

Schedule No. A-16

CUSTOM CALLING SERVICE#

(C)

APPLICABILITY

Applicable to Custom Calling Service furnished in connection with individual line business and residence service.

TERRITORY

Within the exchange areas, as said areas are defined on a map filed as part of the tariff schedules.

RATES

- (1) The rates and charges apply in addition to the established rates and charges for associated services. (N)
- (2) Non-recurring service charges set forth in Schedule No. A-17 apply to Custom Calling Service except during certain promotional periods when the Utility may offer a promotional campaign as specified in Schedule No. A-26, or if a feature is added on the same line at the same time of an initial order or subsequent order for local service. (N)

	<u>Trans.</u>	<u>Rate Per</u>	
	<u>Code</u>	<u>Month</u>	
(3) Individual Features, each line			(T)
(a) Basic Intercom **	CCHI	\$ 2.00	(N)
(b) Call Conferencing (3-Way Calling)	CCCC	3.00	(C)
(c) Call Conferencing (6-Way Calling)	CC6W	4.00	(N)
(d) Call Forwarding - Busy Variable	CCFB	2.00	(N)
(e) Call Forwarding - Customer Variable	CCCF	2.00	(C)
(f) Call Forwarding - Don't Answer After Call Waiting*	CCFW	2.00	(N)
(g) Call Forwarding - No Answer Variable	CCFN	2.00	(N)
(h) Call Forwarding - Remote Access	CFRA	3.00	(N)
(i) Call Hold **	CCCH	1.00	(N)
(j) Call Waiting/Cancel Call Waiting	CCCW	3.00	(C)
(k) Call Waiting/Long Distance Signaling*	CWLD	1.00	(N)

* Call Waiting/Cancel Call Waiting is needed to make this service operate. (T)

** These features are not available for multi-feature discounts. (N)

@ Two Feature Packages have been eliminated from this sheet. See RATES (4) for the appropriate discounts. (N)

The revisions filed in Advice Letter No. 158, Cal. P.U.C. Sheet No. 1058-T, are pending approval of the Rate Case Filing and are not reflected above. (N)

(L) Customer Changeable Speed Calling now shown on Cal. P.U.C. Sheet No. 1115-T as RATES (3)(p). (N)

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeVesseur

Date Filed SEP 05 1976

Decision No. _____

NAME
President

Effective SEP 1 1976

TITLE

Resolution No. _____

Happy Valley Telephone Company
Anderson, California

Revised _____ Cal. P.U.C. Sheet No. 1114-T
Canceling Original _____ Cal. P.U.C. Sheet No. 736-T
and in lieu of Cal. P.U.C. Sheet No. 1059-T

Schedule No. A-16

CUSTOM CALLING SERVICE # (C)
(Continued)

RATES - (Continued)

*(D)

*(D)

* The Two and Three Feature Packages have been eliminated. See RATES (4) (T)
for the appropriate discounts. (T)

The revisions filed in Advice Letter No. 158, Cal. P.U.C. Sheet (N)
No. 1059-T, are pending approval of the Rate Case Filing and are not |
reflected above. (N)

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeaVesseur

Date Filed SEP 05 1996

Decision No. _____

NAME
President

Effective _____

TITLE

Resolution No. _____

Schedule No. A-16

CUSTOM CALLING SERVICE
(Continued)

APPROVED

RATES - (Continued)

	<u>Trans. Code</u>	<u>Rate Per Month</u>
(3) Individual Features, each line - (Continued)		
(l) Enhanced Intercom	CCIE	\$ 3.00
(m) Hot Line **	CCHT	2.00
(n) Personal Ringing		3.00
(o) Personal Ringing Plus		5.00
(p) Speed Calling		
1. Eight Codes	CCSE	2.00
2. Thirty Codes	CCST	3.50
(q) Toll Restriction **	CCTRR	3.00
(r) Toll Restriction with PIN override **	CCTR	3.50 (N)

* Four Feature Packages have been eliminated. See RATES (4) for the appropriate discounts.

** These features are not available for multi-feature discounts.

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 186

Michael A. LeVesseur

Date Filed

Decision No.

NAME
President

Effective

TITLE

Resolution No.

Schedule No. A-16

(N)

CUSTOM CALLING SERVICE
(Continued)

RATES - (Continued)

(4) Multiple Feature Discount Plan, per line

A discount will apply to additional features subscribed to based on the following:

<u>Per Feature Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
(a) Two Services	\$ 1.00	CFD2
(b) Three Services	1.50	CFD3
(c) Four Services	2.00	CFD4
(d) Five Services	2.50	CFD5
(e) Six Services	3.00	CFD6
(f) Seven Services	3.50	CFD7
(g) Eight Services	4.00	CFD8
(h) Nine Services	4.50	CFD9
(i) Ten Services	5.00	CFD1
(j) Eleven Services	5.50	CF11
(k) Twelve Services	6.00	CF12

(Continued)

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeVesseur

Date Filed SEP 05 1996

Decision No.

NAME
President

Effective OCT 15 1996

TITLE

Resolution No.

