

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM
Florida

Section 3
Second Revised Contents Sheet 1
Cancels First Revised Contents Sheet 1

BASIC LOCAL EXCHANGE SERVICE

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EFFECTIVE: May 1, 2024

BY: Andrew Petersen, Vice-President

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d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

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Original Sheet 1

BASIC LOCAL EXCHANGE SERVICE

A. GENERAL

(N)

- 1. Service Areas for each exchange as appropriate are identified on maps filed as a supplement to this tariff.
- 2. The rules, regulations, and rates for service and equipment not specifically shown in this section are detailed in other sections of this tariff.

B. LOCAL CALLING AREAS

<u>Exchange</u>	<u>Local Calling Area Includes</u>
Greensboro	Gretna, Quincy, Havana* Tallahassee*, Chattahoochee, FL*
Gretna	Greensboro, Havana*, Quincy Tallahassee*, Chattahoochee, FL*
Quincy	Greensboro, Gretna, Havana* Tallahassee*, Chattahoochee, FL

2. Maps of Exchange Service Area

Appropriate maps of the Exchange Service Areas are filed in Supplement Section 3.

*Other than the Company service area.

(N)

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BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES

(N)

1. The rates specified herein entitle subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the serving exchange and additional exchanges or portions of exchanges as shown in B.2 preceding.

2. Residence and Business Basic Exchange Rates by Exchanges

<u>Exchange</u>	<u>Residence</u>	<u>Business</u>
Greensboro	\$16.20	\$35.00
Gretna	16.20	35.00
Quincy	16.20	35.00

3. Arrangements for Rotary Service

Rotary Line Service Rates

Per Line Res.	\$24.77
Per Line Bus.	\$53.35

4. PBX Trunks

PBX flat-rate trunks are provided for residence or business service as specified following, per trunk

Combination	\$69.95
Inward	\$69.95
Outward	\$69.95

(N)

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Section 3
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BASIC LOCAL EXCHANGE SERVICE

C. **MONTHLY EXCHANGE RATES** (Continued)

(N)

5. Total Talk Pack

A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential² or Business³ One-Party Line (includes Touch Tone capability)
 - b. Three-Way Calling & Call Waiting (Custom Calling Services)
 - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section A4 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new customers after this date.

(N)

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LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
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BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES (Continued)

(N)

5. Total Talk Pack (Continued)

B. Conditions and Limitations (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

	<u>Rate Per Month</u>
1. Residence ^{2,3}	
Local Bundle, per line	\$31.05
2. Business ⁴	
Local Bundle, per line	\$53.05

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

² New customers that sign a one year contract and subscribe to Total Talk Pack along with TDS Long Distance's Total Talk 200 or Unlimited will receive a waiver of all installation charges.

³ This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

⁴ This service is grandfathered to existing Business customers effective December 30, 2010. The service will not be available to new customers after this date.

(N)

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First Revised Sheet 5
Cancels Original Sheet 5

BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES (Continued)

6. STAR Packages³

(C)

a) General

1) The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

a. 3 STAR Expanded Package

Includes: Residential One-Party Line (includes calling to Tallahassee), Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.²

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

b. 4 STAR Expanded Package

Includes: Residential One-Party Line (includes calling to Tallahassee), Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance¹ calling.

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

c. 5 STAR Expanded Package

Includes: Residential One-Party Line (includes calling to Tallahassee), Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance¹ calling.

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.

3 This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.

(C)

(C)

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BY: Joel Dohmeier, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

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BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES (Continued)

6. STAR PACKAGES 1 (Continued)

b) Conditions and Limitations

- 1) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2) STAR Package customers may terminate their Package at any time upon notice to the company.
3) Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4) Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

New Customers that subscribe to one of the STAR Packages will receive a waiver of all installation charges.

- 5) STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
6) The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
7) Customers may upgrade their Voice Mail Service package for an additional fee.
8) Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

c) Rates

Table with 3 columns: Description, Rate Per Month, and a note in parentheses. Rows include Residence (3, 4, 5 STAR Expanded Packages) and Package Upgrade.

1 This service is grandfathered to existing customers effective March 1, 2023. The service will not be available to new customers after this date.

