

## TERMS OF SERVICE

Strasburg Telephone Company  
d/b/a TDS Telecom  
Colorado

Section 4  
Original Sheet 1

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### A. PAYSTATION SERVICE

##### 1. General

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

##### 2. Definitions

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

##### 3. Rules and Regulations

- a. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

A. **PAYSTATION SERVICE** (Continued)

3. **Rules and Regulations** (Continued)

- b. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
- c. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
- d. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
- e. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
- f. Coin-free operator and emergency 911 access must be available from all paystations.
- g. One directory will be distributed to the customer without charge for each paystation business exchange line.
- h. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
- i. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
- j. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
- k. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

A. PAYSTATION SERVICE (Continued)

4. Rates and Charges

	<u>Monthly Rate</u>
a. Paystation Access Line <sup>1</sup>	Business One Party Rate shall apply
b. Coin Supervision	\$2.21
c. Selective Class of Call Screening	\$2.00
	<u>Coin Rate<sup>2</sup></u>
d. Each outgoing local message	\$0.25

<sup>1</sup> Installation, move and change charges will be those applicable to business service.  
<sup>2</sup> This rate will be detariffed effective October 6, 1997.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### B. CENTREX SERVICE<sup>1</sup>

##### 1. General

- a. Centrex is a Central Office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business customer's lines into a single telecommunications system.
- b. Centrex station lines will be equipped with the standard features as set forth in paragraph B.1.a. Additional optional features may also be selected and generally result in additional charges.

<sup>1</sup> This service is grandfathered to existing customers effective August 18, 2005.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

B. CENTREX SERVICE<sup>1</sup> (Continued)

2. Rates

a. Centrex Line Rates

(1) Centrex Lines provide the connection between the customer premise and the serving central office when the customer subscribes to centrex service. Each Centrex Line includes the following Standard features:

- (a) Direct Inward Dialing
- (b) Intercom Dialing
- (c) Call Transfer w/3-Way Calling
- (d) Distinctive Ringing
- (e) Trunk Hunting
- (f) Touchtone

(2) The following table reflects a discount applied to the per-line periods ranging from month-to-month to 60 months. The customer is required to pay for the number of months in the service period selected:

The monthly rate for a Centrex Line is: \$8.53

Number of Lines	Monthly	12 Months	24 Months	36 Months	48 Months	60 Months
2-5	100 %	96%	92%	88%	84%	80%
6-30	96%	92%	88%	84%	80%	76%
31-50	92%	88%	84%	80%	76%	72%
Over 50	88%	84%	80%	76%	72%	68%

b. Network Access Register Rates

(1) Network Access Registers provide access from the centrex customer group of Centrex lines to the exchange and interexchange network facilities. The number of simultaneous incoming and/or outgoing calls from a Centrex customer is limited to the number of Network Access Registers assigned to the customer.

(2) The monthly rate for Network Access Register is: \$19.37

Service Connection Charges Apply - See Company's regulated tariff.

<sup>1</sup> This service is grandfathered to existing customers effective August 18, 2005.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

B. CENTREX SERVICE<sup>1</sup> (Continued)

2. Rates (Continued)

c. Centrex Station Features

(1) Individual Centrex Station Features

Chargeable Individual Station Features

The monthly rates shown below apply to the following individual station features:

- (a) Call Forwarding
- (b) Toll Restriction
- (c) Deny Originating
- (d) Deny Terminating
- (e) Speed Calling 8\*

Individual features per line    \$.80 per feature

(2) Centrex Features Associated with Groups of Lines

Chargeable Group Features

The monthly rates shown below apply to the following group features:

- |                                    |        |
|------------------------------------|--------|
| (a) Call Pick-up Per Pick-up Group | \$2.00 |
| Per Line in Pick-up Group          | \$.50  |
| (b) Speed Calling 30 Per List*     | \$4.50 |
| Per Line Using List                | \$.50  |

Service Connection Charges Apply - See Company's regulated tariff.

<sup>1</sup> This service is grandfathered to existing customers effective August 18, 2005.

