

GENERAL EXCHANGE TARIFF

BLUE RIDGE TELEPHONE COMPANY
Georgia

Section L
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OTHER LOCAL BUSINESS SERVICES

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BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

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OTHER LOCAL BUSINESS SERVICES

APPROVED

EXCHANGE ACCESS FOR PBX AND KEY SYSTEMS (TRUNKS)

A. General

1. Trunk Access Lines are central office lines that provide communications capacity between the serving central office and multiline communication switching equipment (PBX, PABX, or Key Systems) normally installed on the customer's premises that is arranged in such a manner that the station user may or may not have control over which access line is connected to the station or other equipment for incoming or outgoing calls.

B. Rates

	<u>Monthly Rate</u>	<u>24 Month Monthly Rate</u>	<u>3 Year Monthly Rate</u>	
1. Exchange Access for PBX				
Each Access Trunk	\$24.97 ^{1,3}	\$19.79 ^{1,3}	\$18.99 ^{1,3}	(I)
2. Exchange Access for Key Systems				
Each Access Trunk	\$24.97 ^{2,3}	\$19.79 ^{2,3}	\$18.99 ^{2,3}	(I)

C. Termination Liability

Customers who terminate their Service prior to the expiration of the contract term shall be liable for the repayment of any promotional credits, discounts or fee waivers including but not limited to installation fee waivers and for reimbursement of any special construction charges for Services or related facilities requested by the Customer. Further, if the Customer terminates service prior to contract expiration term, the Customer shall pay an early termination fee equal to the total number of remaining months in the term multiplied by 50% of the monthly recurring charges.

¹ Line Hunting and Ground Start services may apply. Please see Section M, Sheet 5.

² Line Hunting services may apply. Please see Section M, Sheet 5.

³ The maximum allowable rate is \$24.97 (MTM), \$22.42(2 yr), and \$21.62 (3 yr).

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OTHER LOCAL BUSINESS SERVICES

APPROVED

VIRTUAL TELEPHONE NETWORK (VTN)

A. General

Virtual Telephone Network (VTN) allows business customers to integrate multiple telephone features and functions by configuring VTN lines into a single VTN Group. The line type and quantity is determined by the customer's need. A customer may provision VTN service on VTN Standard or VTN Digital Key Lines and Channels ⁽¹⁾.

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VTN is offered only as a complete, integrated service arrangement. The network access, features, and other components of the service are not provided separately or in conjunction with other exchange services. Any other arrangements are outside the scope of this offering.

B. Standard and Optional Features

1. All VTN systems will have the option to be equipped with the following features at no charge:
 - a. Intercom Dialing
Allows VTN users to call other stations within their VTN Group using an abbreviated dialing pattern.
 - b. Distinctive Ringing
Allows VTN users to listen to the ringing pattern or Call Waiting tone to determine the type of call (intergroup, intragroup, recall, or other feature notification).
 - c. Station Restriction
 - Unrestricted
Allows VTN users to place all calls.
 - Toll Restricted
Restricts VTN users from placing toll calls.
 - Fully Restricted
Allows VTN users to only place calls within the VTN Group.
 - 900/976 Call Blocking
Restricts VTN users from placing 900/976 calls.
 - 900/976 & International Call Blocking
Restricts VTN users from placing 900/976 and international calls.
 - d. Attendant Dial "0"
Allows VTN users to reach an internal attendant by simply pressing "0".
 - e. Direct Inward Dialing (DID)
Allows VTN users to directly receive incoming calls without the assistance of an attendant.
 - f. Direct Outward Dialing (DOD)
Allows VTN users to call outside the VTN Group directly without the assistance of an attendant.
 - g. Call Forwarding of Call Waiting Calls
Allows the VTN user to divert all Call Waiting Calls to another directory number.
 - h. Station Usage Billing
Provides for toll bills to be separated by each VTN station.

⁽¹⁾ The VTN Key Line & Channel Service will be grandfathered to existing customers effective 11/25/15. The service will not be available to new customers after this date.

