BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fifth Revised Contents Sheet 1 Cancels Fourth Revised Contents Sheet 1

MISCELLANEOUS SERVICES

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ISSUED: March 1, 2017 EFFECTIVE: May 1, 2017

BY: Joel Dohmeier, Vice-President

BLUE RIDGE TELEPHONE COMPANY

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BY: Joel Dohmeier, Vice-President

M.14.3 Regulations

M.14.4 Rates and Charges

BLUE RIDGE TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS



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ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

BLUE RIDGE TELEPHONE COMPANY

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Section M Fifth Revised Sheet 1 Cancels Fourth Revised Sheet 1

MISCELLANEOUS SERVICES

M.1 RESERVED FOR FUTURE USE

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BY: Joel Dohmeier, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 1.1 Cancels Original Sheet 1.1

MISCELLANEOUS SERVICES

M.2 DIRECTORY ASSISTANCE SERVICE



Data

M.2.1 General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

M.2.2 Definitions

- Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- c. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

M.2.3 Regulations

- a. A maximum of two requested telephone numbers is allowed per call.
- b. Rates will apply based on the NPA/NXX requested.
- c. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate.

M.2.4 Rates

The following rates apply for Directory Assistance Service.

		Rate
a.	Local Direct Dialed, Each call	\$0.65
b.	National Direct Dialed, per call	\$0.95
C.	International Direct Dialed, per call	\$1.50

ISSUED: September 18, 2006 EFFECTIVE: October 19, 2006

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M
Third Revised Sheet 2
Cancels Second Revised Sheet 2

MISCELLANEOUS SERVICES

M.3 RESERVED FOR FUTURE USE

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ISSUED: March 1, 2017 EFFECTIVE: May 1, 2017

BY: Joel Dohmeier, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 2.1 Cancels Original Sheet 2.1

MISCELLANEOUS SERVICES

M.4 DIRECT INWARD DIALING (DID) SERVICE



M.4.1 General

The Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

M.4.2 Rates

a. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

		Monthly Rate	NRC
1.	DID Facility Charge, Per Trunk	(1)	(1)
2.	DID Software Translation Charge, Per Trunk	N/A	\$50.00
3.	DID Number Assignment Charge* (Blocks of 10 numbers)	\$5.00	\$50.00 (2)

^{*}Numbers sold in conjunction with DID Service only.

M.4.3. Conditions

- a. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
- b. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.
- (1) See Section L, Sheet 1 for associated PBX trunk rate and Section D for the installation charge.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

ISSUED: August 5, 2002 EFFECTIVE: September 5, 2002

BY: Paul E. Pederson, Vice-President

(T)

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 2.2 Cancels First Revised Sheet 2.2

MISCELLANEOUS SERVICES

M.4 **DIRECT INWARD DIALING (DID) SERVICE** (Continued)

M.4.3. Conditions (Continued)



- c. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
- d. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
- e. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
- f. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
- g. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
- h. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
- DID numbers will be sold in conjunction with DID service only.
- k. The assignment of telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed in service for that specific customer or the numbers will be categorized as available for use by other customers.

(N)

(N)

ISSUED: October 25, 2002 EFFECTIVE: November 25, 2002

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fourth Revised Sheet 3 Cancels Third Revised Sheet 3

MISCELLANEOUS SERVICES

M.5 SUSPENSION OF SERVICE

APPROVED

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(D) (D) (D)

M.5.1 General

a. Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

M.5.2 Conditions

a. Service can be temporarily suspended for a minimum of one (1) month.

 Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.

- c. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
- d. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
- e. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- f. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

g.

- h. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- The customer's listing will be retained in the directory.

ISSUED: January 29, 2024 EFFECTIVE: March 29, 2024

BY: Andrew Peterson Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M
Third Revised Sheet 3.1
Cancels Second Revised Sheet 3.1

MISCELLANEOUS SERVICES

APPROVED

M.5 SUSPENSION OF SERVICE (Continued)

M.5.2 Conditions (Continued)

- j. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- k. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

I.

(D) (D)

m. Dial tone access will be limited to 911/E911 and the Company's Business Office

M.5.3 Rates and Charges

- a. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - 1) 911/E911 applicable surcharges will be billed at the full rate.
 - The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- Non-recurring charges do not apply for reconnection to regular full service.
- Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

ISSUED: January 29, 2024 EFFECTIVE: March 29, 2024

BY: Andrew Peterson, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fourth Revised Sheet 4 Cancels Third Revised Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

M.6 LINE HUNTING

A. General

Line Hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The Line Hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence. The service is available with Residential, Business one-party, Key, and PBX services.

B. Rates and Charges

Non-Recurring

Monthly Rate Charge

Per Line/Trunk

\$2.15

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M.7 **GROUND START**

(N)

A. General

Ground Start is a type of signaling on a customer line in which one side of the two-wire trunk is momentarily grounded to get dialtone. A Ground Start line initiates an outgoing trunk seizure by applying a maximum local resistance of 550 ohms to the tip conductor. The service is available with Business one-party, Key, and PBX services and will not be provided with Centrex lines.

B. Rates and Charges

	Monthly Rate	Non-Recurring <u>Charge</u>
Per Business Line/Trunk	\$1.00	(1)

(1) Service Connection Charges do not apply when ordered with initial service installation. When ordered separate from initial installation, Service Connection Charges, as found in Section D, apply.

(M)-Material previously appeared on Sheet 5 of this Section.

ISSUED: January 26, 2004 EFFECTIVE: February 25, 2004

BY: Paul E. Pederson, Vice-President

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BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fourth Revised Sheet 5 Cancels Third Revised Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

M.8 **CUSTOMIZED 911 (C911)**

APPROVED

A General

Customized 911 (C911) is an optional service that allows a PBX customer to provide specific information for their PBX station telephone numbers or business lines in addition to the primary number information for 911 call records. The information is sent to the Company. The Company processes the information using the standard 911 process for each county.

B <u>Conditions</u>

- The customer shall provide the Company with accurate, specific address and location information for each number enrolled in C911 in the required format that the Company uses in submitting information to the PSAP.
- The customer is responsible for ensuring their PBX system is able to recognize the 911 digits as a complete dialing code when the station user dials it.
- The customer is responsible for ensuring the ANI associated with the individual station line is passed
- The customer is responsible for notifying the Company of any changes or additions made to the numbers within 48 hours of the changes being made. This includes adding new numbers. If the customer fails to provide any changes or additions to the Company within 48 hours of the change, and the Company receives a "No Record Found" report from the 911 database provider/administrator; a charge will be assessed, as listed in the Rates Section below, for the Company's time and expenses associated with correcting the information. If the Company receives 3 of these "No Record Found" reports within 1 year, the service will be terminated with the customer. At that time, the customer is responsible for providing 911 via the primary number.
- Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
- The customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service

EFFECTIVE: March 26, 2009

ISSUED: February 24, 2009

BY Jeff Jung, Vice-President

(N)

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Original Sheet 5.1

MISCELLANEOUS SERVICE ARRANGEMENTS

M 8 CUSTOMIZED 911 (C911) (continued)

APPROVED

C Rates

		Monthly <u>Charge</u>	Non-Recurring <u>Charge</u>
A. A.	Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2	Updates, per number (not to exceed \$5 00)	\$0.05	N/A
3	No Record Found Charge (per instance)	N/A	\$50.00
4	Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