\* This service is not regulated by the Colorado PUC.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### B. CENTREX SERVICE<sup>1</sup> (Continued)

##### 3. Regulations and Conditions

- a. A Centrex customer must have a minimum of two Centrex lines.
- b. The minimum charge period for services provided under this tariff shall be for one month.
- c. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
- d. One directory listing is provided without charge for each Centrex customer.
- e. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect.
- f. The monthly rate for customers choosing the service period plan is guaranteed against telephone company initiated changes during the selected service contract period.
- g. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
  - (1) Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining periods of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
  - (2) Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph C.8 below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

<sup>1</sup> This service is grandfathered to existing customers effective August 18, 2005.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### B. CENTREX SERVICE<sup>1</sup> (Continued)

##### 3. REGULATIONS AND CONDITIONS (Continued)

h. Termination Liabilities shall be treated as follows:

- (1) If the service is cancelled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.<sup>2</sup>
- (2) If a customer terminates service prior to the expiration of the term, the customer shall pay an early termination fee equal to the difference between the amount billed had the customer been billed at the rate applicable under the contract and the amount which would've been billed under a shorter term contract. That difference in monthly contracted amounts would apply to each month that the customer received the service prior to the termination.

Example: Customer signs a 36 Mo. Contract and terminates after 28 Months

24 Mo. Rate (\$9.50) – 36 Mo. Rate (\$9.20) = \$0.30 x 28 months = \$8.40  
ETF

- (3) A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
  - (a) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
  - (b) Pay termination charges as described in a) or b) above on the number of Centrex station lines disconnected.

i. Reduction/waiver of service establishment charges may be offered as follows:

At the telephone company's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

- (1) Nonrecurring per-line service establishment charge.

j. All exchange lines in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).

<sup>1</sup> This service is grandfathered to existing customers effective August 18, 2005.



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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

B. **CENTREX SERVICE**<sup>1</sup> (Continued)

3. Regulations and Conditions (Continued)

- k. Intercom calls between lines in a Centrex group are not subject to local measured service.
- l. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
- m. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office.
- n. This tariffed Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided buy the customer.
- o. Unless specifically exempted, Centrex service shall be subject to all general regulation applicable to the provision of service buy the telephone company as stated in the general tariff.

<sup>1</sup> This service is grandfathered to existing customers effective August 18, 2005.

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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS****B. CENTREX SERVICE<sup>1</sup>** (Continued)4. Definitions of Standard Centrex Features

The following standard and optional features may be provided as a part of the Centrex service:

a. **Direct Inward Dialing**

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

b. **Intercom Dialing**

Intercom Dialing allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

c. **3-Way Calling with Call Transfer**

This arrangement includes 3-Way Calling plus Call Transfer. This added enhancement to Call Conference permits a customer to transfer a call to a third party and hang up without the other two parties being disconnected.

d. **Distinctive Ringing**

Distinctive Ringing enables a customer to have additional telephone numbers associated with a single access line. The designated primary number will receive a normal ringing pattern and the other numbers will have their own distinctive ring for the identification of incoming calls. One standard alphabetical listing will be provided for each number assigned to a customer. The customer is responsible for all charges billed to any assigned telephone numbers.

e. **Trunk Hunting**

An arrangement which allows for the selection of the end user's next available line when the line associated with the called number of the end user is busy.

f. **Touchtone**

Touchtone Calling Service provides for the origination of telephone calls through the use of pushbuttons or tone generators.

<sup>1</sup> This service is grandfathered to existing customers effective August 18, 2005.

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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS****B. CENTREX SERVICE<sup>1</sup>** (Continued)5. Definitions of Individual Centrex Station Featuresa. **Call Forwarding**

An arrangement whereby incoming calls may be transferred to another telephone number by signaling a prefix code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to long distance message charges. These calls are also subject to transmission limitations.

b. **Toll Restriction**

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

c. **Deny Originating**

This feature allows a calling station to terminate calls only. The status of this line can only be changed by the telephone company at the request of the customer.

d. **Deny Terminating**

This feature allows a calling station to originate calls only. The status line can only be changed by the telephone company at the request of the customer.

e. **Speed Calling 8\***

Speed Calling 8-Code enables a station user to call a list of up to 8 preselected directory number by dialing one-digit codes instead of the directory numbers.

6. Definitions of Group Centrex Featuresa. **Call Pick-Up**

Call Pick-Up permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

b. **Speed Calling 30\***

Speed Calling 30-Code enables a station user to call a list of up to 30 preselected directory number by dialing one-digit codes instead of the directory numbers.

