QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Section 1

Florida Original Sheet 1

EXPLANATION OF TERMS

ACCESS LINES (N)

A circuit between the station protector on the customer's telephone service or PBX to, and including, the serving central office main frame.

ACCOUNT RETENTION

Allows a customer to retain their current phone number and associated services when they temporarily disconnect service. When the customer reconnects service they will receive the same phone number and associated services as when they previously held service.

AIRLINE MEASUREMENT

See MILEAGE AND ZONE CHARGES

AUTHORIZED USER

A person, firm, or corporation, other than the subscriber, who has been authorized by the Company to communicate over a private line or channel according to the terms of the tariff and (1) on whose premises a station of the private line service is located or (2) who receives from or sends to the subscriber over such private line or channel communications relating solely to the business of the subscriber.

BUILDING (SAME)

The term "Same Building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by covered passageways not crossing public thoroughfares, in which the wires or cable of the Company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under roof. In those cases where there are several structures under separate roofs, but connected by covered passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered covered passageways.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Section 1

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EXPLANATION OF TERMS

BYPASS (N)

The cassation of using one facility(ies) for carrying traffic in favor of using another facility for carrying traffic. The facility may be provided by a local telephone company having authority to provide local exchange telephone service granted by the Florida Public Service Commission or by another carrier granted authority to provide some form of telecommunications service.

BYPASS MESSAGE RATE SERVICE

A service offered in which the subscriber has any device capable of generating usage on any kind of exchange line between any kind of intraLATA or interLATA private line(s) or special access line(s). The service is business class only. Each call completed is counted as one message unit.

BYPASS METERED RATE SERVICE

A service offered in which the subscriber has any device capable of generating usage on any kind of exchange line between any kind of intraLATA and interLATA private line(s) or special access line(s). The service is business class only. Each call completed is timed for duration in minutes and each minute for fractional minute is counted as one minute of use and is one metered unit.

CALL

An attempted or completed communication.

CALLING AREA

See LOCAL SERVICE AREA

CENTRAL OFFICE

A local operating unit by means of which telephonic intercommunication is provided for subscribers within a specified area under contracts for exchange service. An essential characteristic of a central office is switching equipment to which telephone stations are connected by means of circuits known as "Central Office Lines". This switching equipment also provides for connection with the toll network, and, in multi-office exchange areas, with other central offices.

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BY: Joel Dohmeier, Vice-President

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Section 1

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EXPLANATION OF TERMS

CENTRAL OFFICE AREA

(N)

The specific section or area served by a single central office and serving all subscribers' lines which have a common central office designation.

CENTREX SERVICES

A service arrangement of dial switching equipment and facilities which permits intercommunication among the stations associated with the system as well as direct inward dialing and identified outward dialing of local and long distance calls without intermediate handling by the attendant. Centrex rates are structured on a "per station" basis. Switching equipment, central office lines, and other facilities sufficient to provide an adequate grade-of-service are furnished by the Company.

CERTIFICATION

The formal notice in writing to the telephone company that an exchange line is not carrying traffic either originated by or terminated from a private line(s) or special access line(s).

CHANNEL

An electrical path suitable for the transmission of communications.

COIN TELEPHONE

A telephone station equipped with a device for collecting money n payment of telephone messages and used in connection with either public or semipublic telephone service.

COLLECT CALL

A billing arrangement by which the charge for a call may be reversed (charged to the called station) provided the charge is accepted at the called station. A collect call may be billed to a credit card or third party number. In the case of a call to a public or semipublic coin telephone, the charges must be billed to a credit card or third party number, or the call may be re-originated from the called station.

COMPANY

Wherever used in this tariff, "Company" refers to Quincy Telephone Company d/b/a TDS TELECOM/Quincy Telephone unless the context clearly indicates otherwise.

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BY: Joel Dohmeier, Vice-President

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM Florida

Section 1

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EXPLANATION OF TERMS

CONNECTING ARRANGEMENT

(N)

The protective equipment to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company with other facilities of the Company when such customer-provided equipment does not conform with the FCC Rules and Regulations on terminal equipment.

CONNECTING COMPANY

A corporation, association, firm, or individual owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company inter-exchanges traffic.

CONSTRUCTION CHARGE

A separate charge authorized in the tariff for construction of pole lines, circuits, facilities, etc. in excess of that contemplated under the rates quoted in the exchange tariffs.

