

**Schedule No. A-17**  
CUSTOM CALLING SERVICE

**APPROVED**

APPLICABILITY

Applicability to Custom Calling Service furnished in connection with individual line business and residence service.

TERRITORY

Within the exchange areas, as said areas are defined on maps filed as part of the tariff schedules.

RATES

	<u>Rate per Month</u>		
	<u>Business Service</u>	<u>Residence Service</u>	
(1) Individual Features, each line			
a. Call Forwarding – Customer Variable	\$3.00	\$2.00	
b. Call Waiting/Cancel Call Waiting	\$5.00	\$3.00	
c. Three Way Calling	\$5.00	\$3.00	
d. Customer Changeable Speed Calling			
(1) 8 Code capacity	\$3.50	\$2.00	
(2) 30 Code capacity	\$5.00	\$3.50	
e. Basic Intercom **	\$2.00	\$2.00	
f. Call Forwarding – Busy Variable **	\$2.00	\$2.00	
g. Call Forwarding – No Answer Variable **	\$2.00	\$2.00	
h. Call Forwarding – Don't Answer After Call Waiting**/***	\$2.00	\$2.00	
i. Call Forwarding – Remote Access **	\$3.00	\$3.00	
j. Call Hold **	\$1.00	\$1.00	(D)
			(D)
k. Hot Line **	\$2.00	\$2.00	(T)
			(D)
l. Toll Restriction**	\$3.00	\$3.00	(T)

\* Includes all Stations

\*\* These features are not available for multi-feature discounts.

\*\*\* Call Waiting/Cancel Call Waiting is needed to make this service operate.

# In addition to applicable multi-element service charges.

(Continued)

(To be inserted by utility)  
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Jeff Jung  
**NAME**  
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**CUSTOM CALLING SERVICE**  
(Continued)

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RATES - (Continued)

	<u>Rate per Month#</u>		
	<u>Business Service</u>	<u>Residence Service</u>	
(2) Two Feature Package, each line*			(L1)
a. Call Forwarding and Call Waiting	\$6.00	\$4.00	
b. Call Forwarding and Three way Calling	6.00	4.00	
c. Call Waiting and Three-way Calling	8.00	5.00	(L1)
d. Call Forwarding and Customer Changeable Speed Calling			
(1) 8 Code capacity	4.50	3.00	
(2) 30 Code capacity	6.00	4.50	
e. Call Waiting and Customer Changeable Speed Calling			
(1) 8 Code capacity	6.50	4.00	
(2) 30 Code capacity	8.00	5.50	
f. Three-way Calling and Customer Changeable Speed Calling			(L2)
(1) 8 Code capacity	6.50	4.00	
(2) 30 Code capacity	8.00	5.50	
			(L2)

\* Includes all Stations

# In addition to applicable multi-element service charges.

(L1) Two Feature Package "a, b, & c" previously shown on Cal. P.U.C. Sheet No. 1348-T are included in the text changes.

(L2) Three Feature Package "a" previously shown here has been moved to Cal. P.U.C. Sheet No. 1350-T

(Continued)

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(Continued)

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RATES - (Continued)

		<u>Rate per Month#</u>	
		<u>Business Service</u>	<u>Residence Service</u>
(3)	Three Feature Packages, each line*		
	a. Call Forwarding, Call Waiting, and		
	(1) Three-way Calling	\$10.00	\$6.50
	(2) Customer Changeable Speed Calling – 8 Code capacity	8.50	5.50
	(3) Customer Changeable Speed Calling – 30 Code capacity	10.00	7.00
	b. Call Waiting, Three-way Calling, and		
	(1) Customer Changeable Speed Calling – 8 Code capacity	10.50	6.50
	(2) Customer Changeable Speed Calling – 30 Code capacity	12.00	8.00
	c. Three-way Calling, Call Forwarding, and		
	(1) Customer Changeable Speed Calling – 8 Code capacity	8.50	5.50
	(2) Customer Changeable Speed Calling – 30 Code capacity	10.00	7.00
(4)	Four Feature Package, each line*		
	a. Call Forwarding, Call Waiting, Three-way Calling, and		
	(1) Customer Changeable Speed Calling – 8 Code capacity	12.50	8.00
	(2) Customer Changeable Speed Calling – 30 Code capacity	14.00	9.50

\* Includes all Stations

# In addition to applicable multi-element service charges.

(L) Three Feature Package "a" previously shown on Cal. P.U.C. Sheet No. 1349-T is included in the text changes.