(N)

ISSUED: February 24 2009

EFFECTIVE: March 26, 2009

BY Jeff Jung, Vice-President

BLUE RIDGE TELEPHONE COMPANY Georgia

Section M Second Revised Sheet 6 Cancels First Revised Sheet 6

MISCELLANEOUS SERVICE ARRANGEMENTS

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ISSUED: January 26, 2004 EFFECTIVE: February 25, 2004

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M
Third Revised Sheet 7
Cancels Second Revised Sheet 7

MISCELLANEOUS SERVICES

M.10 CUSTOM CALLING SERVICES

M.10.1 General

APPROVED

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

M.10.2 Service Descriptions

a. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

b. Call Forward-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

ISSUED: December 22, 2000 EFFECTIVE: January 25, 2001

BY: Paul E. Pederson, Vice-President

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Section M Original Sheet 7.1

BLUE RIDGE TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.10 **CUSTOM CALLING SERVICES** (Continued)



M.10.2 Service Descriptions (Continued)

Call Forward-No Answer (Customer Programmable) C.

(N)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

d Call Forward-Remote Access (M) (T)

(N)

This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

(M)

Call Hold e.

(M1)(T)

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

(M1)(T)

(M)-Material previously appeared on Sheet 7 of this Section.

(M1)-Material previously appeared on Sheet 8.1 of this Section.

ISSUED: December 22, 2000

EFFECTIVE: January 25, 2001

BLUE RIDGE TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICES

M.10 **CUSTOM CALLING SERVICES** (Continued)

APPROVED

M.10.2 Service Descriptions (Continued)

f. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

Charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

g. 6-Way Calling

This service allows a customer to call up to five parties and establish a six-way conference call. To activate this service, the customer dials an access code, dials the desired telephone number (calling party must answer), depresses the switchhook to add the calling party to the line, then depresses the switchhook again to receive a new dial tone. If the called party line is busy or there is no answer, the customer must dial a special access code to drop the line. This process needs to be repeated until all parties (up to five) have been connected to the customer's line. All 6-Way Calls are subject to transmission limitations and all applicable local and long distance charges.

h. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

(M)-Material previously appeared on Sheet 8 of this Section.

ISSUED: December 22, 2000 EFFECTIVE: January 25, 2001

BY: Paul E. Pederson, Vice-President

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(T)

(M)

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 7.3 Cancels Original Sheet 7.3

MISCELLANEOUS SERVICE ARRANGEMENTS

M.10 **CUSTOM CALLING SERVICES** (Continued)

M.10.2 <u>Service Descriptions</u> (Continued)

i. Call Waiting/Cancel Call Waiting



This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

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BLUE RIDGE TELEPHONE COMPANY

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Section M Fifth Revised Sheet 8 Cancels Fourth Revised Sheet 8

MISCELLANEOUS SERVICE ARRANGEMENTS

M.10 **CUSTOM CALLING SERVICES** (Continued)

M.10.2 Service Descriptions (Continued)



(D)

(D)

ISSUED: September 25, 2015 EFFECTIVE: November 25, 2015

BY: Joel Dohmeier, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fourth Revised Sheet 8.1 Cancels Third Revised Sheet 8.1

MISCELLANEOUS SERVICE ARRANGEMENTS

M.10 <u>CUSTOM CALLING SERVICES</u> (Continued)

APPROVED

M.10.2 <u>Service Descriptions</u> (Continued)

Personal Ringing

(T)

This service allows the customer to have up to three distinct telephone numbers on a single line. The second and third numbers will have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all three numbers can be forwarded.

m. Speed Call 8

(T)

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

n. Speed Call 30

(T)

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

o. Do-Not-Disturb

(T)

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order the reach the customer.

ISSUED: May 27, 2005 EFFECTIVE: June 26, 2005

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 8.1.1 Cancels First Revised Sheet 8.1.1

MISCELLANEOUS SERVICES

M.10 **CUSTOM CALLING SERVICES** (Continued)

M.10.2 <u>Service Descriptions</u> (Continued)



p. Toll Restriction

(T)

(D)

(D)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

g. Toll Restriction with PIN Override

(T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. In addition, the customer will have the ability to override the restriction on a per call basis by using a Personal Identification Number (PIN). To activate the override, the customer dials a code, the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

M.10.3 <u>Limitations</u>

- 1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
- Custom Calling Services are only available on single-line party service.
- 3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

ISSUED: May 27, 2005 EFFECTIVE: June 26, 2005

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Sixth Revised Sheet 8.1.2 Cancels Fifth Revised Sheet 8.1.2

MISCELLANEOUS SERVICE ARRANGEMENTS

M.10 **CUSTOM CALLING SERVICES** (Continued)

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M.10.4 Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

	Monthly	/ Rate	Activation	Deactivation
One Service Per Line	Res	Bus	Code	Code
a. Call Forwarding	\$3.00	\$3.00	*72	*73
b. Call Forward-Busy	3.00	3.00	*90	*91
c. Call Forward-No Answer	3.00	3.00	*92	*93
d. Call Forwarding - Remote Access ¹	1.50	2.00	N/A	N/A
(additive to Call Forwarding)				
e. Call Hold	2.00	2.00	*52	N/A
f. 3-Way Calling	3.50	3.50	N/A	N/A
g. 6-Way Calling	4.00	4.00	*41	N/A
h. Call Transfer	1.50	1.50	N/A	N/A
 Call Waiting/Cancel Call Waiting 	4.00	4.00	N/A/*70	N/A
I. Personal Ringing				
 I. Personal Ringing 1) 2nd Directory Number 	4.00	4.00	N/A	N/A
, ad , 1				N/A N/A
	(incremental) 1.0 2.50	The second second second	*74	
m. Speed Call 8		3.00		N/A
n. Speed Call 30	3.50	4.00	*75	N/A
o. Do-Not-Disturb	2.00	2.00	*78	*79
p. Toll Restriction	2.50	2.50	N/A	N/A
 q. Toll Restriction with PIN Override 	3.50	3.50	N/A	N/A

ISSUED: September 25, 2015 EFFECTIVE: November 25, 2015

BY: Joel Dohmeier, Vice-President

(D) (D)

¹ Discounts do not apply to these services.

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M
Third Revised Sheet 8.2
Cancels Second Revised Sheet 8.2

MISCELLANEOUS SERVICES

M.10 CUSTOM CALLING SERVICES (Continued)

APPROVED

M.10.4 Rates and Discounts (Continued)

2. Multi-Service Discount Plan, Per Line

	Credit Per	Trans	
Per Service Credit	Month	Code	
a) Two Services	\$(1.00)	CFD2	(I)
b) Three Services	(1.50)	CFD3	1
c) Four Services	(2.50)	CFD4	
d) Five Services	(3.00)	CFD5	
e) Six Services	(3.75)	CFD6	ì
f) Seven Services	(5.25)	CFD7	
g) Eight Services	(6.00)	CFD8	j
h) Nine Services	(6.75)	CFD9	}
i) Ten Services and up	(7.50)	CFD1	(İ)

3. Pay-Per-Use Rates

		Per Successful Activation	Monthly <u>Cap</u>
a.	Three-Way Calling	\$0.75	\$5.25
b.	Call Forwarding	0.75	5.25

ISSUED: August 22, 2002 EFFECTIVE: September 25, 2002

BLUE RIDGE TELEPHONE COMPANY

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Section M First Revised Sheet 8.3 Cancels Original Sheet 8.3

MISCELLANEOUS SERVICES



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(M)-Material now appears on Sheet 26 of this Section.

