Schedule No. A-37

RELOCATION FORWARDING SERVICE



(N)

A. General

Relocation Forwarding Service (RFS) is a voice only application service which allows calls sent to a telephone number programmed in the central office to automatically forward to a customer's terminating premises equipment or voice mail box. The customers premise equipment or voice mail box may be located in the same or different exchange from the call forwarding location.

B. Conditions and Limitations

- 1. RFS service is offered subject to availability of suitable facilities.
- 2. RFS is provided on the condition that the Telephone Company's facilities are able to adequately handle calls to the RFS customer without interfering with or impairing any services offered by the Telephone Company. If in the opinion of the Telephone Company, the facilities are inadequate to handle the calls to the RFS customer, the customer will be required to pay for the cost of additional services and facilities.
- 3. Only one call will be forwarded at one time. Another call will not be sent through until the previous call is completed.
- 4. Customers subscribing to this service are responsible for any toll call charges between the call forwarding location and the terminating point.
- 5. One listing in the white and yellow page directories, covering the exchange in which the call forwarding central office is located, is provided without additional charge.
- 6. The minimum service period is one month.
- 7. RFS service is not offered where the terminating station is a coin telephone.
- 8. Service is not available on ported numbers or to Internet Service Providers.

C. Rates and Charges

Rates and Charges	Non-Recurring	Per	Trans.
	<u>Charges</u>	<u>Month</u>	<u>Code</u>
Relocation Forwarding, per number	(1)	\$20.00	CCBRF

(1) Subsequent Service Order and Central Office Connect charges apply. The rates are listed elsewhere in this tariff.

(Continued)

(To be inserted by utility)
Advice Letter No.: 352

Decision No.:

Joel Dohmeier
NAME
Vice-President
TITLE

(To be inserted by Cal.P.U.C.)

Date Filed: November 20, 2015

Effective: December 21, 2015

Resolution No.:

(N)