

GENERAL EXCHANGE TARIFF

Section 12

ARIZONA TELEPHONE COMPANY
Arizona

ORIGINAL

Second Revised Sheet 2
Cancels First Revised Sheet 2

SERVICE CONNECTION CHARGES

APPROVED

C. CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer. (M)
2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's tariff.
3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.
5. A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply. (M)
(M1)
6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring. (M1)
7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services. The promotion will be for a limited period of time. (M2)
8. Service Connection Charges DO NOT apply to the following customer requests:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service. (M2)
(M1)
 - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
 - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due fire, flood, etc. At the option of the Company, a different telephone number may be used. (T)

(M)-Material now appears on Sheet 1 of this Section.

(M1)-Material now appears on Sheet 2 of Section 9.

(M2)-Material now appears on Sheet 3 of this Section.

ISSUED: August 30, 2018

EFFECTIVE: October 3, 2018

BY: Joel Dohmeier, Vice-President

ADMINISTRATIVELY
APPROVED FOR FILING

SERVICE CONNECTION CHARGES

APPROVED

C. CONDITIONS AND LIMITATIONS (Continued)

- 8. Service Connection Charges DO NOT apply to the following customer requests:
(continued)
 - d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
 - e. Changing the billing person's name
 - f. Suspension of Service requested by the customer and subsequent reconnect to full service.
 - g. If a product or service has its own specific Service Connection Charges listed.

(T)
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(T)

D. RATES

	<u>Non-Recurring Rates</u>
1. Initial Service Order	\$20.00
2. Subsequent Service Order	\$5.00
3. Central Office Work	\$10.00
4. Line Connection	\$15.00
5. Premise Visit	\$20.00
6. Reconnect for Non-Payment	\$15.00

(M)
|
(N)
(M)

(M)-Material previously appeared on Sheet 2 of this Section.