Rule No. 1 <u>DEFINITIONS</u>



For the purpose of these tariff schedules, the terms and expressions listed below shall have the meanings set forth below them.

APARTMENT HOUSE PRIVATE SYSTEM:

A telephone system installed in an apartment house for the convenience of tenants in communicating with the apartment house office, vestibule, or janitor's quarters. Exchange and toll service under the filed rates therefore may be provided in connection with an apartment or janitor's telephone.

APPLICANT:

See Customer.

AUTHORIZED REPRESENTATIVE (AGENT):

An individual or concern designated in writing by the applicant/customer that represents such applicant/customer regarding telephone services, including intrabuilding network cable. The written notice received by the Utility must set forth the extent of representation authorized by the applicant/customer. This accommodation does not remove the responsibility of the applicant/customer for payment of service, usage, or adherence to other Rules set forth in the tariff. (See Property Owner/Landlord/Agent.)

AUXILIARY LINE:

An additional individual line from the same central office to the same premises as the main individual line and associated therewith.

BASE RATE AREA:

A more closely built-up section of the exchange area in which the base rates apply without mileage charges.

BASIC SERVICE:

Includes the following service elements that are defined in D.08-08-029, Appendix A.

- access to single party local exchange service;
- access to all interexchange carriers offering service to customers in a local exchange;
- 3. ability to place calls;
- ability to receive free unlimited incoming calls;
- free touch tone dialing;

(To be inserted by utility)
Advice Letter No.: 203

Decision No.: 08-08-029

Issued by Jeffrey Jung NAME

Vice President

(To be inserted by Cal.P.U.C.)

Date Filed: May 28, 2009

Effective: July 1, 2009

Resolution No.:

(T)

WINTERHAVEN TELEPHONE COMPANY

Winterhaven, California

Revised Cal. P.U.C. Sheet No. 988-T Cancels Revised Cal. P.U.C. Sheet No. 949-T

Rule No. 1

(Continued)



BASIC SERVICE: (Continued)

Includes the following service elements: - (Continued)

- 6. free unlimited access to 911/E911;
- 7. access to local directory assistance, and access to foreign NPA's;
- 8. Lifeline rates and charges for eligible customers;
- customer choice of flat or measured rate service (if measured service is offered);
- 10. free provision of one directory listing per year as provided for in D.96-02-072;
- 11. free white pages telephone directory;
- access to operator services;
- 13. voice grade connection to public switched telephone network;
- 14. free access to 800 or 800-like toll free services;
- 15. one-time free blocking for information services and one time billing adjustments for charges incurred inadvertently, mistankenly, or that were unathorized;
- 16. access to telephone relay service as provided for in PU Code § 2881;
- 17. free access to customer service for information about ULTS, service activation, service service termination, service repair and bill inquiries;
- 18. free access to California Relay Service (CRS) via the 711 abbreviated dialing code;
- 19. toll-free access to customer service representatives fluent in the same language (English and non-English) in which the service was originally sold;
- 20. free access to toll-blocking service;
- 21. free access to (i) toll-control service, but only if the Utility is capable of offering toll-control service, and (ii) the ULTS customer has no unpaid bill for toll service;
- 22. access to two residential telephone lines if a low-income household with a disabled person requires both line to access ULTS;
- 23. free access to California One Call Service via the 811 abbreviated dialing code.

BATTERY POWER:

Electrical energy furnished by means of a circuit from a central office or other source of supply to a private branch exchange system or other equipment requiring battery power.

BUILDING:

A nonmobile ground-supported structure intended to give protection from the elements and usually enclosed by a system of essentially continuous exterior walls. A building may contain more than one premises. Carports, driveways, passageways, patios, or similar connecting elements not intended for occupancy, covered or not, do not create a single building.

Abutting structures having common hallways above ground level, occupied by a customer or his personnel as a permanent work location and appearing to function as one entity, are treated as a single building.

A pier or wharf for mooring one or more boats is treated as a single building.

A trailer pad improved for regular use is treated as a single building.

Each of several single occupancy townhouse living units constructed on a separate lot within a continuous property is treated as a separate building for the provision of service connections.