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ISSUED: September 25, 2015

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BY: Joel Dohmeier, Vice-President

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VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

APPROVED

B. Standard and Optional Features (Continued)

2. Each VTN station will have the option to be equipped with the following features at no charge:
 - a. Call Forwarding – Variable
Allows a VTN user to direct all incoming calls to another directory number.
 - b. Call Forwarding – Busy
Allows all calls to be redirected to an alternate number when the called number is busy.
 - c. Call Forwarding – Don't Answer
Allows all calls to be redirected to an alternate number after a predetermined number of rings.
 - d. Call Forwarding – Remote Activation
Allows the VTN user to activate and deactivate Call Forwarding from any location.
 - e. Call Hold
Allows a VTN user to place a call on hold.
 - f. Call Park
Allows a VTN user to store a call against their directory number within the VTN Group and retrieve the call from any other number within the group.
 - g. Deny Incoming Calls
Prevents a VTN user from receiving incoming calls from outside of the VTN Group to their VTN DID station.
 - h. Directed Call Park
Allows a VTN user to store a call against any directory number within the VTN Group and retrieve the call from any other number within the group.
 - i. Call Pickup – Group
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code.
 - j. Call Pickup – Directed
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code and the ringing station number.
 - k. Call Transfer – All Calls
Allows a VTN user to hold and transfer incoming, out-going and intragroup calls outside of their VTN Group.
 - l. Call Transfer – Intragroup Only
Allows a VTN user to transfer calls to another station within the VTN Group.
 - m. Call Waiting/Cancel Call Waiting
Alerts the VTN user who is on the phone that another call is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.

ISSUED: May 2, 2006

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BY: Paul E. Pederson, Vice-President

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OTHER LOCAL BUSINESS SERVICES

VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

APPROVED

B. Standard and Optional Features (Continued)

2. (Continued)

- n. Call Waiting Intragroup/Cancel Call Waiting
Alerts the VTN user who is on the phone that another call from within the VTN Group is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.
- o. Caller ID – Intragroup Number
Allows for the display of the calling party's telephone number on calls made within the VTN Group. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
- p. Message Waiting – Stuttered Dial Tone
This is a message waiting indication in the form of an audible interrupted dial tone. This tone is provided by the central office to inform the VTN user that an unplayed message is waiting.
- q. Message Waiting Visual/Lamp
This is a message waiting indicator which illuminates a lamp at the customer's premise to inform the VTN user that an unplayed message is waiting. The customer must supply compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indicator.
- r. Speed Call Short List
Allows the VTN user to call a short list of user programmed directory numbers by dialing one or two digits instead of the directory number.
- s. Station Hunting
Allows calls directed to busy VTN stations to be directed to the next available station in the hunt group.
- t. 3-Way Calling
Allows a VTN user to add a third party to an existing call.
- u. Last Number Redial
Allows a VTN user to automatically redial the last outgoing telephone number dialed.
- v. Call Blocking (per call)
Allows a VTN user to block the delivery of their Caller ID information on a per call basis by dialing a special code prior to placing a call.
- w. Consultation Hold
Allows a VTN user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.
- x. Make Set Busy
Allows a VTN user to make a particular station appear busy to incoming calls.

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VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

APPROVED

B. Standard and Optional Features (Continued)

3. Each VTN Digital Key station will have the option to be equipped with the following features at no charge. VTN users must provide their own compatible premises equipment to utilize these features.
 - a. Expansion Modules
Provides the VTN user with a Digital Key telephone to have additional keys for features or call appearances by adding one or two Expansion Modules to their VTN Digital Key station.
 - b. Automatic Dial
Provides autodialing of a single directory number via a single key on a Digital Key telephone.
 - c. Multiple Call Appearances of a Directory Number
Allows the VTN user to have up to five (four additional) appearances of the primary directory number or secondary directory number assigned to the Digital Key telephone, providing the capability of multiple hunting incoming or outgoing calls associated with that directory number.
 - d. Shared Call Appearances of a Directory Number
Allows a directory number(s) from any VTN station to appear on customer-provided sets of other users.
 - e. Busy Lamp Field / Direct Station Selection
Allows the VTN Digital Key station to monitor the busy status of another VTN station line or to directly call another VTN station by depressing the associated BLF/DSS key.

