

GENERAL EXCHANGE TARIFF

BUTLER TELEPHONE COMPANY
d/b/a TDS Telecom
Alabama

Section 6
Third Revised Contents Sheet 1
Cancels Second Revised Contents Sheet 1

DIRECTORY SERVICES

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ISSUED: October 29, 2020

EFFECTIVE: November 30, 2020

BY: Joel Dohmeier, Vice President

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Section 6
Second Revised Sheet 1
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DIRECTORY SERVICES

A. DIRECTORY LISTINGS

1. General

The alphabetical section of the telephone directory consists of a list of names of end users in alphabetical order and is designed solely for the purpose of informing calling parties of the telephone numbers of end users and those entitled to use the end user's service as an aid to the use of the telephone service. Any restrictions, changes or additions are provided for in this section.

2. Conditions and Limitations

a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory.

b. The company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.

c. A listing must conform to the Company's specifications with respect to its directories.

d. Listings are regularly provided in connection with all classes of exchange service except public telephone service.

e. The length of the contract period for directory listings where the listing actually appears in the directory is the directory period. The directory period is from the day that the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer services the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days. When the listing appears on information records only, the minimum contract period will be for at least 30 days.

f. The Telephone Company shall not be liable for damage claimed on account of errors in or omissions from its directories; nor for the result of the publications of such errors in the directory; nor will the Telephone Company be a party to controversies arising between end users or others as a result of listing published in its directories.

g. Listings are furnished only as specified for the various services mentioned in this section. Listings which, in the opinion of the company, are not necessary in connection with any services or facilities not specifically mentioned in this section are not furnished either with or without charge.

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DIRECTORY SERVICES

A. DIRECTORY LISTINGS

3. Primary Listings

A Primary Listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted will be furnished at no charge.

- a. Listings will be limited to such information as is necessary for the proper identification fo the customer.
- b. The length of a listing may be limited to the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- c. The Company may refuse to insert any listing, which in its judgment does not facilitate the use of the directory.
- d. Primary business listings must be the name under which the subscriber is conducting business.
- e. Business listings may include a designation descriptive of the business or profession if the name does not indicate the nature of the business.
- f. Titles are permitted in business or residence primary service listings where required for the purpose of identification.

When two or more main station lines or private branch exchange trunk lines are consecutively operated, the first number of the group is considered the primary listing. Where two or more main station lines or private branch exchange trunk lines are consecutively operated, a primary listing may be made for each line. DID trunk numbers and trunk hunting lines listed will be charged the applicable listing charges for regular or additional listings.

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DIRECTORY SERVICES

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(M)-Material now appears on Sheet 5 of this Section.

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