

Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER

A. Line Extensions and Service Connections

1. General

- a. Except as otherwise provided in these Rules, the Utility will, at its expense, construct, own, and maintain all outside plant facilities, up to and including the Utility's local loop demarcation point, necessary to serve applicants in accordance with its rates, rules, and current construction standards, provided dedicated streets are available or acceptable easements can be obtained without charge or condemnation. (C)
- b. Where an applicant requests a route or type of construction that is feasible but differs from that determined by the Utility, the applicant will be required to pay the estimated additional cost involved.
- c. In lieu of all or part of the payment of A.1.b. above, the applicant may furnish such materials or perform such work as may be mutually agreed between the Utility and the applicant. Upon acceptance by the Utility, ownership of any materials so furnished shall vest in the Utility except that portion of underground supporting structures located on private property.* (T)
- d. Charges for line extensions and service connections in suburban areas are set forth in Schedule No. A-9, Line Extension and Service Connection Charges in Suburban Areas.
- e. Line extension and service connection provisions for temporary or speculative service are set forth in Rule No. 13, Temporary Service.
- f. Where its own operating conditions warrant, the Utility will extend and maintain its facilities underground at its expense.
- g. Only underground line extensions and service connections will be constructed to and within the following types of new subdivisions (as defined in Rule No. 1) or new real estate developments; i.e. projects that do not satisfy the density requirement for a subdivision: (See h. and i. below for exemptions to this requirement.)
 - (1) Five or more lots for single-family and/or multi-family dwellings; unless:
 - (a) The lots within the residential subdivision or real estate

*: Includes the Income Tax gross-up as listed in Rule No. 3, paragraph H. (T)

(Continued)

(To be inserted by utility)

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Advice Letter No. 128

Harald L. Kluis

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President

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TITLE

Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

1. General - Continued

g. (1) (a)- Continued

development existed as legally described parcels prior to (T)
May 5, 1970 and an agreement has been entered into prior
to May 5, 1972 with the electric utility for aerial (T)
service; or

(b) The minimum parcel size within the new residential sub- (N)
division or real estate development, identifiable by a map
filed with the local governmental authority, is 3 acres
and the applicant for the extension shows that all of the
following conditions exist:

i. Local ordinances do not require underground constr-
uction.

ii. Local ordinances or land use policies do not permit
further division of the parcels so that parcel sizes
less than 3 acres can be formed.

iii. Local ordinances or deed restrictions do not allow
more than one single-family dwelling or accommodation
on each parcel or any portion of a parcel of less
than 3 acres.

iv. New aerial line extensions and service connections
constructed to or within a residential subdivision or
real estate development would not be in proximity to*,
and visible from*, a designated scenic highway, state
or national park, or other area determined by a
governmental agency to be of unusual scenic interest
to the general public.

* "In proximity to" shall mean within 1,000 feet from each edge of the
right-of-way of designated state scenic highways and from the bound-
aries of designated parks and scenic areas. "Visible from" shall mean
that overhead distribution facilities could be seen by motorists or
pedestrians traveling along scenic highways or visiting parks or
scenic areas. (N)

(Continued)

(To be inserted by utility)

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K. J. Waters

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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

1. General - Continued

g. (1) (b) - Continued

v. Exceptional circumstances do not exist which in the (T)
Utility's opinion warrant the installation of under-
ground line extension and service connection
facilities. Whenever the Utility invokes this
provision, the circumstances shall be described
promptly in a letter to the Public Utilities
Commission, with a copy to the applicant for the
extension.

vi. The Utility does not elect to install the extension (N)
underground for its own operating convenience. (N)
Whenever the Utility elects to install the extension
underground for its own operating convenience, the
extra cost compared with overhead shall be borne by
the Utility.

(2) Five or more dwelling units in two or more buildings located
on a single parcel of land;

(3) Two or more enterprises on a single parcel or on two or more
contiguous parcels of land where each enterprise is to be
engaged in trade, the furnishing of services, or a process
which creates a product or changes materials into another
form or product (e.g., shopping centers; sales, commercial
or industrial enterprises; business or professional offices;
educational or government complexes; shops, and factories)

h. If an applicant elects to be served by aerial electrical
facilities which are not in violation of a legal prohibition
imposed by a municipality, the Public Utilities Commission, or
other governmental agency having jurisdiction, the Utility is
not obligated to construct underground.

i. In exceptional circumstances, when the application of these
rules appears impractical or unjust, the Utility or the appli-
cant may refer the matter to the Public Utilities Commission
for special ruling or for approval of mutually agreed upon
special conditions prior to commencing construction.