Schedule No. A-16

(N)

CUSTOM CALLING SERVICE

(Continued)

(N)

SPECIAL CONDITIONS

(L)

1. Custom Calling Service requires special central office equipment and will be provided only where facilities are available.

2. Custom Calling Service will not be provided in connection with Semi-Public Service, Private Branch Exchange Trunk Line Service, or Centrex Service.

3. Description of Service

(L)

a. Basic Intercom

(N)

This feature establishes a talking path between two or more extensions on an individual access line. The user is able to dial a code, (less than seven digits) to cause their own phone number to ring. This is sometimes known as revertive ringing.

(N)

b. Call Conference - 3-Way Calling

(T)(L)

Permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations and all applicable local and long distance charges.

(T)(L)

c. Call Conference - 6-Way Calling

(N)

Permits an existing call to be held and up to 4 additional calls to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations and all applicable local and long distance charges.

(N)

(L) Previously shown on Cal. P.U.C. Sheet No. 737-T. SPECIAL CONDITIONS
3.b. previously shown on Cal. P.U.C. Sheet No. 738-T as paragraph 3.c.

(Continued)

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeaVesseur

Date Filed SEP 11 1996

Decision No.

NAME
President

Effective OCT 15 1996

TITLE

Resolution No.

Schedule No. A-16

(N)

CUSTOM CALLING SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

3. Description of Service - (Continued)

d. Call Forwarding - Busy Variable

This feature provides for all calls to the customer number, when busy, to be routed to another telephone number selectable and changeable by the customer. The customer must activate and deactivate the forwarding function and specify the desired terminating number during each activation procedure. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. This feature requires that a courtesy call be completed to the forward-to telephone number.

(N)

e. Call Forwarding - Customer Variable

(T)(L)

An arrangement whereby incoming calls may be transferred to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. This feature requires that a courtesy call be completed to the forward-to telephone number.

(T)(L)

f. Call Forwarding - Don't Answer After Call Waiting

(N)

This feature provides for calls to the customer number, which has Call Waiting, to be routed to another telephone number selectable and changeable by the customer after a predetermined number of Call Waiting signals are made. The customer must activate and deactivate the forwarding function and specify the desired terminating number during each activation procedure. The number change procedure must be done at the customer location. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. A stutter dial tone may be available when the customer first lifts the handset to indicate the number has a feature enabled. The customer must have the Call Waiting feature for this to operate. This feature requires that a courtesy call be completed to the forward-to telephone number.

(N)

(L) Previously shown on Cal. P.U.C. Sheet No. 737-T as paragraph 3.a.

(Continued)

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeaVesseur

Date Filed SEP 05 1996

Decision No.

NAME
President

Effective OCT 15 1996

TITLE

Resolution No.

Schedule No. A-16

(N)

CUSTOM CALLING SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

3. Description of Service - (Continued)

g. Call Forwarding - No Answer Variable

This feature provides for all calls to the customer number after a predetermined amount of rings without being answered, to be routed to another telephone number selectable and changeable by the customer. The customer must activate and deactivate the forwarding function and specify the desired terminating number during each activation procedure. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. This feature requires that a courtesy call be completed to the forward-to telephone number.

h. Call Forwarding - Remote Access

This feature provides a customer with the Call Forwarding Busy or No-Answer Variable feature with the capability to activate and deactivate the service remotely from any line/equipment capable of touch tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to telephone number.

i. Call Hold

Call Hold allows a customer to put any call in progress on hold by flashing the switchhook and dialing an access code. The line is then free to initiate another call while the first call is on hold. Once a second call is established, the controlling party may alternate between calls. Only one call per station line may be held at a time. This feature is available to individual access, non-coin lines only.

(Continued)

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeaVesseur

Date Filed SEP 1 1961

Decision No.

NAME
President

Effective 100

TITLE

Resolution No.

Schedule No. A-16

(N)

CUSTOM CALLING SERVICE

(Continued)

SPECIAL CONDITIONS - (Continued)

3. Description of Service - (Continued)

(N)

j. Call Waiting/Cancel Call Waiting

(T)(L)

A customer who is using an individual access line arranged for Call Waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. Depressing the receiver switchhook will "hold" the first call so that the waiting call can be answered. Alternation between calls is accomplished by depressing the receiver switchhook or by going on-hook (the customer is rung and connected to the new call on answer). The customer also has the option, when initiating a call from their line, to not be interrupted by the Call Waiting tone signal for the duration of that call. The calling party would receive a busy tone.

(T)(L)

k. Call Waiting - Long Distance Signaling

(N)

A customer who is using an exchange line arranged for Call Waiting-Long Distance Signaling, is alerted by the means of special tone signaling when another caller is trying to reach that line. The ringing pattern varies depending on whether the call is a "local" or non-toll call compared to that which is a "toll" call. Depressing the switchhook will "hold" the first call so that the waiting call can be answered. Alternation between calls is accomplished by depressing the receiver switchhook or by going on-hook (the customer is rung and connected to the new call on answer). The customer must have the Call Waiting/Cancel Call Waiting feature for this service to operate.

l. Enhanced Intercom

This feature establishes a talking path between two or more extensions on an individual access line. The user is able to dial a code (less than seven digits) to cause their own phone number to ring in one of four distinctive patterns, depending upon the dialing code used.

m. Hot Line

Provides an automatic dialing between the customer's station that goes off hook to a predetermined phone number designated by the customer.

