Rule No. 15

TELEPHONE DIRECTORIES, LISTINGS AND NUMBERS (Continued)



OWNERSHIP OF TELEPHONE DIRECTORIES

A. Telephone directories containing the listings of customers within a specified area, issued from time to time by the Utility, are and remain the property of the Utility. Directories shall not be mutilated and shall be surrendered, upon request, to the carrier who delivers the subsequent issue.

DIRECTORY LISTINGS

- A. The Utility will enter listings of telephone numbers of its customers in its telephone directories with essential information whereby telephone users may ascertain the numbers of the desired telephone, as set forth in the tariff schedules.
- B. Liability for Errors and Omissions in Telephone Directories
 - 1. The Utility is liable for errors and omissions in the listings of its customers in telephone directories subject to the provisions and limitations set forth in Liability of the Utility and Credit Allowance for Errors or Omissions in Telephone Directories in Rule No. 22.
- C. The customer assumes full responsibility concerning the right to use any name as a directory listing and aggress to hold the Utility harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Utility does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Utility.

CHANGES IN TELEPHONE NUMBERS

A. The assignment of a telephone number to a subscriber's telephone service will be made at the discretion of the Telephone Company. The subscriber has no proprietary right in the number and the Company will make such reasonable changes in telephone numbers and central office designations as the requirements of the service demand. The Company will give the subscribers who may be affected by such changes in telephone numbers as reasonable notice thereof as circumstances will permit.

SPECIAL NOTICE REQUIRED IN DIRECTORIES

A. The Utility complies with the G.O. 168, Rule 1(f) guidelines for alphabetical telephone directories.

(N) | (N)

(To be inserted by utility)
Advice Letter No.: 163

Decision No.: 04-05-057

Issued by
Paul E. Pederson
NAME
Vice President
TITLE

(To be inserted by Cal.P.U.C.)

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