## Schedule No. B-9

## NATIONAL DIRECTORY ASSISTANCE SERVICE



<u>General</u>

(N)

National Directory Assistance Service gives residential and business customers access to telephone numbers of individuals or businesses who are located throughout in the United States, Canada, Puerto Rico, or the U.S. Virgin Islands, but outside of their home area code. This service is in addition to the current Local Directory Assistance Service.

## Regulations

- 1. No call allowances or exemptions are available for customers when they use this service.
- A maximum of two requested telephone numbers is allowed per call.
- 3. The Utility will not release nonpublished listings except where a listing maybe already disclosed in another telephone company published directory or directory database.
- 4. The Utility assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Utility and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

## Rates

The following rates apply for National Directory Assistance Service.

Rate

1. Direct dialed call, Per Call

\$0.95

(Continued)

(To be inserted by utility)
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Issued by
Paul Pederson
NAME
Vice President

TITLE

(To be inserted by Cal.P.U.C.)

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