ISSUED: December 22, 2000

BY: Paul E. Pederson, Vice-President

EFFECTIVE: January 25, 2001

BLUE RIDGE TELEPHONE COMPANYGeorgia

Section M Second Revised Sheet 9 Cancels First Revised Sheet 9

MISCELLANEOUS SERVICES

M.11 RESERVED FOR FUTURE USE

APPROVED

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ISSUED: March 1, 2017

BY: Joel Dohmeier, Vice-President

EFFECTIVE: May 1, 2017

BLUE RIDGE TELEPHONE COMPANY

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Section M Second Revised Sheet 10 Cancels First Revised Sheet 10

MISCELLANEOUS SERVICES

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EFFECTIVE: May 1, 2017

ISSUED: March 1, 2017

BY: Joel Dohmeier, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 11 Cancels First Revised Sheet 11

MISCELLANEOUS SERVICES

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EFFECTIVE: May 1, 2017

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BY: Joel Dohmeier, Vice-President

BLUE RIDGE TELEPHONE COMPANYGeorgia

Section M First Revised Sheet 12 Cancels Original Sheet 12

MISCELLANEOUS SERVICES

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ISSUED: March 1, 2017

BY: Joel Dohmeier, Vice-President

EFFECTIVE: May 1, 2017

BLUE RIDGE TELEPHONE COMPANY Georgia

Section M First Revised Sheet 13 Cancels Original Sheet 13

MISCELLANEOUS SERVICES



M.12 DIRECT-INWARD DIALING (DID) SERVICE

Obsoleted as of December 16, 1998. See Section Z.12. Please see Sheet 2.1 of Section M for new service offering.

ISSUED: November 16, 1998 EFFECTIVE: December 16, 1998

BY: G. R. Barnes, President

BLUE RIDGE TELEPHONE COMPANY Georgia

Section M Second Revised Sheet 14 Cancels First Revised Sheet 14

MISCELLANEOUS SERVICES

APPROVED

ISSUED: November 16,1998 EFFECTIVE: December 16,1998

BY: G. R. Barnes, President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 15 Cancels Original Sheet 15

MISCELLANEOUS SERVICES



M.13 ADVANCED CALLING SERVICE

M.13.1 GENERAL

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchanges service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

M.13.2 SERVICE DESCRIPTION

1. ANONYMOUS CALL REJECTION [Feature #003429]

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

2. CALL REJECTION [Feature #003399]

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

3. CALL RETURN [Feature #003319]

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call form approximately a thirty (30) minute period, Beginning with the subscriber's activation of Call Return if the most recent incoming call is bluey. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Return will have a per activation rate and a monthly price cap. After the monthly price cap has been reached each activation thereafter will be at no charge.

ISSUED: February 20, 2003 EFFECTIVE: March 25, 2003

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 16 Cancels First Revised Sheet 16

MISCELLANEOUS SERVICES

M.13 ADVANCED CALLING SERVICES (Continued)

M.13.2 Service Descriptions (Continued)

4.. PREFERRED CALL FORWARDING (Feature #003389)

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

PRIORITY RINGING (Feature #003359)

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the dials a unique code and then constructs or modifies a telephone number screening list. The company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

6. REPEAT DIALING (Feature #003309)

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

7. SPECIAL CALL ACCEPTANCE (Feature #003379)

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

ISSUED: September 25, 2015 EFFECTIVE: November 25, 2015

BY: Joel Dohmeier, Vice President



GENERAL SUBSCRIBER SERVICES TARIFF

BLUE RIDGE TELEPHONE COMPANY

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MISCELLANEOUS SERVICES

M.13 ADVANCED CALLING SERVICES

M.13.2 SERVICE DESCRIPTION (continued)

8. CALLER ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) Caller ID - Basic [Feature #003329]

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

b) Caller ID - Deluxe [Name is feature #003419]

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

Issued: March 15, 1996 Effective: April 15, 1996

By: G. R. Barnes. President



GENERAL SUBSCRIBER SERVICES TARIFF

BLUE RIDGE TELEPHONE COMPANY

Section M Original Sheet 18

MISCELLANEOUS SERVICES

M.13 ADVANCED CALLING SERVICES

M.13.2 SERVICE DESCRIPTION (continued)

9. CALLER ID BLOCKING [Feature #003339]

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call.

PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to all customers, including law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *67 (1167 from a rotary phone) prior to placing the call.

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By: G. R. Barnes, President



BLUE RIDGE TELEPHONE COMPANY

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Section M First Revised Sheet 19 Cancels Original Sheet 19

MISCELLANEOUS SERVICES

M.13 ADVANCED CALLING SERVICES (Continued)

APPROVED

M.13.2 <u>Service Descriptions</u> (Continued)

10 Call Trace

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

M.13.3 Special Conditions and Limitations

- 1) An originating caller's data may not be displayed to the called party under the following conditions:
 - The called party must be on-hook to receive the caller's data unless
 they also subscribe to Call Waiting. If a customer subscribes to both
 Call Waiting and Caller ID, and is on an existing call, the second
 incoming call information will be displayed.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.

ISSUED: January 30, 2003

BY: Paul E. Pederson, Vice-President

(T)

EFFECTIVE: March 1, 2003

GENERAL SUBSCRIBER SERVICES TARIFF

BLUE RIDGE TELEPHONE COMPANY

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Original Sheet 20

MISCELLANEOUS SERVICES

M.13 ADVANCED CALLING SERVICES

M.13.3 SPECIAL CONDITIONS AND LIMITATIONS (continued)

- 1) Special Conditions for Caller ID: (continued)
 - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.
 - b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
 - If a customer dials a "1-800" or other Automatic Number Identification (ANI)
 Service number, the telephone number that they are calling from will be
 revealed to the called party through ANI technology. Even if the customer
 has per line blocking or has activated per call blocking, the 800 number
 party has the right to obtain this information through ANI.
 - ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 - Caller ID services are available on all long distance calls where technically feasible.
 - All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
 - All calling data will be passed, even for customers who do not subscribe to Caller ID.
 - Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

Issued: March 15, 1996 Effective: April 15, 1996

By: G. R. Barnes, President



GENERAL SUBSCRIBER SERVICES TARIFF

BLUE RIDGE TELEPHONE COMPANY

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Original Sheet 21

MISCELLANEOUS SERVICES

M.13 ADVANCED CALLING SERVICES

M.13.3 SPECIAL CONDITIONS AND LIMITATIONS (continued)

2) Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

Issued: March 15, 1996 Effective: April 15, 1996

By: G. R. Barnes, President



BLUE RIDGE TELEPHONE COMPANY

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Section M Second Revised Sheet 22 Cancels First Revised Sheet 22

MISCELLANEOUS SERVICES

M.13 ADVANCED CALLING SERVICES (Continued)



