
DESCRIPTION OF SERVICES, RATES, AND CHARGES

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Effective: December 15, 2009

TDS Long Distance Corporation
525 Junction Road
Madison, WI 53717

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.1 **OUTBOUND SERVICE**

4.1.1 **General Description**

Outbound Service is available to residential and business subscribers, unless noted elsewhere in the plans listed below, who originate direct dialed calls over standard Customer-provided switched access lines.

4.1.2 **Residential Service Offerings and Rates**

Calls are billed in one- (1) minute increments, (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute. Monthly flat rates will not apply during "vacation service".

A. True Talk Advantage Plan

Minimum Monthly Billing: \$0.00
 Per Minute Rate: \$0.17

B. True Talk Advantage Plus Plan

This rate is available only to customers who are enrolled in TDS Long Distance's Interstate True Talk Advantage Plus 249, 495*, or 895* Toll Message Plan.

Per Minute Rate: \$0.10

C. True Talk Plans

Customers must also be subscribed to TDS Long Distance Interstate True Talk plans. The number of minutes in each plan applies on interstate and intrastate calls.

<u>Plan Name</u>	<u>No. of Minutes In Plan</u>	<u>Minimum Monthly Rate</u>	<u>Overtime Per Minute Rate</u>
True Talk 75 ⁽³⁾	75	\$6.90	\$0.10
True Talk 150 ⁽¹⁾⁽³⁾	150	\$12.90	\$0.10
True Talk 300 ⁽¹⁾⁽²⁾⁽³⁾	300	\$24.90	\$0.10
True Talk 500 ⁽¹⁾⁽²⁾⁽³⁾	500	\$34.90	\$0.10

(1) Service includes a Calling Card

(2) Service includes a Toll Free Number

(3) This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new Residential customers after this date.

* The True Talk 495 and 895 plans are grandfathered effective February 26, 2004.

Effective: February 17, 2009

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.1 **OUTBOUND SERVICE** (Continued)

4.1.3 **Business Service Offerings and Rates**

A. True Talk Advantage

Calls are billed in one- (1) minute increments, (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute. Monthly flat rates will not apply during "vacation service".

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.17

B. True Talk Advantage Plus

This rate is available only to customers who are enrolled in TDS Long Distance's Interstate True Talk Advantage Plus 195 Toll Message Plan.

Per Minute Rate \$0.10

C. True Talk Discount Rate Plan⁽¹⁾

This rate is available only to customers who are enrolled in TDS Long Distance's Interstate True Talk 895 Toll Message Plan.

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.10

D. True Talk Discount Plan⁽²⁾

These plans are available only to customers who are enrolled in TDS Long Distance's Interstate Business Preferred (195) or Business Edge (3-year contract) Toll Message Plan.

Business Preferred

Calls are billed in six- (6) second increments, (fractional seconds are rounded to next six-second increment) after a minimum call duration of thirty- (30) seconds. Monthly flat rates will not apply during "vacation service".

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.0990

⁽¹⁾ Effective July 15, 2001, the True Talk Discount Plan will no longer be available to new Business customers. This plan will only apply to Business customers who subscribed to it prior to this date.

⁽²⁾ The True Talk Discount Plans (Preferred and Edge) are being grandfathered to existing customers effective November 2, 2004.

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4.1 **OUTBOUND SERVICE** (Continued)

4.1.3 **Business Service Offerings and Rates** (Continued)

D. True Talk Discount Plan⁽¹⁾ (Continued)

Business Edge (available only with a 3-year contract)

Calls are billed in six- (6) second increments, (fractional seconds are rounded to next six-second increment) after a minimum call duration of six- (6) seconds. Monthly flat rates will not apply during "vacation service".

Minimum Monthly Billing: \$0.00
Per Minute Rate: \$0.0790

E. True Talk Plans

Customers must also be subscribed to TDS Long Distance Interstate True Talk plans. The number of minutes in each plan applies on interstate and intrastate calls.

<u>Plan Name</u>	<u>No. of Minutes In Plan</u>	<u>Minimum Monthly Rate</u>	<u>Overtime Per Minute Rate</u>
True Talk 75	75	\$6.90	\$0.10
True Talk 150 ⁽²⁾	150	\$12.90	\$0.10
True Talk 300 ⁽²⁾⁽³⁾	300	\$24.90	\$0.10
True Talk 500 ⁽²⁾⁽³⁾	500	\$34.90	\$0.10
True Talk 1000 ⁽²⁾⁽³⁾	1000	\$64.90	\$0.10

(1) The True Talk Discount Plans (Preferred and Edge) are being grandfathered to existing customers effective November 2, 2004.