(N)

(L) Previously shown on Cal. P.U.C. Sheet No. 737-T as paragraph 3.b.

(Continued)

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeVesseur

Date Filed SEP 05 1996

Decision No.

NAME
President

Effective OCT 15 1996

TITLE

Resolution No.

Schedule No. A-16

(N)

CUSTOM CALLING SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

3. Description of Service - (Continued)

n. Personal Ringing

Personal Ringing service will enable a customer to have up to four telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two, three, or four separate telephone numbers. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

Personal Ringing service customers will be entitled to one listing with each Personal Ringing service number. Listings for Personal Ringing service are subject to regulations specified in other sections of this Tariff for directory listings. Additional listings will also be provided under terms and conditions described in other sections of this Tariff. All telephone numbers associated with a line equipped with Personal Ringing service must originate from the same central office switching equipment.

When establishing Personal Ringing service, Call Forwarding service customers must choose one of the following options. When Call Forwarding service is activated:

All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.

The main telephone number only will be forwarded when Call Forwarding service is activated. The additional Personal Ringing service numbers will continue to ring and may be answered at the customer's premises.

- (1) *Personal Ringing* consists of one additional telephone number associated with an individual access line.
- (2) *Personal Ringing Plus* consists of up to three additional telephone numbers associated with an individual access line.

(Continued)

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeaVesseur

Date Filed SEP 05 1996

Decision No. _____

NAME
President
TITLE

Effective OCT 1 1996

Resolution No. _____

Schedule No. A-16

CUSTOM CALLING SERVICE
(Continued)

APPROVED

SPECIAL CONDITIONS - (Continued)

3. Description of Service - (Continued)

o. Speed Calling

Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available, either an 8-code capacity or a 30-code capacity, but not both on the same line. Up to 32 digits may be stored for each telephone number.

p. Toll Restriction

An arrangement restricting all outgoing toll messages whether they are Direct Distance Dialed or Operator Assisted. Customers are limited to placing calls within local calling area including those areas to which there is Extended Area Service.

q. Toll Restriction with PIN Override

Allows customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their individual access line or PBX trunk. In addition, the customer will have the ability to override the restriction on a per call basis by using a personal identification number (PIN). To activate the override, the customer dials *47 (1147 from a rotary phone), the PIN, waits for a dial tone and then dials the toll number. When a restricted call is attempted without the PIN, from an individual access line or PBX trunk equipped with this feature, a dial tone or Utility recorded announcement will be heard by the caller.

(N)

(N)

4. Custom Calling features are furnished in association with individual access line service only. All features except Call Waiting and Personal Ringing are also available to Key or Multiline Systems on an individual access line basis.

5. Customers of Toll Restriction are not relieved of responsibility for calls charged to the subscribing telephone such as third number, collect, or credit card.

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 186

Michael A. LeVesseur

Date Filed

Decision No.

NAME

President

Effective

TITLE

Resolution No.

Schedule No. A-16

CUSTOM CALLING SERVICE# (C)
 (Continued)

SPECIAL CONDITIONS - (Continued)

(L)

(L)

(L)

(L)

6. The Call Forwarding Service customer is responsible for the payment of applicable charges for each completed call between his call forwarding equipped station and the station to which the call is forwarded. This charge, local, message unit or dial station toll, applies to all forwarded calls that are answered at the station to which the calls are forwarded. (T)

Charges between the originating station and the call forwarding equipped station are applicable in accordance with regularly filed tariffs, local, message unit, dial station, operator station, or person toll. (T)

7. Custom Calling Service features may be provided to customers with either rotary dial or touch calling telephones. (T)

The revisions filed in Advice Letter No. 158, Cal. P.U.C. Sheet No. 1061-T, are pending approval of the Rate Case Filing and are not reflected above. (N)

(L) Paragraph 3.c. now shown on Cal. P.U.C. Sheet No. 1117-T as paragraph 3.b. Paragraph 3.d. now shown on Cal. P.U.C. Sheet No. 1122-T as paragraph 3.o.

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeaVesseur

Date Filed SEP 05 1996

Decision No. _____

NAME
President

Effective OCT 15 1996

TITLE

Resolution No. _____

Happy Valley Telephone Company
Anderson, California

Revised
Canceling Original

Cal. P.U.C. Sheet No. 1124-T
Cal. P.U.C. Sheet No. 739-T

Schedule No. A-16

CUSTOM CALLING SERVICE
(Continued)

SPECIAL CONDITIONS - (Continued)

(D)

(D)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 167

Michael A. LeaVesseur

Date Filed SEP 05 1996

Decision No. _____

NAME
President

Effective OCT 1 1996

TITLE

Resolution No. _____