

Happy Valley Telephone Company
Olinda, California

Revised Cal. P.U.C. Sheet No. 173-T

Canceling Revised Cal. P.U.C. Sheet No. 144-T

FORE OF MONTHLY BILL

NO. OF MESSAGES	LOCAL SERVICE	TOLL CALLS	TAX ON LOCAL SERVICE	TOLL TAX	OTHER CHARGES & CREDITS	TOTAL CHARGES THIS MONTH	ARREARS	TOTAL AMOUNT DUE	AMOUNT OF BILL	TELEPHONE NUMBER

HAPPY VALLEY TELEPHONE CO.

OLINDA, SHASTA COUNTY, CALIFORNIA

Mail Address: Route 2, Box 5018, Anderson, California

TELEPHONE SERVICE BILL

DATE

Payments Made After Above Date Will Appear On Next Month's Bill.

Nº 10495

LOCAL SERVICE CHARGE IS FOR ONE MONTH IN ADVANCE BEGINNING WITH DATE OF THIS BILL OTHER CHARGES AND CREDITS—(EXPLANATION ENCLOSED).

IF BILL IS NOT PAID WITHIN 15 DAYS FROM ABOVE DATE, SERVICE MAY BE DISCONTINUED WITHOUT FURTHER NOTICE.

PLEASE PAY THIS AMOUNT

Pay by Mail and Save Time.

Enclose This Stub With Your Remittance

Cancelled Check Is Your Receipt.

Show Changes in Name and Address On Back of This Stub.

Thank You!

**HAPPY VALLEY TELEPHONE CO.
OLINDA, CALIF.**

Nº 10495

(To be inserted by Cal. P.U.C.)

Filed **MAY 8 1961**

Active **JUN 8 1961**

Tuition No. _____

(To be inserted by utility)

Advice Letter No. _____

Decision No. _____

FORM OF TOLL TICKET TRANSMITTAL

HAPPY VALLEY TELEPHONE COMPANY
Ticket Transmittal

Date.....

Tel. No.

Attached are your toll messages for the preceding period:

Amount of Messages

Carried to Bill \$.....

NOTICE: Any claim for toll charge adjustment must be accompanied by the original ticket.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 10

Thos. R. Flette

Date Filed FEB 17 1955

Effective MAR 20 1955

Decision No. 50783

Comm.

Resolution No. _____

FORM OF EXPLANATION OF "OTHER CHARGES AND CREDITS" APPEARING ON MONTHLY BILL

**HAPPY VALLEY TELEPHONE CO.
OLINDA, CALIFORNIA
EXPLANATION OF "OTHER CHARGES AND CREDITS"
APPEARING ON THE ENCLOSED BILL**

ITEM	MONTHLY RATE	PERIOD		CHARGE OR CREDIT
		FROM	TO	
EXCHANGE SERVICE CHARGES FROM DATE OF CONNECTION TO DATE OF ENCLOSED BILL				
U. S. TAX ON THE ABOVE				
CHARGE FOR CONNECTING				
CREDIT FOR AMOUNT PAID AT TIME OF APPLICATION FOR SERVICE				
TOTAL CARRIED TO BILL				

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 10

Thos. P. Fletts

Date Filed FEB 17 1955

Decision No. 50783

Super

Effective MAR 20 1955

Resolution No. _____

FORM OF DELINQUENT NOTICE

DELINQUENT NOTICE

Office _____ Date _____

Apparently you have overlooked payment of your account with us as our records show it is now past due in the amount of \$..... May we please have your remittance at an early date.

Very truly yours,

HAPPY VALLEY TELEPHONE COMPANY

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 10

Thos. P. Flette

Date Filed FEB 17 1955

Decision No. 50783

Clare

Effective MAR 21 1955

Resolution No. _____

STANDARD FORM - DISCONNECT NOTICE

(T)

REMINDER NOTICE

**Customer:
Please
Retain
This Stub**

Your payment hasn't arrived yet.