A building may be subdivided by one or more interior walls preventing passage between portions of the building, as in a row of business establishments. All portions of a building need not have single ownership as in a condominium.

(To be inserted by utility)

Advice Letter No.: 190

Decision No.:

Issued by
Jeff Jung
NAME
Vice President

(To be inserted by Cal.P.U.C.)

Date Filed: February 1, 2007 Effective: March 5, 2007

Resolution No.:

(T)

Rule No. 1

(N)

DEFINITIONS
(Continued)

BUILDING OWNER:

See Property Owner/Landlord/Agent.

BUILDING TYPES:

- 1. Single story: A building with one floor or level, excluding basements and garages or other parking facilities, if any.
- 2. Multi-story: A building with more than one floor or level.
- 3. Multi-unit: A building that has multiple tenants.

BUILDING USAGE:

1. Residential:

- a. Single Family: A multi-story or single story, but not multi-unit, building entirely occupied by one family or individuals functioning as one domestic household. Private garages, caretakers' quarters, and other locations such as private laundries, patios, garden houses, and private swimming pools that are part of the family's domestic establishment and used as part of the premises where located on the same continuous property.
- b. Multi-Family: A multi-unit, multi-story, or single story building occupied by more than one family or by more than one individual functioning as one domestic household; e.g., apartments, condominiums, townhouses, and duplexes.

2. Commercial:

- a. Single Tenant: A multi-story or single story, but not multi-unit, building entirely occupied by one business customer.
- b. Multi-Tenant: A multi-unit, multi-story, or single story building occupied by more than one business customer.

3. Mixed Residential and Commercial:

a. A multi-unit and multi-story or single story building occupied by both residential and business customers.

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(To be inserted by utility)

Advice Letter No. 43

Barald L. Kluis

NAME

President

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(To be inserted by Cal. P.U.C.)

Date Filed MAY 0 7 1993

Effective AUG 0 8 1993

Resolution No. T 1 5 3 5 2

BUILDING USAGE: (Continued)

4. Mobilehome Parks:

Mobilehome Parks, as defined below, shall not be considered continuous property. Instead, the Utility shall provide service to mobilehome parks in a manner consistent with the provision of service to residential subdivisions containing detached, single-family homes.

A mobilehome park is any area or tract of land where two or more mobilehome lots accommodate manufactured homes or mobilehomes and:

- (1) which is subject to the permit to operate requirements under the Mobilehome Parks Act (Health and Safety Code Section 18200, et.seq.) or
- (2) that (a) is owned, operated and maintained by a government entity, (b) is for residential occupancy by the public, and (c) is not used for government employee housing or occupancy.

In addition, employee housing within the definition of Health and Safety Code Section 17008, regardless of the number of employees does not constitute a "mobilehome park," unless such employee housing is incidental to the operation of the mobilehome park and such park is otherwise subject to the permit to operate requirement under the Mobilehome Parks Act.

BURIED CABLE/WIRE:

(T)(L)

(N)

A cable/wire designed for use in underground construction and utilized(T) in extending the Utility's telephone plant.

BUSINESS SERVICE:

Exchange service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is principally or substantially of a business, professional, or(T) occupational nature. If the directory listing denotes the character of the service to be for business use, the rates for business service will apply. (L)

(L) Material previously shown in Cal. P.U.C. Sheet No. 67-T.

(Continued)

(N)

(To be inserted by utility)

Advice Letter No. 43A

Harald L. Kluis

Date Filed MAY 0 7 1993

NAME
President

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Resolution No. 1 1 5 3 5 2

WINTERHAVEN TELEPHONE COMPANY

512 2nd Ave, Winterhaven, CA 92283 (U-1021C)

Revised Cal. P.U.C. Sheet No. 1179-T Cancels Revised Cal. P.U.C. Sheet No. 1171-T

Rule No. 1 **DEFINITIONS** (Continued)



Campus Arrangement: See Continuous Property.

Central Office: A Telephone Utility's switching office unit by means of which one telephone station may be connected to another.

Change Charges: A charge for a change of telephone service on the same premises made at the customer's request where there is no interruption of service, other than that incident to the work involved, and that is not initiated by the Utility or required for the proper maintenance of the equipment or service.