(2) Service includes a Calling Card

(3) Service includes a Toll Free Number

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4.1 **OUTBOUND SERVICE** (Continued)

4.1.3 **Business Service Offerings and Rates** (Continued)

F. True Talk Plans (Available only to Large Business Customers)⁽¹⁾⁽²⁾

Calls are billed in six-(6) second increments, (fractional seconds are rounded to the next six-second increment) after a minimum call duration of six-(6) seconds.

	<u>Minutes Included in Package</u>	<u>Monthly Rate</u>	<u>Overtime Rate Per Min</u>
Month to Month	N/A	N/A	\$0.09
Month to Month	2,000	\$160.00	\$0.09
Month to Month	4,000	\$320.00	\$0.09
Month to Month	7,000	\$385.00	\$0.09
Month to Month	10,000	\$700.00	\$0.09
Month to Month	20,000	\$1,200.00	\$0.05
1 Year Contract	N/A	N/A	\$0.08
1 Year Contract	2,000	\$140.00	\$0.08
1 Year Contract	4,000	\$280.00	\$0.08
1 Year Contract	7,000	\$350.00	\$0.08
1 Year Contract	10,000	\$600.00	\$0.08
1 Year Contract	20,000	\$1,000.00	\$0.04
3 Year Contract	N/A	N/A	\$0.07
3 Year Contract	2,000	\$110.00	\$0.07
3 Year Contract	4,000	\$200.00	\$0.07
3 Year Contract	7,000	\$315.00	\$0.07
3 Year Contract	10,000	\$400.00	\$0.07
3 Year Contract	20,000	\$600.00	\$0.03

* An early termination fee of \$200 applies to the 1 and 3 Year Contract plans.

(1) All services include a Calling Card.

(2) All services include a Toll Free Number.

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.2 **INBOUND TOLL FREE NUMBER SERVICE** (Continued)

4.2.3 Large Business Service Offerings (Continued)

B. Dedicated 800/Toll Free Service⁽¹⁾

Dedicated 800/Toll Free Service allows callers to originate direct dialed calls over dedicated T-1 facilities without being charged for the call. The T-1 is provided directly between the Point of Presence (POP) and the end-user's premise. The charge for using a toll free number is paid by the called party instead of the calling party (the called party is the toll free subscriber).

These plans are available only to customers who are enrolled in TDS Long Distance's Interstate Dedicated 800/Toll Free Service Plan.

Business Select (applicable for 1 year contracts only)

Per minute rate: \$0.0690

Business Premier (applicable for 3 year contracts only)

Per minute rate: \$0.0490

⁽¹⁾ Plans are being grandfathered to existing customers effective November 2, 2004.

DESCRIPTION OF SERVICES, RATES, AND CHARGES

4.3 **DIRECTORY ASSISTANCE**

4.3.1 General Description

A Directory Assistance charge applies per intrastate directory assistance calls made from points within the State. The customer may make one request for a telephone number per call. The Directory Assistance charge applies regardless of whether the operator is able to supply the requested number. Discounts are not applicable to Directory Assistance charges. Directory Assistance charges are not included in usage commitments or computed in any discount calculations.

4.3.2 Rates

Per call to directory assistance: \$0.60

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4.4 OPERATOR SERVICE

4.4.1 General Description

Operator Services allow Subscribers to place specified types of subscriber-dialed and operator-assisted calls via local telephone access lines or via dedicated facilities.

The appropriate surcharge will be assessed on a per call basis. For calls made using a telephone company card or a commercial credit card, acceptance of the card will be dependent upon the Carrier's ability to verify the card as valid. Only those cards accepted by the Carrier may be used for Operator Services.

4.4.2 Types of Calls and Rates

The following per-call and per minute charges apply in all rate periods. Calls are billed in one- (1) minute increments with fractional minutes rounded to the next higher minute. Per minute rates apply to calls lasting at least one (1) minute.