4. The following are optional, chargeable individual line features.
 - a. 6-Way Calling
Allows the VTN user to call up to five parties and establish a six-way call.
 - b. Assume Dial "9"
Enables a VTN line to place outgoing calls without the requirement of a network access "9" digit.
 - c. Caller ID Number (Standard VTN Line)
Allows the VTN user to see, where technically feasible, the directory number associated with an intergroup incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
 - d. Caller ID Name and Number
Allows the VTN user to see, where technically feasible, the name and directory number associated with an incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
 - e. Direct Connect
Allows a call to be automatically placed to a designated directory number without dialing by lifting the receiver off the switchhook.

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BY: Paul E. Pederson, Vice-President

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OTHER LOCAL BUSINESS SERVICES

VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

APPROVED

B. Standard and Optional Features (Continued)

4. (Continued)

f. Ground Start

A type of signaling on the VTN line in which one side of the two-wire trunk is momentarily grounded to receive dial tone.

g. Speed Call 30

Allows the VTN user to call a list of 30 preselected directory numbers by dialing two or three digits instead of the directory number.

h. Warm Line Transfer

Allows a call to be placed to a designated directory number without dialing. The call will be placed once the VTN user's phone has been off-hook for a predetermined amount of time.

i. Secondary Directory Numbers

An arrangement that allows a Digital Key telephone to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Directory Number(s), may originate or receive calls independent of the Digital Key Telephone's Primary Directory Number.

C. Conditions and Limitations

1. A VTN customer must have a minimum of two VTN lines and all lines must be served by the same switch in the same local calling exchange.
2. The minimum charge period for services provided under this tariff shall be for twelve months.
3. VTN is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability and availability of Digital Key lines may differ by exchange.
4. Requests for special feature or service arrangements not listed in this tariff may be subject to additional charges.
5. The Customer is responsible for the payment of any additional cost incurred when forwarding or transferring calls over the public switched network between the VTN station and the station at which the call is forwarded or transferred.
6. VTN service does not include any terminal equipment which may be required on the customer's premises.

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VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

C. Conditions and Limitations (Continued)

7. Unless specifically exempted, VTN service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
8. Suspension of Service is not available with VTN Service.
9. Each VTN Digital Key line may be provisioned with a maximum of 2 Digital Key Channels.
10. Customers are entitled to one directory listing per VTN Group without charge. If the customer chooses not to list their main directory number, a Non-Published Number charge will apply. Additional Business Directory Listings are available. Please refer to Section F of this tariff.
11. VTN lines are provided in a non-blocking arrangement without trunk equivalents or simulated facility groups.
12. VTN Digital Key lines are provisioned for voice-only applications and may not be used for data transmission.
13. The local exchange calling area of any VTN line will be determined elsewhere in the Company's tariffs.
14. Individual Case Basis (ICB) or Special Pricing may be provided by the Company for VTN customers with 100 or more lines.
15. When subscribing to VTN Service customers will be required to commit to a minimum number of lines they will maintain in service throughout the length of the contract. This minimum line commitment will be used to determine the appropriate line rate. Actual lines in service may be higher than the commitment level.

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GENERAL EXCHANGE TARIFF

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OTHER LOCAL BUSINESS SERVICES

VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

APPROVED

D. Rates and Charges ¹

1. Line and Channel Rates

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES ²					
VTN TERM PERIOD					
Minimum Total VTN Lines ³		12 Months	24 Months	36 Months	60 Months
	2+	\$21.70	\$19.70	\$17.70	\$15.80
	5+	\$20.70	\$18.70	\$16.80	\$15.00
	20+	\$20.00	\$18.00	\$16.20	\$14.40
	50+	\$19.20	\$17.20	\$15.50	\$13.80
	80+	\$18.00	\$16.00	\$14.40	\$12.80

VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES ^{2,4}					
VTN TERM PERIOD					
Minimum Total VTN Lines ³		12 Months	24 Months	36 Months	60 Months
	2+	\$21.70	\$19.70	\$17.70	\$15.80
	5+	\$20.70	\$18.70	\$16.80	\$15.00
	20+	\$20.00	\$18.00	\$16.20	\$14.40
	50+	\$19.20	\$17.20	\$15.50	\$13.80
	80+	\$18.00	\$16.00	\$14.40	\$12.80

MAXIMUM VIRTUAL TELEPHONE NETWORK AND DIGITAL KEY LINE RATES - 2024					
VTN TERM PERIOD					
	12 Months	24 Months	36 Months	60 Months	(T)
2+	\$29.82	\$27.82	\$25.82	\$23.92	(I)
5+	\$28.82	\$26.82	\$24.92	\$23.12	(I)
20+	\$28.12	\$26.12	\$24.32	\$22.52	(I)
50+	\$27.32	\$25.32	\$23.62	\$21.92	(I)
80+	\$26.12	\$24.12	\$22.52	\$20.92	(I)

VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES ⁴					
VTN TERM PERIOD					
Minimum Total VTN Lines ³		12 Months	24 Months	36 Months	60 Months
	2+	\$10.30	\$7.90	\$7.10	\$5.70
	5+	\$9.00	\$6.90	\$6.30	\$5.00
	20+	\$7.60	\$5.90	\$5.30	\$4.30
	50+	\$7.10	\$5.50	\$4.90	\$3.90
	80+	\$6.40	\$4.90	\$4.40	\$3.60

¹ All rates in this section are exclusively offered in conjunction with VTN service.

² The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features related to directory numbers are not included in determining discount levels.

³ Discount levels are based on the minimum number of lines a customer commits to for the term of the contract. The actual number of lines in service may be higher.

⁴ This service will be grandfathered to existing customers effective 11/25/15. The service will not be available to new customers after this date.

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VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

APPROVED

D. Rates and Charges ¹

2. VTN Trunk Equivalency

- a. Trunk Equivalency only applies to VTN accounts with more than seven lines.
- b. Each trunk equivalent requires one VTN trunk charge.
- c. Trunk equivalents apply for all line types.
- d. For accounts with 8+ lines, Subscriber Line Charges are applicable on a per trunk equivalent basis, i.e., not per station line.
- e. Trunk equivalents are not considered simulated facilities and therefore, do not constrain the quantity of terminating or originating calls to or from the VTN Group.

Trunk Equivalency Table				
TOTAL Quantity of VTN Lines (All Types)	VTN Lines	Trunk Equivalents	VTN Lines	Trunk Equivalents
	1-7*	N/A	77-85	9
	8-19	2	86-95	10
	20-28	3	96-104	11
	29-38	4	105-114	12
	39-47	5	115-122	13
	48-57	6	123-132	14
	58-66	7	133-142	15
	67-76	8	143-151	16
	*TE only applies if account has >7 lines		152+	Add 1 TE per 10 lines
VTN Trunk Rates				
VTN Lines	12 Month	\$18.80	36 Month	\$14.80
	24 Month	\$16.80	60 Month	\$13.80

¹ All rates in this section are exclusively offered in conjunction with VTN service.

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GENERAL EXCHANGE TARIFF

BLUE RIDGE TELEPHONE COMPANY
Georgia

Section L
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OTHER LOCAL BUSINESS SERVICES

VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

APPROVED

D. Rates and Charges¹ (Continued)

3. System Charge

A \$5.00 recurring charge applies for each VTN Group established for a customer within the local company's serving territory. This charge does not apply per location when multiple locations are served by the same VTN Group.

4. DID Number Block

A \$0.50 recurring charge will apply for each block of 5 DID numbers utilized by the customer. A customer may only purchase numbers in consecutive blocks of 5.

5. Retained Number Charge

A \$1.50 recurring charge applies for each telephone number within a VTN Group that is a non-consecutive number and independent from a VTN DID Number Block.

6. Extra Bill

Each VTN Group is provided a single monthly bill. Additional monthly bills for specific VTN services will be available for \$2.50 per month.