Coin-box Service: Telephone service furnished from stations equipped with a device for collecting coins in payment of telephone service.

> (D) (D)

Company: See Utility.

Complex Inside Wire: Complex Inside Wire, also known as Intrasystem Wire, connects station components to each other or to common equipment, such as a PBX or key system. Connection of complex inside wire to the telephone network is governed by Part 68 of FCC Rules and Regulations.

Connecting Arrangement: Denotes the equipment provided by the Utility to accomplish the direct electrical connection of customer-provided facilities with facilities of the Utility. Such connection will be made through a standard network interface or its equivalent conforming to Part 68, Subpart F, of FCC Rules and Regulations.

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CONTIN	TUOUS P	ROPERTY:				(
1	. Cont	inuous Prope	erty is land wh	ich is:		(c)
	(a)	•	e owner leases¹		entity, regardless of ion(s) of the property	
	(b)	portions o		may be serv	le buildings where all ed without crossing a f another.	
2	. Ther	e are three	basic types of	Continuous P	roperty:	
	(a)	Single-tena all buildin		in which one ov	wner or tenant occupies	5
	(b)	commercial such as co	and residential	L space or camp itary bases)	, buildings with both us-type configurations in which a mixture of	;
	(c)		cupy a building	·	stial in which several on a per-floor or per-	
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, a	cross		nich is not su		other means of passage trictions on ingress,	
3	Such a	s townhomes	and homes in g	ated community	ies.	(c)
		sly shown in		Cal. P.U.C. Sh	neet No. 68-T, however	
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CUSTOMER:					(
telecommunicat and regulation partnership, authorized rep	ions services, ns of the Uti association,	paying ch ility. A joint st overnmenta	arges, and co customer mock company l entity, or	esponsible for ordering the substitution of th	s ,
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	d by a customer			with their associate nat does not constitut	
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President

Resolution No. T 1 53 5 2

Winterhaven Telephone Company Revised Cal. P.U.C. Sheet No. 30)9-T		
	70-T		
Rule No. 1			
<u>DEFINITIONS</u> (Continued)			
DIAL TELEPHONE SERVICE:			
Service by means of a telephone system in which the central office equipment is of the automatic or machine-switching type and in which the customer's station telephone is equipped with a dial for use in originating calls therefrom.			
DIRECTORY LISTINGS:			
Essential information in the telephone directory whereby telephone users may ascertain the telephone number of a customer's station.			
DISTRIBUTION CABLE FACILITIES:	(T)		
Cable and associated structures and appurtenances, located in/on streets or easements, extending from the serving central office up to and including the Utility's local loop demarcation point. On continuous property, these facilities include the Utility's cable and associated apparatus directly or indirectly routed to the minimum point of entry in a building or buildings.			
DISTRICT AREA:			
A specific portion of an exchange area served by a particular central office or by a group of central offices common only to that portion.			
EMERGENCY:			
A situation that exists when serious illness, public safety, necessity, or war conditions are involved.	(T) (T)		
END-USER:	(N)		
A customer who uses (rather than provides) telecommunications services. Also see Customer.	(N)		
EXCHANGE:			
A telephone system providing service within a specified area as shown on maps filed elsewhere in the tariff schedules, and within which communications are considered as exchange messages, except those messages between toll points.	(T)		
EXCHANGE AREA:			
An area shown on maps filed elsewhere in tariff schedules within which the Utility holds itself out to furnish exchange telephone service from one			

(Continued)

(To be inserted by utility)

Advice Letter No. 43

Harald L. Kluis

Decision No. 92-01-023

President

(To be inserted by Cal. P.U.C.)

Date Filed MAY 0 7 1993

Effective AUG 0 8 1993

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Resolution No..

or more central offices serving that area.