	<u>Per Call</u>	<u>Per Minute</u>
Operator Station:		
Collect	\$0.95	\$0.15
Billed to Third Party	\$0.95	\$0.15
Person to Person	\$0.95	\$0.15

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DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.5 CALLING CARD

4.5.1 General Description

Calling Card Service is a post-paid calling card service offered to residential and business customers who subscribe to TDS Long Distance. This service permits subscribers utilizing the Carrier's calling card at a single per-minute rate 24 hours a day. No minimum monthly billing or monthly recurring charges apply.

4.5.2 Type of Calls and Rates

The following per-call charges apply in addition to the per-minute usage rate when applicable. These charges apply in all rate periods.

Calling Card Set-up	\$0.25
Manual Call Completion	\$1.25
Operator Provided Dialing Instructions	\$1.25

4.5.3 Rates Per Minute

Calls are billed in one- (1) minute increments (fractional minutes are rounded to next higher minute) after a minimum call duration of one (1) minute.

All Types of Calls	\$0.25
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DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.6 **PRIVATE LINE SERVICES**

(N)

Private Line Service provides dedicated circuits which connect distant locations on the Carrier's network. These are non-switched point-to-point services over fully dedicated lines at fixed monthly rates. Facilities are offered in numerous configurations to meet the particular transmission needs of the subscriber.

(N)

4.6.1 **DEDICATED 1+ SERVICE**

(T)

A. **General Description**

(T)

Dedicated 1+ service is an outbound service designed for large business customers, who originate direct dialed calls over dedicated T-1 facilities. The T-1 is provided directly between the Point of Presence (POP) and the end-user's premise.

Intrastate services are offered in conjunction with Interstate Services.

These plans are available only to customers who are enrolled in TDS Long Distance's Interstate Dedicated 1+ Service Plan.

B. **Residential Service Offerings and Rates**

(T)

[Not available at this time]

C. **Business Service Offering and Rates⁽¹⁾**

(T)

Business Select (applicable for 1 year contracts only)

Calls are billed in six- (6) second increments, (fractional seconds are rounded to next six-second increment) after a minimum call duration of six- (6) seconds. Monthly flat rates will not apply during "vacation service".

Monthly Recurring charge: \$0.00
Per minute rate: \$0.0690

Business Premier (applicable for 3 year contracts only)

Calls are billed in six- (6) second increments, (fractional seconds are rounded to next six-second increment) after a minimum call duration of six- (6) seconds. Monthly flat rates will not apply during "vacation service".

Monthly Recurring charge: \$0.00
Per minute rate: \$0.0490

⁽¹⁾ These Plans are being grandfathered to existing customers effective November 2, 2004.

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DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.6 **PRIVATE LINE SERVICES** (Continued)

(N)

4.6.2 Dedicated MPLS-VPN Service

A. General

Dedicated MPLS-VPN Service is a packet-switched network that provides a point-to-point or multi-point service arrangement for customers requiring special high bandwidth data applications. This service is offered with various transport speeds ranging from 1.5 Mbps to 1 Gbps from one customer premise location to another customer premise location or multiple locations within the state.

B. Conditions and Limitations

1. The service is offered subject to the availability of central office equipment and appropriate outside plant facilities. The service may not be available to all customers and/or at all speeds due to loop length, line conditioning and/or facility availability.
2. Customers must subscribe to this service for a minimum of twelve months.
3. Rates are based on term agreements. The rates are in effect from the time the service is installed until the end of the term agreement period. Upon expiration of the term agreement period, the customer may keep the same term agreement period or select a new term agreement period. Whichever term agreement the customer chooses, the rates for that term agreement will be at the rates in effect at that time.
4. Rates will not be increased by the Company until the term agreement period expires.
5. If the service is canceled by the customer prior to the completion of the term agreement period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the term agreement period times the monthly rate provided under the term agreement. Termination charges will not apply, if the customer replaces the service with comparable service and a term length that is equal to or greater than the original term agreement period.
6. If the applicant requests a different type of construction, equipment or facilities other than what is normally provided, the applicant may be assessed the costs of such arrangement.

