

Rule No. 2

(T)

DESCRIPTION OF SERVICE

GENERAL

A. Exchange service is available by means of facilities owned and maintained by the Utility.

(D)

B. Toll service is furnished either by means of the Utility's toll lines or lines of a connecting utility or both.

(D)

C. The Utility furnishes both dial and touch calling services.

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D. The exchange area is generally divided into one or more base rate areas, comprising in general the more built-up portion or portions of the territory served and one or more suburban areas outside the base rate areas. The territory served is divided into one or more base rate areas, one or more special rate areas, and one or more suburban areas. The exchange area may be divided into two or more zones, each with a base rate area and suburban area and with message rates for service between the zones.

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(T)

E. Inside wire maintenance is available; however, there are competitive alternatives.

(N)

(N)

SERVICE

A. The Utility furnishes exchange service in its service territory in accordance with its effective tariff schedules and, in general, as follows:

1. Classes of Service Furnished

(a) Business Service

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(b) Residence Service

(T)

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 14

Harald L. Kluis

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NAME
President

Effective November 1, 1990

Resolution No.

TITLE

Rule and Regulation No. 2

(N)

DESCRIPTION OF SERVICE
(Continued)

SERVICE - Continued

2. Types of Service Furnished

- a. Flat Rate Service
- b. Universal Lifeline Service
- c. Public Coin Box Service
- d. Semi-Public Coin Box Service

3. Grades of Service Furnished

In general, the following grades of service are furnished in the applicable areas as designated below:

a. Base Rate Area (B.R.A.)

- 1. Individual Line Service
- 2. Two and Four-party Line Service
- 3. Private Branch Exchange Service
- 4. Intercommunicating System Service

b. Special Rate Area (S.R.A.)

- 1. Individual Line Service
- 2. Two and Four-party Line Service
- 3. Private Branch Exchange Service

c. Suburban Rate Area (S.A.)

- 1. Individual Line Service
- 2. Two and Four-party Line Service
- 3. Suburban Line Service (Four-party)
- 4. Farmer Line Service
- 5. Private Branch Exchange Service
- 6. Intercommunicating System Service

d. Farmer Line Area (F.L.A.)

- 1. Farmer Line Service

(Continued)

(N)

(To be inserted by utility)

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Advice Letter No. 1

Kenneth J. Waters

Date Filed JUN 17 1988

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Effective JUN 16 1988

TITLE

Resolution No. _____

Rule No. 2

(T)

DESCRIPTION OF SERVICE

(Continued)

SERVICE - (Continued)

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B. Individual line business and residence service, private branch exchange service, and intercommunicating system service are furnished in the suburban area. Miscellaneous service and private lines are furnished by the Utility in accordance with the tariff schedules.

(T)

C. Extension and private branch exchange station services are furnished at the base rates shown in the tariff schedules where the stations are on the premises in which the primary station, private branch exchange switchboard, order-receiving equipment, or receiving station is located.

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SUBURBAN SERVICE

A. Suburban service will be furnished outside the base rate area but within the exchange area.

B. The total number of primary stations connected to one circuit will in no case exceed four.

FARMER LINE SERVICE

A. Farmer line service will be furnished outside the base rate area but within the exchange area, to less than five customers, provided the total minimum exchange revenue of each circuit is not less than that of five residence stations.

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B. The total number of primary stations connected to one circuit should not exceed ten.

LOCAL PRIVATE LINE TELEPHONE SERVICE

A. Local private line telephone service will be provided solely for communication between stations thereon, and will not be connected with the Utility's exchange service lines or to a private branch exchange switchboard.

UNIVERSAL LIFELINE SERVICE

A. Universal Lifeline Service is provided to customers meeting the eligibility requirements and conditions as described in Schedule No. A-14.

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(Continued)

(N)

(To be inserted by utility)

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Advice Letter No. 43

Harald L. Kluis

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PRESIDENT
President

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Resolution No. T15352

TITLE

Rule No. 2

(N)

DESCRIPTION OF SERVICE
(Continued)

OFF-PREMISES EXTENSION LINE SERVICES

Extension services will be installed from the Utility's local loop demarcation point at the main service location to the Utility's demarcation point at the off-premises location in accordance with the following:

A. Same Customer:

An off-premises extension line service will be installed on an off-premises location of the same customer. However:

1. A residence extension will be installed on a business premises when such line(s) terminate on a telephone answering service.

B. Different Customer:

An off-premises extension line service, including secretarial line service, will be installed on an off-premises location of a party other than the customer only when the occupant of the off-premises location is a customer with individual or trunk access line service. However:

1. A residence extension will be installed on a different business premises when such line(s) terminate on a telephone answering service.
2. When an off-premises extension is terminated on a different customer premises, the customer with the off-premises extension service is responsible for all rates and charges associated with the off-premises extension, including charges for message toll calls billed to the primary service of the off-premises extension line service.
3. The customer is responsible for all wire, standard jacks that conform to Subpart F, and equipment beyond the Utility's local loop demarcation point.

(N)