Winterhaven Telephone Comp	any -	Kevised	Cal. P.U.C. Sheet No	310-7
Winterhaven, California		Original	Cal. P.U.C. Sheet No	71-1
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EXCHANGE MESSAGE:				
A completed telephorexchange stations in the station toll points.				
EXCHANGE SERVICE:				
Telephone service fur within an exchange area or			s' telephone station	ıs
EXTENDED SERVICE:				
Exchange service avai district area for commur designated areas in accorda	nication thr	oughout that	exchange and other	er
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FACILITIES:				. (
The elements inside o tions service such as: se Other Common Carrier facil	rvice connec	tion facilit	ies, radio facilities	
FARMER LINE SERVICE:				
batteries used in their	maintained it to the Util city limits, ning service tomers own services,	n part by th lity's facilit whichever is is performed and maintain and maintain	e customers using the cies at the boundary of the farther from the by the Utility at it in the telephones and the facilities and	ee f ee (es d
instrumentalities owned by be connected to any one far		re than ten p	rimary stations shoul	d
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President

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Resolution No. T1 53 5 2

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Winterhaven Telephone Company — Winterhaven, California Canceling	Revised	Cal. P.U.C. Sheet No Cal. P.U.C. Sheet No	
Rule No	. 1		
DEFINITI (Continu			
FICTITIOUS NAME:			
A name or style employed by an attention to a commodity or service, actual conduct of the business.			
FLAT RATE SERVICE:			
Exchange service furnished at a fi	xed periodic	charge.	
FOREIGN ATTACHMENT:			
Equipment attached or connected to authorized by the Utility for use with			or
FOREIGN EXCHANGE SERVICE:			
Exchange service furnished by mocustomer's station with a central office exchange area in which the station is P.B.X. station service in an exchange primary station or P.B.X. station service.	in an exchang located, or area other th	ge area other than th extension service o an that in which th	ne or
FULLY RENOVATED BUILDINGS:			(N)
Are buildings in which internal was wiring and/or cable are removed in connection building permit. The effective date for is the date of the notice of occupancy agencies.	ection with re determining f	novations requiring Fully renovated statu	a ıs
			(D)
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			(L)
(L) Material now shown in Cal. P.U.C.	Sheet No. 312	-Т.	
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(To be inserted by utility)

Advice Letter No. 43A

Harald L. Kluis

Date Filed MAY 0 7 1993

NAME
President

TITLE

Resolution No. 153 5 2

Winterhaven Telephone Co Winterhaven, California	ompany Canceling	Cal. P.U.C. Sheet No. 31 Cal. P.U.C. Sheet No. 31	L2-T
	Rule No. 1		(N)
	<u>DEFINITIONS</u> (Continued)		
INDIVIDUAL CASE BASIS (I	<u>CB)</u> :		
regulations, if applicat	ual Case Basis" denotes a ole, rates and charges for f are developed based on the	an offering under the	(n)
INDIVIDUAL LINE SERVICE:			(L)
-	urnished by means of a conformation of a conformation of the formation of		
INFORMATION SERVICES CAL	L BLOCKING:		
The Utility's custometheir telephone(s) to 90	omer option to restrict dis O numbers.	rect-dialed calls from	(T) (L)
INSIDE WIRE:			(N)
the Utility's local loop customer premises equipm			
INSIDE WIRE DEMARCATION	<u>POINT</u> :		
facilities, the beginning	narcation point designates of GPE facilities, and sep from that of the GPE vendor cted to inside wire.	parates the inside wire	(N)
INSTALLATION CHARGE:			(L)
all or a portion of the o	cring charge made under certa cost of installing telephone ge gives the customer no ov stalled.	e service. The payment	(L)
(L) Material previously	shown in Cal. P.U.C. Sheet (Continued)	No. 238-T.	(N)
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rice Letter No. 43A	Harald L. Kluis	Date Filed MAY	/ 77.3
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Resolution NoT 1 53 5 2

Rule No. 1

DEFINITIONS
(Continued)

INTRABUILDING NETWORK CABLE (INC):

INC is located on the customer's side of the Utility's local loop demarcation point. INC connects the end of the Utility's local loop at the minimum point of entry to the INC demarcation point at the floor terminal(s) within a customer's building or to another building on a customer's continuous property. The purpose of INC is to provide the communications path from the Utility's service entrance facility to the end-user's service location.