CONTINUOUS PROPERTY

A continuous plot of ground, including any building thereon, which is used exclusively by the customer (or by an authorized user of the customer's service) and which is not separated by property occupied by others.

CONTRACT PERIOD

The length of time for which a subscriber is responsible for the charges associated with service, facilities and equipment.

COST

Wherever the word "cost" is used in this tariff, it is intended to cover the cost of labor, material and incidentals, plus a charge for supervision.

CUSTOMER

Any person, firm, partnership, corporation, municipality, cooperative organization, or government agency furnished communication service or equipment by the Company under the provisions and regulations of its tariff.

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ISSUED: July 3, 2019 EFFECTIVE: July 10, 2019

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Section 1

(N)

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EXPLANATION OF TERMS

CUSTOMER PREMISES

Florida

The discrete real property owned, leased, or controlled by a customer for the customer's own business or residential purposes.

CUSTOMER PREMISES EQUIPMENT (CPE)

Telecommunications equipment located on the Customer's Premise, which is not provided by the Company under this tariff.

CUSTOMER PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected electrically, acoustically, or inductively.

DEMARCATION POINT

The point of physical interconnection (connecting block, terminal strip, jack, protector, or remote isolation device) between the telephone network and the customer's premises wiring. This point is part of the telephone network provided and maintained by the Telephone Company under tariff. The location of this point is:

- a. Single-line/single-customer building either at the point of physical entry to the building, or at a junction point as close as practicable to the point of entry.
- b. Single-line/multi-customer building within the customer's premises at a point easily accessed by the customer.
- c. Multi-line systems at a point within the same room and within 25 feet of the FCC registered terminal equipment.

DIRECTORY ASSISTANCE

The requesting of telephone numbers from the Telephone Company. The numbers may or may not be listed in the telephone directory. The requested numbers may be from the home or foreign numbering plan area.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Section 1

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EXPLANATION OF TERMS

DIRECTORY LISTING

(N)

The publication in the Company's directory and/or directory assistance records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

DISCONNECTION OF SERVICE

See TERMINATION OF SERVICE

EXCHANGE

An area served by a central office or group of central offices, together with the subscriber's stations and lines connected thereto, forming a local system which furnishes means of telephonic intercommunication without toll charges between subscribers within a specified area, usually a single city, town, or village, a toll rate center.

EXCHANGE LINE

Any line (circuit) directly or indirectly connecting an exchange station with a central office. Exchange lines are subdivided as follows:

- a. **Central Office Line**: A circuit extending from a central office to the location of an individual line or party line main station service or a PBX or key telephone system.
- b. **Main Station Line**: The circuit portion of a main station; the main station line extends from the main service location to the central office.
- c. **Extension Station Line**: The circuit portion of an extension station; the extension station line extends from the extension service location to the main service location or a central connecting point of the main service.
- d. **Extension Line**: A circuit with characteristics similar to an extension station line.
- e. **PBX Station Line**: The circuit portion of a PBX station; the PBX station line extends from the PBX station service location to the PBX switchboard or dialing switching equipment.
- f. **Tie Line**: A circuit connecting PBX systems.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Section 1

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EXPLANATION OF TERMS

EXCHANGE SERVICE

(N)

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

INITIAL SERVICE ORDER

The minimum period of time for which service, facilities, and equipment are provided.

INMATE SERVICE

A coin telephone service provided by the Company for the exclusive use of inmates served within the confines of a penal, correctional, or mental institution.

INSIDE WIRE

All wire or cable located on the customer's side of the demarcation point that connects customer premises equipment to the telephone network.

INSTALLATION CHARGE

A nonrecurring charge applying to the provision of certain services or facilities as distinguished from the service connection charge applicable to establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial charge".

INTERFACE

That point on the premises of the customer at which provision is made for connection of other than telephone company provided facilities to exchange facilities provided by the telephone company.

INTERLATA

Local Access and Transport Areas (LATA) are geographic areas composed of exchanges used in the AT&T Modification of Final Judgement, August 1982, for dividing traffic between the Bell Operating Companies (BOC) and AT&T. LATAs encompass designated exchanges which are grouped to serve common social, economic and other purposes. Connection between these areas for traffic or circuits is classified as interLATA.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

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(N)

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EXPLANATION OF TERMS

INTRALATA

Local Access and Transport Areas (LATA) are geographic areas composed of exchanges used in the AT&T Modification of Final Judgement, August 1982, for dividing traffic between the Bell Operating Companies (BOC) and AT&T. LATAs encompass designated exchanges which are grouped to serve common social, economic and other purposes. Connection within these areas for traffic or circuits is classified as intraLATA.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys to connect the associated telephone to any one of a limited number of exchange, PBX, intercommunicating, or private lines. Line indicating, signaling, holding features, etc. are or may be incorporated.