(Continued)

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LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER
(Continued)

A. Line Extensions and Service Connections (Continued)

1. General (Continued)

j. Where an applicant requests service within a real estate project in advance of construction of permanent underground facilities, service will be provided aerial or underground by means of temporary facilities, subject to the following:

- (1) Arrangements have been made with the Utility for construction of permanent underground line extension and/or service connection facilities to and within the project in its entirety, in accordance with Rule No. 16.
- (2) The temporary facility shall be for the use of the applicant and this facility shall not be used to serve applicants for permanent telephone service in advance of the provision of permanent facilities. The Utility reserves the right to utilize the supporting structure to be constructed hereunder to provide service to any subsequent applicants for temporary facilities within this real estate project.
- (3) The temporary facility shall be removed, abandoned, or rearranged at the discretion of the Utility, at the time service from this facility is discontinued or at the time this service can be connected to the permanent underground facilities, whichever occurs first.
- (4) Applicant shall pay in advance a nonrefundable amount equal to the estimated cost installed plus the estimated cost of removal, less the estimated salvage, of all facilities necessary to furnish this service.

(N)

(Continued)

(N)

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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER
(Continued)

(T)

A. Line Extensions and Service Connections (Continued)

(T)

1. General (Continued)

(N)

k. The Utility will determine serving arrangements for properties under development according to the intended use of the property immediately following completion of construction. Under this condition, parcelized Continuous Property may be served as if the parcels were individually-owned properties. Where the immediate intended use of parcelized Continuous Property is not clear, the Utility may provision each parcel under special construction arrangements. If, within three years after the special construction billing date, the subdivided properties have been sold or held under separate ownership, the Utility will reimburse any special construction charges previously paid in connection with such properties. If the subdivided properties have not been sold or held under separate ownership within such three-year period, the Utility will not reimburse any special construction charges previously paid in connection with such properties.

l. Where a local loop demarcation point lacks sufficient power and/or space to support provisioning of new service, such service will be provisioned as close as practicable to the existing demarcation point.

(N)

2. Aerial Line Extensions

Aerial Line Extensions will be constructed at the Utility's expense subject to the general provisions in A.1. above.

3. Underground Line Extensions

a. Within new subdivisions in their entirety where all requirements will be for residential service or where buried cable is to be used for line extensions:

(1) The Utility will construct underground line extensions at its expense. Trenches will be occupied jointly, where economy dictates, upon payment by the Utility of its prorata cost thereof.

(Continued)

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LINE EXTENSIONS, SERVICE CONNECTIONS
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A. Line Extensions and Service Connections - Continued

3. Underground Line Extensions - Continued

- a. Within new subdivisions in their entirety where all requirements will be for residential service or where buried cable is to be used for line extensions - Continued (C)
- (2) The applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final subgrade, all in time to give the Utility a reasonable construction period. (N)
- b. Within new subdivisions in their entirety where all or a portion of the requirement will be for business service and the Utility determines an underground supporting structure is needed:
 - (1) The Utility will provide the conduit material, and metallic manhole covers where specified, or, where mutually agreeable, the applicant may provide the conduit material to the Utility's specifications and the Utility will reimburse the applicant at the Utility's current cost for that type of conduit.
 - (2) If the specifications (in (4) below) include transiting conduit to serve parcels outside the subdivision, the Utility will provide all conduit material and reimburse the applicant his incremental cost attributable to transiting conduits over and above a total of four local and transiting conduits in any section of the underground supporting structure. The applicant and the Utility shall agree upon the amount of such reimbursement before construction begins.
 - (3) The applicant shall be responsible for loss, unreasonable breakage and any liability in connection with the conduit material or manhole covers provided to the applicant by the Utility.
 - (4) The applicant will construct to the Utility's specifications and deed to the Utility the complete underground supporting structure.
 - (5) The Utility will complete the line extension at its expense, subject to the provisions of 1. above where buried cable is to be used. (N)

(Continued)

(To be inserted by utility)	Issued by	(To be inserted by Cal. P.U.C.)
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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

3. Underground Line Extensions - Continued

c. From new subdivisions to the Utility's existing distribution facilities; (C)