INTRABUILDING NETWORK CABLE (INC) DEMARCATION POINT:

The Intrabuilding Network Cable (INC) demarcation point separates the property owner's responsibility to provide INC from the property owner and/or end-user customer's responsibility to provide inside wire, standard jack(s), and customer premises equipment. This demarcation point designates the end of the INC provided by the property owner and the beginning of simple or complex inside wire.

(T)

(T)

INTRASYSTEM WIRE:

See Complex Inside Wire.

JOB SCHEDULE:

This schedule establishes the activity dates associated with a job. Start and completion dates for each major work activity are normally provided.

JOINT USER:

An individual or concern authorized by the Utility and the customer to share in the use of the customer's business telephone service.

KEY TELEPHONE SERVICE:

Exchange service furnished by means of assemblies of one or more individual or PBX access lines.

LANDLORD:

See Property Owner/Landlord/Agent.

LATERAL CABLE:

See Intrabuilding Network Cable.

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 49

Harald L. Kluis

Date Filed

NAME

President

TITLE

Resolution No. ...

WINTERHAVEN TELEPHONE COMPANY

Winterhaven, California

Revised Cal. P.U.C. Sheet No. <u>794-T</u> Cancels Revised Cal. P.U.C. Sheet No. 315-T

Rule No. 1 <u>DEFINITIONS</u> (Continued)



LINE EXTENSIONS:

Line Extensions consists of overhead or underground extensions to plant from existing distribution facilities to new service connections, and exclude additions to plant along existing telephone facilities. (See Distribution Cable Facilities and Service Connections.)

LOCAL LOOP DEMARCATION POINT:

The Local Loop Demarcation Point is the point at which the Utilities facilities end and the property owner's facilities begin. For copper land-line facilities only, the Local Loop Demarcation Point shall be located at the Minimum Point of Entry/Presence (MPOE/MPOP). (See also Minimum Point of Entry/Presence).

Installation and maintenance of facilities and equipment beyond the Utility's local loop demarcation point is the responsibility of the property owner/landlord/agent, or end-user customer.

Where a Local Loop Demarcation Point lacks sufficient power and/or space to support provisioning of new service, such service will be provisioned as close as practicable to the existing demarcation point.

LOCAL PRIVATE LINE TELEPHONE SERVICE:

A service furnished for the customer's own use by means of a line to which two or more telephone stations are permanently connected and which shall not be connected for exchange service.

LOCAL SERVICE:

An exchange service available in a particular exchange area for communication between stations served from within that exchange area only.

LOCAL SERVICE AREA:

An area within which are located the stations that customers may call at exchange rates, in accordance with the provisions of the exchange tariffs. The local service area is the customer's exchange and any other exchange whose serving central office is within a 12 mile radius of the customer's serving central office.

MANUAL TELEPHONE SERVICE:

A service in which the switching of one line into connection with another for purposes of telephonic communication is performed manually by operators.

MEASURED RATE SERVICE:

A telephone service that bases charges on the number of outgoing messages to stations receiving service from the same local service area.

(To be inserted by utility)

Advice Letter No.: 143

Decision No.: 02-08-067

Issued by
Paul E. Pederson
NAME
Vice President

(To be inserted by Cal.P.U.C.)

Date Filed: October 21, 2002 Effective: DEC 0 2 2002

Resolution No.:

(C)

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Winterhaven, California

Revised Cal. P.U.C. Sheet No. <u>795-T</u> Cancels Revised Cal. P.U.C. Sheet No. <u>316-T</u>

Rule No. 1 <u>DEFINITIONS</u> (Continued)



MESSAGE UNIT:

A unit measurement of the outgoing message use in accordance with the provisions of the tariff schedules.

MILEAGE CHARGES:

The additional charges for exchange telephone service based on airline distance measurement for service furnished outside the base rate area or off the premises of the primary station or in connection with foreign exchange service.

MINIMUM POINT OF ENTRY/PRESENCE (MPOE/MPOP):

The Minimum Point of Entry/Presence is the closest practical point to where the Utility's facilities cross a property line or the closest practicable point to where the Utility's facility enters a multiunit building or buildings. For copper land-line facilities only, the Local Loop Demarcation Point shall be located at the Minimum Point of Entry. (See Local Loop Demarcation Point).