2 These increases are effective on the Company's May bill cycle date. (T)

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BY: Andrew Petersen, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

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BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES (Continued)

7. STAR BUSINESS BUNDLES³

(C)

a) General

1) The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. There are 2 STAR Business Bundle options.

a. STAR Business Bundle – Expanded¹

Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.

b. STAR Business Bundle Unlimited – Expanded¹

Includes: Business One-Party Line, the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

¹ Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

³ This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

(C)

(C)

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BY: Joel Dohmeier, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

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BASIC LOCAL EXCHANGE SERVICE

C. **MONTHLY EXCHANGE RATES** (Continued)

7. **STAR BUSINESS BUNDLES**² (Continued)

b) Conditions and Limitations

- 1) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
- 2) The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 3) Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
- 4) Service Connection Charges, as described in Section A4 of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
- 5) The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
- 6) STAR Business Bundle customers may terminate their package at any time upon notice to the company.
- 7) Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

c) Rates

	<u>Rate Per Month</u> ¹	
1) Business, Per Line		
a. STAR Business Bundle Expanded	\$42.99 ³	(l)
b. STAR Business Bundle Unlimited Expanded	\$62.99 ³	(l)
2) Arrangement for Rotary Service (Additional Charge per Line)	\$3.00	
	<u>Non-Recurring Charge</u>	
3) Service Order Charge	\$10.00	

¹ One, Two, and Three-Year Contract rates are also available.

² This service is grandfathered to existing customers effective May 1, 2023. The service will not be available to new customers after this date.

³ The rate increase is effective on the Company's May bill cycle date.

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BY: Andrew Petersen, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

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First Revised Sheet 8.1
Cancels Original Sheet 8.1

BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES² (Continued)

(C)

8. BASIC & UNLIMITED PHONE BUNDLES

a) General

The Basic and Unlimited Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic or Unlimited Phone Bundle subscriber line provided. The Bundles include the following services:

1) Basic Phone Bundle¹

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, and Basic Voice Mail

2) Unlimited Phone Bundle⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Call Return, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

b) Conditions and Limitations

- 1) Basic and Unlimited Phone Bundles will be provisioned where facilities are available.
- 2) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
- 3) Feature availability is dependent on Central Office Facilities.
- 4) Basic & Unlimited Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
- 5) Service charges as described in Section 4 will not apply.
- 6) Customers may change their bundle without incurring a charge.
- 7) Seasonal Service is available with these bundles.

¹ Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

² This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date.

(C)
(C)

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LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section 3
Second Revised Sheet 8.2
Cancels First Revised Sheet 8.2

BASIC LOCAL EXCHANGE SERVICE

C. **MONTHLY EXCHANGE RATES** ² (Continued) (C)

8. **BASIC & UNLIMITED PHONE BUNDLES** (Continued)

b) Conditions and Limitations (Continued)

- 8) Basic or Unlimited Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
- 9) The Basic or Unlimited Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 10) Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

c) Rates

	<u>Rate Per Month</u> ¹		
1) Residence			
a) Basic Phone Bundle, per line	\$22.99 ³	(I)	(C)
b) Unlimited Phone Bundle, per line	\$27.99 ³	(I)	(C)

¹ Rate includes Subscriber Line Charge.

² This service is grandfathered to existing customers effective May 1, 2024. The service will not be available to new customers after this date. (C)

³ The rate increase is effective on the Company's bill cycle date. (T)

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LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section 3
Original Sheet 8.3

BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES (Continued)

(N)

9. TDS BUSINESS VOICE BUNDLE

a) General

- 1) The TDS Business Voice Bundle is an optional offering that packages services and features together for a flat monthly rate that is applicable to each TDS Business Voice subscriber line provided.

a) TDS Business Voice Bundle⁽¹⁾

Includes: Business One-Party Line and the following features: Caller ID Deluxe, Call Forwarding, Call Forward Remote Access, Call Waiting/Cancel Call Waiting, 3-Way Calling, Hunting, Selective Call Acceptance, Voice Mail, and Unlimited Minutes of TDS Long Distance⁽²⁾ calling.

b) Conditions and Limitations

- 1) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
- 2) The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 3) Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
- 4) Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional TDS Business Voice Bundle lines, and moves of existing lines.
- 5) The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their TDS Business Voice Bundle offering (i.e. a request to change features or downgrade) or requests to change from the TDS Business Voice Bundle back to Local Exchange Service. The charge will not apply when the TDS Business Voice Bundle replaces existing Local Exchange Service or the customer would like to upgrade their TDS Business Voice Bundle.

¹ Customers must also subscribe to TDS Telecom's high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance Business Voice Plan.