<sup>1</sup> This service is grandfathered to existing customers effective August 18, 2005.

\* This service is not regulated by the Colorado PUC.

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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS****C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC**1. General

Basic Virtual Telephone Network (VTN) allows business customers to integrate multiple telephone features and functions by configuring VTN lines into a single VTN Group. The line type and quantity is determined by the customer's need.

VTN is offered only as a complete, integrated service arrangement. The network access, features, and other components of the service are not provided separately or in conjunction with other exchange services. Any other arrangements are outside the scope of this offering.

2. Standard and Optional Features

a. All VTN systems will have the option to be equipped with the following features at no charge:

(1) Intercom Dialing

Allows VTN users to call other stations within their VTN Group using an abbreviated dialing pattern.

(2) Distinctive Ringing

Allows VTN users to listen to the ringing pattern or Call Waiting tone to determine the type of call (intergroup, intragroup, recall, or other feature notification).

(3) Station Restriction

- Unrestricted  
Allows VTN users to place all calls.
- Toll Restricted  
Restricts VTN users from placing toll calls.
- Fully Restricted  
Allows VTN users to only place calls within the VTN Group.
- 900/976 Call Blocking  
Restricts VTN users from placing 900/976 calls.
- 900/976 & International Call Blocking  
Restricts VTN users from placing 900/976 and international calls.

(4) Attendant Dial "0"

Allows VTN users to reach an internal attendant by simply pressing "0".

(5) Direct Inward Dialing (DID)

Allows VTN users to directly receive incoming calls without the assistance of an attendant.

(6) Direct Outward Dialing (DOD)

Allows VTN users to call outside the VTN Group directly without the assistance of an attendant.

(7) Call Forwarding of Call Waiting Calls

Allows the VTN user to divert all Call Waiting Calls to another directory number.

(8) Station Usage Billing

Provides for toll bills to be separated by each VTN station.

\* This service is not regulated by the Colorado PUC.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC (Continued)

##### 2. Standard and Optional Features (Continued)

b. Each VTN station will have the option to be equipped with the following features at no charge:

- (1) Call Forwarding – Variable  
Allows a VTN user to direct all incoming calls to another directory number.
- (2) Call Forwarding – Busy  
Allows all calls to be redirected to an alternate number when the called number is busy.
- (3) Call Forwarding – Don't Answer  
Allows all calls to be redirected to an alternate number after a predetermined number of rings.
- (4) Call Forwarding – Remote Activation  
Allows the VTN user to activate and deactivate Call Forwarding from any location.
- (5) Call Hold  
Allows a VTN user to place a call on hold.
- (6) Call Park  
Allows a VTN user to store a call against their directory number within the VTN Group and retrieve the call from any other number within the group.
- (7) Deny Incoming Calls  
Prevents a VTN user from receiving incoming calls from outside of the VTN Group to their VTN DID station.
- (8) Directed Call Park  
Allows a VTN user to store a call against any directory number within the VTN Group and retrieve the call from any other number within the group.
- (9) Call Pickup – Group  
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code.
- (10) Call Pickup – Directed  
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code and the ringing station number.
- (11) Call Transfer – All Calls  
Allows a VTN user to hold and transfer incoming, out-going and intragroup calls outside of their VTN Group.
- (12) Call Transfer – Intragroup Only  
Allows a VTN user to transfer calls to another station within the VTN Group.
- (13) Call Waiting/Cancel Call Waiting  
Alerts the VTN user who is on the phone that another call is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.

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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS****C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC** (Continued)2. Standard and Optional Features (Continued)

