Rule and Regulation No. 20

PRIORITY OF ESTABLISHMENT AND SUPERSEDURE OF SERVICE

A. Priority of Service Application

Applications for service will be completed in accordance with the chronological order of their receipt in so far as practicable and in accordance with economical administration except in the following cases in which deviation may be made in the following order in accordance with the facilities available:

1. Application for service in case of real emergency will be given priority over all other applications included under Sections 2, 3, and 4 below.

2. Applications where the instrumentalities are in place on the premises to which the application applies, and where service to these instrumentalities has not been permanently discontinued and assigned to another subscriber, will be given priority over all other applications referred to under Sections 3 and 4 below.

3. Application of a party who has been a subscriber of the Company within a one-month period immediately prior to the date of the application will be given priority over other applications referred to under Section 4 below.

4. Application for business service will be given priority over applications for residence service which have been held for a period of less than two months.

B. Supersedure

An applicant may supersede to the service of a subscriber discontinuing that service when the applicant is to take service on the premises where that service has been furnished and a written notice to that effect from both the subscriber and the applicant is presented to the Company and where an arrangement acceptable to the Company is made to pay any outstanding charges against the service.

A supersedure will be made only when the transfer includes the telephone number and no change in the type, location or amount of the facilities is made.

(To be inserted by utility)   Issued by   (To be inserted by Cal.P.U.C.)

Advice Letter No. 4   Roy McDonnell   Date Filed_____

                                Name

Decision No._____   Owner   Effective_____

                                Title   Resolution No._____