

TERMS OF SERVICE

Strasburg Telephone Company  
d/b/a TDS Telecom  
Colorado

Section 6  
First Revised Sheet 1  
Cancels Original Sheet 1

LOCAL EXCHANGE SERVICES

A. LOCAL EXCHANGE ACCESS SERVICE RATES

	Monthly Rate	
Residence, 1-Party (R-1)	\$17.40	(l)
Business, 1-Party (B-1)	\$26.40	
PBX or Key System Trunk	\$26.40	

Touch-tone:

- Business: Included in Business rate
- Residence: Included in Residence rate

Trunk Hunting Service No Charge

1. Conditions

- a. The above rates apply to the provision of network access lines which, when connected to a suitable telephone instrument provide access to the toll network and the local calling area.
- b. Instruments must be provided by the subscriber, subject to the conditions described in the Connection With Subscriber-Owned Equipment portion of this tariff.
- c. Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.
- d. Trunk Hunting service permits a call to automatically select the next available line of a customer's pre-selected group when the line associated with the called number of the customer is busy. This charge is in addition to the access line rate. The rate for trunk hunting service is per access line arranged.

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### LOCAL EXCHANGE SERVICES

#### A. LOCAL EXCHANGE ACCESS SERVICE RATES (Continued)

##### 1. Conditions (Continued)

- e. A business line shall be connected to a PBX only when the subscriber provides assurance that each station location can be identified by a public service answering point (PSAP) receiving a 9-1-1 call from that station. Identification includes physical address location as well as telephone number. Such assurance can be provided either by the subscriber providing written assurance that the PBX has the built-in capability to provide the station location identification or by use of additional business lines provided by the company and paid for by the subscriber at normal tariffed rates. If the latter is used to provide the station location identification, it shall be the subscriber's responsibility to provide the station location identification information and any changes or updates thereto directly to the PSAP or the administrator of the master street address guide. In any event, if any station location is not equipped with direct inward dialing, the subscriber shall post that station with a notice that dialing 9-1-1 does not provide location identification to the answering party.

- f. Business Rates Apply:

At any location where activities are of a business, trade, or professional nature.

At any location where the listing of service at that location indicates a business, trade, or profession.

Where only one network access line is provided at a location which is both a residence and a business.

At schools, hospitals, libraries, churches, and other similar institutions.

- g. Residence Rates Apply:

In private residence where business listings are not provided and telephone service is not used for the conduct of business.

In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

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**LOCAL EXCHANGE SERVICES**

**A. LOCAL EXCHANGE ACCESS SERVICE RATES (Continued)**

**2. Community of Interest Calling Plan**

A community of interest calling plan has been established which allows the subscribers of the Strasburg Telephone Company to call the following exchanges, in addition to the Strasburg exchange, without incurring a toll charge.

Bennett  
Byers  
Deer Trail

**B. TELEPHONE RELAY SERVICES**

The Company contributes to the Colorado Telephone Relay System as required under 4 Code of Colorado Regulations 723-2-2820. A surcharge for the Telephone Relay Services will appear as a line item on all monthly bills and is assessed on each line.

Monthly Charge Per Access Line:	\$0.06	(l)
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LOCAL EXCHANGE SERVICES

C. COLORADO HIGH COST FUND

1. General Description

The Colorado High Cost Fund (CHCF), also known as Colorado Universal Service Charge, was established by the Commission in its Decision No. C90-932 in Docket 89R-608T and is available to small Local Exchange Carriers that provide service to an area that encompasses a Community of Interest. The purpose of the CHCF is to promote competition and guarantee the affordability of basic telephone service by providing assistance for three components of the cost of basic local service: 1) high loop costs, 2) high local switching costs, and 3) high exchange trunk costs. In addition, the local rates of high cost Local Exchange Carriers (LECs) are capped and the excess is included in the CHCF.

2. Undertaking of the Telephone Company

- a. The Telephone Company will, in order to promote competition and guarantee the affordability of basic local telephone service to the end users in its local serving area, make use of the CHCF if and when it qualifies for funding from the CHCF.
- b. The Telephone Company contributes to the Colorado High Cost Support Mechanism as required under 4 Code of Colorado Regulations 723-2-2840. A surcharge for the High Cost Support Mechanism will appear as a line item on all customers' monthly bills.
- c. For uniformity and clarity of understanding, the language identifying the high cost support rate element on the bill shall be called the "Colorado Universal Service Charge," or an acceptable abbreviation.

