

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
Thirteenth Revised Sheet 1
Cancels Twelfth Revised Sheet 1

INDEX
OPTIONAL SERVICES



	<u>Sheet</u>
1. Custom Calling Services	2 – 3.1
2. Directory Listings	4 – 5.3
3. Directory Assistance Service	6
4. Operator Services	7
5. Switched 56 Digital Service	8 - 9
6. Advanced Calling Services	10-19
7. Dedicated DS1 Service	20-22
8. Digital Transport Service	23-25
9. Direct Inward Dialing (DID)	26-27

(D)

OPTIONAL SERVICES

CUSTOM CALLING SERVICESORIGINAL
APPROVEDA. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions1. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

2. Call Forward-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

(N)

(N)

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Section 8
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OPTIONAL SERVICES

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CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

ORIGINAL APPROVED
AZ CORP COMMISSION
DOCUMENT CONTROL

4. Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

(T)

5. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

(M) (T)

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This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

(N)

6. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

(N)

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Section 8
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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

7. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

8. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

**ORIGINAL
APPROVED**

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GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

**ORIGINAL
APPROVED**

9. Speed Call 8 (T)

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

10. Speed Call 30 (T)

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

11. Do-Not-Disturb (T)

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

12. Call Reminder (T)

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

13. Toll Restriction (T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

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Arizona

Section 8
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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)



C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

D. Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

<u>One Service Per Line:</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activate Code</u>	<u>Deactivate Code</u>
a. Call Forwarding	\$4.00	CCCF	*72	*73
b. Call Forward-Busy	4.00	CCFBV	*90	*91
c. Call Forward-No Answer	4.00	CCFNV	*92	*93
d. Call Hold	3.00	CCCH	*52	N/A
e. 3-Way Calling	4.00	CCCC	N/A	N/A
f. Call Transfer	2.00	CCCT	N/A	N/A
g. Call Waiting/Cancel Call Waiting	4.00	CWCCW	N/A/*70	N/A
h. Home Intercom-Basic	1.50	CCHI	N/A	N/A
i. Speed Call 8	2.25	CCSE	*74	N/A
j. Speed Call 30	4.75	CCST	*75	N/A
k. Do-Not-Disturb	2.00	CCDD	*78	*79
l. Call Reminder	2.00	CCCR	*76	*77
m. Toll Restriction	5.00	CCTR	N/A	N/A

(*40 to change forward to #)
(*42 to change forward to #)

(*48 for Override)

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Section 8

SOUTHWESTERN TELEPHONE COMPANY

Original Sheet 3.4

Arizona

OPTIONAL SERVICES

APPROVED
ORIGINAL

CUSTOM CALLING SERVICES (Continued)

D. Rates and Discounts (Continued)

2. Multi-Service Discount Plan, Per Line

<u>Per Service Credit</u>	<u>Credit Per</u>	<u>Trans</u>		(T)
	<u>Month</u>	<u>Code</u>		
a) Two Services	\$(1.00)	CFD2	(N)	
b) Three Services	(1.50)	CFD3	(M)	
c) Four Services	(2.50)	CFD4	(N)	
d) Five Services	(3.00)	CFD5		
e) Six Services	(3.75)	CFD6		
f) Seven Services	(5.25)	CFD7		
g) Eight Services	(6.00)	CFD8		
h) Nine Services	(6.75)	CFD9		
i) Ten Services	(7.50)	CFD1	(N)	(T)

3. Pay-Per-Use Rates

	<u>Per Successful</u>	<u>Monthly</u>		(N)
	<u>Activation</u>	<u>Cap</u>		
a. Three-Way Calling	\$0.75	\$8.25		
b. Call Forwarding	0.75	8.25	(N)	

(M)-Material previously appeared on Sheet 3.1 of this Section.

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Arizona

Second Revised Sheet 4
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DIRECTORY LISTINGS**APPROVED****A. GENERAL**

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

B. CONDITIONS AND LIMITATIONS

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.
2. The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.
3. A listing must conform to the Company's specifications with respect to its directories.
4. Listings are regularly provided in connection with all classes of exchange service except public telephone service.
5. The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.
6. The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories.
7. In cases of extra listing in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to cancellation of the charges and refunding of any charges to the customer in question.
8. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge.

