

PRICE LIST

PEOPLES TELEPHONE COMPANY
d/b/a TDS Telecom
Alabama

Section 6
Original Sheet 1

SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

CONCURRENCE

Peoples Telephone Company hereby assents to, adopts and concurs in the rules, regulations, and rates as set forth in Section 6 of Butler Telephone Company's Price List and makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below.

EXCEPTIONS

A. Paystation Service

4. Rates and Charges

Monthly Rate

a. Paystation Access Line¹

1) Base Rate	\$21.93
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¹ Installation, move and change charges will be those applicable to business service.

B. Centrex Service

5. Rates and Charges

a. Access line rates for exchange access line arranged in a Customer Service group are as follows:

	<u>Business</u>	<u>Key²</u>
1 line, each ⁽¹⁾	\$34.32	\$42.90
2 to 6 lines, each	\$25.75	\$32.19
7 to 10 lines, each	\$19.30	\$24.13
11 to 19 lines, each	\$14.50	\$18.13
20 and above, each	Individual Contract Basis With Termination Agreement	

¹ As of September 25, 1999, 1 Line Centrex will no longer be available and the structure will change. The rate listed above for 1 Line Centrex will only apply to customers who had 1 Line Centrex prior to this date.

² As of September 25, 1999, Key Centrex will no longer be available. The rates listed above for Key Centrex will only apply to customers who had Key Centrex prior to this date.

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EXCEPTIONS (Continued)

B. Centrex Service (Continued)

5. Rates and Charges (Continued)

d. Customer Service Group Features, Per Access Line

	Monthly Rate	Pkg. I	Pkg. II
1. Automatic Line	\$1.00		
2. Busy Transfer	\$1.00		
3. Call Forward	\$1.00	X	X
4. Warm Line	\$1.00		
5. Call Waiting	\$2.00		
6. Cancel-Call Waiting	\$0.50		
7. Three Way Conferencing	\$1.00	X	X
8. Deny Originating	\$2.00		
9. Deny Terminating	\$2.00		
10. Directory Number Hunting	\$1.00		
11. Distinctive Ringing	\$1.00		
12. Don't Answer Transfer	\$1.00		
13. Speed Calling 8	\$1.00	X	
14. Speed Calling 30	\$1.50		X
15. Toll Denied	\$2.00		
16. Group Speed Calling, per group	\$7.50		

e. Feature Packages

	Monthly Rate
1. Customer Service Group	
Package 1	\$2.50
Package 2	3.00

C. Centrex Service

Not Available

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First Revised Sheet 3
Cancels Original Sheet 3

SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

D. Digital Transport Service

This service is grandfathered to existing customers effective December 13, 2020. The service will not be available to new customers after this date.

(C)
(C)

E. Reserved For Future Use

F. Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI)

Not Available

G. Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI)⁽¹⁾

(C)

2. Primary Rate Interface (PRI) Service Arrangement

- d. **Primary Rate Access Facility** – The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 mbps DS1 carrier (T1 facility).

3. Circuit Switched Service Descriptions

- e. **Advanced Calling Services** - ISDN-PRI can support access to the following Advanced Calling Services from suitably equipped CPE:

2. **Calling Name Delivery** – Not Available

5. Regulations and Conditions

b.

1.

- (b) **Mileage Charges:** Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.

⁽¹⁾ This service is grandfathered to existing customers effective December 13, 2020. The service will not be available to new customers after this date.

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Section 6
 First Revised Sheet 4
 Cancels Original Sheet 4

SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

G. Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI)⁽²⁾ (Continued)

(C)