3. Rate Regulations

- a. The following services are not subject to the Colorado Universal Service charge: wholesale charges including access; installation of inside wire; interstate charges; voice mail, burglar alarm, CATV, or premise equipment sales.
- b. The following services are subject to the surcharge: all other intrastate retail revenues, including custom calling, advanced calling, inside wire, pay phone revenues, and intrastate toll.

4. CHCF Surcharge

Monthly Surcharge

Colorado High Cost Fund	2.6%
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**LOCAL EXCHANGE SERVICES****D. GREATER DENVER METRO CALL PLAN (GDMCP)**1. General

The Greater Denver Metro Call Plan (GDMCP) is an optional calling plan that provides two-way Intrastate calling for customers in the Strasburg exchange to all exchanges within the 303 and 720 area codes of the Greater Denver Metro Calling Area (GDMCA) with the one exception of the Roggen exchange. The GDMCP is in addition to the local Community of Interest Calling described in Colo. PUC No 4, 1<sup>st</sup> Revised Sheet No. 23. Customers have four different GDMCP options to choose from. The four options include the Denver Base Plan, the Denver Plus Plan, the Denver Advantage Plan, and the Denver Super Advantage Plan. Customers who do not choose a plan will be defaulted to the Denver Base Plan.

2. Regulations

- a. The GDMCP is provided to all classes of business (Individual, Multiline, Key, PBX, Centrex, and DTS) and residence service.
- b. The GDMCP applies only to direct dialed station-to-station calls including those to cellular, paging and mobile. Operator assisted calls and calling card calls are not included in this plan.
- c. Paystation Service is included in this plan.
- d. For calls that are made to Call Forwarded lines, the customer pays the applicable usage rate for the duration of the call from the originating number to the called number. The customer of the Call Forwarding service, subscribing to the Denver Base Plan, pays the applicable usage rate from the called number to the terminating location of the call.
- e. Calls placed from an off-premises extension of an access line will be billed as if the call had been placed from the primary service location.
- f. The GDMCP provides residence and business customers with measured-rate or flat rate calling based on the package subscribed to by the customer. The Denver Base plan is the only measured plan offered and it will be assessed in six second increments or fraction thereof rounded to the next higher six second increment on all originating calls rounded to the next penny.
- g. Chargeable time is started when the called party answers or when the caller is connected to automatic answering services, (i.e., automatic answer/record equipment, voice mail, or an answering service).

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### LOCAL EXCHANGE SERVICES

D. **GREATER DENVER METRO CALL PLAN (GDMCP)** (Continued)

2. Regulations (Continued)

- h. Chargeable time ends when the calling station “hangs up”, thereby releasing the network connection. If the called station “hangs up” but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- i. Chargeable time does not include time lost because of faults or defects in the service.
- j. All charges assessed under this plan are in addition to Basic Local Exchange Service line rates.
- k. All monthly recurring charges for the chosen package will be billed in advance for the Denver Plus Plan, Denver Advantage Plan, and the Denver Super Advantage Plan. The Denver Base Plan minutes will be rounded to the next minute.
- l. Customers on the Denver Base Plan will automatically receive message detail billing at no additional charge.
- m. Customers will have the option of choosing one of the four plans per access line depending on qualifications set forth below. Customers who qualify for the Denver Advantage Plan and the Denver Super Advantage plan on their first access line will also then qualify on their subsequent access lines for that same plan. Customers who qualify for different plans can do so on a per line basis and are not required to subscribe to the same plan on all lines.
- n. All non recurring charges are waived for the initial subscription to this plan.
- o. Customers may switch plans one (1) time within any twelve (12) month period without a non-recurring charge. A subsequent service order charge will apply to the second and subsequent call plan changes within the same twelve (12) month period as the first change. Minimum service period is one (1) month before switching.

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LOCAL EXCHANGE SERVICES

D. **GREATER DENVER METRO CALL PLAN (GDMCP)** (Continued)

3. Exchanges Included In GDMCP

Calls originating in the Strasburg exchange and terminating in the exchanges listed below excluding EAS Calling as described in in Colo. PUC No 4, Sheet No. 23 will be included as part of the GDMCP.