MOBILEHOME PARK:

See Building Usage.

MULTI-ELEMENT SERVICE CHARGES:

Charges designed to cover in part the various separate portions of expense incurred in providing certain telephone service. The separate portion or elements are: service ordering, central office connection work, and premises visit charge.

NETWORK INTERFACE (NI):

See Standard Network Interface.

NETWORK TERMINATING WIRE (NTW):

The wire between the Utility's protected terminal and the Utility placed network access termination. This wire connection is called a cross-connect.

NONPUBLISHED SERVICE:

Telephone numbers are omitted from the telephone directory at the customer's request.

PARTY LINE SERVICE:

A telephone service furnished by means of a central office line or circuit to which may be assigned two or more primary stations.

PERMANENT DISCONNECT:

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

(To be inserted by utility)

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Decision No.: 02-08-067

Issued by

Paul E. Pederson

Vice President

(To be inserted by Cal.P.U.C.)

Date Filed: October 21, 2002

Effective: DEC 0 2 2002 Resolution No.:

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Revised Cal. P.U.C. Sheet No. 317-T Winterhaven Telephone Company Original Winterhaven, California Canceling_ Cal. P.U.C. Sheet No.___ 76-T

Rule No. 1

DEFINITIONS (Continued)

PERSON:

Any individual, public agency, partnership, corporation, or other organization operating as a single business entity.

PREMISES: BUSINESS: RESIDENCE:

(T)

See Building Usage, Business Service, and Residence Service.

(T) (D)

(D)

PRIVATE BRANCH EXCHANGE (P.B.X.) SERVICE:

Exchange service furnished by means of a PBX switchboard, intercommunicating system, or mechanical equipment located on the customer's premises and local stations with local communication between them and communication to the general system by means of exchange trunks to the Utility's central office.

(Continued)

(To be inserted by Cal. P.U.C.) (To be inserted by utility) Issued by MAY U 7 1993 Advice Letter No.___ Date Filed_ Harald L. Kluis AUG 0 8 1993 Effective____ MAME Decision No. 92-01-023 President 53 5 2 Resolution No.

TITLE

Winterhaven Telephone Company — Winterhaven, California Canceling	Revised Original	Cal. P.U.C. Sheet No	318-T 77-T
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Rule No	. 1		
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			(D)
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PRIVATE LINE:			(N)
A direct channel for communication customer locations furnished to custome			i
PROPERTY OWNER/LANDLORD/AGENT:			
The owner of real property who occurresidential or commercial purposes representative (Agent). The Property Or responsible for Intrabuilding Network buildings in a single location and between of August 8, 1993. For purposes distinction between residential and cowner is responsible for the installate customer's side of the Utility's local cowner may designate an authorized representation.	s, or the wner/Landlord Cable (INComment of providication and main loop demarcat	owner's authorized /Agent shall be wholly /Agent shall be wholly on continuous property ng INC, there is no perties. A property tenance of INC on the ion point. A property	d y y y y
PUBLIC TELEPHONE SERVICE:			·
Service furnished by the Utility fr installed for the convenience of the pub by the Utility.			
PUBLIC UTILITIES COMMISSION:			
The Public Utilities Commission of referred to as the Commission.	the State of	California, sometimes	i

(To be inserted by utility)

Advice Letter No. 43A

Harald L. Kluis

Date Filed MAY 0 7 1993

President

TITLE

(To be inserted by Cal. P.U.C.)

Advice Inserted by Cal. P.U.C.)

Processor No. 1993

Effective August 8, 1993

Resolution No. 11 53 5 2

(Continued)

WINTERHAVEN TELEPHONE COMPANY

Winterhaven, California

Revised Cal. P.U.C. Sheet No. 796-T Cancels Revised Cal. P.U.C. Sheet No. 319-T

Rule No. 1 **DEFINITIONS** (Continued)



RESIDENCE SERVICE:

Exchange telephone service furnished to a customer at a residence or place of dwelling where the actual or obvious occupancy is for domestic purposes.

