

Rule and Regulation No. 19

BUSINESS AND RESIDENCE SERVICE

The applicability of business and residence rates is governed by the actual and obvious use made of the service. The use which is to be made of the service will be ascertained from the applicant at the time of application for service.

A. Business Rates Apply at the Following Locations

1. In offices, stores, factories, and all other places of a strictly business nature.
2. In boarding houses and rooming houses with more than five rooms available for rent (except as noted under Paragraph B below), colleges, clubs, lodges, schools, libraries, churches, lobbies and halls of hotels, apartment buildings, hospitals, and private and public institutions.
3. At any location when the listing of "office" is provided, or when any title indicating a trade, occupation, or profession is listed (except as modified under the directory listing schedule) and at any location classified under Paragraph B below, regardless of the form of listing, when extension service is provided to a place not a part of a domestic establishment.
4. At a residence location when the subscriber has no regular business telephone service and the use of the service by himself, members of his household, or his guests is more of a business than residential nature as might be indicated by advertising through newspapers, hand-bills, billboards, circulars, business cards, or otherwise.
5. In general in any place where the substantial use of the service is occupational rather than domestic.

B. Residence Rates Apply at the Following Locations

1. In private residences or residential apartments of hotels and apartment houses when business listings are not provided and when all stations are in locations which are a part of a domestic establishment.
2. In the homes of nurses.

C. Change from Residence to Business Service

If it is found that a subscriber is using residence service for business purposes, the Company will thereafter require the subscriber to take business service, except in cases where the subscriber thereafter uses the service for residence and domestic purposes only.

(To be inserted by utility)

Issued by

(To be inserted by Cal.P.U.C.)

Advice Letter No. 10

Thos. P. Fletts

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Owner

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Resolution No.

Title