

Schedule No. A-32
PAYPHONE SERVICE



APPLICABILITY

Payphone Service provides telephone service to a customer-leased or owned payphone with or without coin collecting devices. Collect and third number calls billed to a Payphone Access Line will be blocked.

TERRITORY

Within the exchange areas, as said areas are defined on maps filed as part of the tariff schedules.

RATES

| | <u>Rate per Month</u> | |
|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|-----|
| (1) Each Payphone Access Line | See Schedule No. A-1 for business individual access line rate | |
| (2) Coin Supervision Additive Service..... | \$2.21 | |
| (3) Payphone Service Provider Enforcement (PSPE) Program Surcharge, each payphone access line* | * | (C) |
| (5) Public Policy Payphone Program (PPPP) Surcharge, each payphone access line* | * | (C) |

SPECIAL CONDITIONS

1. Payphone Service does not include a directory listing.
2. Installation, move, and change charges will be those applicable to business service. Also see Schedule No. A-13 Visit Charge for the charge and Special Conditions concerning service difficulties or trouble reports.
3. The Payphone Service Provider (PSP) shall be responsible for the installation, operation, and maintenance of any payphone instrument used in connection with this service. The payphone instrument must return coins deposited in the event of an attempted but uncompleted call.

* See Pacific Bell's (d.b.a. SBC California) Schedule Cal. P.U.C. No. A5, Section 5.5.3E.2 for the current per payphone per month surcharge. (C)
 (C)

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(To be inserted by utility)
 Advice Letter No.: 277

Issued by
Paul E. Pederson
 NAME
Vice President
 TITLE

(To be inserted by Cal P.U.C.)
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(N)

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(Continued)

SPECIAL CONDITIONS - (Continued)

4. The payphone instrument must be registered under Part 68 of the F.C.C. Rules and Regulations or be connected behind a protective coupler registered under Part 68 of the F.C.C. Rules and Regulations.
5. The payphone instrument must comply with the requirements of the Telecommunications for the Disabled Act of 1982 (access to handicapped and hearing aid compatible).
6. The payphone instrument must be connected to the Utility's network in compliance with the current National Electric Code and National Electric Safety Code.
7. Payphone Service will be considered a business service for the purpose of applying the conditions in the rules of this tariff.
8. Only one payphone instrument may be connected to a given Payphone Access Line.
9. Payment of Payphone Service, toll message service, operator assistance, special tariff charges, directory assistance, or other types of chargeable calls shall be the responsibility of the Payphone Service customer. Rule No. 9 on back billing of toll, collect, credit card, and third number billed calls applies.
10. The Utility may require, as a condition of connection, a security deposit to ensure payment. See Rule No. 6 on the Establishment and Reestablishment of Credit, and Rule No. 7 on Deposits for business service.
11. Minimum charges for Payphone Service shall apply when the entire service is discontinued within one calendar month of the service establishment date. The minimum charge will consist of one month's service and the non-recurring charges.
12. The PSP is responsible for the provision of booths, shelves, directories, and all other ancillary equipment.
13. When a payphone is in violation of this tariff, the Utility will take whatever action is necessary to protect its network and will promptly notify the PSP in writing of the violation. The PSP will discontinue use of the Payphone Service or correct the violation and notify the Utility in writing within 5 days after receipt of such notice that the violation has been corrected. Failure of the PSP to discontinue such use or to correct the violation will result in the suspension of the PSP service until such time as the PSP complies with the provisions of this tariff.

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(To be inserted by utility)

Issued by

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Michael A. LeaVesseur

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NAME
President

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Resolution No.

TITLE

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APPROVED

SPECIAL CONDITIONS - (Continued)

14. Coin Supervision Additive Service is to be used in conjunction with a Payphone Access Line connecting to a payphone instrument requiring central office coin supervision capability. Coin Supervision Additive Service provides the capability for central office line equipment to pass signals and/or tones from a Payphone Access Line to a trunk terminating at a PSP's Operator Service Provider. These signals enable an Operator Service Provider to recognize coin deposits and return coins to pay telephone users. Coin Supervision Additive Service also permits a suitably equipped Operator Service Provider to automatically ring back the originating Payphone Access Line upon completion of a call.
15. The demarcation point between Utility facilities will generally be the minimum point of entry at the PSP's premises. A Standard Network Interface (SNI) will be installed at the option of the PSP at a location determined by the Utility which is accessible to both the PSP and the Utility. If the PSP does not want to connect to an SNI, some mutually acceptable alternative form of interconnection must be negotiated between the PSP and the Utility.
16. The Utility shall not be liable for shortages of coins collected and deposited at the PSP's payphone instrument.
17. The PSP's payphone instrument must provide free access to the following:
 - a. Operator Service
 - b. 950-XXXX where Utility facilities permit
 - c. 800/877/888-XXX-XXXX toll-free calling
 - d. 101XXXX
 - e. PSP's trouble reports, repair, refunds and complaints
 - f. 911 Emergency
 - g. 0 plus intraLATA and interLATA
 - h. 411 Directory Assistance
 - i. 711 for connection to the California Relay Service
 - j. 811 for connection to the California One Call Service
18. The PSP is required to true up rates to match the Utility's rates set forth in Schedule No. B-1 in effect on January 1st of each year. This annual true up shall be completed no later than February 1st of each year.

(N)

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(To be inserted by utility)
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Jeff Jung
NAME
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TITLE

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Schedule No. A-32
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SPECIAL CONDITIONS - (Continued)

18. (Continued)

The following mandatory toll rate caps apply:

- a. Intrastate interLATA toll call - no more than AT&T's rate + \$0.10 (T)
- b. Intrastate intraLATA toll call:
 - (1) Coin Call - No more than the Utility's rate + \$0.10 (T)
 - (2) Non-Coin Call - No more than the Utility's rate. The customer may apply an optional service charge to each call at a rate which shall not exceed \$0.25 per message. (T)
- c. The directory assistance rate for intrastate interLATA will not exceed AT&T's authorized rate. (T)

19. The PSP is responsible for installing on or adjacent to each payphone instrument a prominent display in signage or screen indicating the following in well lighted and clearly legible form:

- a. Cost Information
 - (1) local call rate and long distance rates
 - (2) local calls made by use of 101XXXX calling card, or operator handled services may cost more than directly dialing the local number. (T)
 - (3) any time limit on a local call
- b. Dialing Instructions
 - (1) dialing sequence (coin or dial first)
 - (2) how to reach local and long distance operators
 - (3) 1 and 0 plus dialing instructions
- c. No Charge Telephone Numbers
 - (1) 911 Emergency or other dialing sequence
 - (2) owner/operator of telephone
 - (3) refunds, repairs, complaints
 - (4) 711 for connection to the California Relay Service (N)
- d. Identification
 - (1) Name and no charge telephone number of the owner/operator who can assist with a problem about the payphone instrument for an end user within the LATA of the payphone instrument
 - (2) Name of Operator Service Provider
 - (3) State if no incoming calls allowed
 - (4) Address of payphone instrument
 - (5) Telephone number or identification number of payphone instrument
 - (6) Long Distance Carrier (optional)

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Issued by
Paul E. Pederson
NAME
Vice President
TITLE

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