(M)-Material now appears on Sheet 5.3 of this Section.

**ADMINISTRATIVELY
APPROVED FOR FILING**

ISSUED: February 20, 2017

EFFECTIVE: March 22, 2017

BY: Joel Dohmeier, Vice-President

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SOUTHWESTERN TELEPHONE COMPANY
Arizona

DIRECTORY LISTINGS

APPROVEDC. PRIMARY LISTINGS

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

1. Listings will be limited to such information as is necessary for the proper identification fo the customer.
2. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
3. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
4. Primary business listings must be the name under which the subscriber is conducting business.
5. Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
6. Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

D. ADDITIONAL LISTINGS

1. General
 - a. Additional listings for which a charge is made, are available to business and residence customers and are subject to the same regulations as Primary listings.
 - b. Additional listings must bear the same address and telephone number as the primary or regular listing. An exception to this may be made in the case of off-premises access lines that are located in other premises solely occupied by the customer, in which case, a different address may be listed. This exception is not permitted when the off-premise access line is located in the residence of an employee of the customer.

ISSUED: February 20, 2017

EFFECTIVE: March 22, 2017

BY: Joel Dohmeier, Vice-President

**ADMINISTRATIVELY
APPROVED FOR FILING**

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DIRECTORY LISTINGS**APPROVED****E. NON-PUBLISHED AND NON-LISTED NUMBERS****1. General**

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

a) Non-Published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company records, and the number will not be given to any calling party.

b) Non-Listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

2. Regulations

a) The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

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**ADMINISTRATIVELY
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DIRECTORY LISTINGS

APPROVED

F. RATES

- 1. Listing charges date from the day information records are posted and are payable in the same manner as are charges for exchange service.
- 2. All listing charges are automatically discontinued upon the termination of the main service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, and/or (c) when the listed party moves from the premises at which the exchange service is furnished. The minimum charge for additional listings is the amount of such charges for one full directory period.
- 3. The following monthly charges may apply:

	<u>Monthly Rate</u>
a. Additional Listing, per listing ¹	\$1.25
b. Reference to Service – Same Subscriber	\$1.25
Reference to Service – Other Subscriber	\$1.50
c. Non-Published Number, per listing	\$1.50
d. Non-Listed Number, per listing	\$1.50

¹ Includes Alternate listings.

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(M)-Material previously appeared on Sheet 4 of this Section.

ADMINISTRATIVELY
APPROVED FOR FILING

DIRECTORY ASSISTANCE SERVICE

APPROVED

A. GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

- 1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- 2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- 3. Call Completion is when a customer requests that a call be completed to the number that was provided during the directory assistance call. (N)
(N)

C. REGULATIONS

- 1. A maximum of two requested telephone numbers is allowed per call.
- 2. Rates will apply based on the NPA/NXX requested.
- 3. Call allowances apply to requests for local numbers only.
- 4. Charges for Directory Assistance Service for requests of a local or national number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory.

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rate</u>	
1. Local Direct Dialed, First 2 calls	No Charge	
2. Local Direct Dialed, Each add'l call	\$0.20	
3. National Direct Dialed, per call	\$0.65	
4. Call Completion, per minute	\$0.20	(N)

GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
Second Revised Sheet 7
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OPERATOR SERVICES

APPROVED

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A. GENERAL DESCRIPTION

(N)

Operator Services allow customers to complete calls within the local calling area with the assistance of an operator. The Customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call rate as well as a per-minute rate.

