

TERMS OF SERVICE

DELTA COUNTY TELE-COMM, INC.
d/b/a TDS Telecom
Colorado

Section 11
Original Sheet 1

PREFERRED CARRIER FREEZE

A. IMPLEMENTATION OR REMOVAL OF PIC FREEZE

In order to reduce the possibility of unauthorized changes in Carrier, the End User Customer may request that the preferred Carrier selection be frozen. There is no charge for freezing the selection.

1. A preferred Carrier freeze can be implemented by one of the following methods:
 - a. Through the Third Party Verification (3PV) System
 - b. In writing through a Carrier Freeze Form
2. A preferred Carrier freeze can be removed by one of the methods above, or by one of the following methods:
 - a. Verbally, with a call between the End user and the Company, or
 - b. Verbally, with a three-way conference call between the End User, the Company, and the preferred Carrier.

B. COMPANY LIABILITY

The Company does not guarantee that by placing a freeze on the End User's account that the preferred Carrier cannot be changed without the End User's consent. The Company will not be liable for any damages that may occur if the preferred carrier is changed without the End User's consent.