(N)

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BY: Joel Dohmeier, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

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BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES (Continued)

9. TDS BUSINESS VOICE BUNDLE (Continued)

b) Conditions and Limitations (Continued)

- 6) TDS Business Voice Bundle customers may terminate their package at any time upon notice to the company.
- 7) Customers who fail to pay the entire package rate per month will have all TDS Business Voice Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

c) Rates

	<u>Rate Per Month</u> ⁽¹⁾⁽²⁾
1) Business, Per Line	
a) TDS Business Voice Bundle	\$59.99
	<u>Non-Recurring Charge</u>
b) Service Order Charge	\$10.00

⁽¹⁾ One, Two, and Three-Year contract rates are also available.
⁽²⁾ Rate includes the Subscriber Line Charge.

(N)

(N)

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LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section 3

Original Sheet 8.5

BASIC LOCAL EXCHANGE SERVICE

C. **MONTHLY EXCHANGE RATES** (Continued)

(N)

10. **BASIC 24 & UNLIMITED 24 PHONE BUNDLES**

a) General

The Basic 24 and Unlimited 24 Phone Bundles are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each Basic 24 or Unlimited 24 Phone Bundle subscriber line provided. The Bundles include the following services:

1) Basic 24 Phone Bundle ⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Speed Call 8, and Basic Voice Mail

2) Unlimited 24 Phone Bundle ⁽¹⁾

Includes: Residential One-Party Line, Caller ID Deluxe, 3-Way Calling, Call Forwarding, Repeat Dialing, Speed Call 8, Anonymous Call Rejection, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Call Forward-Busy (Variable), Call Forward-No Answer (Variable), Call Hold, Call Waiting/Cancel Call Waiting, and Basic Voice Mail

b) Conditions and Limitations

- 1) Basic 24 and Unlimited 24 Phone Bundles will be provisioned where facilities are available.
- 2) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Bundle.
- 3) Feature availability is dependent on Central Office Facilities.
- 4) Basic 24 & Unlimited 24 Phone Bundle customers may terminate their Bundle at any time upon notice to the company without incurring a charge.
- 5) Service charges as described in Section 4 will not apply.
- 6) Customers may change their bundle without incurring a charge.
- 7) Suspension of Service is available with these bundles.

⁽¹⁾ Customers must also subscribe to the corresponding TDS Long Distance Basic or Unlimited Plans.

(N)

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LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
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Florida

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Original Sheet 8.6

BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES (Continued)

(N)

10. BASIC 24 & UNLIMITED 24 PHONE BUNDLES (Continued)

b) Conditions and Limitations (Continued)

- 8) Basic 24 or Unlimited 24 Phone Bundle customers are not eligible for discounts or promotional offerings outside of this Bundle, unless specifically provided for in a promotional offering.
- 9) The Basic 24 or Unlimited 24 Phone Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 10) Customers who fail to pay the entire Bundle rate per month will have all Basic or Unlimited optional features removed. The customer will then be converted to the tariffed basic local exchange service rate. Service charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in these bundles until such time as all associated unpaid balances are satisfactorily paid in full.

c) Rates

	<u>Rate Per Month</u> ⁽¹⁾
1) Residence	
a. Basic 24 Phone Bundle, per line	\$19.99
b. Unlimited 24 Phone Bundle, per line	\$24.99

⁽¹⁾ Rate includes the Subscriber Line Charge.

(N)

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BY: Andrew Petersen, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

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Original Sheet 9

BASIC LOCAL EXCHANGE SERVICE

D. LOW-INCOME ASSISTANCE PROGRAM (LIFELINE)

(N)

Lifeline Assistance was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas.

1. Lifeline Assistance

The Company shall provide Lifeline Service as defined in FCC 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54; the FCC's Lifeline Reform Order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.), the FCC's Lifeline Modernization Order (Third Report and Order released on April 27, 2016, WC Docket No. 11-42, FCC 16-38, et. al.), and any subsequent orders.

2. Lifeline Connection Assistance (Link-Up)

Per FCC Order 12-11 (Lifeline/Link-Up Order), Lifeline Connection Assistance (Link-Up) support is eliminated effective April 2, 2012.

3. Transitional Lifeline Assistance Program

a. General

- 1) Transitional Lifeline Assistance is a state program which provides a 30% reduction of the applicable monthly exchange flat rate for residential basic local service for subscribers who no longer qualify for the Lifeline Assistance Program.

b. Regulations

- 1) A Lifeline Assistance subscriber who requests this service will receive the discounted rate for a period of one (1) year from the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

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LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section 3

Original Sheet 10

BASIC LOCAL EXCHANGE SERVICE

E. OPERATOR SERVICES

(N)

1. General Description

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

2. Definition of Calls

A. Billed to Third Number

When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.

