

Schedule No. A-23
INSIDE WIRING MAINTENANCE SERVICE

APPROVED

APPLICABILITY

Applicable to customer's requesting simple Inside Wiring Maintenance (IWM) on wire running between the demarcation point and the jack.

TERRITORY

Within the exchange areas, as said areas are defined on maps filed as part of the tariff schedules.

RATES

1. Premise Visit	See Schedule A-13			(T)
	<u>Labor Charge</u>			
	<u>Schedule 1</u>	<u>Schedule 2</u>	<u>Schedule 3</u>	
2. Simple Inside Wire Repair Service:				
a. Initial premises work charge to dispatch employee, locate trouble, and complete repair:				
First 15 minutes or fraction thereof	\$ 0.00	\$ 0.00	\$0.00	
b. Additional premises work to locate trouble and complete repair:				
Each additional quarter hour or fraction thereof	\$15.00	\$15.00	\$15.00	
		<u>Rate per Month</u>		
		<u>Business</u>	<u>Residence</u>	
3. Maintenance Plan, each line		\$ 1.00	\$ 1.00	

Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m., except holidays. (T)

Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday, except holidays.

Schedule 3 is applicable to work performed on Sundays and holidays observed by the Utility.

The Utility may perform work on the customer's side of the local loop demarcation point at the customer's request and expense.

(Continued)

(To be inserted by utility)	<i>Issued by</i>	(To be inserted by Cal.P.U.C.)
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	TITLE	

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SPECIAL CONDITIONS

1. Simple inside wiring maintenance does not include repair of inside wiring which connects station components to each other or to common equipment of a PBX or key system.
2. Billable time includes travel, work preparation, actual work and cleanup. The above labor charge begins upon arrival at or on the customer's premises.
3. Charges for materials may be applicable in addition to the labor charges. The Utility provides a thirty-day warranty for repairs of simple inside wire.
4. If Utility personnel are dispatched to isolate trouble and the customer requests inside wiring maintenance, then the above labor charges will apply. A Visit Charge as shown in Schedule A-13 will apply. (D)
5. Inside Wire Repair Plan: (T)
 - a. Customers may subscribe to the monthly plan only at the time their simple inside wire is in working condition.
 - b. The monthly plan does not include re-installation of inside wiring where the wiring was destroyed by fire, major flood, or similar catastrophes.
 - c. The customer must advise the Utility when the customer wishes to cancel the monthly plan.
 - d. Customers with nonstandard wire are not eligible for the plan.
 - e. Subscription to the monthly plan becomes effective with the installation due date of the service connection for new service or, with established service, five days after the customer requests participation. (T)

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(Continued)

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SPECIAL CONDITIONS – (Continued)

6. Unless there are unforeseen or unavoidable occurrences beyond the Utility's control, the Utility personnel will be dispatched no later than four hours from the scheduled arrival time. See Special Condition 11. (T)
7. When the Utility is requested to visit a customer's premises to repair their inside wire, and there is a "no show" or the customer refuses to allow the Utility access to their premises, the customer may be subject to a minimum 3/4-hour labor charge. (T)
8. The Utility will repair simple inside wire. However, if the inside wire is nonstandard wire, the Utility may perform repairs and advise the customer that the nonstandard wire must be replaced. (T)
9. The Utility reserves the right not to repair or replace simple inside wire that is in nonworking condition due to obvious neglect or willful misuse. (T)
10. Connection of wiring and terminal equipment to the telephone network may be made through a jack conforming to FCC Part 68, Subpart F or by direct attachment to simple inside wire beyond the local loop demarcation point. (T)

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