7. Number Intercept/Telephone Number Referral Service

When customers disconnect a number, the Company will furnish a message that provides information regarding the disconnected number. This service will be available in increments of 90 days and will be limited to 4 such increments. At the initiation of this service the customer will be required to specify the length of time for this service. They will also be obligated to pay the entire service cost in advance.

a. Primary and Additional Directory Listings

First 90 days, per number	No Charge
Each additional 90 days, per number	\$20.00

b. All Other VTN Numbers

Each 90 day increment, per number	\$20.00
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8. Optional Individual Line Features

a. 6-Way Calling	\$8.50 per line
b. Assume Dial "9"	\$10.00 per line
c. Caller ID Number (Standard VTN Line)	\$2.50 per line
d. Caller ID Name and Number	\$3.50 per line
e. Direct Connect	\$1.00 per line
f. Ground Start	\$7.50 per line
g. Speed Call 30	\$0.30 per line
h. Warm Line Transfer	\$0.50 per line
i. Secondary Directory Numbers (Digital Channel Service Lines)	\$2.00 per number

¹ All rates in this section are exclusively offered in conjunction with VTN service.

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OTHER LOCAL BUSINESS SERVICES

VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

APPROVED

D. Rates and Charges¹ (Continued)

9. Service Charges

- a. Service Order Charge: A \$30.00 non-recurring charge will apply for all service order activity done with the same due date.
- b. Establishment Charge: A non-recurring charge will apply for each VTN Group established.

Length of Agreement	Establishment Charge
12 Months	\$200.00
24 Months	\$175.00
36 Months	\$150.00
60 Months	\$100.00

- c. Standard and Digital Key Line Connection Charge: A non-recurring charge will apply for each Standard and Digital Key Line connected.

Lines Per VTN Group (Per Service Order)	VTN Line Connection Charge (Per Line)
2-5	\$25.00
6-25	\$20.00
26-50	\$15.00
51+	\$10.00

- d. Digital Key Channel Establishment Charge: A \$15.00 non-recurring charge will apply for each Digital Key Channel established.
- e. VTN Secondary Directory Number Establishment Charge: A \$10.00 non-recurring charge will apply for each Secondary Directory Number requested.
- f. VTN Feature Addition or Change: A \$5.00 non-recurring charge will apply for subsequent feature(s) additions or changes.
- g. Premises Visit Charge – Normal Business Hours: A \$20.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during normal business hours.
- h. Premises Visit Charge – After Hours: A \$30.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during non-business hours.

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VIRTUAL TELEPHONE NETWORK (VTN) (Continued)

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E. Termination Liability

If the Customer cancels VTN Service prior to the completion of the term of the Agreement, the Customer shall be obligated to pay one of the following termination liability charges. Customers who fall below their minimum line commitment will have an option of continuing to pay for the minimum number of lines committed to in the contract until the end of the contract term or terminate the contract. If the Customer terminates the contract, the applicable termination liability charge will apply.

1. 12-Month Term

If the Customer cancels service prior to 12 months of service they will be assessed a liability charge equal to 75 percent of the remaining revenues from the minimum number of lines for the 12-month term.

$(\text{Minimum Number of Lines}) \times (12 \text{ Month Line Rate}) \times (\text{Months to reach 12}) \times 75\%$

2. Multi-Term (Canceled Prior to 12 Months)

If the Customer cancels service prior to 12 months they will be assessed the 12-Month Term liability charge. In addition to the Customer will also be charged the difference between the price they paid and the price they would have paid if on a 12-month term.

$(\text{Minimum Number of Lines}) \times (12 \text{ Month Line Rate}) \times (\text{Months to reach 12}) \times 75\%$

$(\text{Number of Lines}) \times (\text{Difference between billed rate and the 12-month line rate}) \times (\text{Months in Service})$

3. Multi-Term (After 12 Months)

If the Customer cancels service after 12 months, but prior to the expiration of the contract the Customer will be retroactively billed as if the Customer had initially ordered the service at the most recently expired term offered for VTN service.

$(\text{Minimum Number of Lines}) \times (\text{Difference between billed rate and most recently expired line rate}) \times (\text{Months in Service})$

ISSUED: May 2, 2006

EFFECTIVE: June 1, 2006

BY: Paul E. Pederson, Vice-President