M.13.4 Rates, Discounts and Usage Sensitive ACS

1. Rates

- a) The monthly rates and credits are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

	Monthly Rate		Activation	Deactivation	(C)
One Service Per Line	Res	<u>Bus</u>	<u>Code</u>	<u>Code</u>	
1) Anonymous Call Rejection	\$3.00	\$3.50	*77	*87	(I)
2) Call Rejection	4.00	4.00	*60	N/A	
3) Call Return	4.00	4.00	*69	*89	
4) Preferred Call Forwarding	3.00	3.00	*63	N/A	
5) Priority Ringing	3.00	3.50	*61	N/A	(l)
6) Repeat Dialing	4.00	4.50	*66	*86	(1)
7) Special Call Acceptance	4.00	4.00	*64	N/A	
8) a. Caller ID - Basic	7.50	6.50	N/A	N/A	(I)
(includes Anonymous Call Rejection) b. Caller ID - Deluxe (includes Anonymous Call Rejection)	8.50	8.00	N/A	N/A	(1)
9) Caller ID Blocking					\ \
a. Per Call	No Charge	_			
b. Per Line	No Charge	No Charge		*67	ļ
10) Call Trace	6.00	6.00	*57	N/A	(C)

ISSUED: December 26, 2007 EFFECTIVE: January 25, 2008

BY: Jeff Jung, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fifth Revised Sheet 23 Cancels Fourth Revised Sheet 23

MISCELLANEOUS SERVICES

M.13 ADVANCED CALLING SERVICES (Continued)



M.8.4 Rates, Discounts, and Usage Sensitive ACS (Continued)

2. Multiple Services Discount Plan

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

		Credit Per	Trans.
<u>Pe</u>	r Service Credit	<u>Month</u>	<u>Code</u>
a)	Two Services	(1.00)	ACSR2
b)	Three Services	(2.00)	ACSR3
c)	Four Services	(3.00)	ACSR4
d)	Five Services	(4.00)	ACSR5
e)	Six Services	(5.00)	ACSR6
f)	Seven Services	(6.00)	ACSR7
g)	Eight Services	(7.00)	ACSR8

Call Trace, Caller ID Blocking and Usage Sensitive Services are not offered as part of the above discount package.

Usage Sensitive Service

	Per Successful <u>Trace</u>	Monthly Cap	Trans Code	Activation Code	Deactivation <u>Code</u>
Call Trace	\$ 3.00	\$ 12.00	ACSCT	*57	N/A
Call Return	\$0.75	\$7.50	N/A	*69	N/A

4. Privacy Pack (Residential Customers Only)¹

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month

\$9.95

ISSUED: September 25, 2015 EFFECTIVE: November 25, 2015

BY: Joel Dohmeier, Vice President

(D)

This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

BLUE RIDGE TELEPHONE COMPANYGeorgia

Section M Second Revised Sheet 24 Cancels First Revised Sheet 24

MISCELLANEOUS SERVICES

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ISSUED: March 1, 2018 EFFECTIVE: May 1, 2018

BLUE RIDGE TELEPHONE COMPANY

Georgia Georgia

Section M
Third Revised Sheet 25
Cancels Second Revised Sheet 25

MISCELLANEOUS SERVICES

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EFFECTIVE: May 1, 2018

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ISSUED: March 1, 2018

BLUE RIDGE TELEPHONE COMPANY

Section M Ninth Revised Sheet 25.1 Cancels Eighth Revised Sheet 25.1

Georgia

MISCELLANEOUS SERVICES

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EFFECTIVE: May 1, 2018

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ISSUED: March 1, 2018

BLUE RIDGE TELEPHONE COMPANY Georgia

Section M First Revised Sheet Sheet 25.2 Cancels Original Sheet 25.2

MISCELLANEOUS SERVICES

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ISSUED: March 1, 2018 EFFECTIVE: May 1, 2018

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Original Sheet 26

MISCELLANEOUS SERVICE ARRANGEMENTS

M.15 900/976 TOLL RESTRICTIONS

APPROVED

(M)

Toll Restriction for the blocking capabilities to 900/976 numbers is provided to customers with no initial recurring or nonrecurring charges. However, any subsequent requests for toll restriction for 900/976 will incur the applicable charges.

900/976 Restriction is furnished only for central office equipped to provide this service.

(M)

(M)-Material previously appeared on Sheet 8.3 of this Section.

ISSUED: December 22, 2000

EFFECTIVE: January 25, 2001

BY: Paul E. Pederson, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 27 Cancels Original Sheet 27

MISCELLANEOUS SERVICE ARRANGEMENTS



M.16 OFF-PREMISE EXTENSION LINE MILEAGE (1)

1. In the case of extension stations, bells or gongs from individual line or private branch exchange stations being located more than 50 feet from the main station or located on other premises, within the same exchange the following charges apply per 1/4 mile or fraction thereof, circuit measurement, per month:

\$.63

- 2. All such charges are in addition to the (D) rate applicable to the particular service.
- 3. Off Premise Access Lines are for Analog transmission speeds engineered for a 1000 Hz net loss of 0 to 10 dB.
- 4. Off Premise Extension will only be provided where technically feasible and is subject to the availability of outside plant.

ISSUED: September 25, 2015 EFFECTIVE: November 25, 2015

BY: Joel Dohmeier, Vice-President

(C) (C)

Off Premise Extension provisioned in or through the Central Office is grandfathered to existing customers effective November 25, 2015. This service will not be available to new customers after this date.

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M
Third Revised Sheet 28
Cancels Second Revised Sheet 28

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.17 N11 SERVICES

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre- programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211" (Not Available)

211 is assigned for community information and referral services.

"311" (Not Available)

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

- Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
- N11 service is provided subject to the availability of the N11 code and where facilities permit.
- 3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
- 4. Directory listings may be provided for N11 under the terms, conditions, and rates specified in section F of this Tariff. Directory listings may be provided for 711 Service at no charge.

ISSUED: February 12, 2007 EFFECTIVE: March 15, 2007

BY: Jeff Jung, Vice-President

(C)

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 29 Cancels First Revised Sheet 29

MISCELLANEOUS SERVICE ARRANGEMENTS

M.17 N11 SERVICES (Continued)

- C. Conditions and Limitations (Continued)
 - 5. Access to N11 is not available to the following classes of service:
 - . 14
 - 0+, 0-(credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

- 6. Suspension of N11 Service is not allowed.
- 7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
- 8. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
- Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
- 10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
- 11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

ISSUED: July 26, 2006 EFFECTIVE: August 25, 2006

BY: Paul E. Pederson, Vice-President

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BLUE RIDGE TELEPHONE COMPANY Georgia

Section M Original Sheet 29.1

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED.

M.17 N11 SERVICES (Continued)

- C. Conditions and Limitations (Continued)
 - 12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
 - 13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
 - 14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 - 15 The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
 - 16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
 - 17. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
 - 18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

ISSUED: July 26, 2006 EFFECTIVE: August 25, 2006

BY: Paul E. Pederson, Vice-President

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Section M Original Sheet 29.2

BLUE RIDGE TELEPHONE COMPANY

Georgia

MISCELLANEOUS SERVICE ARRANGEMENTS

M.17 N11 SERVICES (Continued)

- C. Conditions and Limitations (Continued)
 - 19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
 - 20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
 - 21. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
 - 22. This service will also be subject to the general regulations of the Company as listed in Section B of this tariff.

