

Schedule No. B-2

APPROVED

PRODUCTS AND SERVICES FOR THE DISABLED

APPLICABILITY

Applicable to telecommunications products and services for certified disabled customers funded by a surcharge on all customers' bills for both the Deaf and Disabled Telecommunications Program and the Telecommunications Devices for the Deaf Placement Interim Committee.

TERRITORY

Within the exchange areas, as said areas are defined on maps filed as part of the Utility's tariff schedules.

RATES

Monthly Percentage

(T)

- 1. California Relay Service and Communication Devices Surcharge

NOTE 1

(C)

NOTE 1: Pursuant to Resolution T-16901, all telecommunications carriers are required to apply CPUC mandated Public Program surcharge rates excluding:

- A. Universal Lifeline Telephone Service (ULTS) billings;
- B. Charges to other certificated carriers for services that are to be resold;
- C. Coin sent paid telephone calls (coin in box) and debit card calls;
- D. Customer-specific contracts effective before 9-15-94;
- E. Usage charges for coin-operated pay telephones;
- F. Directory advertising; and
- G. One-way radio paging;

to intrastate services.

For a list of the Public Program surcharges, and the amounts, please refer to the Pacific Bell (d.b.a. SBC California) tariffs.

The Public Program surcharges do not apply to taxes or the following surcharges:

- 1. Public Utilities Commission Utilities Reimbursement Account Fees (P.U.C. Code Section 431)
- 2. Universal Lifeline Telephone Service Surcharge (P.U.C. Code Section 739.2)
- 3. Deaf and Disabled Surcharge (P.U.C. Code Section 2881)
- 4. California High Cost Fund-A Surcharge (P.U.C. Code Section 739.3)
- 5. California High Cost Fund-B Surcharge
- 6. California Teleconnect Fund Surcharge

(C)

(Continued)

(To be inserted by utility)  
Advice Letter No.: 168

**Issued by**  
Paul E. Pederson  
NAME  
Vice President  
TITLE

(To be inserted by Cal.P.U.C.)  
Date Filed: December 29, 2004  
Effective: January 1, 2005  
Resolution No.: T-16901

Decision No.:

Schedule No. B-2

(N)

PRODUCTS AND SERVICES FOR THE DISABLED  
(Continued)

RATES - Continued

2. Products and Services for the Disabled NRC MR

A. Telecommunications Devices for the Deaf  
and Speech Impaired

1. Telecommunication Devices for  
the Deaf (TDD)

a. Display and Printer Type Terminal  
(with 20 character display field).  
Features include dual acoustic/hard-  
wired model, 5 level Baudot Code,  
carrying case, A.C. adapter/charger.

For certified customer, one only -- --

b. Display and Printer Type Terminal  
(with 20 character display field and  
2.25 inch platen). Features include  
alternate 5 level (Baudot Code) or  
8 level (ASCII) data signal  
transmission. Arranged for keyboard  
send and receive operation and  
acoustic coupler.

For certified customer, one only -- --

c. Printer Type Terminal (with 48  
characters per line thermal printer).  
Accommodates 5.50 inch thermal paper.  
Suitable for transmission of signals  
at speeds up to 60 words per minute.  
Arranged for keyboard send and receive  
operation and acoustic coupler.

(Continued)

(N)

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Advice Letter No. 1

Kenneth J. Waters

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Decision No. 88-06-023

NAME  
President

Effective JUN 16 1988

Schedule No. B-2

PRODUCTS AND SERVICES FOR THE DISABLED  
 (Continued)

RATES - (Continued)

2. Products and Services for the Disabled - (Continued)

A. Telecommunications Devices for the Deaf and Speech Impaired - (Continued)	<u>NRC*</u>	<u>MR*</u>	(T)
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2. Supplemental Equipment

a. Relay Switch (requires customer provided commercial power and a lamp or signal).

For certified customer, one only

- -

B. Other Products and Services for the Disabled

Monthly Rate\* (T)

1. Products

a. Bells

-

b. Hard of hearing set

-

2. Service

Each service listed below is furnished to those certified disabled individuals, as defined in Special Condition No. 2, at no charge to the customer.

(T)  
|  
(T)

a. Custom Calling Service  
 (see Schedule No. A-12)

(D)  
|  
(N)

(1) 8 Code Capacity - speed calling

-

(2) 30 Code Capacity - speed calling

-

(N)

\* Costs billed to the Fund.

(N)

(Continued)

(To be inserted by utility)

*Issued by*

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Advice Letter No. 18

Harald L. Kluis

Date Filed DEC 31 1990

Decision No. 90-11-058

NAME  
President

Effective February 1, 1991

TITLE

Resolution No. \_\_\_\_\_

Schedule No. B-2

PRODUCTS AND SERVICES FOR THE DISABLED  
(Continued)

SPECIAL CONDITIONS

1. Pursuant to order of the California Public Utilities Commission and the provisions of Section No. 2831 of the California Public Utilities Code there is established a Deaf Equipment Acquisition Fund (hereinafter Trust Fund) to recover the costs of providing telecommunications products and services to handle the needs of each certified deaf or severely hearing or speech impaired customer or user, requiring a visual means of communication over the telephone system, will be furnished a basic minimum telecommunications device and/or a signal unit at no charge in addition to the basic exchange service, in accordance with the provisions of this tariff. An initial set of batteries and roll of paper, where required, will be provided with each device furnished to the certified deaf. Provision of replacement batteries and paper will be the responsibility of the user. Equipment in excess of one unit per certified customer will be furnished at their regular rate. Pursuant to Decision No. 87-04-027, products and services for certified disabled individuals will also be made available at no charge. The cost of providing such minimum basic equipment features will be charged to a Trust Fund.