## b. (Continued)

- (14) Call Waiting Intragroup/Cancel Call Waiting  
Alerts the VTN user who is on the phone that another call from within the VTN Group is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.
- (15) Caller ID – Intragroup Number  
Allows for the display of the calling party's telephone number on calls made within the VTN Group. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
- (16) Message Waiting – Stuttered Dial Tone\*  
This is a message waiting indication in the form of an audible interrupted dial tone. This tone is provided by the central office to inform the VTN user that an unplayed message is waiting.
- (17) Message Waiting Visual/Lamp\*  
This is a message waiting indicator which illuminates a lamp at the customer's premise to inform the VTN user that an unplayed message is waiting. The customer must supply compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indicator.
- (18) Speed Call Short List  
Allows the VTN user to call a short list of user programmed directory numbers by dialing one or two digits instead of the directory number.
- (19) Station Hunting  
Allows calls directed to busy VTN stations to be directed to the next available station in the hunt group.
- (20) 3-Way Calling  
Allows a VTN user to add a third party to an existing call.
- (21) Last Number Redial  
Allows a VTN user to automatically redial the last outgoing telephone number dialed.
- (22) Call Blocking (per call)  
Allows a VTN user to block the delivery of their Caller ID information on a per call basis by dialing a special code prior to placing a call.
- (23) Consultation Hold  
Allows a VTN user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.
- (24) Make Set Busy  
Allows a VTN user to make a particular station appear busy to incoming calls.

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\* This service is not regulated by the Colorado PUC.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC (Continued)

##### 2. Standard and Optional Features (Continued)

c. The following are optional, chargeable individual line features.

- (1) 6-Way Calling  
Allows the VTN user to call up to five parties and establish a six-way call.
- (2) Assume Dial "9"  
Enables a VTN line to place outgoing calls without the requirement of a network access "9" digit.
- (3) Caller ID Number (Standard VTN Line)  
Allows the VTN user to see, where technically feasible, the directory number associated with an intergroup incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
- (4) Caller ID Name and Number  
Allows the VTN user to see, where technically feasible, the name and directory number associated with an incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
- (5) Direct Connect  
Allows a call to be automatically placed to a designated directory number without dialing by lifting the receiver off the switchhook.
- (6) Ground Start  
A type of signaling on the VTN line in which one side of the two-wire trunk is momentarily grounded to receive dial tone.
- (7) Speed Call 30  
Allows the VTN user to call a list of 30 preselected directory numbers by dialing two or three digits instead of the directory number.
- (8) Warm Line Transfer  
Allows a call to be placed to a designated directory number without dialing. The call will be placed once the VTN user's phone has been off-hook for a predetermined amount of time.

##### 3. Conditions and Limitations

- a. A VTN customer must have a minimum of two VTN lines and all lines must be served by the same switch in the same local calling exchange.
- b. The minimum charge period for services provided under this tariff shall be for twelve months.
- c. VTN is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.

\* This service is not regulated by the Colorado PUC.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC (Continued)

##### 3. Conditions and Limitations (Continued)

- d. Requests for special feature or service arrangements not listed in this tariff may be subject to additional charges.
- e. The Customer is responsible for the payment of any additional cost incurred when forwarding or transferring calls over the public switched network between the VTN station and the station at which the call is forwarded or transferred.
- f. VTN service does not include any terminal equipment which may be required on the customer's premises.
- g. Unless specifically exempted, VTN service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- h. Suspension of Service is not available with VTN Service.
- i. Customers are entitled to one directory listing per VTN Group without charge. If the customer chooses not to list their main directory number, a Non-Published Number charge will apply. Additional Business Directory Listings are available. Please refer to Sheet 42 of this tariff.
- j. VTN lines are provided in a non-blocking arrangement without trunk equivalents or simulated facility groups.
- k. The local exchange calling area of any VTN line will be the same as that which has been approved by the Public Utilities Commission for basic Local Exchange Service.
- l. Individual Case Basis (ICB) or Special Pricing may be provided by the Company for VTN customers with 100 or more lines. The Company will notify the Commission within 14 days of entering into a contract.
- m. When subscribing to VTN Service customers will be required to commit to a minimum number of lines they will maintain in service throughout the length of the contract. This minimum line commitment will be used to determine the appropriate line rate. Actual lines in service may be higher than the commitment level.



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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC (Continued)

4. Rates and Charges<sup>1</sup>

a. Line and Channel Rates

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES <sup>2</sup>					
VTN TERM PERIOD					
Minimum Total VTN Lines <sup>3</sup>		12 Months	24 Months	36 Months	60 Months
	2+	\$29.30	\$22.50	\$20.30	\$16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	15.00	12.10
	50+	20.10	15.50	13.90	11.20
	80+	18.20	14.00	12.60	10.10

b. EAS Adder

Recurring charges as specified below apply for each VTN Standard Line. Terms and conditions are located on Sheets 22A-22D.