6. Rates and Charges

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE PRIMARY RATE INTERFACE (PRI) ISDN-PRI RATE SCHEDULE		
ISDN Service	Monthly Rate	Service Establishment (Nonrecurring Rates)
1. ISDN-PRI ACCESS:		
a. ISDN-PRI Access Facility (first mile)	Included in ISDN-PRI Rate (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
b. PRI Access Facility - Mileage Charges (each additional mile)	\$20.00/each additional mile	Included in ISDN-PRI Service Establishment (Communication Channels Svc Establishment)
2. COMMUNICATION CHANNELS:		
a. B Channels plus D Channel, OR B Channels (Multiple PRI Arrangement)	\$700.00 \$700.00	\$1,000.00 \$1,000.00
b. T1/PRI Rearrangement Charge (In Lieu of \$1,000.00 Service Establishment Charge when the customer already has a T1 in place)	N/A	\$200.00
c. D Channel Backup	\$100.00	\$150.00
d. Directory Numbers: Primary Directory Number (w/each ISDN-PRI)	No Charge	No Charge
Additional Directory Numbers	\$2.00/Directory Number	\$25.00/Initial Service Establishment Request
e. ISDN-PRI Failover Solution	No Charge	No Charge
3. CIRCUIT SWITCHED FEATURES:		
a. Features:		
1. Clear Channel Capability	No Charge	No Charge
2. Call-by-Call Capability for the following:		
a. Public Network Calls (incoming, outgoing or 2-way trunk calls)	No Charge	No Charge
b. DID (1)	No Charge	No Charge
c. FX: All existing tariff rates apply to FX facilities between CO's.	\$10.00	\$50.00
d. Tie Facility: All existing tariff rates apply to Tie facilities between CO's.	\$10.00	\$50.00
e. InWATS: All existing tariff rates apply to measured InWATS.	\$10.00	\$50.00
f. OutWATS: All existing tariff rates apply to measured OutWATS.	\$10.00	\$50.00
3. Advanced Calling Services:		
Caller ID - Basic (per PRI)	Included w/ISDN-PRI (Communication Channels Mo. Rate)	Included in ISDN-PRI Service Establishment (Communications Channels Svc Establishment)
Caller ID-Deluxe	\$57.50	No Charge
b. Subsequent Feature Additions/Changes: Feature Additions/Changes per PRI	N/A	\$50.00
c. Move Charge To Move ISDN-PRI Service, per PRI	N/A	\$25.00

(1) Rates for blocks of numbers are provisioned under the Company's DID tariff.

(2) This service is grandfathered to existing customers effective December 13, 2020. The service will not be available to new customers after this date.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic)

1. General

Basic Virtual Telephone Network (VTN) allows business customers to integrate multiple telephone features and functions by configuring VTN lines into a single VTN Group. The line type and quantity is determined by the customer's need.

VTN is offered only as a complete, integrated service arrangement. The network access, features, and other components of the service are not provided separately or in conjunction with other exchange services. Any other arrangements are outside the scope of this offering.

2. Standard and Optional Features

a. All VTN systems will have the option to be equipped with the following features at no charge:

1. Intercom Dialing

Allows VTN users to call other stations within their VTN Group using an abbreviated dialing pattern.

2. Distinctive Ringing

Allows VTN users to listen to the ringing pattern or Call Waiting tone to determine the type of call (intergroup, intragroup, recall, or other feature notification).

3. Station Restriction

- Unrestricted
Allows VTN users to place all calls.
- Toll Restricted
Restricts VTN users from placing toll calls.
- Fully Restricted
Allows VTN users to only place calls within the VTN Group.
- 900/976 Call Blocking
Restricts VTN users from placing 900/976 calls.
- 900/976 & International Call Blocking
Restricts VTN users from placing 900/976 and international calls.

4. Attendant Dial "0"

Allows VTN users to reach an internal attendant by simply pressing "0".

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

2. Standard and Optional Features (Continued)

- a. All VTN systems will have the option to be equipped with the following features at no charge: (Continued)

5. Direct Inward Dialing (DID)

Allows VTN users to directly receive incoming calls without the assistance of an attendant.

6. Direct Outward Dialing (DOD)

Allows VTN users to call outside the VTN Group directly without the assistance of an attendant.

7. Call Forwarding of Call Waiting Calls

Allows the VTN user to divert all Call Waiting Calls to another directory number.

8. Station Usage Billing

Provides for toll bills to be separated by each VTN station.

- b. Each VTN station will have the option to be equipped with the following features at no charge:

1. Call Forwarding – Variable

Allows a VTN user to direct all incoming calls to another directory number.

2. Call Forwarding – Busy

Allows all calls to be redirected to an alternate number when the called number is busy.

3. Call Forwarding – Don't Answer

Allows all calls to be redirected to an alternate number after a predetermined number of rings.

4. Call Forwarding – Remote Activation

Allows the VTN user to activate and deactivate Call Forwarding from any location.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

2. Standard and Optional Features (Continued)

b. Each VTN station will have the option to be equipped with the following features at no charge: (Continued)

5. Call Hold
Allows a VTN user to place a call on hold.
6. Call Park
Allows a VTN user to store a call against their directory number within the VTN Group and retrieve the call from any other number within the group.
7. Deny Incoming Calls
Prevents a VTN user from receiving incoming calls from outside of the VTN Group to their VTN DID station.
8. Directed Call Park
Allows a VTN user to store a call against any directory number within the VTN Group and retrieve the call from any other number within the group.
9. Call Pickup – Group
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code.
10. Call Pickup – Directed
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code and the ringing station number.
11. Call Transfer – All Calls
Allows a VTN user to hold and transfer incoming, out-going and intragroup calls outside of their VTN Group.
12. Call Transfer – Intragroup Only
Allows a VTN user to transfer calls to another station within the VTN Group.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