(N)

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DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.6 PRIVATE LINE SERVICES (Continued)

4.6.2 Dedicated MPLS-VPN Service (Continued)

C. Rates and Charges

1. Port Charges

T1 (1.5M)	\$300.00	\$400.00	\$600.00
3M Mmb	\$450.00	\$550.00	\$750.00
4.5M Mmb	\$600.00	\$750.00	\$1,000.00
6M Mmb	\$750.00	\$900.00	\$1,150.00
9M Mmb	\$1,000.00	\$1,200.00	\$1,500.00
12M Mmb	\$1,250.00	\$1,450.00	\$1,750.00
6M FDS3	\$1,250.00	\$1,450.00	\$1,750.00
9M FDS3	\$1,350.00	\$1,550.00	\$1,850.00
12M FDS3	\$1,450.00	\$1,650.00	\$1,950.00
15M FDS3	\$1,550.00	\$1,750.00	\$2,050.00
18M FDS3	\$1,650.00	\$1,850.00	\$2,150.00
22M FDS3	\$1,750.00	\$1,950.00	\$2,250.00
25M FDS3	\$1,850.00	\$2,050.00	\$2,350.00
28M FDS3	\$1,950.00	\$2,150.00	\$2,450.00
31M FDS3	\$2,050.00	\$2,250.00	\$2,550.00
34M FDS3	\$2,150.00	\$2,350.00	\$2,650.00
DS3 (45M)	\$2,250.00	\$2,450.00	\$2,750.00
50 Mbps Frac OC3	\$3,500.00	\$3,750.00	\$4,100.00
100 Mbps Frac OC3	\$5,000.00	\$5,250.00	\$5,600.00
OC3 (155M)	\$5,500.00	\$6,000.00	\$6,600.00
10M Ethernet	\$900.00	\$1,100.00	\$1,400.00
50M Frac FastE	\$2,700.00	\$3,200.00	\$3,800.00
FastE (100M)	\$3,500.00	\$4,100.00	\$4,800.00
GigE	\$20,000.00	\$23,000.00	\$27,000.00

2. Transport Charges

Transport Charges will be based on individual arrangements that are dependent upon speed, distance, facilities required, and term of contract.

3. Administrative Charges

	<u>Non-Recurring Charge</u>
a. Changes	\$500.00
b. Early Termination Fee	\$1,000.00

¹ Non-Recurring Charges will be waived when customers sign a 36 Month Contract.

(N)

(N)

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4.6 **PRIVATE LINE SERVICES** (Continued)

4.6.2 **Dedicated MPLS-VPN Service** (Continued)

C. Rates and Charges (Continued)

4. Installation Charges

T1 (1.5M)	\$1,000.00
3M Mmb	\$2,000.00
4.5M Mmb	\$2,000.00
6M Mmb	\$2,000.00
9M Mmb	\$2,000.00
12M Mmb	\$2,000.00
6M FDS3	\$6,000.00
9M FDS3	\$6,000.00
12M FDS3	\$6,000.00
15M FDS3	\$6,000.00
18M FDS3	\$6,000.00
22M FDS3	\$6,000.00
25 M FDS3	\$6,000.00
28M FDS3	\$6,000.00
31M FDS3	\$6,000.00
34M FDS3	\$6,000.00
DS3 (45M)	\$6,000.00
50 Mbps Frac OC3	\$12,000.00
100 Mbps Frac OC3	\$12,000.00
OC3 (155M)	\$12,000.00
10M Ethernet	\$6,000.00
50M Frac FastE	\$12,000.00
FastE (100M)	\$12,000.00
GigE	\$24,000.00

(N)

(N)

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4.7 **BUNDLED OFFERINGS**

A. Total Talk Pack

1. General

A customer who subscribes to the Total Talk Pack pays a monthly recurring charge each month for a predetermined number of interstate and/or intrastate minutes.

2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. Any usage above the predetermined minutes will be charged a per-minute rate.
- c. Unused minutes cannot be carried over to the next month.
- d. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- e. Monthly bills must be paid in full to remain subscribed to Total Talk Pack.
- f. When a customer switches from another carrier to TDS Long Distance's Total Talk Pack, TDS Long Distance will be responsible for all PIC charges.
- g. The Total Talk Unlimited option will be billed on a per line basis.

3. Rates¹

<u>Block of Minutes, Per Line</u>	<u>Rate Per Month</u>	<u>Overtime Rate Per Minute</u>
60 ⁽²⁾	\$4.90	\$0.10
250 ⁽²⁾	\$19.90	\$0.09
500 ⁽²⁾	\$37.90	\$0.08

- (1) In order to receive these rates, the customer must also subscribe to the Total Talk Local package located in the Local exchange tariffs for TDS Telecom companies.
- (2) These plans are grandfathered effective February 26, 2004.