Terminating Exchanges:

Allenspark, Arvada, Aurora, Bailey, Boulder, Brighton, Broomfield, Castle Rock, Central City, Coal Creek Canyon, Deckers, Denver, Elbert, Elizabeth, Englewood, Erie, Evergreen, Fort Lupton, Frederick, Georgetown, Golden, Hudson, Idaho Springs, Keenesburg, Kiowa, Lafayette-Louisville, Lakewood, Littleton, Longmont, Lookout Mountain, Lyons, Morrison, Nederland, Parker, Sullivan, and Ward.

4. Rates

a. The following GDMCP rates are in addition to the applicable rates for Local Exchange Service and/or service rates for TDS Internet service and/or service rates for TDS Total Talk.

<u>Name</u>	<u>Description</u>	<u>Monthly Rate</u>
Denver Base Plan	15 cents per Minute	\$0.15/min.
Denver Plus Plan <sup>1</sup>	Unlimited Calling to GDMCP	\$14.95
Denver Advantage Plan <sup>2</sup>	Unlimited Calling to GDMCP	\$11.95
Denver Super Advantage Plan <sup>3</sup>	Unlimited Calling to GDMCP	\$7.95

b. Denver Base Plan

Customers not choosing to pay a flat rate to call the GDMCA will be defaulted to the \$0.15 per MOU plan for calls placed into the GDMCA.

c. Denver Plus Plan

Customers who do not have TDS Internet Service or TDS Total Talk bundle can choose to take the Denver Plus Plan and pay \$14.95 per month for unlimited calling into the GDMCA.

<sup>1</sup> Customers who don't have TDS Internet Service or TDS Total Talk Bundle

<sup>2</sup> Customers who subscribe to TDS Internet Service or TDS Total Talk Bundle

<sup>3</sup> Customers who subscribe to both TDS Internet Service and TDS Total Talk Bundle

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LOCAL EXCHANGE SERVICES

D. **GREATER DENVER METRO CALL PLAN (GDMCP)** (Continued)

4. Rates

d. Denver Advantage Plan

Customers who have either TDS Internet Service or TDS Total Talk bundle can choose to take the Denver Advantage Plan and pay \$11.95 per month for unlimited calling into the GDMCA.

e. Denver Super Advantage Plan

Customers who have both TDS Internet Service and TDS Total Talk bundle can choose to take the Denver Super Advantage Plan and pay \$7.95 per month for unlimited calling into the GDMCA.



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LOCAL EXCHANGE SERVICES

E. EXTENDED AREA SERVICE RESTRICTION

This service enables customers to restrict calls to the Greater Denver Metro Calling area from being placed over their exchange lines/trunks. Customers will be able to dial 800 numbers and 101XXXX on a carrier of their choice with the service. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

	<u>Rate</u> <u>Per Month</u> *
EAS Restriction per line/trunk	\$1.50

\* This service is available to Lifeline customers at no charge.

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**LOCAL EXCHANGE SERVICES**

**F. TELEPHONE ASSISTANCE PROGRAMS**

1. Low-Income Telephone Assistance Program

The Company shall provide Lifeline service as defined in 47 C.F.R. 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal laws, including but not limited to, 47 C.F.R. Part 54; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42, et. al.) and any subsequent orders.

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LOCAL EXCHANGE SERVICES

APPROVED

G. SUSPENSION OF SERVICE

1. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

2. Conditions

- a. Service can be temporarily suspended for a minimum of one (1) month, and a maximum of ten (10) months. (T)
- b. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities. (T)
- c. The suspension rate will not be applicable until after the service has been in effect at full rate for at least 1 month. (D)
- d. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. (D)
- e. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate. (D)
- f. Bills are rendered at the reduced rate at regular billing dates during the period of suspension. (T)
- g. The customer's listing will be retained in the directory. (T)
- h. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension. (T)
- i. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent. (T)
- j. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in this Local Catalog. (T)

(D)  
(D)

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LOCAL EXCHANGE SERVICES

APPROVED

G. SUSPENSION OF SERVICE (Continued)

2. Conditions (Continued)

- k. Dial tone access will be limited to 911/E911 and the Company's business office. (T)

3. Rates and Charges

- a. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
- (1) 911/E911 and all other applicable taxes and surcharges will be billed at the full rate.
  - (2) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association Tariff No. 5, Section 4.5.5.
- b. Non-recurring charges do not apply for reconnection to regular full service.