2. Standard and Optional Features (Continued)

- b. Each VTN station will have the option to be equipped with the following features at no charge: (Continued)

13. Call Waiting/Cancel Call Waiting
Alerts the VTN user who is on the phone that another call is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.
14. Call Waiting Intragroup/Cancel Call Waiting
Alerts the VTN user who is on the phone that another call from within the VTN Group is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.
15. Caller ID – Intragroup Number
Allows for the display of the calling party's telephone number on calls made within the VTN Group. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
16. Message Waiting – Stuttered Dial Tone.
This is a message waiting indication in the form of an audible interrupted dial tone. This tone is provided by the central office to inform the VTN user that an unplayed message is waiting.
17. Message Waiting Visual/Lamp
This is a message waiting indicator which illuminates a lamp at the customer's premise to inform the VTN user that an unplayed message is waiting. The customer must supply compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indicator.
18. Speed Call Short List
Allows the VTN user to call a short list of user programmed directory numbers by dialing one or two digits instead of the directory number.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

2. Standard and Optional Features (Continued)

- b. Each VTN station will have the option to be equipped with the following features at no charge: (Continued)

19. Station Hunting

Allows calls directed to busy VTN stations to be directed to the next available station in the hunt group.

20. 3-Way Calling

Allows a VTN user to add a third party to an existing call.

21. Last Number Redial

Allows a VTN user to automatically redial the last outgoing telephone number dialed.

22. Call Blocking (per call)

Allows a VTN user to block the delivery of their Caller ID information on a per call basis by dialing a special code prior to placing a call.

23. Consultation Hold

Allows a VTN user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

24. Make Set Busy

Allows a VTN user to make a particular station appear busy to incoming calls.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

2. Standard and Optional Features (Continued)

c. The following are optional, chargeable individual line features.

1. 6-Way Calling
Allows the VTN user to call up to five parties and establish a six-way call.
2. Assume Dial "9"
Enables a VTN line to place outgoing calls without the requirement of a network access "9" digit.
3. Caller ID Number (Standard VTN Line)
Allows the VTN user to see, where technically feasible, the directory number associated with an intergroup incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
4. Caller ID Name and Number
Allows the VTN user to see, where technically feasible, the name and directory number associated with an incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.
5. Direct Connect
Allows a call to be automatically placed to a designated directory number without dialing by lifting the receiver off the switchhook.
6. Ground Start
A type of signaling on the VTN line in which one side of the two-wire trunk is momentarily grounded to receive dial tone.
7. Speed Call 30
Allows the VTN user to call a list of 30 preselected directory numbers by dialing two or three digits instead of the directory number.
8. Warm Line Transfer
Allows a call to be placed to a designated directory number without dialing. The call will be placed once the VTN user's phone has been off-hook for a predetermined amount of time.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

3. Conditions and Limitations

- a. A VTN customer must have a minimum of two VTN lines and all lines must be served by the same switch in the same local calling exchange.
- b. The minimum charge period for services provided under this tariff shall be for twelve months.
- c. VTN is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability may differ by exchange.
- d. Requests for special feature or service arrangements not listed in this tariff may be subject to additional charges.
- e. The Customer is responsible for the payment of any additional cost incurred when forwarding or transferring calls over the public switched network between the VTN station and the station at which the call is forwarded or transferred.
- f. VTN service does not include any terminal equipment which may be required on the customer's premises.
- g. Unless specifically exempted, VTN service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- h. Suspension of Service is not available with VTN Service.
- i. Customers are entitled to one directory listing per VTN Group without charge. If the customer chooses not to list their main directory number, a Non-Published Number charge will apply. Additional Business Directory Listings are available. Please refer to Section 6 of this tariff.
- j. VTN lines are provided in a non-blocking arrangement without trunk equivalents or simulated facility groups.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

3. Conditions and Limitations (Continued)

- k. The local exchange calling area of any VTN line will be determined elsewhere in the Company's tariffs.
- l. Individual Case Basis (ICB) or Special Pricing may be provided by the Company for VTN customers with 100 or more lines.
- m. When subscribing to VTN Service customers will be required to commit to a minimum number of lines they will maintain in service throughout the length of the contract. This minimum line commitment will be used to determine the appropriate line rate. Actual lines in service may be higher than the commitment level.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

- 4. Rates and Charges ¹
 - a. Line and Channel Rates

VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES ²					
VTN TERM PERIOD					
Minimum Total VTN Lines ³		12 Months	24 Months	36 Months	60 Months
	2+	\$29.30	\$22.50	\$20.30	\$16.20
	5+	25.70	19.80	17.80	14.20
	20+	21.80	16.80	15.00	12.10
	50+	20.10	15.50	13.90	11.20
	80+	18.20	14.00	12.60	10.10