B. DEFINITION OF CALLS

1. Billed to Third Number
When the Customer dialing the Operator requests the call to be billed to a third-party. The third party will need to accept the charges before the caller and the called party can be connected.
2. Collect Calls
When the Customer dialing the Operator requests the call to be billed to the called number.
3. Person-to-Person
When the Customer requests the Operator to complete the call to a specific telephone number and in addition requests to speak to a specific person, department, extension of an office, etc. Once the requested person, department, extension, etc. joins the call, the Operator will connect the call.
4. Station-to-Station
When the Customer requests the Operator to complete the call to a specific telephone number and is willing to speak to whoever answers the called number.
5. Call Completion
When the Customer requests the Operator to complete the call to a called number. This charge is in addition to other charges that may be assessed.

C. TERMS AND CONDITIONS

1. Operator Services are available 24 hours, 7 days a week. Rates apply to any time of the day and any day of the week
2. Qualified customers with disabilities will not be assessed the charges.
3. This service is not available on payphones.

D. RATES

1. The rates will be assessed on a per call basis.

	<u>Rate</u>
a. Operator Assisted Call, per call	\$1.20
b. Call Completion, per minute	\$0.20

(N)

ISSUED: March 2, 2015

EFFECTIVE: April 1, 2015

BY: Joel Dohmeier, Vice-President

SOUTHWESTERN TELEPHONE COMPANY
Arizona**SWITCHED 56 DIGITAL SERVICE****APPROVED****A. GENERAL**

Switched 56 Digital Service (Switched 56) is a digital access line that provides customers with circuit switched digital transmission at 56 Kbps. Switched 56 is designed for digital data applications with a full duplex, digital, synchronous 56 Kbps data transmission rate. This service allows customers to originate and complete switched digital 56 Kbps calls by dialing the telephone number of a Switched 56, ISDN or other compatible data access line.

B. REGULATIONS

1. Switched 56 is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The Company is under no obligation to provide Switched 56 at a distance from the central office that exceeds the technical limitations of the service.
3. The customer must provide a compatible Channel Service Unit/Data Service Unit (CSU/DSU) with digital capability or a compatible Data Unit (DU) in addition to the inside wire required to connect to the Company.
4. Outgoing calls may be placed to Switched 56 capable access lines served from the same switch, other equipped intraLATA serving wire centers, or over an Interexchange Carrier network to interLATA and international destinations.
5. This service is not provided in conjunction with Payphone or Centrex services.
6. Switched 56 does not support the following services:
 - a) Analog Data Services or Subrates
 - b) 411, 611, 811, 900, 976 or 0+
 - c) 900 and 976 Blocking
 - d) Custom Calling Features
7. The Company makes no guarantee that any transmission speed or bit error rate will be achieved on any given call.
8. Switched 56 is offered on a touch-tone signaling basis only.
9. Unless specifically exempted, Switched 56 is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.

ISSUED: June 6, 1997

EFFECTIVE: July 6, 1997

BY: Michael A. LeVesseur, President

SOUTHWESTERN TELEPHONE COMPANY

Arizona

SWITCHED 56 DIGITAL SERVICE**APPROVED****B. REGULATIONS (Continued)**

10. Until such time as the FCC adopts rules and regulations for the service under Part 68 of the Rules and Regulations, customer premises equipment associated with Switched 56 is subject to the limitations specified in the Bell Communications Research, Inc., Technical Reference, Circuit Switched Digital Capability Network Access Interface Specifications TR-NPL-000457. This Technical Reference and any subsequent changes are available from:

Bell Communications Research, Inc.
Information Operations Center
600 New England Avenue
Piscataway, NJ 09854

11. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of Switched 56 service render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

C. RATES AND CHARGES

The following rates and charges are for each Switched 56 equipped access line.

	<u>Rate</u>
1. Switched 56 access line	\$35.00 per month
2. Usage Charges	
a) First 1,800 minutes per month	Included with access line rate
b) > 1,800 minutes per month	\$0.02 per minute
3. Installation Charges	
a) First Switched 56 equipped access line	\$150.00
b) Second and subsequent Switched 56 equipped access line to the same location	\$75.00
c) No other non-recurring charges apply to this service.	

