

Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES

APPLICABILITY

Applicable to the ordering, installation, moving, changing and rearranging telephone service and other facilities, except where otherwise indicated.

TERRITORY

Within the exchange areas as said areas are defined on maps filed as part of the tariff schedules.

Nonrecurring Charge

RATES

- (1) Elements for new and additional service, move and changes and in place connections:
 - a. Service Ordering
 - 1. For connecting new or additional service (i.e. central office lines), each line or trunk \$ 8.00
 - 2. For moving or changing existing service and equipment or adding new or additional service and equipment other than central office lines (including record changes), per service order 4.00
 - b. Central Office Connection Work, per line 8.50
 - * c. Premises Visit Charge 30.00

(2) Other Equipment:

Charges for moving, rearranging, or changing of equipment, or apparatus, (T) other than provided above, will be an amount equal to the actual or (T) estimated cost of labor and material used, not to exceed the sum of the initial multi-element service charges and other charges which would apply to a disconnection and new installation of the same entire service and facilities.

* Applicable only when a premise visit is required.

(Continued)

(To be inserted by utility)
Advice Letter No. 82
Decision No. 85-08-097

Issued by
K.J. Waters
NAME
President
TITLE

(To be inserted by Cal. P.U.C.)
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Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES - (Continued)

RATES - (Cont'd)

Application of Multi-Element Service Charges

	<u>RATE ELEMENTS</u>				
	<u>Order</u>	<u>Line</u>	<u>Visit</u>		
	8.00	4.00	8.50	30.00	
(1) New and Additional Service:					
a. Individual or party line service, first line or trunk - - - - -	X	-	X	X	
b. Additional individual or party line service on the same order, each line or trunk - - - - -	X	-	X	-	
c. In place connection of individual or party line service trunk - - - - -	X	-	X	-	(C) (C)
#d. Extension service:					(D) (D)
Non-continuous property					(D)
@With authorized customer-provided telephone- - - -	-	X	X	X	

- @ No multi-element charges are applicable if a premises visit is not required.
- # Includes station lines of a PBX, key telephone system or telephone answering service.
- * Applies to each group of 4 station lines installed.

(Continued)

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Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES - (Continued)

RATES - (Cont'd)

Application of Multi-Element Service Charges - (Cont'd)

		RATE ELEMENTS				
		Order	Line	Visit		
(1)	New and Additional Service: - (Cont'd)	8.00	4.00	8.50	30.00	
	e.					(D)
	f. Other equipment, except as specified in other tariffs - - - - -	-	X	-	X	(C) (C)
	g.					(D) (D)
	h. Add Customer Calling Ser- vice feature, each line - - - - -	-	X	-	-	
	i. Supersedure, each ac- count- - - - -	X	-	-	-	
	j. Secretarial line - - - -	-	X	X	-	
	k. Business answering line - - - - -	X	-	X	X	
(2)	Subsequent Moves and Changes:					(D) (D)

(Continued)

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MULTI-ELEMENT SERVICE CHARGES
 (Continued)

RATES - (Cont'd)

Application of Multi-Element Service Charges - (Cont'd)

	<u>RATE ELEMENTS</u>				
	<u>Order</u>	<u>Line</u>	<u>Visit</u>		
(2) Subsequent Changes - (Cont'd)	\$8.00	\$4.00	\$ 8.50	\$ 30.00	(T) (D)
a. Change of class, type or grade of service	-	X	X	-	(D) (T)
b. Change of telephone number	-	X	X	-	(T) (D)
c. Change of Custom Calling Feature, each line	-	X	-	-	(T)
d. Change from rotary dial service to Touch Calling Service	-	-	-	-	(T) (C)

(Continued)

(To be inserted by utility)
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Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES
 (Continued)

RATES - (Cont'd)

Application of Multi-Element Service Charges - (Cont'd)

	RATE ELEMENTS				
	Order	Line	Visit		
(2) Subsequent Changes - (Cont'd)	\$8.00	\$4.00	\$ 8.50	\$ 30.00	(T)
e. Other changes of line . .	-	X	X	X	(T)
f. Changes of other equipment	-	X	-	X	(T)
*g. Restoral charge for service temporarily suspended or partially or temporarily disconnected, each line	X	-	X	-	(T)
					(D)
					(D)

* Restoral charge equals 50% of applicable order and line elements.

(Continued)

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Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES

(Continued)

(T)

SPECIAL CONDITIONS

1. The charges apply to the ordering, installation, moving, changing and rearranging telephone service and other facilities up to and including the Utility's local loop demarcation point. (C)
(C)

At the customer's request, the Utility will terminate the requested service at points specified by the customer at the customer's expense. (N)
(N)

2. Multi-Element Service Charges for service connection, move and change, and in place connection charges are applied to individual and party line residence and business service and Semi-Public Coin Box Service (including PBX trunk access lines), except as otherwise shown. (T)
(T)

3. In compliance with conditions set forth in F.C.C. Rule No. 68, all installations, including the primary station, will be made on a jacked connection.

4. Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Utility's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

5. Application of element plan charges:

a. Service Ordering

The term Service Ordering means the charges that apply per customer request for work performed by the Utility in connection with receiving, recording, and processing of customer requests for service. (T)
(T)

- (1) Service Ordering (1)(a) 1. applies to each new and additional service (i.e. central office lines), supersedure of residence and business service, and reconnection of service.
(2) Service Ordering (1)(a) 2. applies as indicated.