DESCRIPTION OF SERVICES AND RATES AND CHARGES

4.7 BUNDLED OFFERINGS

A. Total Talk Pack (Continued)

3. Rates (Continued)

<u>Block of Minutes, Per Line</u>	<u>Monthly Rate</u>	<u>Overtime Rate Per Minute</u>
100 ⁽¹⁾⁽⁸⁾	\$6.90	\$0.10
200 ⁽²⁾⁽⁷⁾⁽⁸⁾	\$12.90	\$0.10
400 ⁽¹⁾⁽²⁾⁽³⁾⁽⁸⁾	\$24.90	\$0.10
600 ⁽¹⁾⁽²⁾⁽³⁾⁽⁶⁾ (Available to Business Customers Only)	\$34.90	\$0.10
1200 ⁽¹⁾⁽²⁾⁽³⁾ (Available to Business Customers Only)	\$64.90	\$0.10
Unlimited ⁽⁴⁾⁽⁵⁾⁽⁷⁾⁽⁸⁾ (Available to Residential Customers Only)	\$24.90	N/A

- (1) In order to receive these rates, the customer must also subscribe to a Total Talk Local package located in the Local exchange tariffs for TDS Telecom companies.
- (2) Service includes a Calling Card
- (3) Service includes a Toll Free Number
- (4) This plan provides unlimited interLATA minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, TDS Long Distance may immediately suspend, restrict or cancel your service without prior notice.
- (5) In order to receive these rates, the customer must also subscribe to the LATA-Wide Area Calling Unlimited Plan located in the Local exchange tariffs for TDS Telecom companies.
- (6) This plan is grandfathered to existing residential customers effective July 15, 2005. The plan will not be available to new residential customers after this date.
- (7) In order to receive these rates, the customer must also subscribe to a Total Talk or Total Talk Smart Pack local package located in the Local exchange tariffs for TDS Telecom companies. With Total Talk Smart Pack, customers are required to keep the local and long distance bundle for 1 year. If the customer terminates the local/long distance bundle prior to one year, a one-time non-recurring fee of \$99.00 applies.
- (8) This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new Residential customers after this date.

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4.7 **BUNDLED OFFERINGS** (Continued)

B. STAR Packages

1. General

A customer who subscribes to one of the STAR Packages pays a monthly recurring charge each month for a predetermined number of interstate and/or intrastate minutes.

2. Conditions

- a. Customers must have TDS Long Distance for both their IntraLATA and InterLATA carrier.
- b. The block of minutes includes intraLATA and InterLATA minutes. Any usage above the predetermined block of minutes will be charged a per-minute rate.
- c. Unused minutes cannot be carried over to the next month.
- d. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
- e. Monthly bills must be paid in full to remain subscribed to the STAR Bundles.
- f. When a customer switches from another carrier to TDS Long Distance's STAR Package, TDS Long Distance will be responsible for all PIC charges.
- g. STAR Packages will be billed on a per line basis.

3. Rates⁽¹⁾

<u>Package</u>	<u>Block Of Minutes</u>	<u>Rate Per Month</u>	<u>Overtime Rate Per Minute</u>
3 STAR (expanded)	30 ⁽²⁾	\$1.80	\$0.10
4 STAR (expanded)	300 ⁽²⁾	\$10.90	\$0.10
5 STAR (expanded)	Unlimited ⁽³⁾⁽⁴⁾	\$21.90	N/A

- (1) In order to receive these rates, the customer must also subscribe to the corresponding STAR Package located in the Local exchange tariffs for TDS Telecom companies.
- (2) The block of 30 and 300 minutes is shared with the LATA-Wide Measured Calling Plan.
- (3) This rate is only available to customers who have the LATA-Wide Unlimited Calling Plan.
- (4) This plan provides unlimited minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, TDS Long Distance may immediately suspend, restrict or cancel your service without prior notice.

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4.8 DIRECTORY ASSISTANCE CALL COMPLETION

A. General

A customer calling Directory Assistance service, as offered in the local exchange company tariffs, may request the completion of a call to a number that was provided during the directory assistance call.

B. Terms and Conditions

1. Call Completion applies to residence and business customers.
2. Call allowances do not apply to Call Completion.
3. Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.
4. Customers with disabilities as described in the local Directory Assistance tariffs will be exempt from the Call Completion charge for numbers requested within their NPA and local calling area.

C. Rates

1. Call Completion per minute \$0.10

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