LATA

Local Access and Transport Areas (LATA) are geographic areas composed of exchanges used in the AT&T Modification of Final Judgement, August 1982, for dividing traffic between the Bell Operating Companies (BOC) and AT&T. LATAs encompass designated exchanges which are grouped to serve common social, economic and other purposes.

LINE

See EXCHANGE LINE

LOCAL CALLING AREA

See LOCAL SERVICE AREA

LOCAL EXCHANGE SERVICE

The general telephone service provided under a specified schedule of rates, which allows a subscriber to originate and receive calls from his/her telephone station through facilities provided for local intercommunication to other telephone stations within a specified area without payment of toll charges. Local exchange service rates may or may not be based on usage, and generally include provisions for the local exchange access line, terminal equipment and extended area calling privileges to one or more exchange areas where applicable.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

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EXPLANATION OF TERMS

LOCAL SERVICE AREA

(N)

The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without long distance charges. A local service area may include one or more exchange service areas under extended area service arrangements.

MESSAGE

Florida

A communication between two telephone stations.

MESSAGE UNIT

A unit of measurement for counting completed calls for bypass message rate service. Each call received or originated by the subscriber is counted as a completed call and one message unit when the called party answers. The duration of the call is not relevant.

METERED UNIT

A unit of measurement for counting completed calls for by[ass metered rate service. Each call received or originated by the subscriber is timed starting when the metered station goes off hook and is stopped when both parties hang up. The call is counted in whole minutes or fractional minutes. Fractional minutes are rounded up to the next whole minute.

MILEAGE CHARGE

A charge applying for the use of part or all of a circuit furnished by the Company in addition to the basic rate for service.

- A. Airline Measurement: The shortest distance between two points.
- B. Extension Line Mileage: The measurement applying to that portion of an extension line, in excess of the length provided without additional charge, for the use of which a circuit charge is made in accordance with tariff provisions.
- C. Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a subscriber's main station or PBX system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

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EXPLANATION OF TERMS

MINUTE OF USE (N)

A unit of measurement consisting of sixty seconds or a fraction of sixty seconds that an exchange line is being used for completing a metered unit.

MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

NETWORK INTERFACE

The demarcation between the telephone company and customer premises wire which may be at the company's option a protector, a combination protection and jack or standard jack. The network interface will normally be the protector or equivalent. The network interface is also defined as a demarcation point.

NONLISTED TELEPHONE NUMBER

An exchange station number which, at the subscriber's request, is not listed in the directory, but is carried in Directory Assistance Records.

NONPUBLISHED TELEPHONE NUMBER

An exchange station number which, at the subscriber's request, is not listed in the directory, and is not made available to the general public by the Company. The Company may decline to furnish the call number of such stations unless the number is furnished by the calling party.

NONRECURRING CHARGE

A charge that does not occur again after it is once made.

NUMBERING PLAN AREA

The assignment of telephone numbers within a geographic area which may be designated home number plan area for telephone numbers which have the same area code as the originating party or foreign number plan area for telephone numbers which do not have the same area code as originating party.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

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EXPLANATION OF TERMS

PREMISES (SAME)

The term "Same Premises" (except in connection with RELOCATES) shall be interpreted to mean:

- A. The building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others
- B. The portion of the building occupied by the customer, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others.
- C. The building or portion of a building occupied by the customer in the conduct of his business and as a residence provided both the business and residence bear the same street address.
- D. The continuous property operated as a single farm not intersected by a public thoroughfare.

In connection with RELOCATES, the term "Same Premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor or space occupied by others.

PRIVATE LINE

A circuit provided to furnish communication only between two or more terminals directly connected to it and not having connection with either central office or private branch exchange switching apparatus.

PUBLIC TELEPHONE

An exchange main station installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

A. Coin Public Telephone: A telephone equipped with a coin collecting device into which all payments for the use of the telephone may be deposited prior to (prepayment) or at (post payment) the time the desired connection is established.