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BY: Michael A. LeaVesseur, President

GENERAL EXCHANGE TARIFF

Section 8
Original Sheet 10

SOUTHWESTERN TELEPHONE COMPANY
Arizona

***-ADVANCED CALLING SERVICES**
ORIGINAL

APPROVED

A. General

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line (s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. Service Descriptions

1. Anonymous Call Rejection

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

2. Call Rejection

This service enables a subscriber to reject up to a maximum of fifteen (15) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

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GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY

Arizona

*-ADVANCED CALLING SERVICES

APPROVED

B. Service Descriptions (Continued)

ORIGINAL

3. Call Return

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

4. Preferred Call Forwarding

This service enables the subscriber to forward up to a maximum of fifteen (15) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. Priority Ringing

This service allows the subscriber to provide up to a maximum of fifteen (15) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives the calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

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GENERAL EXCHANGE TARIFF

Section 8
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Arizona

***-ADVANCED CALLING SERVICES**

APPROVED

B. Service Descriptions (Continued)

ORIGINAL

6. Repeat Dialing

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

7. Special Call Acceptance

This service enables a subscriber to allow up to a maximum of fifteen (15) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

8. Caller ID

Caller ID-Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a. Caller ID-Basic

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

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GENERAL EXCHANGE TARIFF

Section 8
Original Sheet 13

SOUTHWESTERN TELEPHONE COMPANY
Arizona

*-ADVANCED CALLING SERVICES

APPROVED

B. Service Descriptions (Continued)

ORIGINAL

8. Caller ID (Continued)

b. Caller ID-Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID-Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID- Deluxe subscriber. Instead, the Caller ID-Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID-Deluxe subscriber that the calling party chose to block name and number delivery.

9. Caller ID Blocking

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking-Per Call) or per line basis (Caller ID Blocking-Per Line).

a. Caller ID Blocking-Per Call

This service will block the-delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. Caller ID Blocking-per call is provided to all customers at no charge.

Per call blocking will be provided on calls originating from payphone service provider lines.

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GENERAL EXCHANGE TARIFF

Section 8
Original Sheet 14

SOUTHWESTERN TELEPHONE COMPANY
Arizona

*-ADVANCED CALLING SERVICES

APPROVED

B. Service Descriptions (Continued)

ORIGINAL

9. Caller ID Blocking (Continued)

b. Caller ID Blocking-Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to all customers including law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

10. Call Trace

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: The calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

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GENERAL EXCHANGE TARIFF

Section 8
Original Sheet 15

SOUTHWESTERN TELEPHONE COMPANY
Arizona

*-ADVANCED CALLING SERVICES

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C. Special Conditions and Limitations

ORIGINAL

1. Special Conditions for Caller ID:

a. An originating caller's data may not be displayed to the called party under the following conditions:

- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
- The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
- Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
- Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
- Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
- The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- The calling party has activated blocking.
- Caller ID. services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

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GENERAL EXCHANGE TARIFF

Section 8
Original Sheet 16

SOUTHWESTERN TELEPHONE COMPANY
Arizona

*-ADVANCED CALLING SERVICES

APPROVED

C. Special Conditions for Caller ID (Continued)

ORIGINAL

1. Special Conditions for Caller ID (Continued)
 - b. The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:
 - If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
 - ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
 - Caller ID services are available on all long distance calls where technically feasible.
 - All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
 - All calling data will be passed, even for customers who do not subscribe to Caller ID.
 - Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)
2. Limitations of Advanced Calling Services:

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;

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GENERAL EXCHANGE TARIFF

Section 8
Original Sheet 17

SOUTHWESTERN TELEPHONE COMPANY
Arizona

*-ADVANCED CALLING SERVICES

C. Special Conditions and Limitations (Continued)

ORIGINAL APPROVE

2. Limitations of Advanced Calling Services: (Continued)

The management of these services is possible only: (Continued)

