

GENERAL SERVICE AND RATE INFORMATION

APPROVED

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3.1 GENERAL

3.1.1 Rates and timing of calls may vary by product type, access method, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.

3.1.2 Intrastate services are offered in conjunction with interstate services.

3.2 TIMING OF CALLS

3.2.1 Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- (A) Call timing begins when the called party answers the call (i.e., when two-way communications are established).
- (B) Chargeable time for calls ends when one of the parties disconnects from the call.
- (C) Minimum call duration periods for billing purposes may vary by service option.
- (D) For billing purposes, usage after the initial period varies by service and is specified by service in this tariff.
- (E) The Carrier will not bill for unanswered calls.

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3.3 TIME OF DAY RATE PERIODS

3.3.1 The following rate periods apply to all service offering and, unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

	MON	TUE	WED	THUR	FR I	SAT	SUN
8:00 AM TO 5:00 PM *	DAYTIME RATE PERIOD					N/W	N/W
5:00 PM TO 11:00 PM	EVENING RATE PERIOD (NON-DAY)					N/W	EVE
11:00 PM TO 8:00 AM	NIGHT/WEEKEND RATE PERIOD (NON-DAY)						

* Up to, but not including

3.3.2 When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.

3.4 HOLIDAYS AND RATES

3.3.3 The Company may designate certain holidays on which rates may be lower.

3.4.2 Company-recognized holidays are New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

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3.5 CALCULATION OF DISTANCE ("V&H")

- 3.5.1 Usage charges for all mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the cell.
- 3.5.2 The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.
- 3.5.3 The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates found in Bellcore's V&H Tape and NECA FCC Tariff No. 4.
- (A) Step 1 - Obtain the "V" and "H" coordinates for the wire centers serving the Customer and the destination point.
 - (B) Step 2 - Obtain the difference between the "V" coordinates of each of the wire centers. Obtain the difference between the "H" coordinates.
 - (C) Step 3 - Square the differences obtained in Step 2.
 - (D) Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
 - (E) Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
 - (F) Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers.

Formula:

$$\text{Mileage} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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3.6 PROMOTIONAL OFFERINGS

3.6.1 The Carrier may from time to time engage promotional trial service offerings of limited duration, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this tariff will apply to the Carrier's promotional service offerings.

3.7 TELECOMMUNICATIONS RELAY SERVICE

3.7.1 Qualified Telephone Relay Service customers will receive a 70% discount on all direct dialed station-to-station intrastate calls.