Unless we receive payment for your telephone service within 5 days from the date of this notice, your phone will be subject to disconnection. If disconnection should become necessary, we will ask you for a Reconnect Charge in addition to the full payment of the telephone charge before re-establishing service. So won't you please send your payment today? If you have any questions, please call our Business Office.

CHECK MAY BE MADE PAYABLE TO:

PAY THIS AMOUNT

PHONE NUMBER

DATE OF NOTICE

RETURN THIS STUB WITH PAYMENT

IF THIS BILL HAS BEEN PAID, PLEASE DISREGARD THIS NOTICE

PAY THIS AMOUNT

PHONE NUMBER

DATE OF NOTICE

Should you question this bill please request an explanation from the Company. If you thereafter believe you have been billed incorrectly, a Company representative in the local business office will be happy to explain to you the procedure for obtaining review of the amount in question by the state agency which regulates public utility companies.

(To be inserted by utility)

Advice Letter No. 60

Decision No. _____

Issued by

K. J. Waters

NAME

President

TITLE

(To be inserted by Cal. P.U.C.)

Date Filed JUN 6 1983

Effective JUL 21 1983

Resolution No. _____

SPECIAL NOTICE - NONCOMPLIANCE WITH RULE 11

(N)

CUSTOMER'S NAME
ADDRESS

Dear _____,

We know how important your telephone is to you and want to do everything we can to continue your service. However, you may not be in compliance with our tariffs filed with the California Public Utilities Commission (CPUC), which state:

"The Utility may not discontinue or deny service at a premises where services provided to a prior customer were disconnected for nonpayment, except where it is found that the delinquent customer still resides at that same premises."

There is an outstanding bill of \$_____, regarding services rendered to a prior customer at your premises. We must hear from you or receive full payment within 5 days, or service will be disconnected. To restore your service, a restoral charge of \$_____, and a deposit of \$_____, will be required in addition to the outstanding bill.

If you still disagree after calling the office, send the disputed amount to the CPUC, to avoid being disconnected. Include with your payment, a statement supporting your belief. The Commission will investigate this matter and advise us of its findings. Their address is State Building, 350 Mc Allister Street, San Francisco, California 94102, Attention Mrs. T. Ghee.

Thank you for your cooperation.

Sincerely,

NAME OF COMPANY

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 77

K. J. Waters

Date Filed DEC 16 1985

Decision No. _____

NAME

President

Effective JAN 16 1986

TITLE

Resolution No. _____

WRITTEN STATEMENT REGARDING FORMER BUSINESS CUSTOMER'S OCCUPANCY

(N)

DATE: _____

NAME: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

I, the undersigned, certify that _____ (name) _____, the former customer of the Utility at _____ (address) _____ was, and is not occupying the premises or affiliated with the above business.

In the event that this statement is falsified, I then may be held liable for the entire delinquent bill owed the Utility by the previous customer and shall also be liable for a deposit in accordance with the Utility's tariffs.

APPLICANT SIGNATURE: _____

DATE: _____

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 77

K. J. Waters

Date Filed DEC 16 1985

Decision No. _____

NAME
President

Effective JAN 16 1986

Resolution No. _____

TITLE

WRITTEN STATEMENT REGARDING FORMER RESIDENCE CUSTOMER'S OCCUPANCY

(N)

DATE: _____

NAME: _____

ADDRESS: _____

TELEPHONE NUMBER: _____

I, the undersigned, certify that _____ (name) _____, the former customer of the Utility residing at _____ (address) _____ was, and is not a member of this household.

In the event that this statement is falsified, I then may be held liable for the entire delinquent bill owed the Utility by the previous customer and shall also be liable for a deposit in accordance with the Utility's tariffs.

APPLICANT SIGNATURE: _____

DATE: _____

(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 77

K. J. Waters

Date Filed DEC 16 1985

Decision No. _____

NAME

Effective JAN 16 1986

President

TITLE

Resolution No. _____