

MISCELLANEOUS SERVICE ARRANGEMENTS

A. BUSINESS RELOCATION FORWARDING

1. General

- a. Business Relocation Forwarding (BRF) is a business service which accepts calls to special telephone numbers in ESS central offices programmed for this service and automatically forwards them to a customer's terminating premises equipment. BRF is available as an optional reversed charge toll service with calls forwarded to an exchange outside the local calling area of the call forwarding location. BRF is also available as a local remote call forwarding arrangement. On local BRF, both the call forwarding location and the terminating premises equipment location must be within the same exchange.
- b. BRF service is offered subject to the availability of suitable facilities.
- c. BRF service is not offered where the terminating station is a coin telephone.
- d. BRF is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the BRF customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the BRF customer, the customer will be required to pay for the cost of additional services and facilities.
- e. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.

2. Rates and Charges

- a. The following rate is charged to the subscriber in addition to local charges specified elsewhere in the tariff.

	<u>Per Month</u>	<u>Trans. Code</u>
Relocation Forwarding Service	75% of Bus Basic Rate	CCBRF

MISCELLANEOUS SERVICE ARRANGEMENTS**A. BUSINESS RELOCATION FORWARDING (Continued)****2. Rates and Charges (Continued)****b. Message Charges**

The message charges applicable to remotely forward calls shall be comprised of two separate charges; (I) a charge for that portion of the call from the originating station to the call forwarding location, and (II) a toll charge for that portion of the call from the call forwarding location to the terminating premises equipment. The respective charge for each such portion shall be as follows:

1. Between the originating station and call forwarding location.

The charge between the originating station and the call forwarding telephone number location shall be the charge specified in applicable tariffs for the type of call involved chargeable to the originating station with the exception of collect toll calls which shall be billed to the BRF customer.

2. Between the call forwarding location and the terminating premises equipment.

The BRF customer is responsible for the customer-dialed station-to-station toll charges specified in applicable tariffs. The above charge applies to all calls answered at the terminating premises equipment, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

c. Nonrecurring Charges

Service connection charges as stated in Section 3 of the regulated tariff are applicable.

1. Per remote call forwarding feature arranged for service.**2. To change the number at the call forwarding location.****3. To change the number to which calls are forwarded at the request of the customer.****4. To change both numbers as in b. and c. above at the same time.****d. Minimum Contract Period**

The minimum contract period for this service is two months.

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B. LINE HUNTING

1. General

Line Hunting provides customers with more than one line the ability to have incoming calls automatically directed to the next vacant line. The Line Hunting selection process starts at a particular line or directory number and continues in a fixed sequence, until an idle line is found or arrives at the end of the sequence. The service is available with Residential and Business one-party rates.

Monthly Rate \$5.00

MISCELLANEOUS SERVICE ARRANGEMENTS**C. DIRECT INWARD DIALING SERVICE****1. General Description**

Direct Inward dialing provides for the completion of local and toll calls to associated station numbers without intermediate handling by a private branch exchange attendant.

2. Undertaking of the Telephone Company

- a. The Telephone Company will provide direct inward dialing to end users within its serving area in addition to the necessary trunks at the appropriate rates and charges, where central office facilities are available and the customer provided switching equipment capabilities permit.
- b. One primary directory listing in the alpha directory is provided for each Private Automatic Branch Exchange (PABX) system. Any additional listing of direct inward dialing numbers will be provided in accordance with Section 8 following.
- c. The Telephone Company will provide direct inward dialing to end users within its serving area over trunk facilities rather than over line facilities, as would be the case for normal PBX and Key System trunks, at an extra charge to the user of the facilities.

3. Limitations

- a. The provision of the direct inward dialing requires that the end user subscribe to sufficient number of trunk facilities to adequately handle the volume of incoming calls.
- b. Direct inward dialing numbers are directly associated with the primary end user and the company will not assign individual numbers to another customer as a primary number.
- c. In the Somerset exchange of Delta Count Tele-Comm Inc., direct inward dialing is available only via equipment from the Paonia exchange because of Somerset being a remote switch working off the host switch in Paonia. Therefore in addition to other charges there will be the standard mileage charge on direct inward dialing trunks only. This charge is set forth in Section D.6.b.

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C. DIRECT INWARD DIALING SERVICE (Continued)

3. Limitations (Continued)

- d. The assignment of the telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC orders 00-104 and 01-362. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed into service for that specific customer or the numbers will be categorized as available for use by other customers.

4. Obligations of the End-User

The obligations of the joint end user are as set forth in Section 2.3 of the Company's regulated tariff apply.

5. Payment Arrangements and Credit Allowances

The payment arrangements and credit allowances as set forth in Section 2.4 of the Company's regulated tariff apply.

6. Rates

	<u>Rate</u>
a. Initial 100 numbers assigned/month	\$40.00
1. Installation of first 100 numbers/(one time)	\$95.00
b. Mileage Charge for Somerset	
1. Per quarter mile	\$1.00
c. Each additional 100 numbers/month	\$30.00
1. Installation for each additional 100 numbers/(one time)	\$60.00

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D. **BILLED NUMBER SCREENING**

1. Description

- a. Billed Number Screening is a service which, through operator screening, prevents third number and collect calls from being billed to a telephone line.

2. Terms and Conditions

- a. Billed Number Screening is subject to the availability of facilities.
- b. Billed Number Screening is available to all classes of residence and single line business service which utilize the public switched network for long distance calling.
- c. Operator screening of collect, third number, and international collect calls cannot be guaranteed; therefore, charges for any such calls will be the responsibility of the customer.
- d. This service is available to customers at no charge.