- If offering Caller ID-Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

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GENERAL EXCHANGE TARIFF

Section 8
Original Sheet 18

SOUTHWESTERN TELEPHONE COMPANY
Arizona

***-ADVANCED CALLING SERVICES**

APPROVED

D. Rates, Discounts, and Non-Recurring Charges

ORIGINAL

1. Rates

- a. The monthly rates, credits and any non-recurring charges are in addition to basic local exchange service or any other services subscribed to by the customer.
- b. Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phone use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c. The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
1) Anonymous Call Rejection	\$3.00	ACSAC	*77	*87
2) Call Rejection	\$3.00	ACSRJ	*60	N/A
3) Call Return	\$3.00	ACSRT	*69	*89
4) Preferred Call Forwarding	\$3.00	ACSPF	*63	N/A
5) Priority Ringing	\$3.00	ACSPR	*61	N/A
6) Repeat Dialing	\$3.00	ACSRP	• 66	*86
7) Special Call Acceptance	\$3.00	ACSSC	• 66	N/A
8) Caller ID				
a. Caller ID-Basic	\$5.50	ACSID	N/A	N / A
b. Caller ID-Deluxe	\$7.50	ACSUD	N/A	N/A
9) Caller ID Blocking				
a. Per Call Blocking	No Charge		'67	
b. Per Line Blocking	No Charge	BLOCL		*82
10) Call Trace (Per Month)	\$6.00	ACSN	• 57	N/A

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SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
Second Revised Sheet 19
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ADVANCED CALLING SERVICES

APPROVED
ORIGINAL

D. RATES, DISCOUNTS, AND NON-RECURRING CHARGES (Continued)

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	\$1.00	ACSR2
b) Three Services	\$2.00	ACSR3
c) Four Services	\$3.00	ACSR4
d) Five Services	\$4.00	ACSR5
e) Six Services	\$5.00	ACSR6
f) Seven Services	\$6.00	ACSR7
g) Eight Services	\$7.00	ACSR8

Call Trace and Caller ID Blocking are not offered as part of the above discount package.

3. Privacy Pack¹

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The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month \$9.95

ADMINISTRATIVELY
APPROVED FOR FILING

¹ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
First Revised Sheet 20
Cancels Original Sheet 20

OPTIONAL SERVICES



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DEDICATED DS1 SERVICE⁽¹⁾

A. General

Dedicated DS1 Service is an intraexchange point-to-point service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require dedicated DS1 facilities from a TDS TELECOM Central Office to their location.

B. Definitions

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

C. Regulations

1. Dedicated DS1 Service is available for a minimum service period of one month.
2. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.
3. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
4. For channelization of Dedicated DS1 Service, please see Digital Transport Service in this Section.

⁽¹⁾ This service is grandfathered to existing customers, effective December 13, 2020. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
First Revised Sheet 21
Cancels Original Sheet 21

OPTIONAL SERVICES

APPROVED

(C)

DEDICATED DS1 SERVICE⁽¹⁾ (Continued)

C. Regulations (Continued)

5. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.
6. The rates listed in Paragraph D., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.
7. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and Installation Charges. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.
8. The Installation Charges and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

⁽¹⁾ This service is grandfathered to existing customers, effective December 13, 2020. The service will not be available to new customers after this date.

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BY: Joel Dohmeier, Vice-President

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SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
First Revised Sheet 22
Cancels Original Sheet 22

OPTIONAL SERVICES

APPROVED

(C)

DEDICATED DS1 SERVICE⁽¹⁾ (Continued)

D. Rates and Charges

The following rates apply on a per customer basis, regardless of the number of terminating locations.

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) <u>Month to Month</u>		
1 Channel	\$230.00	T1MM1
2 Channels	200.00	T1MM2
3+ Channels	200.00	T1MM3
b) <u>12 Months</u>		
1 Channel	210.00	T1L11
2 Channels	180.00	T1L12
3+ Channels	160.00	T1L13
c) <u>36 Months</u>		
1 Channel	190.00	T1L31
2 Channels	160.00	T1L32
3+ Channels	140.00	T1L33
d) <u>60 Months</u>		
1 Channel	180.00	T1L51
2 Channels	150.00	T1L52
3+ Channels	135.00	T1L53