D. Rates and Charges²

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

1.	Service Order Charge, per point-to number	Nonrecurring <u>Charge</u> (1)
2.	Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$500.00
3.	Change point-to number per Subscriber request Per central office	\$13.50

(1) Service Order Charges as specified in Section D will apply.

There is no charge for 711 Service

ISSUED: July 26, 2006 EFFECTIVE: August 25, 2006

BY: Paul E. Pederson, Vice-President

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BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fifth Revised Sheet 30 Cancels Fourth Revised Sheet 30

MISCELLANEOUS SERVICE ARRANGEMENTS

M.18 TOTAL TALK PACK

A. General

- Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential² or Business³ One-Party Line

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- b. Touch Tone
- c. Three-Way Calling & Call Waiting (Custom Calling Services)
- d. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
- e. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- 3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section D of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
- 5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

Customers must also subscribe to TDS Long Distance's Total Talk Pack.

This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

This service is grandfathered to existing Business customers effective February 25, 2011. This service will not be available to new customers after this date.

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ISSUED: January 26, 2011 EFFECTIVE: February 25, 2011

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Twentieth Revised Sheet 31 Cancels Nineteenth Revised Sheet 31

Monthly Rate

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.18 TOTAL TALK PACK (Continued)

- B. Conditions and Limitations (Continued)
 - The Plan may not be combined with any other optional toll calling plan 6. service, except for those specified in this offering.
 - Customers enrolled in the Plan, who fail to pay the entire rate per month, 7. will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

1.	Residence ^{2, 3,4}		
	Local Bundle, per line	\$39.47 ⁵	(I)
2.	Business ⁷		
	Local Bundle, per line Month to Month 18 Month 3 Year	\$39.17 ⁶ \$35.01 ⁶ \$34.21 ⁶	(I) (I) (I)

- 1 Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.
- 2 New customers that sign a one year contract and subscribe to Total Talk Pack along with TDS Long Distance's Total Talk 200 or Unlimited will receive a waiver of all installation charges.
- Customers that sign up for Total Talk Pack along with TDS Long Distance's Total Talk 3 200 or Unlimited will receive a discount of 50% off their first 6 months of service.
- This service is grandfathered to existing Residential customers effective January 7, 2009. This service will not be available to new customers after this date. 5

The maximum allowable rate is \$39.47.

6 The maximum allowable rate is \$39.17 (MTM), \$36.62 (18 mo), and \$35.82 yr).

This service is grandfathered to existing Business customer effective February 25, 2011. This service will not be available to new customers after this date.

ISSUED: December 15, 2023 EFFECTIVE: January 25, 2024

BLUE RIDGE TELEPHONE COMPANY Georgia

Section M First Revised Sheet 32 Cancels Original Sheet 32

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

(D)

ISSUED: June 1, 2001 EFFECTIVE: March 1, 2001

BY: Paul E. Pederson, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 33 Cancels Original Sheet 33

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

(D)

ISSUED: June 1, 2001

BY: Paul E. Pederson, Vice-President

EFFECTIVE: March 1, 2001

BLUE RIDGE TELEPHONE COMPANY Georgia

Section M First Revised Sheet 34 Cancels Original Sheet 34

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED (P

(D)

ISSUED: June 1, 2001

BY: Paul E. Pederson, Vice-President

EFFECTIVE: March 1, 2001

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 35 Cancels First Revised Sheet 35

MISCELLANEOUS SERVICE ARRANGEMENTS

M.19 RELOCATION FORWARDING SERVICE (RFS)

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A. General

- 1. Relocation Forwarding Service (RFS) is a voice only business service which accepts calls to special telephone numbers in ESS central offices programmed for this service and automatically forwards them to a customer's terminating premises equipment. RFS is available as an optional reversed charge toll service with calls forwarded to an exchange outside the local calling area of the call forwarding location. RFS is also available as a local remote call forwarding arrangement. On local RFS, both the call forwarding location and the terminating premises equipment location must be within the same exchange.
- 2. RFS service is offered subject to availability of suitable facilities. (C)
- 3. RFS service is not offered where the terminating station is a coin telephone.
- 4. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
- 5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
- 6. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed.
- 7. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and terminating point.
- 8. Service is not available on ported numbers or to Internet Service Providers.

B. Rates and Charges

1. The following RFS rate is charged to the subscriber in addition to local charges specified elsewhere in the tariff.

ISSUED: February 3, 2015 EFFECTIVE: APR 0.3 2015

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fifth Revised Sheet 36 Cancels Fourth Revised Sheet 36

MISCELLANEOUS SERVICE ARRANGEMENTS

M.19 **RELOCATION FORWARDING SERVICE (RFS)** (Continued)

APPROVED

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B. Rates and Charges (Continued)

Per Trans. Month Code

Relocation Forwarding Service \$19.20 CCBRF

2. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (I) a charge for that portion of the call from the originating station to the call forwarding location, and (ii) a toll charge for that portion of the call from the call forwarding location to the terminating premises equipment. The respective charge for each such portion shall be as follows:

a. Between the originating station and call forwarding location.

The charge between the originating station and the call forwarding telephone number location shall be the charge specified in applicable tariffs for the type of call involved chargeable to the originating station with the exception of collect toll calls which shall be billed to the RFS customer.

b. Between the call forwarding location and the terminating premises equipment.

The RFS customer is responsible for the customer-dialed station-tostation toll charges specified in applicable tariffs. The above charge applies to all calls answered at the terminating premises equipment, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

ISSUED: February 3, 2015 EFFECTIVE: APR 0 6 2015

BY: Joel Dohmeier, Vice-President

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BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 37 Cancels First Revised Sheet 37

MISCELLANEOUS SERVICE ARRANGEMENTS

M.19 RELOCATION FORWARDING SERVICE (RFS) (Continued)



- B. Rates and Charges (Continued)
 - 3. Nonrecurring Charges

Service connection charges as stated in Section D are applicable.

- a. Per remote call forwarding feature arranged for service.
- b. To change the number at the call forwarding location.
- c. To change the number to which calls are forwarded at the request of the customer.
- d. To change both numbers as in b. and c. above at the same time.
- 4. Minimum Contract Period

The minimum contract period for this service is one months.

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ISSUED: February 3, 2015

BY: Joel Dohmeier, Vice-President

EFFECTIVE:

APR 0 8 2015

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Second Revised Sheet 38 Cancels First Revised Sheet 38

MISCELLANEOUS SERVICE ARRANGEMENTS

M.20 TOTAL CHOICE PRO1

A. General



- Total Choice Pro is an optional service package. The package permits a business customer to receive basic dial tone service and certain features for a flat monthly rate for each subscriber line provided. The Total Choice Pro Plan includes the following services:
 - a) Business One-Party Line
 - b) Caller ID Deluxe
 - c) Three additional Advanced Calling Services and/or Customer Calling Services (customer may have a combination of ACS and CCS)
 - d) Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

- 1. General rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply.
- 2. Rules, regulations, and limitations of services provided in this package specified elsewhere in the Company's tariffs will apply.
- Customers can choose from a month to month plan or contract for a 18 month or three-year discounted plan. The rates for the two-year and three-year plans are guaranteed for the initial term of the contract.
- 4. Subscribers of this Plan are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.
- 5. Service Charges, as described in Section D of this tariff, apply to requests for new and additional Total Choice Pro lines, and moves of existing lines. Service Charges will not apply when a customer switches from Basic Local service to one of the Total Choice Pro rate options. Service Charges also will not apply to an upgrade in plans offered from a month to month to 18 month or three-year agreement or from a 18 month agreement to a three year agreement.