RIGHT OF WAY:

Denotes the legal permission granted to the Utility by the property owner to allow the Utility to install, maintain, and repair intrabuilding network cable and any associated plant facilities on a property. This permission is usually in writing and is recorded as an easement against the property.

RINGING POWER:

Electrical energy furnished to a private branch exchange system or other equipment for signaling stations connected thereto.

RISER CABLE:

See Intrabuilding Network Cable.

ROOM:

Space in a building surrounded by walls or closed partitions provided the opening, if any, between the top of such walls or partitions and the ceiling is less than two feet.

SEMI-PUBLIC COIN BOX SERVICE:

A customer service with a telephone equipped with a coin collecting device furnished for the use of the customer and the public in locations somewhat public in character.

SERVICE CONNECTION:

Wire or cable, and associated underground supporting structure where used, from the point of connection with the Utility's distribution cable facilities to the point of connection with the interface device at the building served. A service connection serves only the continuous property on which it is located. An incidental segment may be located in the adjacent dedicated street or Utility easement. (See Distribution Cable Facilities, Line Extencions and Inside Wire).

SERVICE CONNECTION CHARGE:

A charge intended to cover in part certain operating expenses incident to the establishment of telephone service and the connection of the service with the telephone system.

SERVICE PROVISIONING CROSS-CONNECT (SPC):

Wires or bridge clips that connect the Utility's network access termination point to the building owner's access terminal.

(To be inserted by utility) Advice Letter No.: 143

Decision No.: 02-08-067

Issued by Paul E. Pederson NAME Vice President TITLE

(To be inserted by Cal.P.U.C.) Date Filed: October 21, 2002 Resolution No.: 0 2 2002

Winterhaven Telephone Company	Revised	Cal. P.U.C. Sheet	No320-T
	ling Original	Cal. P.U.C. Sheet	
Ru	Le No. 1		
	INITIONS ntinued)		
SERVICE CONNECTION FACILITY:			(N
Denotes wire/cable, either a facility and the building entrance Utility's local loop demarcation p	terminal located		
SIMPLE WIRE:			
See Inside Wire.			(N
SPECIAL BILL:			
A bill for accumulated exchan lieu of the requirement of a cas credit before disconnection of serv or a bill for accumulated exchange as the amount of the unpaid cha exceeds the amount of any preparent of the particular service.	h deposit for ice as provided and toll charge rges, billed and charges or	the re-establishment in the tariff schoos rendered at sund unbilled, mat	ment of edules, ch time erially
SPECIAL RATE AREA:			
A portion of an exchange area tariff schedules in which special			in the
STANDARD NETWORK INTERFACE (SNI):			
This is a type of Utility-own at which customer-owned facilities It also serves as the official de responsibility and the Utility's re	are connected to marcation point	o the telephone n	etwork.
START OF INSTALLATION:			(N
An installation of service or customer, is considered to have sta or incurs any expense in connection which would not otherwise have been	rted when the Ut	tility performs a in preparation the	ny work erefor,
(a) The applicant or customer the installation, and	has advised the	Utility to proce	ed with
(b) The Utility has advised accordance with his/her or and			
(L) Material now shown in Cal. P.U	J.C. Sheet No. 3	321-T.	(L
(Con	ntinued)		
	Issued by		rted by Cal. P.U.C.)
rice Letter No. 43 Hara	ld L. Kluis	Date Fried.	AY U 7 1993
vision No. 92-01-023	NAME	Effective A	UG 0 8 1993

President

TITLE

T1 53 5 2

Resolution No.

Decision No...

Rule No. 1

DEFINITIONS (Continued)

START OF INSTALLATION: (Continued)

(N)

- (c) The Utility has advised the applicant or customer by written notice at the time the order was taken that charges will be applicable in the event of a cancelled, modified, or delayed order, and
- (d) That a copy of such written notice, signed by the Utility and the applicant/customer, is on file with the Utility at the time of the cancellation, modification, or delay.

SUBDIVISION:

(L)

Improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next three years for five or more nontemporary main telephones and/or P.B.X. trunk line terminations, at a density of at least one per acre.

SUBSCRIBER:

See Customer.

(L)

SUBURBAN AREA:

The portion of an exchange area located outside of the base rate area.