- (1) GDMCP Base Plan \$0.18 per Minute
- (2) GDMCP Plus Plan \$2.00 per line

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

<sup>2</sup> The total number of VTN Standard lines at all locations served by the VTN Group will be used to determine the discount level. Other feature-related directory numbers are not included in determining discount levels.

<sup>3</sup> Discount levels are based on the minimum number of lines a customer commits to for the term of the contract. The actual number of lines in service may be higher.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC (Continued)

##### 4. Rates and Charges<sup>1</sup> (Continued)

###### c. System Charge

A \$5.00 recurring charge applies for each VTN Group established for a customer within the local company's serving territory. This charge does not apply per location when multiple locations are served by the same VTN Group.

###### d. DID Number Block

A \$0.50 recurring charge will apply for each block of 5 DID numbers utilized by the customer. A customer may only purchase numbers in consecutive blocks of 5.

###### e. Retained Number Charge

A \$1.50 recurring charge applies for each telephone number within a VTN Group that is a non-consecutive number and independent from a VTN DID Number Block.

###### f. Extra Bill

Each VTN Group is provided a single monthly bill. Additional monthly bills for specific VTN services will be available for \$2.50 per month.

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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS**

C. **VIRTUAL TELEPHONE NETWORK (VTN) BASIC** (Continued)

4. **Rates and Charges**<sup>1</sup> (Continued)

g. **Number Intercept/Telephone Number Referral Service**

When customers disconnect a number, the Company will furnish a message that provides information regarding the disconnected number. This service will be available in increments of 90 days and will be limited to 4 such increments. At the initiation of this service the customer will be required to specify the length of time for this service. They will also be obligated to pay the entire service cost in advance.

(1) **Primary and Additional Directory Listings**

First 90 days, per number	No Charge
Each additional 90 days, per number	\$20.00

(2) **All Other VTN Numbers**

Each 90 day increment, per number	\$20.00
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h. **Optional Individual Line Features**

(1) 6-Way Calling	\$8.50 per line
(2) Assume Dial "9"	\$10.00 per line
(3) Caller ID Number (Standard VTN Line)	\$2.50 per line
(4) Caller ID Name and Number	\$3.50 per line
(5) Direct Connect	\$1.00 per line
(6) Ground Start	\$7.50 per line
(7) Warm Line Transfer	\$0.50 per line

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC (Continued)

4. Rates and Charges<sup>1</sup> (Continued)

i. Service Charges

- (1) Service Order Charge: A \$30.00 non-recurring charge will apply for all service order activity done with the same due date.
- (2) Establishment Charge: A non-recurring charge will apply for each VTN Group established.

Length of Agreement	Establishment Charge
12 Months	\$200.00
24 Months	\$175.00
36 Months	\$150.00
60 Months	\$100.00

- (3) Standard Line Connection Charge: A non-recurring charge will apply for each Standard Line connected.

Lines Per VTN Group (Per Service Order)	VTN Line Connection Charge (Per Line)
2-5	\$25.00
6-25	\$20.00
26-50	\$15.00
51+	\$10.00

- (4) VTN Feature Addition or Change: A \$5.00 non-recurring charge will apply for subsequent feature(s) additions or changes.
- (5) Premises Visit Charge – Normal Business Hours: A \$20.00 non-recurring charge will apply for each visit to a customer’s premises required for a VTN installation during normal business hours.
- (6) Premises Visit Charge – After Hours: A \$30.00 non-recurring charge will apply for each visit to a customer’s premises required for a VTN installation during non-business hours.

<sup>1</sup> All rates in this section are exclusively offered in conjunction with VTN service.

**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS****C. VIRTUAL TELEPHONE NETWORK (VTN) BASIC** (Continued)**5. Termination Liability**

If the Customer cancels VTN Service prior to the completion of the term of the Agreement, the Customer shall be obligated to pay one of the following termination liability charges. Customers who fall below their minimum line commitment will have an option of continuing to pay for the minimum number of lines committed to in the contract until the end of the contract term or terminate the contract. If the Customer terminates the contract, the applicable termination liability charge will apply.

**a. 12-Month Term**

If the Customer cancels service prior to 12 months of service they will be assessed a liability charge equal to 75 percent of the remaining revenues from the minimum number of lines for the 12-month term.

