
8. TELECOMMUNICATIONS SERVICE PRIORITY**8.1 General**

The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support National Security and Emergency Preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.) and the "Service Vendor Handbook for the Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or re-issuance of these regulations or manuals supersede tariff language contained herein.

8.2 Terms and Conditions

TSP service is limited to telecommunications services which the Telephone Company can discretely identify for priority provisioning and/or restoration.

The customer subscribing to TSP service must also be the customer subscribing to the services with which TSP is associated.

Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore service which subscribes to TSP service of a higher priority. If such preemption is necessary, the Telephone Company will make reasonable effort to notify the preempted service customer of the action to be taken. Credit allowance for such service preemption shall be made in accordance with Section 2.4.4.

8. TELECOMMUNICATIONS SERVICE PRIORITY (Continued)**8.2 Terms and Conditions** (Continued)

TSP service is limited to telecommunications services which the Telephone Company can discretely identify for priority provisioning and/or restoration.

The customer subscribing to TSP service must also be the customer subscribing to the services with which TSP is associated.

Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore service which subscribes to TSP service of a higher priority. If such preemption is necessary, the Telephone Company will make reasonable effort to notify the preempted service customer of the action to be taken. Credit allowance for such service preemption shall be made in accordance with Section 2.4.4

The customer, in obtaining TSP service acknowledges and consents to the Telephone Company providing customer service record information to the Federal Government to administer service per the TSP Service Vendor Handbook. The customer service record information will include: TSP Authorization Code and the Telephone Company Circuit ID.

Credit allowance for service interruption for TSP shall be the same as with the service it is associated. See Section 2.4.4

When performing a service under TSP, the Telephone Company may not be in a position to notify the customer in advance when additional labor charges apply. The TSP subscriber recognizes that quoting charges and obtaining permission to proceed would cause delays and would be contrary to the objectives of the TSP Service. In subscribing to TSP service the customer recognizes this condition and grants the Telephone Company the right to bill for applicable charges to restore service(s).

All other terms, conditions, rates and charges for services may apply as specified elsewhere when provided in conjunction with TSP service.

When Priority Restoration Maintenance and Administration is discontinued and the associated Access Services is continued in service, the charge specified in Section 9.4 will not apply.