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BY: Joel Dohmeier, Vice-President

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM Florida

Section 1

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EXPLANATION OF TERMS

ROTARY HUNT (N)

Incoming or outgoing exchange lines arranged in a group of two or more lines where calls presented to the first line if busy will be presented to the next line in order until all lines in the group are busy before a busy signal is returned to the calling party.

ROTARY LINE SERVICE

A service arrangement which allows calls made to a busy number to be completed to another idle line in that rotary number group.

SERVICE CONNECTION CHARGE

A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions to that service.

SERVICE LINES

A two-way business individual line, a dial PBX main station, or an extension of any of the before mentioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing tariff rate.

SERVICE CONNECTION CHARGE

A nonrecurring charge applying to the establishment of basic telephone service for a subscriber and certain subsequent additions to that service.

SERVICE LINES

A two-way business individual line, a dial PBX main station, or an extension of any of the before mentioned, which is required for testing of certain services provided by the Company and which is to be billed at the existing tariff rate.

SERVICE POINT

When used in connection with customer-provided communication channels, the term "Service Point" denotes the point on the customer's premises where such channels or facilities are terminated in switching equipment used for communications with stations or customer-provided terminal equipment on the premises.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM Florida

Section 1

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EXPLANATION OF TERMS

SPECIAL ACCESS (N)

A transmission path to directly connect an interexchange carrier (IC) terminal location in a LATA to the end user's premises, two IC terminal locations, or an IC terminal location and a central office wire center point being used as a converging point for wiring (HUB), or a HUB and an end user's premises. Special access includes all facilities dedicated to the subscriber. This kind of service is used for the provision of private line service.

STATION

A unit of service, complete with all instrumentalities (e.g. telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages.

- a. Company Station: A station for which the central office equipment, lines and station equipment are owned and maintained by the Company and provided as a part of the Company's service offering.
- b. Exchange Station: A station furnished for exchange service and directly or indirectly connected with a central office.
- c. Toll Station: A Company station installed for the convenience of the public or of a subscriber in a locality where the Company does not generally furnish exchange service and from which established long distance message rates are charged for all messages sent over the Company's lines.
- d. Toll Terminal: A Company station to which long distance service only is furnished; a toll terminal is furnished only where the subscriber retains one or more exchange stations.
- e. Main Station: The primary station, directly connected by means of an individual line or party line with a central office.
- f. Extension Station: An additional station connected on the same circuit as the main station and subsidiary thereto.

(N)

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QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Section 1

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EXPLANATION OF TERMS

SUBSCRIBER (N)

A person contracting for any form of exchange service furnished by the Company. A subscriber may also be the agent for multi-subscribers when the exchange service is for residential individual line service and the service will be used by multi-owners of the individual residential apartment, the individual residential condominium Unit apartment, or the single-occupancy residential house.

SUSPENSION OF SERVICE

A temporary discontinuance of service without terminating the contract or removing the telephone equipment from the customer premises. Suspension of service may be divided into two general classifications as follow:

At Customer's Request Temporary suspension of service at customer's request

(Vacation Rate Service)

Initiated by Company Temporary suspension (denial) for non-payment of service

charges either local and/or toll.

TELECOMMUNICATIONS SERVICE

The services offered by the Company accessing the exchange switching network, including, but not limited to those services covered by the General Exchange, Local Exchange, Message Toll, Wide Area Telephone Service, and Mobile Telephone Service Tariffs.

TELEPHONE NUMBER

A destination assigned to a main station, central office line, or private branch exchange station for convenience in placing calls and for identification in the assessment of message charges, etc. Such designation usually consists of seven-digit number comprised of a three-digit central office code (name or numeral) followed by a four-digit station number.

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

TERMINATION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company or violation of tariff regulations by the subscriber, for permanent discontinuance of service.

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BY: Joel Dohmeier, Vice-President

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM

Section 1

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EXPLANATION OF TERMS

TOLL MESSAGE (N)

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

- Person-to-Person Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- Collect Message: A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- Third Number Message: A toll message in which associated charges are billed neither to the calling station nor the called station but rather to a station not involved in the message.
- Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TRUNK LINES

See EXCHANGE LINE.

WATS

See WIDE AREA TELECOMMUNICATIONS SERVICE.

WIDE AREA TELECOMMUNICATIONS SERVICE

The furnishing of facilities for dial type telephone communication between a station associated with a wide area service access line and stations in specified service areas as prescribed in the tariff.

WIRE CENTER

A building or complex of buildings housing one or more central offices that service a geographical area within an exchange.

(N)

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