**(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%**

**b. Multi-Term (Canceled Prior to 12 Months)**

If the Customer cancels service prior to 12 months they will be assessed the 12-Month Term liability charge. In addition to the Customer will also be charged the difference between the price they paid and the price they would have paid if on a 12-month term.

**(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%**

**(Number of Lines) X (Difference between billed rate and the 12-month line rate) X (Months in Service)**

**c. Multi-Term (After 12 Months)**

If the Customer cancels service after 12 months, but prior to the expiration of the contract the Customer will be retroactively billed as if the Customer had initially ordered the service at the most recently expired term offered for VTN service.

**(Minimum Number of Lines) X (Difference between billed rate and most recently expired line rate) X (Months in Service)**

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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS****D. DEDICATED DS1 SERVICE**1. General

Dedicated DS1 Service is a point-to-point intraexchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require dedicated DS1 facilities from a TDS TELECOM Central Office to their location.

2. Definitions

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

3. Regulations

- a. Dedicated DS1 Service is available for a minimum service period of one month.
- b. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
- c. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
- d. For channelization of Dedicated DS1 Service, please see Digital Transport Service, Sheets 26-28 of this Section.

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### SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

#### D. DEDICATED DS1 SERVICE (Continued)

##### 3. Regulations (Continued)

- e. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.<sup>1</sup>
- f. If a customer terminates service prior to the expiration of the term, the customer shall pay an early termination fee equal to the difference between the amount billed had the customer been billed at the rate applicable under the contract and the amount which would've been billed under a shorter term contract. That difference in monthly contracted amounts would apply to each month that the customer received the service prior to the termination.

Example: Customer signs a 36 Mo. Contract and terminates after 28 Months

12 Mo. Rate (\$210) – 36 Mo. Rate (\$190) = \$20 x 28 months = \$560 ETC

- g. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
- h. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an Installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
- i. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

<sup>1</sup> This contract termination charge application will be grandfathered effective July 15, 2010. Any contracts signed after this date, will include the termination charge application as specified in Paragraph 6 above.

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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS**

**D. DEDICATED DS1 SERVICE** (Continued)

4. Rates and Charges

The following rates apply on a per customer basis, regardless of the number of terminating locations.

a. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
(1) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3+ Channels	200.00	T1MM3
(2) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
(3) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
(4) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	130.00	T1L53

b. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
(1) Design Order Charge, Per Order	\$700.00	T1DOC
(2) Installation Charge, First Channel	650.00	T1C1
(3) Installation Charge, Second and Additional Channels, per common end	500.00	T1C2A
(4) Clear Channel Capability	350.00	T1CCC



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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS****E. DIGITAL TRANSPORT SERVICE**1. General

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

2. Definitions

DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

3. Regulations

- a. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
- b. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
- c. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
- d. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
- e. SLC charges will be assessed based on the number of trunk terminations the customer requests for each DS1. A multi-line SLC charge will apply for each trunk termination. If the number of trunk terminations is not specified, the customer will be charged 24 multi-line SLC charges.
- f. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

E. DIGITAL TRANSPORT SERVICE (Continued)

3. Regulations (Continued)

- g. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
- h. Touch-tone signaling is required for DTS.
- i. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
- j. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.
- k. If a customer terminates service prior to the expiration of the term, the customer shall pay an early termination fee equal to the difference between the amount billed had the customer been billed at the rate applicable under the contract and the amount which would've been billed under a shorter term contract. That difference in monthly contracted amounts would apply to each month that the customer received the service prior to the termination.

Example: Customer signs a 36 Mo. Contract and terminates after 28 Months

12 Mo. Rate (\$370) – 36 Mo. Rate (\$350) = \$20 x 28 months = \$560 ETC

4. Rates and Charges

a. Recurring Rates

	Monthly Rate	Trans Code
(1) DS1 Facility <sup>1</sup>		

1 See Dedicated DS1 Service on Sheets 23-25 of this Section.

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**SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS**

**E. DIGITAL TRANSPORT SERVICE** (Continued)

4. Rates and Charges

a. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
(2) Digital Interface Termination		
(a) <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
(b) <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13
(c) <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
(d) <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
(3) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T

(4) See Paragraph 3.e. above for SLC Charge application.

b. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
(1) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC