

Rule No. 2

DESCRIPTION OF SERVICE

A. General

- 1. Exchange service is available by means of facilities owned and maintained by the Utility, and in multi-office exchanges is operated from the central office designated by the Utility. In certain exchanges extended service is furnished with availability of exchange service to other exchange areas, central office districts or zones of the Utility or of a connecting utility. (T)
| (T)
- 2. Toll service is furnished either by means of the Utility's toll lines or lines of a connecting utility or both. (T)
(T)
- 3. The Utility furnishes both dial and touch calling telephone services. (T)
(D)
| (D)
- 4. The exchange area is generally divided into one or more base rate areas, comprising in general the more built-up portion or portions of the territory served and one or more suburban areas outside the base rate areas. In certain exchanges, the territory served is divided into one or more base rate areas, one or more special rate areas, and one or more suburban areas. The exchange area may be divided into two or more zones, each with a base rate area and suburban area, and with message rates for service between the zones. (T)
(T)
(T)
| (T)
- 5. Inside wire maintenance is available; however, there are competitive alternatives. (N)
(N)

B. Service

The Utility furnishes exchange service in its service territory in accordance with its effective tariff schedules and, in general, as follows: (T)

(L)
| (L)

(L) Now shown in Rule No. 2, Cal. P.U.C. Sheet No. 750-T.

(Continued)

(To be inserted by utility)

Issued by

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Harald L. Kluis

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NAME
President

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Rule No. 2

DESCRIPTION OF SERVICE
(Continued)

APPROVED

B. Service - (Continued)

1. Classes of Service Furnished

- (a) Business Service
- (b) Residence Service

2. Types of Service Furnished

- (a) Flat Rate Exchange Service
- (b) Message Rate Service

3. Grades of Service Furnished

In general, the following grades of service are furnished:

<u>Grade of Service</u>	<u>Area Applicable</u>	
(a) Individual Line Service	B.R.A. and S.R.A.	
(b) Two-Party Line Services*	B.R.A. and S.R.A.	(T)
(c) Private Branch Exchange Service	B.R.A. and S.R.A.	
(d) Intercommunicating System Service	B.R.A.	

Note

B.R.A. - Base Rate Area

S.R.A. - Special Rate Area

* See the DESCRIPTION OF SERVICE, letter L for the grandfathered of two party line service.

(Continued)

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Paul E. Pederson
NAME
Vice President
TITLE

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DESCRIPTION OF SERVICE
(Continued)

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Individual line and party line business and residence service, private branch exchange service and intercommunicating system service are furnished in the suburban area at rates for such service in the base rate area or special rate area plus mileage charges. Miscellaneous service, private lines and supplemental equipment are furnished by the Company in accordance with the tariff schedules.

Extension and private branch exchange station services are furnished at the base rates shown in the tariff schedules where the stations are on the premises in which the primary station, private branch exchange switchboard, order-receiving equipment or receiving station is located.

C. Extension and Private Branch Exchange Stations and Multiple Line Key Cabinets

1. Extension and Private Branch Exchange Stations

The following is the maximum number of extension and private branch exchange stations, extension bells, loud ringing bells, or industrial signals which will be furnished in connection with business or residence individual line, party line and private branch exchange service:

(a) Extension Stations

<u>Grade of Service</u>	<u>Maximum Number of Extension Stations per Service</u>	
	<u>With and Without Bells</u>	<u>Equipped With Bells</u>
Individual Line Service	6	3
Two-party Line Service*	3	1

Where an extension line from an individual line service is terminated in a key or jack in lieu of telephone instrument and that key or jack is an integral part of apparatus equipped with visual signals, a maximum of one extension line either on or off the premise on which non-multiple cord switchboards are provided with a transmitter attached to the switchboard and a detachable head receiver. Upon request of the subscriber either an attendant's hand set or chest transmitter set with single head receiver will be provided in lieu of the regular equipment without additional charge. Multiple cord switchboards are provided with chest transmitter sets with single head receivers for each position.

* See DESCRIPTION OF SERVICE, letter L for the grandfathered of two-party line service.

(Continued)

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Rule and Regulation No. 2

DESCRIPTION OF SERVICE

(Continued)

the primary station is located may be connected with one of the visual signals and one extension line located on the same premises as that on which the primary station is located may be equipped with a bell. Additional extension stations without bells will be furnished in accordance with the limitations described above.

Arrangements of more than the above number of extension stations, extension bells, loud ringing bells, or industrial signals, may be permitted if they will not allow more than the maximum number of bells in multiple, as set forth above, to be connected to the primary station at one time.

(b) Private Branch Exchange Stations

A maximum number of seven stations will be furnished in connection with private branch exchange station lines where "through signaling" between stations and the central office is not provided.

Where a private branch exchange line is terminated in a key or jack in lieu of instrument and that key or jack is an integral part of apparatus equipped with visual signals, a maximum of one station line either on or off the premises on which the private branch exchange switchboard is located may be connected with one of the visual signals and one station located on or off the premises on which the private branch exchange switchboard is located may be equipped with a bell. Additional stations without bells will be furnished in accordance with the limitations described in the first paragraph above. Additional stations with bells where "through signaling" between such stations and the central office is not provided, will not be furnished.

(c) Other Extension and Private Branch Exchange Stations

In addition to the above, four extension stations or four private branch exchange stations, each mechanically restricted from central office and private branch exchange connections and without bells will be furnished in connection with individual line service and private branch exchange station service, respectively, in common battery exchanges only (except as otherwise provided in the schedules); provided that key equipment at rates shown in the supplemental equipment schedule is ordered and installed; and further, provided that such stations are located on the same premises as the primary station, extension or private branch exchange stations or stations with which they are associated for intercommunicating purposes.

(Continued)

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Rule No. 2

DESCRIPTION OF SERVICE

(Continued)

D. Off-Premises Extension Line Services

(D)
(D)
(C)

Extension services will be installed from the Utility's local loop demarcation point at the main service location to the Utility's demarcation point at the off-premises location in accordance with the following:

1. Same Customer:

An off-premises extension line service will be installed on an off-premises location of the same customer. However:

a. A residence extension will be installed on a business premises when such line(s) terminate on a telephone answering service.

2. Different Customer:

An off-premises extension line service, including secretarial line service, will be installed on an off-premises location of a party other than the customer only when the occupant of the off-premises location is a customer with individual or trunk access line service. However:

a. A residence extension will be installed on a different business premises when such line(s) terminate on a telephone answering service.

b. When an off-premises extension is terminated on a different customer premises, the customer with the off-premises extension service is responsible for all rates and charges associated with the off-premises extension, including charges for message toll calls billed to the primary service of the off-premises extension line service.

c. The customer is responsible for all wire, standard jacks that conform to Subpart F, and equipment beyond the Utility's local loop demarcation point.

(C)

E.

(D)

F.

(D)

(Continued)

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Rule No. 2

DESCRIPTION OF SERVICE
 (Continued)

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(M)
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 (M)

An operator's chair will be provided with each position of multiple switchboards, and with each position of non-multiple switchboards where such switchboard is mounted on a platform. The switchboards will be provided in standard finish at the time of installation.

2. Trunk and Station Requirement

Private branch exchange systems will not be furnished with less than two trunks and four stations.

3. Auxiliary or Subsidiary Private Branch Exchange Systems

Auxiliary or subsidiary private branch exchange systems, comprising the mechanical equipment of a dial private branch exchange system with dial equipped stations, will be installed on the subscriber's premises at a location off-premises from the main system, within the exchange area in connection with commercial, hotel, or residence private branch exchange service. The regular rates and conditions in effect for the main system will apply to the subsidiary system. Connection with the main system will be provided by means of tie lines at rates in effect for such lines. Direct connection with the central office for outgoing service may be provided by means of trunk lines at rates and under conditions in effect for such lines when connected to the main private branch exchange system.

G. Intercommunicating Systems

Intercommunicating systems will consist of a minimum number of trunks and stations as follows:

<u>Service</u>	<u>Number of Trunks</u>	<u>Number of Stations</u>
Business Service	2	4*
Residence Service	1	3

*Includes receiving station.

(D)
 |
 (D)

(M) Text now appears on Sheet 1398-T of this Section.

(Continued)

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Issued by
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 NAME
Vice President
 TITLE

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Rule No. 2

DESCRIPTION OF SERVICE
(Continued)

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H. Private Intercommunicating Systems

Private intercommunicating systems will be installed with standard wiring telephone and switching devices.

I. Apartment House Private Systems

Apartment house private systems will consist of a minimum of one vestibule station and four apartment stations.

J. Local Private Line Telephone Service

Local private line telephone service will be provided solely for communication between stations thereon, and will not be connected with the Company's exchange service lines or to a private branch exchange switchboard.

K. Vacation Service

Subscribers to residence service, while temporarily absent from their residence, may be granted a vacation rate under the conditions set forth in the tariff schedules.

L. Pursuant to Resolution T-16433, two-party line service is limited to 15 current customers-of-record at the current locations-of-record. Requests from these existing two-party line service customers for the following services will not be permitted:

- a. a transfer of their two-party line service to another name and/or location
- b. a reconnection of a disconnected two-party line telephone service for non-payment of a telephone bill.
- c. a change in service (i.e., request for any custom calling feature activation).

(N)

(N)

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