This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

ISSUED: March 17, 2006 EFFECTIVE: April 16, 2006

BY: Paul E. Pederson, Vice-President

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BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Sixteenth Revised Sheet 39 Cancels Fifteenth Revised Sheet 39

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.20 **TOTAL CHOICE PRO**¹ (Continued)

- B. <u>Conditions and Limitations</u> (Continued)
 - 7. Total Choice Pro customers on the month-to-month plan may terminate or change their enrollment in the Plan at any time upon notice to the company without incurring any additional charges.
 - 8. Customers on the 18 month or three year plan, who terminate service prior to the conclusion of the two or three year agreement, will incur a liability charge. The Customer will be retroactively billed for difference between the current plan and the most recently expired term offered (month-to-month or 18 month) as if the Customer had initially ordered that service plan. The liability charge will not apply if the customer replaces the package option with other services such as ISDN-PRI, DTS, and Centrex from the Company.
 - 9. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Total Choice Pro services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		Monthly <u>Rate</u>	18 Month Monthly <u>Rate</u>	3 Year Monthly <u>Rate</u>	
1.	Local Bundle, per line	\$36.72 ²	\$34.17 ²	\$33.37 ²	(I)

The maximum allowable rate is \$36.72 (MTM), \$34.17 (18 mo), and \$33.37 (3 yr).

(C)

ISSUED: December 15, 2023 EFFECTIVE: January 25, 2024

This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 40 Cancels Original Sheet 40

MISCELLANEOUS SERVICE ARRANGEMENTS

M.21 TOTAL CHOICE-HOME PACKAGE²

APPROVED

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A. General

- Total Choice-Home is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Choice-Home subscriber line provided. Total Choice-Home includes the following services:¹
 - a. Residential One-Party Line
 - b. Touch Tone
 - c. Customer Choice of any one ACS or CCS feature
 - d. Caller ID Deluxe
 - e. Standard Voice Mail Box (deregulated service)
 - f. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Choice-Home customers may terminate their enrollment in the Plan at any time upon notice to the company without incurring any additional charges.
- Unless terminated by the Total Choice-Home customer or the Company, a
 customer will remain enrolled in the Plan, as amended from time-to-time, with
 any applicable changes in rate, for as long as the Plan continues to be offered
 by the Company.
- 4. Service Charges, as described in Section D of this tariff, apply to requests for new and additional Total Choice-Home lines, and moves of existing lines. Service Charges will not apply when the Total Choice Home package replaces existing Local Exchange Service or if the customer requests a change from the Total Choice-Home package back to Local Exchange Service.

Customers must also subscribe to TDS True Talk's Total Choice-Home package.

This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

EFFECTIVE: April 16, 2006

BY: Paul E. Pederson, Vice-President

ISSUED: March 17, 2006

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BLUE RIDGE TELEPHONE COMPANY

Section M Fifteenth Revised Sheet 41 Cancels Fourteenth Revised Sheet 41

Georgia

MISCELLANEOUS SERVICE ARRANGEMENTS

M.21 TOTAL CHOICE-HOME PACKAGE² (Continued)

APPROVED

- B. Conditions and Limitations (Continued)
 - Total Choice-Home customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.
 - 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
 - 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Total Choice-Home services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to reenroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.
 - 8. Message call detail will be provided with this plan.
- C. Rates1

Rate Per Month

1. Residence

Local Bundle, per line

\$35.47 3

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The maximum allowable rate is \$35.47.

(C)

ISSUED: December 15, 2023 EFFECTIVE: January 25, 2024

Customers must also subscribe to TDS True Talk's Total Choice-Home package to be eligible for this rate.

This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fifteenth Revised Sheet 42 Cancels Fourteenth Revised Sheet 42

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.22 TDS U TALK^{1,2}

The TDS U Talk Package includes Residence One Party unlimited Local calling, and unlimited Interstate and Intrastate Long Distance¹ calling for a flat monthly rate.

A. Conditions

- 1. Customers must sign a 3 year contract to be eligible for the package rate.
- 2. An early termination charge will be assessed to customers who cancel their contracts before the end of the 3 year term. This charge will be assessed for each month that is left on the contract.
- Customers who upgrade to the Total Choice Home or Total Talk Packages before the end of their term for the TDS U Talk Package will not be charged an Early Termination fee.
- 4. Service Charges, as described in Section D of this tariff, apply to requests for new and additional TDS U Talk lines, and moves of existing lines. Service Charges will not apply when the TDS U Talk package replaces existing Local Exchange Service or if the customer requests a change from the TDS U Talk package back to Local Exchange Service, except as specified in A.2 above.

B. Rates and Charges

Monthly Rate

Bundled Package

\$49.953

2. Early Termination

\$10.00

- Customers must choose TDS Long Distance Corporation as their Long Distance carrier.
- This service is grandfathered to existing customers effective October 17, 2010. This service will not be available for new customers after this date.

The maximum allowable rate is \$62.77

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ISSUED: December 15, 2023 EFFECTIVE: January 25, 2024

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 43 Cancels Original Sheet 43

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.23 TOTAL CHOICE RETURN¹

A. Total Choice-Home

Any residential customer who has switched their local service from Blue Ridge Telephone Company to another provider and then switches their local service back After the 6 month period, customers will be required to pay the full rate for the bundled package. In order to receive this discount, customers must retain service

Total Choice-Pro В.

Any business customer who has switched their local service from Blue Ridge Telephone Company to another provider and then switches their local service back to Blue Ridge Telephone Company by purchasing the Total Choice Pro package will receive 50% off the billed Total Choice Pro rate for a period of 3 months. After the 3 month period, customers will be required to pay the full rate for the bundled package. In order to receive this discount, customers subscribing to the Month-to-Month package will be required to retain service for a period of 6 months. Customers subscribing to one of the term plans, must retain service for the length of their contract.

C. Restrictions and Liability Criteria

- The number or line on which the service qualifying for this promotion will be 1. provisioned must have local service within Blue Ridge territory from another provider. The customer must switch this local service to Blue Ridge Telephone Company.
- 2. Customers must request service at the same address and in the same name, unless the customer is planning an imminent move from one address in Blue Ridge territory to another address in Blue Ridge territory within 30 days of switching their service to Blue Ridge Telephone Company. In the case of an imminent move, the Blue Ridge representative can offer this discount to the customer and place the order at the new address.
- This offer is valid for only one (1) service line at the intended local service 3. address.
- If the customer cancels or discontinues one or more of the services included in 4. the bundle, they will be ineligible for the discount.
- Blue Ridge Telephone Company reserves the right to terminate this program 5. at any time.

This service is grandfathered to existing customers effective April 16, 2006. The service will not be available to new customers after this date.

EFFECTIVE: April 16, 2006

ISSUED: March 17, 2006

to Blue Ridge Telephone Company by purchasing the Total Choice-Home package will receive 50% off the billed Total Choice-Home rate for a period of 6 months.

for a period of 12 months.

BY: Paul E. Pederson, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M First Revised Sheet 44 Cancels Original Sheet 44

MISCELLANEOUS SERVICE ARRANGEMENTS

M.24 **SMART PACK LITE**

APPROVED

1 General

Smart Pack Lite is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Smart Pack Lite subscriber line provided. Smart Pack Lite includes the following services:

- a. Residential One-Party Line
- b. Caller ID Deluxe
- One CCS or ACS feature of the customer's choice
- d. Inside Wire Maintenance (deregulated service)

2 Conditions and Limitations

- Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- b. Customers must sign a one-year contract in order to subscribe to Smart Pack Lite.
- c. Customers will incur an early termination fee if they disconnect Smart Pack Lite prior to the end of their one-year commitment.
- d. Unless terminated by the Smart Pack Lite customer or the Company, a customer will remain enrolled in the Plan, as amended from time to time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- e. Smart Pack Lite customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

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EFFECTIVE: January 7, 2009

ISSUED November 24, 2008

BY: Jeff Jung, Vice-President

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Seventeenth Revised Sheet 45 Cancels Sixteenth Revised Sheet 45

MISCELLANEOUS SERVICE ARRANGEMENTS

M.24 **SMART PACK LITE** 4(Continued)

APPROVED

2. Conditions and Limitations

f. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Smart Pack Lite services converted to the applicable tariff rates. Service Charges will not apply for converting services back to the tariff rates. Such customers will not be permitted to reenroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates 1, 2, 3

1.	Recurring Charge	<u>Monthly Rate</u>	
	Local Bundle, per line	\$30.87 ⁵	(I)
2.	Non-Recurring Charge	Rate	
	Early Termination Fee	\$99.00	

The maximum allowable rate is \$30.87.

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ISSUED: December 15, 2023 EFFECTIVE: January 25, 2024

Effective January 1, 2007, customers will be required to subscribe to TDS Telecom's DSL Service to be eligible for this rate. Customers that subscribed to this bundle prior to this date will be excluded from this requirement.

New customers that subscribe to Smart Pack Lite will receive a waiver of all installation charges.

Customers that subscribe to Smart Pack Lite will receive a discount of 50% off their first 6 months of service.

This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Twenty Second Revised Sheet 46 Cancels Twenty-First Revised Sheet 46

MISCELLANEOUS SERVICE ARRANGEMENTS

M.25 **SAFETY LINE SERVICE** 3

APPROVED

A. **GENERAL**

Safety Net Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 3 Mbps high speed data.

B. **TERMS AND CONDITIONS**

- Safety Line Service will be provisioned where facilities are available.
- Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
- No other optional services or features are allowed with this bundle, except Toll
 Restriction, Toll Restriction PIN Override, Non-Published Numbers and Non-Listed
 Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
- Any toll calls will be billed at TDS Long Distance toll rates.
- 7. Service Connection Charges will not apply.
- 8. Optional Call plans are not available with this bundle.
- 9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Monthly Rate

Bundle Base Rate – DSL Market A Bundle Base Rate – DSL Market B

\$56.20^{1,2} \$56.20^{1,2}

Other data speeds may be available for an additional charge.

The maximum allowable rate is \$58.02 (Market A), \$58.02 (Market B)

This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

ISSUED: December 15, 2023 EFFECTIVE: January 25, 2024

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BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Third Revised Sheet 47 Cancels Second Revised Sheet 47

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.26 **STAR PACKAGES** 3

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A. General

- The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:
 - a) 3 STAR Standard Package
 Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel
 Call Waiting, Call Forwarding and Preferred Call Forwarding.²
 - The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.
 - b) 4 STAR Standard Package Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance¹ calling
 - The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.
 - c) 5 STAR Standard Package
 Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel
 Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection,
 Priority Ringing, Special Call Acceptance, Preferred Call Forwarding,
 Personal Voice Mail, and Unlimited Long Distance¹ calling
- 1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.
- 2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.
- This service is grandfathered to existing customers, effective March 15, 2023. The service will not be available to new customers after this date.

ISSUED: January 13, 2023 EFFECTIVE: March 15, 2023

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M
Seventeenth Revised Sheet 48

Cancels Sixteenth Revised Sheet 48

MISCELLANEOUS SERVICE ARRANGEMENTS

M.26 STAR PACKAGES 2 (Continued)

APPROVED

B. Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
- 2. STAR Package customers may terminate their Package at any time upon notice to the company.
- 3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

- 5. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
- 6. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers may upgrade their Voice Mail Service package for an additional fee.
- 8. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		Rate Per Month	
1.	Monthly Recurring a) 3 STAR Standard Package, per line b) 4 STAR Standard Package, per line c) 5 STAR Standard Package, per line	\$25.49 ^{1,3} (I) (T) \$35.49 ^{1,3} I \$45.49 ^{1,3} (I) (T))
2.	Package Upgrade	\$5.00	

The maximum allowable rate is \$32.81 (3 STAR), \$42.81 (4 STAR), and \$52.81 (5 STAR).

The rate increase is effective on the Company's May bill cycle date.

(T)

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

This service is grandfathered to existing customers effective March 15, 2023. The service will not be available to new customers after this date.

BLUE RIDGE TELEPHONE COMPANY

Georgia

Section M Fourth Revised Sheet 49 Cancels Third Revised Sheet 49

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.27 STAR BUSINESS BUNDLES³

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A. General

- The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle Standard¹ Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
 - b) STAR Business Bundle Unlimited Standard¹ Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

Customers must also subscribe to TDS Telecom's high speed data.

Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

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ISSUED: March 2, 2023 EFFECTIVE: May 1, 2023

This service is grandfathered to existing customers effective 5/1/23. The service will not be available to new customers after this date.

BLUE RIDGE TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.27 STAR BUSINESS BUNDLES4 (Continued)

B. Conditions and Limitations

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
- 2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
- 4. Service Connection Charges, as described in Section D of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
- 5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
- 6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
- 7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

1. Business, Per Line

a) STAR Business Bundle Standard

b) STAR Business Bundle Unlimited Standard

Rate Per Month¹

\$42.99^{2,5} (I) (T)

\$62.99^{3,5} (I

Non-Recurring Charge \$10.00

2. Service Order Charge

- One, Two, and Three-Year Contract rates are also available.
- Maximum allowable rate is \$48.11 (MTM), \$41.50 (1 yr), \$36.50 (2-3 yr).
- Maximum allowable rate is \$68.11 (MTM), \$56.50 (1 yr), \$46.50 (2-3 yr).
- This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

The rate increase is effective on the Company's May bill cycle date.

(T)

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BLUE RIDGE TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.28 BUSINESS SAFETY LINE SERVICE

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line and 1.5 Mbps high speed data.