(T)

(L)

(L)

(L) Material now shown in Schedule No. B-3, Cal. P.U.C. Sheet No. 299-T.

(Continued)

(To be inserted by utility)

*Issued by*

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Advice Letter No. 43

Harald L. Kluis

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President

Effective AUG 08 1993

Resolution No. T 1 53 5 2

TITLE

Schedule No. B-2

APPROVED

PRODUCTS AND SERVICES FOR THE DISABLED  
(Continued)

SPECIAL CONDITIONS (Continued)

(D)

(D)

(Continued)

(To be inserted by utility)  
Advice Letter No.: 168

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**Issued by**  
Paul E. Pederson  
NAME  
Vice President  
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Schedule No. B-2

APPROVED

PRODUCTS AND SERVICES FOR THE DISABLED  
(Continued)

SPECIAL CONDITIONS - (Continued)

1. The surcharge will be identified on the customers' bills as "California Relay Service and Communications Device Fund". (T)

(Continued)

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Vice President  
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Schedule No. B-2

(N)

PRODUCTS AND SERVICES FOR THE DISABLED  
(Continued)

SPECIAL CONDITIONS - Continued

2. The certified disabled is an individual with physical impairments limiting their use of the telephone and who require special equipment or services to access the exchange and toll networks. Such a disability must be determined and certified by a competent authority.

A competent authority is defined as:

- a. A physician and surgeon who is California licensed or exempt from such licensing in accordance with Division 2, Chapter 5, Article 3 of the California Business and Professions Code, acting within the scope of their license or by a qualified state agency.
- b. A California licensed audiologist, pathologist, optometrist or chiropractor acting within the scope of their license.
- c. An authorized representative of agencies approved by the California Public Utilities Commission.

3. Temporarily disabled individuals who submit a certificate to the Utility shall be included in the disabled program only for the actual period of their certified disability.

4. Service under this schedule will apply upon receipt of a completed certification form provided by the Utility. A letter from a competent authority (on official letterhead) is acceptable in lieu of the certification portion of the form. However, the customer will be required to complete the remainder of the form.

5. The Utility may, at its discretion, conduct an investigation to determine the validity of the completed certification form. If the Utility determines that the certification is invalid, service under this schedule will not be provided. The customer will be required to pay for the difference between the rates paid in this schedule and the full rates in other applicable schedules. The customer will be responsible for returning any special equipment.

(Continued)

(N)

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President

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Resolution No. \_\_\_\_\_

Schedule No. B-2

(N)

PRODUCTS AND SERVICES FOR THE DISABLED  
(Continued)

SPECIAL CONDITIONS - Continued

- 6. A certified disabled individual, as defined in Special Condition 2, need not be a customer of the Utility. Where residence service is involved, this individual must either be the customer or reside in the household of a customer who will be responsible for payment for service provided in this schedule. Where business service is involved, the certified disabled individual must be the customer or an employee of the customer who will be responsible for payment of services provided in this schedule.
- 7. Discontinued rates and exemptions from the installation charge will not apply to the following business services:
  - a. P.B.X., KTS
  - b. Nonpaid handicapped volunteer workers
  - c. Agencies which provide services and/or products for the handicapped but do not employ handicapped workers.
- 8. Business customers will be required to reapply for service in this schedule annually. Residence service customers will be required to reapply as determined by the Utility but not more than once a year. The Utility will notify the customer of the need to reapply. When the business or residence customer fails to reapply for service or to certify that the individual is still disabled, the services will be provided at full rates in accordance with the appropriate tariff schedule. The customer will be responsible for returning terminals and supplemental equipment to the designated utility location coincident with the discontinuance of service.
- 9. Where there is no longer a certified individual on the premises, a business or residence customer must notify the Utility that service under this schedule is no longer required and request the service be disconnected or provided under other appropriate schedules. The customer will be responsible for returning the equipment with the discontinuance of service, and will be held responsible for the loss or damage to said equipment as due to causes beyond their control.

(Continued)

(N)

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Schedule No. B-2

(N)

PRODUCTS AND SERVICES FOR THE DISABLED  
(Continued)

SPECIAL CONDITIONS - Continued

10. Service under this schedule will be provided for only one station for each certified disabled individual on a business premises and for only one station on a primary residence premises to meet special requirements as determined by the Utility.
11. Telecommunications Devices for the Deaf and Speech Impaired are provided with only single party service providing it does not terminate on a multiline system, such as a key system or a P.B.X. California Relay Service is available to all classes and grades of service.
12. TDDs require individual line service, and certain models require modular telephone jack installation. TDDs do not have internal signaling or dialing capacity and must be used in conjunction with a telephone instrument incorporating such capacity.
13. TDDs provided where business service is involved, the eligibility for the certified user rate is limited to the proprietor of the business or a partner.
14. The customers will be advised of the designated utility repair locations for the portable TDDs.
15. Each certified individual requiring products other than TDDs will be supplied with equipment available through the Trust Fund. The Trust Fund reserves the right to substitute a specific product with one in stock providing that the substitute product allows the individual to gain access to the local and toll network.
16. Services required by a certified individual are limited to those available in the Utility's central office equipment.
17. The Utility will make available at a designated location replacement batteries and paper for the tariffed equipment for purchase by the users of such equipment.

(Continued)

(N)

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Schedule No. B-2

(N)

PRODUCTS AND SERVICES FOR THE DISABLED

(Continued)

SPECIAL CONDITIONS - Continued

18. California Relay Service calls may not be placed to 900 or 976 numbers, time or weather recorded messages or other informational recordings. Long distance (MTS) charges will be billed in accordance with the tariff schedules.

(N)

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