

**PRICE LIST**

**BUTLER TELEPHONE COMPANY**  
**d/b/a TDS Telecom**  
Alabama

Section 7  
Original Contents Sheet 1

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

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### MISCELLANEOUS SERVICE ARRANGEMENTS

#### A. DIRECT INWARD DIALING (DID) SERVICE

1. DID service permits calls incoming to a PBX or other CPE from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly serves the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate intra/interexchange rates.
2. Rates are in addition to the rates shown elsewhere in this tariff for the services and equipment with which this offering is associated.
3. The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.
4. The service must be provided on all trunks in a group arranged for inward services. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.
5. Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in other sections of this tariff.
7. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant intercept or recorded announcement service.
8. DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines at rates specified herein. The Company does not guarantee to provide a number block consecutive to any other number block.

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

**A. DIRECT INWARD DIALING (DID) SERVICE (Continued)**

9. The assignment of telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed in service for that specific customer or the numbers will be categorized as available for use by other customers.

10. Rates and Charges

a. Direct-Inward Dialing (DID) Charges

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
1. Group of 20 Working DID Numbers*	\$480.00	\$3.00
2. DID Facility Charge, Per Trunk	(1)	(1)

\* The Nonrecurring Charge applies to the first group of DID numbers assigned to a customer per occasion.

(1) See Section 3 for associated B1 rate and Section 4 for the installation charge.

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MISCELLANEOUS SERVICE ARRANGEMENTS

B. OFF PREMISES STATION SERVICE<sup>1</sup>

1. General

An auxiliary station is an additional station connected on the same circuit as the main station, and having the same number as the telephone station.

2. Conditions

Extension telephones located on premises other than that on which the connecting terminal is located may be permitted to meet the service requirements for public health and safety, or other exceptional cases. Such installations will be permitted only where, in the judgment of the Company, its facilities are suitable and available and the service will not be adversely affected.

3. Rates

Monthly Rate

a. Off Premises Station Mileage, first 1/4 mile or fraction thereof, route measurement	
1) Goshen	\$3.00
2) Grove Hill	0.95
3) All other exchanges	2.80
b. Each additional 1/4 mile or fraction thereof, route measurement	
1) Goshen	\$0.75
2) Grove Hill	0.95
3) All other exchanges	0.70

<sup>1</sup> Off-Premise Extensions provisioned in or through the Central Office are grandfathered to existing customers effective March 24, 2016. This version of the service will not be available to new customers after this date.

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### MISCELLANEOUS SERVICE ARRANGEMENTS

#### C. N11 SERVICES

##### 1. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

##### 2. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311" (Not Available)

311 is assigned for non-emergency police and other governmental information.

"511" (Not Available)

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811" (Not Available)

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

##### 3. Conditions and Limitations

- a. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
- b. N11 service is provided subject to the availability of the N11 code and where facilities permit.
- c. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
- d. Directory listings may be provided for N11 under the terms, conditions, and rates specified in section 6 of this Tariff. Directory listings may be provided for 711 Service at no charge.

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### MISCELLANEOUS SERVICE ARRANGEMENTS

C. **N11 SERVICES** (Continued)

3. **Conditions and Limitations** (Continued)

e. Access to N11 is not available to the following classes of service:

- 1+
- 0+, 0-(credit card, third-party billing, collect calls)
- 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

f. Suspension of N11 Service is not allowed.

g. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.

h. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

i. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.

j. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

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### MISCELLANEOUS SERVICE ARRANGEMENTS

C. **N11 SERVICES** (Continued)

3. **Conditions and Limitations**(Continued)

- j. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

- k. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
- l. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
- m. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- n. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
- o. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

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### MISCELLANEOUS SERVICE ARRANGEMENTS

C. **N11 SERVICES** (Continued)

3. **Conditions and Limitations** (Continued)

- p. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
- q. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.
- r. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- s. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
- t. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
- u. This service will also be subject to the general regulations of the Company as listed in Section 1 of this tariff.



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MISCELLANEOUS SERVICE ARRANGEMENTS

C. N11 SERVICES (Continued)

4. Rates and Charges<sup>1</sup>

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	Nonrecurring <u>Charge</u>
1. Initial Setup, Per Host Switch and/or Stand Alone Switch	\$300.00
2. Subsequent Changes, Per Host Switch and/or Stand Alone Switch	\$50.00

<sup>1</sup> There is no charge for 711 Service.

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MISCELLANEOUS SERVICE ARRANGEMENTS

D. CUSTOMIZED 911 (C911)

1. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

2. Conditions

- a. There is no charge for requesting updates to information at the PSAP.
- b. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.
- c. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.
- d. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
- e. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

3. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
a. Initial Set-Up (per number) (not to exceed \$500)		\$1.00
b. Per Number Charge	\$0.05	
c. No Record Found Charge (per number)		\$50.00
d. Report Requests Charge		Variable

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MISCELLANEOUS SERVICE ARRANGEMENTS

E. IMPAIRED HEARING EQUIPMENT

1. General

The equipment listed below is designed with an extra sensitive receiver for use by the hard of hearing.

2. Conditions

- a. Impaired hearing equipment may be provided for use with all classes and grades of service, except public and semipublic telephone service.

3. Rates

	<u>Monthly Charge</u>
a. Amplifying Handset	\$1.50*

\* In addition to rates applicable to the class and grade for service furnished.

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EFFECTIVE: November 30, 2020