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Design Order Charge, Per Order	\$700.00	T1DOC
b) Installation Charge, First Local DS1 Channel	650.00	T1C1
c) Installation Charge, Second and Additional DS1 Local Channels, per common end	500.00	T1C2A
d) Clear Channel Capability	350.00	T1CCC

⁽¹⁾ This service is grandfathered to existing customers effective December 13, 2020. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
Second Revised Sheet 23
Cancels First Revised Sheet 23

OPTIONAL SERVICES

DIGITAL TRANSPORT SERVICE⁽¹⁾



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A. General

Digital Transport Service (DTS) provides provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. Definitions

DSO – One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 – Digital facility that is equivalent to 24 DSOs. Total transmission speed is 1.544 Mbps.

C. Regulations

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

⁽¹⁾ This service is grandfathered to existing customers effective December 13, 2020. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
Second Revised Sheet 24
Cancels First Revised Sheet 24

OPTIONAL SERVICES



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DIGITAL TRANSPORT SERVICE⁽²⁾ (Continued)

C. Regulations (Continued)

- 6. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
- 7. Touch-tone signaling is required for DTS.
- 8. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
- 9. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. Rates and Charges

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility ⁽¹⁾		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Terminations	370.00	DTSM2
3 Terminations	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Terminations	350.00	DTS12
3 Terminations	330.00	DTS13

⁽¹⁾ See Dedicated DS1 Service in this Section.

⁽²⁾ This service is grandfathered to existing customers effective December 13, 2020. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
First Revised Sheet 25
Cancels Original Sheet 25

OPTIONAL SERVICES



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DIGITAL TRANSPORT SERVICE⁽¹⁾ (Continued)

D. Rates and Charges (Continued)

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Terminations	330.00	DTS32
3 Terminations	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Terminations	275.00	DTS52
3 Terminations	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T
d) See Paragraph C.5. above for SLC Charge application.		

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

⁽¹⁾ This service is grandfathered to existing customers effective December 13, 2020. The service will not be available to new customers after this date.

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SOUTHWESTERN TELEPHONE COMPANY
Arizona

OPTIONAL SERVICES

**ORIGINAL
APPROVED**

DIRECT INWARD DIALING (DID) SERVICE

A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. Rates

1. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	<u>Monthly Rate</u>	<u>NRC</u>
a. DID Facility Charge, Per Trunk	(1)	(1)
b. DID Software Translation Charge, Per Trunk	N/A	\$50.00
c. DID Number Assignment Charge		\$25.00 (2)
a. 1-100 numbers, per number rate	\$0.50	
b. 101+ numbers, per number rate	\$0.25 (3)	

*Numbers sold in conjunction with DID Service only.

C. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
 2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.
- (1) See associated trunk and service connection charge tariffs for the applicable rates.
 - (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.
 - (3) The \$0.25 rate is applicable only on the 101+ numbers. The \$0.50 rate still applies to the first 100 numbers.

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BY: Paul E. Pederson, Vice-President

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Section 8

SOUTHWESTERN TELEPHONE COMPANY
Arizona

First Revised Sheet 27
Cancels Original Sheet 27

OPTIONAL SERVICES

DIRECT INWARD DIALING (DID) SERVICE (Continued)

ORIGINAL APPROVED

C. Conditions (Continued)

3. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
4. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
5. The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of DID services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.
6. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
7. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
8. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
9. DID numbers will be sold in conjunction with services capable of DID translation.
10. The assignment of telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed in service for that specific customer or the numbers will be categorized as available for use by other customers.
11. These charges do not apply to paging companies.

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OPTIONAL SERVICES

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Arizona

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OPTIONAL SERVICES



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Arizona

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OPTIONAL SERVICES



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SOUTHWESTERN TELEPHONE COMPANY
Arizona

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OPTIONAL SERVICES



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GENERAL EXCHANGE TARIFF

SOUTHWESTERN TELEPHONE COMPANY
Arizona

Section 8
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OPTIONAL SERVICES

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SOUTHWESTERN TELEPHONE COMPANY
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OPTIONAL SERVICES

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