B. Terms and Conditions

- Safety Line Service will be provisioned where facilities are available. 1.
- Rules, regulations, and limitations as specified elsewhere in the Company's tariffs 2. will apply to this bundle.
- No other optional services or features are allowed with this bundle, except Toll 3. Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- Customers must subscribe to TDS Long Distance Corporation as their long 4. distance provider.
- Any toll calls will be billed at TDS Long Distance default toll rates. 5.
- Service Connection Charges will be waived if a customer signs a one year or 6. greater contract.
- 7. Optional Call plans are not available with this bundle.
- Seasonal Service/Suspension of Service is not available with this bundle. 8.

C. Rates and Charges

Monthly Rate

Bundle Base Rate Business

\$59,001,2

Other data speeds may be available for an additional charge. 2

Maximum allowable rate is \$67.12.

(C)

ISSUED: December 15, 2023 EFFECTIVE: January 25, 2024

BLUE RIDGE TELEPHONE COMPANY

Georgia

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.29 **SECURITY LINE SERVICE**

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

- 1. Security Line Service will be provisioned where facilities are available.
- Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
- No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
- 4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
- Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
- Any toll calls will be billed at TDS Long Distance toll rates.
- 7. Service Connection Charges will not apply.
- 8. Optional Call plans are not available with this bundle.
- 9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

Bundle Base Rate – DSL Market A Bundle Base Rate – DSL Market B Monthly Rate \$53.20 1, 2 \$53.20 1, 2

Other data speeds may be available for an additional charge.

The maximum allowable rate is \$53.02 (Market A) & \$53.02 (Market B).

(C)

ISSUED: December 15, 2023 EFFECTIVE: January 25, 2024

BLUE RIDGE TELEPHONE COMPANY

Georgia

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.30 OPERATOR SERVICES

APPLUVEU

1 General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

2 Definition of Calls

A. Billed to Third Number

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

B. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

C. Person-to-Person

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

D. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

E. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

3. Terms and Conditions

- A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
- B. Qualified customers with disabilities will not be assessed the charges.
- C. This service is not available on payphones.

4. Rates

A. The rates will be assessed on a per call basis.

Operator Assisted Call, per call
 Call Completion, per minute

APR 0 1 2015

Rate

\$1.20

\$0.20

ISSUED: January 30, 2015 EFFECTIVE: APIC 0 1 2

BY: Joel Dohmeier, Vice-President

(N)

(N)

BLUE RIDGE TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.31 BASIC & UNLIMITED PHONE BUNDLES (2)



(C)

A. General

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1. Basic Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2. <u>Unlimited Phone Bundle⁽¹⁾</u>

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

B. **Conditions and Limitations**

- 1. Basic and Unlimited Phone Bundles will be provisioned where facilities are available.
- 2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
- 3. Feature availability is dependent on Central Office Facilities.
- 4. Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
- 5. Service charges as described in Section D will not apply.
- 6. Customers may change their bundle without incurring a charge.
- 7. Seasonal Service is available with these bundles.

(1) Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen. Vice-President

(C)

⁽²⁾ This service is grandfathered to existing customers effective May 1, 2024. This service will not be available to new customers after this date.

BLUE RIDGE TELEPHONE COMPANY

Georgia

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MISCELLANEOUS SERVICE ARRANGEMENTS



(C)

M.31 BASIC & UNLIMITED PHONE BUNDLES (5) (Continued)

- B. Conditions and Limitations (Continued)
 - 8. Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
 - 9. The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
 - 10. Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed <u>basic</u> local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

1.	Res	idence	Rate Per Month (1)		
	a)	Basic Phone Bundle, per line	\$22.99 ^{2,4}	(1)	(T)
	b)	Unlimited Phone Bundle, per line	\$27.99 ^{3,4}	(1)	(T)

Rate includes the Subscriber Line Charge.
 The maximum allowable rate is \$24.97.
 The maximum allowable rate is \$29.97.
 The rate increase is effective on the Company's May bill cycle date.

This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

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(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.32. TDS BUSINESS VOICE BUNDLE

1. General

- a) The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.
 - 1) TDS Business Voice Bundle⁽¹⁾
 Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance⁽²⁾ calling.

2. Conditions and Limitations

- a) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
- b) The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- c) Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
- d) Service Connection Charges, as described in Section D of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.
- e) The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

(N)

ISSUED: March 2, 2023

BY: Joel Dohmeier, Vice-President

EFFECTIVE: May 1, 2023

BLUE RIDGE TELEPHONE COMPANY

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Section M

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

M.32. TDS BUSINESS VOICE BUNDLE (Continued)

- 2. <u>Conditions and Limitations</u> (Continued)
 - f) TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.
 - Gustomers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.
- 3. Rates

Term Rate Per Month⁽¹⁾
MTM 1 Yr. 2/3 Yr.

- a) Business, Per Line
 - TDS Business Voice Bundle

\$59.99 \$49.99 \$39.99

b) Service Order Charge

Non-Recurring Charge \$10.00

(1) Rate includes the Subscriber Line Charge.

(N)

BY: Joel Dohmeier, Vice-President

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(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS



M.33. BASIC 24 & UNLIMITED 24 PHONE BUNDLES

1. General

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

a) Basic 24 Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

b) <u>Unlimited 24 Phone Bundle⁽¹⁾</u>

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

2. Conditions and Limitations

- a) Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.
- b) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
- c) Feature availability is dependent on Central Office Facilities.
- d) Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
- e) Service charges as described in Section D will not apply.
- f) Customers may change their bundle without incurring a charge.
- g) Suspension of Service is available with these bundles.

(1) Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

ISSUED: March 1, 2024 EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

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Section M

BLUE RIDGE TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS

M.33.BASIC 24 & UNLIMITED 24 PHONE BUNDLES (Continued)



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- 2. <u>Conditions and Limitations</u> (Continued)
 - h) Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
 - The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
 - j) Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed <u>basic</u> local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

3. Rates

			Rate Per Month ⁽¹⁾
`	D		

a) Residence

1) Basic 24 Phone Bundle, per line \$19.99 (2)

2) Unlimited 24 Phone Bundle, per line \$24.99 (3)

(1) Rate includes the Subscriber Line Charge.

(2) The maximum allowable rate is \$24.97.

(3) The maximum allowable rate is \$29.97.

(N)

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BY: Andrew Petersen, Vice-President

BLUE RIDGE TELEPHONE COMPANY

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Section Mc
Third Revised Contents Sheet 1
Cancels Second Revised Contents Sheet 1

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BLUE RIDGE TELEPHONE COMPANYGeorgia

Section Mc Second Revised Sheet 1 Cancels First Revised Sheet 1

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BLUE RIDGE TELEPHONE COMPANY

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Section Mc Third Revised Sheet 2 Cancels Second Revised Sheet 2

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BLUE RIDGE TELEPHONE COMPANY

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BLUE RIDGE TELEPHONE COMPANY

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BLUE RIDGE TELEPHONE COMPANY

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BLUE RIDGE TELEPHONE COMPANY

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Section Mc First Revised Sheet 4 Cancels Original Sheet 4

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BLUE RIDGE TELEPHONE COMPANY

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Section Mc First Revised Sheet 5 Cancels Original Sheet 5

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BLUE RIDGE TELEPHONE COMPANY

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Section Mc First Revised Sheet 6 Cancels Original Sheet 6

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BLUE RIDGE TELEPHONE COMPANY

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Section Mc First Revised Sheet 7 Cancels Original Sheet 7

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BLUE RIDGE TELEPHONE COMPANY

Georgia

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