SUBURBAN SERVICE:

Ten-party line service furnished in the suburban area, unless otherwise specified in the rate schedule.

SUPERSEDURE:

The transfer of a customer's complete service, including the telephone number, from one party to another with no change in type or location of the telephone service, and including the responsibility for payment of outstanding charges against the service.

TARIFF SCHEDULES:

The entire body of effective rates, tolls, rentals, charges, classifications, and rules, as set forth herein.

TARIFF SHEET:

An individual sheet of the tariff schedules.

TEMPORARY DISCONNECT:

A temporary discontinuation of service without complete termination of the service, made at the request of the customer or on the initiative of the Utility, in which the facilities and telephone number are held available for resumption of service.

(L) Previously shown in Cal. P.U.C. Sheet No. 78-T. (Continued)

(To be inserted by utility)

Advice Letter No. 43

Harald L. Kluis

Date Filed MAY U 7 1993

NAME

Decision No. 92-01-023

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed MAY U 7 1993

Effective AUG 0 8 1993

Resolution No. T 1 5 3 5 2

Revised Cal. P.U.C. Sheet No. 322-T Cal. P.U.C. Sheet No .__ 81-T

> (T) (N)

(N)

Winterhaven Telephone Company Winterhaven, California

Original Canceling_

Rule No. 1

DEFINITIONS (Continued)

TEMPORARY SERVICE:

Service to premises or enterprises in which the temporary nature can be determined in advance from the known limited duration of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures or places, and other enterprises of like limited duration.

Service for a specified short term to premises or enterprises normally permanent in nature.

Service to projects of abnormal risk or of unpredictable duration, such as mine development, oil well drilling, or lumbering operations.

TENANT:

A person or entity paying rent to occupy or use real property owned by a landlord for residential or commercial purposes.

TIE LINE:

A circuit connecting two P.B.X. systems for the purpose of interconnecting the stations of one with those of the other without the use of trunks to the Utility's central office.

TOLL MESSAGE:

A completed telephone call or telephonic communication between exchange stations when the called station is not within the local service area of the calling station, between toll stations, or between a toll station and an exchange station.

TOUCH CALLING SERVICE:

A service arrangement permitting the use of push button equipped telephone instruments in lieu of rotary dial equipped telephone instruments to originate calls. The service is offered for use with customer lines served from a central office equipped to furnish this service.

TRADE NAME:

The name or style under which an individual or concern conducts its business and by which it is generally known to the public.

(Continued)

(To be inserted by utility)	Issued by	(To be inserted by Cal. P.U.C.)
Advice Letter No. 43	Harald L. Kluis	Date Filed MAY U 7 1993
92-01-023	NAME	Effective AUG 0 8 1993
Decision No. 92-01-023	President	- Resolution No. T1 53 5 2
		Resolution No. 1 - 000

Rule No. 1

DEFINITIONS (Continued)

TRANSMISSION LINE:

Standard transmission limits as used herein is an airline distance of one-half mile measured from the primary station or P.B.X. switchboard.

TRENCHING COSTS:

Cost of excavating, backfilling and compacting, and where necessary, cost of breaking and repaying pavement and of restoring landscaping.

TRUNK LINE:

A telephone circuit from one central office to another or between a P.B.X. system and a Utility central office.

UNDERGROUND SUPPORTING STRUCTURE:

Conduit, manholes, handholes, and pull boxes where and as required plus trenching costs as defined in Trenching Costs above.

UTILITY:

The public utility named herein.

UTILITY INITIATED BLOCKING:

(N)

The Utility's option to assign blocking to a customer's line when the customer fails or refuses to pay information charges associated with 900 calls.

(N)

WALL SET:

A telephone designed to be attached to the wall of a room or building.

ZONE:

A portion of an exchange area shown on maps filed elsewhere in the tariff schedules.

(To be inserted by utility)	Issued by	(To be inserted by Cal. P.U.C.)	
Advice Letter No. 29	Harald L. Kluis	Date Filed	
Decision No. 91-03-021	NAME President	Effective JAN U 1 1992	
	TITLE	Resolution No.	