(Continued)

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(Continued)

**APPROVED**

**SPECIAL CONDITIONS**

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services will not be provided in connection with party line, semi-public, private branch exchange trunk line, or Centrex services.
3. Description of Service

a. Call Forwarding – Customer Variable

(T)

Call Forwarding permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.

b. Call Waiting/Cancel Call Waiting

(T)

Call Waiting permits the customer engaged in a call, to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

(N)

(N)

c. 3-Way Calling

Three-way Calling permits the customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

(L)

(L)

(L) Paragraph d previously shown here now appears on Cal P.U.C. Sheet No. 1352-T of this Schedule.

(Continued)

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(Continued)

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SPECIAL CONDITIONS (Cont'd)

3. DESCRIPTION OF SERVICE (Cont'd)

d. Customer Changeable Speed Calling

Customer changeable Speed Calling permits the customer to place calls to other telephone numbers by dialing a one or tow digit code rather than the complete telephone number. The feature is available as an eight or thirty code list. Either code list may include local and/or toll telephone numbers.

(L)

(L)

(1) 8 Code Capacity

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

(2) 30 Code Capacity

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

e. Basic Intercom

This feature establishes a talking path between two or more extensions on an individual access line. The user is able to dial a code, (less than seven digits) to cause their own phone number to ring. This is sometimes known as revertive ringing.

(N)

f. Call Forwarding - Busy Variable

This feature provides for all calls to the customer number, when busy, to be routed to another telephone number selectable and changeable by the customer. The customer must activate and deactivate the forwarding function and specify the desired terminating number during each activation procedure. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. This feature requires that a courtesy call be completed to the forward-to telephone number.

(N)

(L) Paragraph d shown here previously appeared on Cal P.U.C. Sheet No. 1351-T of this Schedule.

(Continued)

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**SPECIAL CONDITIONS** (Cont'd)

3. **DESCRIPTION OF SERVICE** (Cont'd)

g. Call Forwarding – No Answer Variable

This feature provides for all calls to the customer number after a predetermined amount of rings without being answered, to be routed to another telephone number selectable and changeable by the customer. The customer must activate and deactivate the forwarding function and specify the desired terminating number during each activation procedure. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. This feature requires that a courtesy call be completed to the forward-to telephone number.

h. Call Forwarding - Don't Answer After Call Waiting

This feature provides for calls to the customer number, which has Call Waiting, to be routed to another telephone number selectable and changeable by the customer after a predetermined number of Call Waiting signals are made. The customer must activate and deactivate the forwarding function and specify the desired terminating number during each activation procedure. The number change procedure must be done at the customer location. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. A stutter dial tone may be available when the customer first lifts the handset to indicate the number has a feature enabled. The customer must have the Call Waiting feature for this to operate. This feature requires that a courtesy call be completed to the forward-to telephone number.

i. Call Forwarding - Remote Access

This feature provides a customer with the Call Forwarding Busy or No-Answer Variable feature with the capability to activate and deactivate the service remotely from any line/equipment capable of touch tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to telephone number

(N)

(N)

(Continued)

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**SPECIAL CONDITIONS** (Cont'd)

3. **DESCRIPTION OF SERVICE** (Cont'd)

j. Call Hold

Call Hold allows a customer to put any call in progress on hold by flashing the switchhook and dialing an access code. The line is then free to initiate another call while the first call is on hold. Once a second call is established, the controlling party may alternate between calls. Only one call per station line may be held at a time. This feature is available to individual access, non-coin lines only

(D)

(D)

(T)

k. Hot Line

Provides an automatic dialing between the customer's station that goes off hook to a predetermined phone number designated by the customer

(Continued)

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**SPECIAL CONDITIONS** (Cont'd)

3. **DESCRIPTION OF SERVICE** (Cont'd)

(D)

(D)

(T)

I. Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

(Continued)

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**SPECIAL CONDITIONS** (Cont'd)

4. The Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between his call forwarding equipped station and the station to which the call is forwarded. This charge for local, message unit or dial station toll, applies to all forwarded calls that are answered at the station to which the calls are forwarded.

Charges between the originating station and the call forwarding equipped station are applicable in accordance with regularly filed tariffs, local, message unit, dial station, operator station, or person toll.

5. Custom Calling Service features may be provided to customers with either rotary dial or touch calling telephones.
6. The quality of transmission of calls which are forwarded or on 3-Way Calling may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call or 3-Way Call.
7. In addition to the above rates, the applicable multi-element service charges as set forth in Schedule No. A-14 will apply.
8. Only one type of customer changeable speed calling may be provided on each line, either eight code or thirty code.
9. Customers of Toll Restriction are not relieved of responsibility for calls charged to the subscribing telephone such as third number, collect, or credit card.

(N)  
(N)

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