

## QUICK START GUIDE

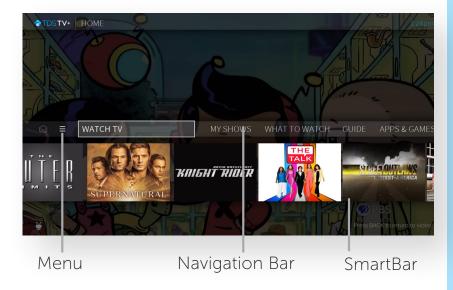


For remote paring instructions to your TV or other device, please visit tdstelecom.com/remotepairing

#### YOUR REMOTE

- 1 Power: on/off
- ② TiVo: access the Home Screen, Apps & Games (long press), and My Shows (double press)
- (3) Info: displays program information
- 4 Exit: return to previous channel or exit menus, apps, and On Demand
- OK: select menu items
- 6 Back: return to previous screen or clear on-screen menus and graphics
- Menu Navigation: up, down, left, right
- Google Assistant: press and speak into the remote to issue voice commands
- Record: displays recording options
- Viewing Controls: play, pause, stop, rewind and fast forward
- (11) Replay: go back seven seconds
- **Skip**: advance 30 seconds
- Enter/Last: return to previous channel
- (1) Clear: deletes recordings

## **NAVIGATING TDS TV+**



Your TDS TV+ experience begins with the Home Screen. This screen includes live video playing in the background, the middle Navigation Bar, and lower SmartBar (program recommendations).

## **NAVIGATION BAR**

The Navigation Bar provides multiple options and is the central hub of your TDS TV+ experience. Scroll left or right and press the OK button to select an option.

**WATCH TV:** To watch live TV shows, go directly to the live TV channel playing in the background

**MY SHOWS:** Access a complete list of your TV recordings, On Demand shows you've saved, or saved shows from streaming apps like Netflix

WHAT TO WATCH: Suggests various, popular categories of programs to watch

GUIDE: Displays the channels included in your lineup

APPS & GAMES: Find and download your favorite apps

**ON DEMAND:** Explore our library of favorites, classics, new releases, and more

**SEARCH:** Look for content included in your lineup, On Demand, and streaming apps

MENU: Press LEFT past Watch TV to access. Here you can customize settings such as Parental Controls, Favorite Channels, and other User Preferences.

#### **SMARTBAR**

The SmartBar learns and recommends shows for you based on what you usually watch at a particular time and/or day. When a live show appears in the SmartBar, you can click on it to go directly to the show in progress.

TIP: The green "Start Over" icon appears next to certain shows listed in your guide. It means you can start the program over from the beginning. Press and hold the OK button to enable Start Over.



# RECORDING SHOWS & MOVIES

- When watching Live TV or searching for upcoming airings in the Guide, press the Record button to bring up recording options; record just this episode or movie or set up a OnePass for series recordings.
- Set up a series to record in OnePass with a variety of options to fit your recording preferences.
  See your Welcome Kit for more information about recordings and OnePass.

## **CLOUD DVR**

- To access recordings, select My Shows from the Navigation Bar or double press the TiVo button.
- Record up to 10 shows simultaneously.
- Total DVR storage space used is indicated by a percentage displayed at the top bar of My Shows.

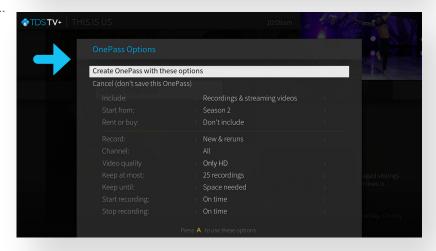
#### TDS TV+ ON YOUR DEVICES

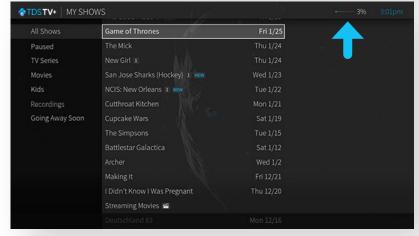
- TDS TV+ is available in the Apple and Google app stores. The app can also be downloaded on to AppleTV, Amazon Fire (TV and Cube) and Android TV.
- For TV away from home, go to content provider websites or apps and log in using your TDS account.

#### TROUBLESHOOTING

- For the best connection, use an ethernet cord to connect your TDS TV+ equipment to a modem.
- Location of your Wi-Fi router and Wi-Fi signal strength may impact video quality.
- To reboot the TDS TV+ receiver, hold down its power button for 6-10 seconds or unplug the receiver and plug back in.







### **ADDITIONAL RESOURCES**

#### TDS TV+ User Guide:

Located in the Welcome Kit you were provided with during install. It includes detailed and expanded explanations of TDS TV+ features and functionality.

#### **Online Customer Support:**

tdstelecom.com/support

#### **Customer Care:**

1-855-239-0284, available 24/7.

Delinquent accounts may lose service. Certain services not available in all areas. Price may vary by serving area and is subject to change without notice. Services subject to TDS Subscriber Agreement at tdstelecom.com/agreement, TDS Privacy Policy at tdstelecom.com/privacy, and Acceptable Use Policy at tdstelecom.com/use. TDS® is a registered trademark of Telephone and Data Systems, Inc. Copyright © 2021, TDS Telecommunications LLC, All Rights Reserved. TiVo and OnePass are trademarks or registered trademarks of TiVo Brands LLC. Google is a trademark of Google LLC. 204443\_Wireline\_R1.9/1-21/12138