(1) Responsibilities for the cost of construction of that portion of an extension which is 200 feet or less in length and is adjacent to the boundary of a new subdivision will be the same as those within a subdivision as determined by A.3.a. or A.3.b. above for the type of construction employed. (C)

(2) For the remainder of an extension outside the boundary of a new subdivision, the applicant will pay in advance a non-refundable amount equal to three-fourths of the estimated difference in cost between underground and aerial facilities. (N)

d. Line extensions to and within new real estate developments in their entirety which do not satisfy the density requirement for a subdivision, will be constructed in the manner determined in A.3.a. through A.3.c. above provided:

(1) The applicant will pay in advance the estimated total cost of the Utility's construction. Any difference between the amount advanced and the actual cost shall be advanced or refunded, as the case may be, within 60 days after completion of the Utility's construction. This adjusted advance, excluding any payments required by A.3.c.(2) above, is refundable as provided in A.3.d.(2) below.

(2) When, within the first three-year period after completion of construction, the subdivision density requirement has been met, the Utility will refund the refundable advance in A.3.d.(1) above. If, at the end of the three-year period the subdivision density requirement has not been met, the Utility will refund that portion of the refundable advance proportional to the ratio of the then permanent main telephone and PBX trunk line termination density to the subdivision density requirement. No interest will be paid on such advances. (N)

e. In cases other than those included in A.3.a. through A.3.d. above, if the applicant requests or is required to have underground line extensions he will pay non-refundably in advance three-fourths of the estimated difference in cost between underground and equivalent aerial facilities. (C)

(Continued)

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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

4. Aerial Service Connections

- a. Aerial service connections from aerial distribution facilities are furnished at the Utility's expense. (T)
- b. Aerial service connections from underground distribution facilities are not provided unless an applicant specifically requests such an arrangement. Such an arrangement must be feasible and permissible, in which case applicant will pay in advance a non-refundable amount equal to the estimated total cost of arranging the distribution facilities to accommodate an aerial service connection. (C)
- c. Applicant or customer will provide and maintain a suitable point of attachment on the building housing the premises served to give clearance between the service connection wire or cable and ground and other objects as required by applicable laws, ordinances, rules or regulations of public authorities. (N)

5. Underground Service Connections

When applicant requests or is required to have underground facilities, the Utility will furnish them under the following conditions. (T)

- a. To property to be served. (T)
 - (1) The Utility will construct underground service connections without charge from underground distribution facilities except as provided in A.5.a.(2) and A.5.a.(3) below. (T)
 - (2) If an underground line extension is being constructed to and/or within a new real estate development as provided in A.3.d. above, the Utility's cost of underground service connections to the properties to be served are also subject to the advance and refund provisions of A.3.d. (N)
 - (3) Trenches will be occupied jointly, where economy dictates, upon payment by the Utility of its pro-rata cost thereof. If, however, soil conditions or topography will cause trenching cost to materially exceed the Utility's average trenching costs, the applicant will pay non-refundably such excess costs. (T)

(Continued)

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LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

5. Underground Service Connections - Continued

a. To property to be served - Continued

(4) The Utility will construct underground service connections from aerial distribution facilities upon payment in advance by the applicant of a non-refundable amount equal to three-fourths of the estimated difference in the cost of constructing underground and equivalent aerial facilities.

b. On property to be served.

For the purpose of this rule: A service connection (or a branch thereof) intended to serve all or a portion of one building is denoted as being "separate". Where a single service connection is intended to serve two or more buildings on one continuous property, the section extending from the property line and excluding the "separate" branches to individual buildings is denoted as the "common portion". (T)

(1) The trench or underground supporting structure for a "separate" service connection, and for any "common portion" for which an easement acceptable to the Utility (see (2) below) is not obtainable without charge or condemnation, will be provided as follows: (T)

(a) Where the Utility determines that buried wire or cable is to be used for the service connection, the applicant or customer will provide the trench or pay the trenching costs. Such trench will be to the Utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required. (T)

(Continued)

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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

5. Underground Service Connections - Continued

b. On property to be served - Continued

(1) - Continued

(b) Where the Utility determines that conduit is to be used for the service connection, the applicant or customer will construct, own and maintain at his expense the underground supporting structure. Such underground supporting structure will be to the Utility's plans and specifications between designated points on the building served and the boundary of the "common portion" easement, utility easement or dedicated street, as required. (T)