Except as otherwise shown, one service ordering charge applies to all applicable services ordered, installed, moved, or changed by the customer at the same time on the same service order. (T)

b. Central Office Connection Work

The term Central Office Connection Work means the work that applies to arranging an exchange line to provide service between the central office and the customer's premises.

(Continued)

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Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES - (Continued)

SPECIAL CONDITIONS - (Continued)

5. Application of element plan charges: (Continued)

b. Central Office Connection Work - (Continued)

The charge applies to work including but not limited to:

- (1) Establishing or changing connections in the central office.
- (2) Establishing or changing connections in distribution facilities between the central office and the customer's premises, including necessary cross-connections and line transfers. X
- (3) A central office connection charge is applicable to each telephone number changed at the customer's request.
- (4) A central office connection charge is applicable each time service is established at a customer's premises, except when service and facilities are superseded.

c. Premises Visit Charge

The term Premises Visit Charge means the charge that applies to a visit to the customer's premises to perform work requested by the customer.

The Premise Visit Charge also applies to the provision of any new service and/or equipment (other than maintenance replacements) for which a recurring monthly rate or nonrecurring charge is applicable and such new service is provided coincident with or as a result of a maintenance or repair visit to the customer's premises by the utility. X

The Premises Visit Charge does not apply when the purpose of the visit is for maintenance, repair or disconnection of Utility provided service and equipment.

When more than one visit is initiated by the Utility to complete the work, one premise visit charge applies.

The following are not subject to the Premises Visit Charge:

- (1) Telephones reconnected in place without change.

X - Correction

(Continued)

(To be inserted by utility)

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K. J. Waters

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Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES - (Continued)

SPECIAL CONDITIONS - (Continued)

5. Application of element plan charges: (Continued)

c. Premises Visit Charge - (Continued)

The following are not subject to the Premises Visit Charge:
(Continued)

(2)

(D)

(D)

(3) Any station connected by the customer.

(C)

(4)

(D)

(D)

(To be inserted by utility)

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Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES - (Continued)

SPECIAL CONDITIONS

6. Move and Changes and In Place Connections:

A change of location from one premise to another, will not be treated as a move, but as a disconnection and a new installation including where a customer occupies a new premise and vacates the premise in which his telephone service was installed. See Rates (3) i. for customer moves of sets.

A change of location on the same premise where there is no interruption of the service other than that incident to work performed will be treated as a move and not as a disconnection and new installation.

No installation or non-recurring charge applies to moves of supplemental items of equipment which form as integral part of a telephone instrumentality being moved.

(D)

(D)

An order for service may comprehend new service or an addition to an existing service arrangement.

(Continued)

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Schedule No. A-14

(N)

MULTI-ELEMENT SERVICE CHARGES - (Continued)

SPECIAL CONDITIONS - (Continued)

7. Multi-Element Service Charges do not apply in connection with:
- a. When a move or change is initiated by the Utility.
 - b. The disconnection of a service line.
 - c. Changes to a higher grade of service, when such service was ordered initially, but a lower grade was installed due to a Utility facility shortage.
 - d. To the reestablishment of service after the destruction or partial destruction of the customer's premises by means beyond the control of the customer.
 - e. Change of name due to marriage or court order, change address only, or change bill name when the customer (individual or concern) remains the same.
 - f. When an employer has arranged for the assumption of the responsibility for payment of an employee's existing telephone service without a change in service or location.
 - g. Changes from non-published to published service.
 - h. Company initiated number changes and service orders.

8. Multi-Element Charges apply in connection with:

- a. Supersedure

Charges as set forth in this schedule are applicable, and include a change of primary listing and/or billing when required.

- b. Change in billing

Charges as set forth in this schedule are applicable to a change in billing for payment of service other than supersedure, requiring the issuance of a service order, including:

- (1) Transfer of service between spouses or members of the immediate family. When transfer is made for reasons of death, no charge is applicable.

(N)

(Continued)

(To be inserted by utility)

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Resolution No. T 10439

Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES - (Continued)

SPECIAL CONDITIONS - (Continued)

8. Multi-Element Charges apply in connection with: (Continued)

- (2) Transfer of service to or from an estate, receiver, trustee, executor, administrator, or debtor in possession.
- (3) Change between sole owner, partnership or corporation as long as one individual in the previous firm remains and becomes the new sole owner, a partner, or an officer in the new firm.
- (4) Merger of partnerships or corporations.
- (5) Addition to, or withdrawal from, or change of, membership in a partnership, corporation, or association.
- (6) Change in billing arrangement for government accounts.

9. Customer Pick Up and Return Service

a.

(D)

b.

c.

(D)

(Continued)

(To be inserted by utility)

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Schedule No. A-14

MULTI-ELEMENT SERVICE CHARGES
(Continued)

SPECIAL CONDITIONS - (Continued)

9. Customer Pick Up and Return Service - (Continued):

d.

(D)

(D)

e. Except as provided in this schedule, rates, charges, and conditions of other tariff schedules are applicable for services furnished. Station and bell limitations as set forth in Rule No. 2 are applicable.

f. The customer releases, indemnifies, and holds harmless the Utility from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made instituted, or asserted by the customer or by any other party or person, from any personal injury to or death of any person or persons, or from any loss, damage, or destruction of any property whether owned by the customer or others caused or claimed to have been caused directly or indirectly or arising out of the delivery, transporting or moving, handling, connection, removal or return of telephone instrumentalities, other facilities, or other services provided under schedules of this tariff.

10.

(D)

(D)

(To be inserted by utility)

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