- b. System Charge
A \$5.00 recurring charge applies for each VTN Group established for a customer within the local company's serving territory. This charge does not apply per location when multiple locations are served by the same VTN Group.
- c. DID Number Block
A \$0.50 recurring charge will apply for each block of 5 DID numbers utilized by the customer. A customer may only purchase numbers in consecutive blocks of 5.
- d. Retained Number Charge
A \$1.50 recurring charge applies for each telephone number within a VTN Group that is a non-consecutive number and independent from a VTN DID Number Block.
- e. Extra Bill
Each VTN Group is provided a single monthly bill. Additional monthly bills for specific VTN services will be available for \$2.50 per month.

¹ All rates in this section are exclusively offered in conjunction with VTN service.

² The total number of VTN Standard lines at all locations served by the VTN Group will be used to determine the discount level. Other feature-related directory numbers are not included in determining discount levels.

³ Discount levels are based on the minimum number of lines a customer commits to for the term of the contract. The actual number of lines in service may be higher.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

4. Rates and Charges ¹ (Continued)

f. Number Intercept/Telephone Number Referral Service

When customers disconnect a number, the Company will furnish a message that provides information regarding the disconnected number. This service will be available in increments of 90 days and will be limited to 4 such increments. At the initiation of this service the customer will be required to specify the length of time for this service. They will also be obligated to pay the entire service cost in advance.

1. **Primary and Additional Directory Listings**

First 90 days, per number	No Charge
Each additional 90 days, per number	\$20.00

2. **All Other VTN Numbers**

Each 90 day increment, per number	\$20.00
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g. Optional Individual Line Features

1. 6-Way Calling	\$8.50 per line
2. Assume Dial "9"	\$10.00 per line
3. Caller ID Number (Standard VTN Line)	\$2.50 per line
4. Caller ID Name and Number	\$3.50 per line
5. Direct Connect	\$1.00 per line
6. Ground Start	\$7.50 per line
7. Speed Call 30	\$0.30 per line
8. Warm Line Transfer	\$0.50 per line

¹ All rates in this section are exclusively offered in conjunction with VTN service.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

4. Rates and Charges ¹ (Continued)

h. Service Charges

1. Service Order Charge: A \$30.00 non-recurring charge will apply for all service order activity done with the same due date.
2. Establishment Charge: A non-recurring charge will apply for each VTN Group established.

Length of Agreement	Establishment Charge
12 Months	\$200.00
24 Months	\$175.00
36 Months	\$150.00
60 Months	\$100.00

3. Standard Line Connection Charge: A non-recurring charge will apply for each Standard Line connected.

Lines Per VTN Group (Per Service Order)	VTN Line Connection Charge (Per Line)
2-5	\$25.00
6-25	\$20.00
26-50	\$15.00
51+	\$10.00

4. VTN Feature Addition or Change: A \$5.00 non-recurring charge will apply for subsequent feature(s) additions or changes.
5. Premises Visit Charge – Normal Business Hours: A \$20.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during normal business hours.
6. Premises Visit Charge – After Hours: A \$30.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during non-business hours.

¹ All rates in this section are exclusively offered in conjunction with VTN service.

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SPECIAL DIAL TONE AND SERVICE ARRANGEMENTS

EXCEPTIONS (Continued)

H. Virtual Telephone Network (Basic) (Continued)

5. Termination Liability

If the Customer cancels VTN Service prior to the completion of the term of the Agreement, the Customer shall be obligated to pay one of the following termination liability charges. Customers who fall below their minimum line commitment will have an option of continuing to pay for the minimum number of lines committed to in the contract until the end of the contract term or terminate the contract. If the Customer terminates the contract, the applicable termination liability charge will apply.

a. 12-Month Term

If the Customer cancels service prior to 12 months of service they will be assessed a liability charge equal to 75 percent of the remaining revenues from the minimum number of lines for the 12-month term.

(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%

b. Multi-Term (Canceled Prior to 12 Months)

If the Customer cancels service prior to 12 months they will be assessed the 12-Month Term liability charge. In addition to the Customer will also be charged the difference between the price they paid and the price they would have paid if on a 12-month term.

(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%

(Number of Lines) X (Difference between billed rate and the 12-month line rate) X (Months in Service)

c. Multi-Term (After 12 Months)

If the Customer cancels service after 12 months, but prior to the expiration of the contract the Customer will be retroactively billed as if the Customer had initially ordered the service at the most recently expired term offered for VTN service.

(Minimum Number of Lines) X (Difference between billed rate and most recently expired line rate) X (Months in Service)