(2) Where feasible, a single service connection will be constructed to serve two or more buildings on one continuous property. The trench or underground supporting structure for the "common portion" and those segments of "separate" portions lying within the boundary of the easement of such an arrangement will be constructed as follows, provided an easement acceptable to the Utility for such "common portion" has been obtained without charge or condemnation. Unless otherwise agreed between the applicant and the Utility, the width of such easement shall not exceed five feet. Where the easement of the "common portion" is adjacent to or within the paved area of a private street giving access to two or more buildings, such easement shall be broadened, where required, to include those portions of "separate" service connections that will be constructed beneath the street pavement. (N)

(a) Where all requirements will be for residential service the Utility will provide the trench or underground supporting structure at its expense, and the applicant will perform or pay for any pavement cutting and repaving, and for clearing the route and grading it to within six inches of final grade, all in time to give the Utility a reasonable construction period. (C)

(Continued)

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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

5. Underground Service Connections - Continued

b. On property to be served - Continued
(2) - Continued

(b) Where all or a portion of the requirement will be for (C)
business service and the Utility determines that buried (C)
wire or cable is to be used, the Utility will provide
the trench at its expense, and the applicant will per-
form or pay for any pavement cutting and repaving, and
for clearing the route and grading it to within six
inches of final grade, all in time to give the Utility
a reasonable construction period. (C)

(c) Where all or a portion of the requirement will be for (C)
business service and the Utility determines that an (C)
underground supporting structure is required, the
Utility will provide the conduit material, and metal-
lic manhole covers where specified, or where mutually
agreeable, the applicant may provide the conduit
material to the Utility's specifications and the Util-
ity will reimburse the applicant at the Utility's
current cost for that type of conduit. The applicant
will construct to the Utility's specifications and deed
to the Utility the complete underground supporting
structure. The applicant shall be responsible for
loss, unreasonable breakage and any liability in
connection with the conduit material or manhole
covers provided to the applicant by the Utility.

(3) In either (1) or (2) above the Utility will at its
expense furnish, install and maintain the service con-
nection wire or cable.

(Continued)

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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

A. Line Extensions and Service Connections - Continued

6. Existing service connections will be reinforced as required to accommodate added service requests under the conditions set forth above.

7. Interior Wiring

Effective January 1, 1987, in accordance with the order of the FCC in Docket 79105, interior wiring, as defined below, will become the responsibility of the customer. The customer will be responsible for the installation and maintaining of interior wiring, jacks, and plugs. (N)

Interior Wiring: Wire or cable within a building, from the point of entering the building served (where it connects with the service connection facility) extending to and between instrumentalities, equipment or connecting arrangements. Interior wiring includes the associated protective apparatus; terminal chambers, connecting blocks and frames; and the wire or cable between premises of an applicant or customer in separate buildings on a continuous property. (N)

(D)

(D)

(Continued)

(To be inserted by utility)

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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER
(Continued)

B. Ownership and Use of Facilities (T)

1. The Utility shall furnish, own, and maintain all facilities, up to and including the Utility's local loop demarcation point, except as may be specified otherwise in Paragraph C. below and in the tariff schedules. All installations provided shall conform to the established construction standards of the Utility. (T)

2. All equipment furnished by the Utility in connection with a customer's service shall be carefully used and only authorized employees of the Utility shall be allowed to connect, disconnect, move, change, or alter in any manner any or all of such equipment. (T)

3. The customer will be held responsible for loss or damage to any equipment or apparatus furnished by the Utility on his premises, unless such loss or damage is due to cause beyond his control.

4. No equipment, apparatus, circuit, or device not furnished by the Utility shall be attached to or connected with the facilities furnished by the Utility, whether physically, by induction or otherwise, except as provided in the tariffs and/or authorized by F.C.C. Part 68. In case any such unauthorized attachment or connection is made, the Utility shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service. (T)

5. Nonutility installers are not permitted to install demarcation devices without an agreement with the Utility, in accordance with Decision 90-06-069 dated June 20, 1990. (L)

(L) Material now shown in Cal. P.U.C. Sheet No. 731-T.

