Centrex access line, or an extension of any of the before mentioned which is required for testing of certain services provided by the Company and which is to be billed at the existing tariff rate.

SERVICE ORDERING - Receiving and recording information and/or taking action in connection with a subscriber or applicant and processing the necessary data. Includes travel to the customer's premises where required.

SERVICE POINT - The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment.

SINGLE ENDED TERMINAL DEVICE - A terminal device which terminates only one line or channel at a given time (e.g., headsets).

STANDARD NETWORK INTERFACE - The Network Interface is a standard Registration Program Jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line Services.

The Network Interface will be located on the subscriber premises.

All premises services will connect to the telecommunications network through the Network Interface.

For existing installations, the protector or point where facilities enter a customer's premises is to be established as the end of such service. Going forward, a Company-provided standard Registration Program jack is to be used as the point of connection to the telecommunications network. All newly constructed customer premises will be provided with a Network Interface.

SUBSCRIBER - Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

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DEFINITION OF TERMS

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SWITCH

A unit of dial switching equipment which provides interconnection between station lines or trunks.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF

The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Georgia Public Service Commission.

TELEPHONE STATION

A unit of service complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

1. Company and Service Stations:

1. Company Station: A station for which the central office equipment and lines are owned and maintained by the Company and provided as a part of the Company's service offering. This term also denotes the network control signaling unit or other facilities provided by the Company at the customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.

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DEFINITION OF TERMS

TELEPHONE STATION - (Continued)

2. Exchange Stations and Toll Terminals:

1. Exchange Station: A company station furnished for exchange service and directly or indirectly connected with a central office.
2. Toll Terminal: A toll terminal is a Company station to which long distance service only is furnished; a toll terminal is furnished only where the customer retains one or more exchange stations.

TEMPORARY SERVICE

For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the company which (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company cause by the short duration of service.

TEMPORARY DISCONNECTION

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service prior to the expiration of initial service period designated for such item. The basic termination charge is an amount established for an individual item of service from which the termination charge is computed.

TIE TRUNK

A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus.

TOLL CENTER

A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

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DEFINITION OF TERMS

TOLL LINE - For the purpose of distinguishing between certificates for exchange areas and for toll lines, a toll line is a "line" as herein defined used in the transmission of communication between any two or more exchanges as distinguished from inter-office trunks between individual central offices within a single exchange area.

TOLL MESSAGE - A message from a calling station to a station in a different local service area.

TOLL RATE - The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE - Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK ACCESS LINE - A circuit or access line over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTIONS - A customer's "Drop" wire which is run underground from a pole line or an underground distributing cable.

WIDE AREA PAGING SERVICE - See Extended Zone Paging

WIDE AREA TELEPHONE SERVICE (WATS) - The furnishing of facilities for telephone communication between wide area service access lines and other exchange and toll station telephones in the area prescribed in the tariff.

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