B. Collect Calls

When the Customer dialing the Operator requests the call to be billed to the called number.

C. Person-to-Person

When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.

D. Station-to-Station

When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.

E. Call Completion

When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

3. Terms and Conditions

A. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week

B. Qualified customers with disabilities will not be assessed the charges

C. This service is not available on payphones.

4. Rates

A. The rates will be assessed on a per call basis.

	<u>Rate</u>
1) Operator Assisted Call, per call	\$1.20
2) Call Completion, per minute	\$0.20

(N)

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EFFECTIVE: July 10, 2019

BY: Joel Dohmeier, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section 3
First Revised Sheet 11
Cancels Original Sheet 11

BASIC LOCAL EXCHANGE SERVICE

F. SUSPENSION OF SERVICE

A. General

This service allows a customer to retain their current phone number and associated services when they temporarily disconnect service. When the customer reconnects service they will receive the same phone number and associated services as when they previously held service.

B. Conditions

- 1. Customers may retain their current phone number for a minimum of one (1) month. (T)
- 2. The customer must furnish a forwarding address for billing purposes. (T)
- 3. The customer may purchase in advance the retention of the phone number if a forwarding billing address cannot be furnished.
- 4. Account Retention is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
- 5. The customer must have at least one month of regular telephone service paid prior to the establishment of Account Retention.
- 6. Account Retention may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
- 7. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate. (D)
- 8. The Company assumes no liability for failure of a calling party to reach the customer while on Suspension of Service. (D)
- 9. The Company reserves the right to refuse Suspension of Service in the case of a customer whose account is delinquent. (T)

C. Rates and Charges

- 1. The monthly rate will be \$5.00 per Suspension of Service Account.
- 2. An establishment fee of \$10.00 will apply for the second subscription for Suspension of Service in one calendar year. (D)

ISSUED:

EFFECTIVE: January 15, 2024

BY: Andrew Petersen, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section 3
Original Sheet 12

BASIC LOCAL EXCHANGE SERVICE

G. DIRECTORY ASSISTANCE SERVICE

(N)

1. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

2. Definitions

- a. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- c. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call

3. Regulations

- a. A maximum of two requested telephone numbers are allowed per call.
- b. Rates will apply based on the NPA/NXX requested.
- d. Charges for Directory Assistance Service for requests of local and national numbers are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

4. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
a. Local Direct Dialed, per call	\$1.20
b. National Direct Dialed, per call	\$1.20
c. Call Completion, per minute	\$0.20

(N)

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section 3

Original Sheet 13

BASIC LOCAL EXCHANGE SERVICE

H. TELECOMMUNICATIONS ACCESS SYSTEM ACT OF 1991

(N)

Pursuant to passage of the Telecommunications Access System Act of 1991 by the Florida Legislature during the 1991 session, a monthly surcharge shall be imposed on all local exchange telecommunications company subscribers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission shall determine the amount of the surcharge; however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the subscriber and be itemized at least once annually.

(N)

ISSUED: July 3, 2019

EFFECTIVE: July 10, 2019

BY: Joel Dohmeier, Vice-President

LOCAL EXCHANGE SERVICES PRICE LIST

QUINCY TELEPHONE COMPANY
d/b/a TDS TELECOM/QUINCY TELEPHONE
Florida

Section 3

Original Sheet 14

BASIC LOCAL EXCHANGE SERVICE

I. NATIONAL DIRECTORY ASSISTANCE SERVICE

(N)

1. General

National Directory Assistance Service gives customers access to telephone numbers of individuals or businesses who are located throughout the United States by dialing a single number. This service is in addition to the current Local Directory Assistance Service and will be accessed by a different dialing pattern.

2. Regulations

- a. No call allowances or exemptions are available for customers when they use this service.
- b.. If a customer dials the number for National Directory Assistance and requests a listing within their local Directory Assistance service area, the charge listed in Paragraph C applies.
- c. A maximum of two requested telephone numbers are allowed per call.
- d. A call completion rate will apply when customers elect to have the National Directory Assistance service complete a call to the number they have requested.

3. Rates

The following rates apply for National Directory Assistance Service.

	<u>Rate</u>
a. Direct dialed call, Per Call	\$0.65
b. Call Completion	0.30

(N)