(Continued)

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LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER
(Continued)

B. Ownership and Use of Facilities (Continued)

- 6. Customers are responsible for the installation and maintenance of inside wire and jack(s). The cost of maintenance of inside wire and jack(s) is not included in the basic service rate. Customers requesting Utility-provided maintenance will be charged on a time and material basis (unless the customer subscribes to the Utility's maintenance plan).
- 7. The customer or an applicant (contractor) shall provide a large enough covered enclosure, with outside access from the ground floor in a location mutually agreeable to the customer or an applicant (contractor) and the Utility, to house the Utility Standard Network Interface (SNI).
- 8. Also see Rule No. 27.
- 9. In hazardous or inaccessible locations, the owner, applicant/customer, or his/her contractor will furnish, install, and maintain cable that conforms with the specifications of the Utility and the Utility may use such cable in the provision of the Utility's service.
- 10. Network Terminating Wire (NTW)
 - a. Network Terminating Wire (NTW) will be furnished, installed, and maintained by the Utility. The Utility will connect its facilities at the local loop demarcation point with inside wire or intrabuilding network cable furnished and installed by others as set forth in Schedule No. A-27 and FCC Regulations and Rules, Part 68.

(N)

(Continued)

(N)

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LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER
(Continued)

B. Ownership and Use of Facilities (Continued)

10. Network Terminating Wire (NTW) - (Continued)

- b. The Utility will determine the type of NTW and the location of protective apparatus and other associated equipment at the demarcation point within a building. The Utility will determine the method of installation of the NTW.
- c. The applicant/customer shall provide or arrange for the following items where determined necessary by the Utility for the installation, maintenance, and removal of NTW. These items shall be without cost to the Utility and in accordance with the Utility's standards and applicable laws, ordinances, rules, and regulations of public authorities.
 - (1) Suitable and adequate space for NTW and associated equipment;
 - (2) Penetrations of fire walls: drilling holes in concrete, masonry or metal walls or floors; and any structural work necessary for housing and NTW and associated equipment, fire stopping and sealing of all pathways through floors and walls to comply with building and electrical codes;
 - (3) Movement of furniture, equipment, floor coverings or goods as may be required to facilitate the Utility's work operation; and
 - (4) Safe working conditions for the Utility's employees.

(N)

C. Customer-Owned Facilities

(L)

1. General

Facilities owned by the customer may be connected with the facilities of the Utility to the extent and in accordance with the provisions of Paragraph 2., 3., 4., 5., and 6., below, when such connection is required by military necessity or public safety, or when the customer-owned facilities are in locations so hazardous, remote, or inaccessible that the Utility considers it undesirable to install and maintain its own facilities in such locations, or when otherwise provided for herein. All such connections of customer-owned facilities shall be made under and in accordance with the provisions of contracts made by and between the Utility and the customer.

(L)

(L) Material previously shown in Cal. P.U.C. Sheet No. 593-T.
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Rule No. 16

LINE EXTENSIONS, SERVICE CONNECTIONS
AND FACILITIES ON PREMISES OF CUSTOMER - Continued

(C)

C. Connection with Certain Customer-owned Facilities - Continued

2. The United States Government

a. The Department of Defense

Telephone facilities owned and maintained by the Department of Defense, serving establishments such as are used as military posts, navy yards, naval operating bases, air bases, training centers, munition plants, arsenals, supply bases, military hospitals, navy hospitals, etc., operated and administered by the Department of Defense and commanded by Air Force, Army or Naval authorities, may be connected with the exchange and toll facilities of the Utility.

b. United States Coast Guard

Telephone facilities owned and maintained by the United States Coast Guard, serving coastal areas, operated and administered by the Coast Guard and commanded by Coast Guard authorities may be connected with exchange and toll facilities of the Utility.

c. United States Forest Service

Telephone facilities owned and maintained by the United States Forest Service in areas in or adjacent to national forests, and operated and administered by the Forest Service, may be connected with exchange and toll facilities of the Utility.

3. Steamships While in Port

Telephone systems owned and maintained by the customer on board ships may be connected while in port with the exchange and toll facilities of the Utility.

4. Powder Manufacturing Plants, State and Federal Prisons and Other Locations of an Inaccessible or Hazardous Nature or Where National Security is Involved

Telephone circuits owned and maintained by a customer, located on his property in inaccessible or hazardous locations such as powder manufacturing plants, state and federal prisons, etc., or where national security is involved, may be connected with a private branch exchange furnished the customer by the Utility.

(Continued)

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