**TRADING PARTNER PROFILE (TPP)**

**Porting between TDS TELECOM and CLEC**

**Purpose: The purpose of the Trading Partner Profile is to exchange contact and connectivity information required to port with TDS TELECOM. There are two sections to the profile:**

* **Initial Set-Up: How to establish porting with TDS TELECOM as a Trading Partner.**
* **Porting Business & Support Information: What information is required for optimal customer port experience?**

**For questions regarding the Trading Partner Profile, please send e-mail to:** [carrierrelations@tdstelecom.com](mailto:carrierrelations@tdstelecom.com)

**SECTION 1: INITIAL SET-UP**

**A. GENERAL TRADING PARTNER INFORMATION**

|  |  |  |  |
| --- | --- | --- | --- |
| **O**  **P**  **E**  **R**  **A**  **T**  **I**  **O**  **N**  **S** | **Item** | **TDS TELECOM** | **CLEC** |
| Company Name | TDS TELECOM |  |
| Wireless or Wireline | Wireline |  |
| Operating Company No. (OCN) | Refer to list of TDS TELECOM OCNs in SECTION D. |  |
| Administrative OCN | 0881 |  |
| Service Provider ID (SPID) | 0881 |  |
| LSMS SPID (Can be SS7 provider) | 0881 |  |
| LSR Version ID | Industry supported, prefer LSOG 9 |  |
| FOC Version ID | Industry supported, prefer LSOG 9 |  |
| WICIS Version ID | Current Industry Standard |  |
|  |  |  |
| **Port Order Acceptance:** | | |
| Monday – Friday | Will accept and process port orders from 8:00 AM to 3:00 PM CT / CDT |  |
| Saturday – Sunday | No requests/Responses will be processed on Saturday or Sunday |  |
| Holidays | Not Available On  New Year’s Day, Martin Luther King Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day |  |
| **Port Order Processing is subject to normal NPAC schedule** | | |

1. **PORT RESOLUTION CENTER**

**TDS TELECOM is available to support error/reject resolution subject to the following:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Item** | **TDS TELECOM** | | **<Trading Partner>** |
| **Port Resolution Center:** | Competitive Carrier Service Center | |  |
| Primary contact name | Competitive Carrier Service Center | |  |
| Phone Number | 877-665-5603 | |  |
| Email address | [Carrierservicecenter@tdstelecom.com](mailto:Carrierservicecenter@tdstelecom.com) | |  |
| Escalation Contact Name | Marnie Silvernail – Mgr – Circuit Design | |  |
| Phone Number | 218-568-2663 | |  |
| Email Address | Marnie.silvernail@tdsmetro.com | |  |
| **Hours of Operations support:** | | | |
| Monday – Friday | | 8:00 a.m. to 4:30 p.m. CT |  |
| Saturday – Sunday - Holidays | | Not Available |  |

**C. SPIDs/OCNs**

**Please list all OCNs for all SOA and LSMS SPID combinations.**

**TDS TELECOM OCNs for SOA SPID of 0881 and LSMS SPID of 0881:**

**Trading Partner OCNs for SOA SPID of “X” and LSMS SPID of “A”:**

**NOTE: Please list all OCN’s per NPAC SOA SPID. If you have more than one SOA SPID, please indicate which OCN’s belong to each.**

|  |  |  |  |
| --- | --- | --- | --- |
| **STATE** | **Telco Name** | **OCN** | **SPID** |
|  |  |  |  |
| AL | BUTLER TELEPHONE CO., INC. | 0284 | 0881 |
| AL | OAKMAN TELEPHONE | 0311 | 0881 |
| AL | PEOPLES TELEPHONE | 0314 | 0881 |
| AZ | ARIZONA TELEPHONE COMPANY | 2171 | 0881 |
| AZ | SOUTHWESTERN TELEPHONE CO | 2174 | 0881 |
| CA | HAPPY VALLEY TELEPHONE CO. | 2321 | 0881 |
| CA | HORNITOS TELEPHONE | 2322 | 0881 |
| CA | WINTERHAVEN TELEPHONE CO. | 2323 | 0881 |
| CO | DELTA COUNTY TELE-COMM, INC. | 2184 | 0881 |
| CO | STRASBURG TELEPHONE CO. | 2207 | 0881 |
| FL | QUINCY | 0338 | 0881 |
| GA | BLUE RIDGE TELEPHONE CO. | 0346 | 0881 |
| GA | CAMDEN TELEPHONE & TELEGRAPH | 0351 | 0881 |
| GA | NELSON-BALLGROUND | 0375 | 0881 |
| GA | QUINCY TELEPHONE CO. | 0338 | 0881 |
| ID | POTLATCH TELEPHONE CO. | 2230 | 0881 |
| IN | CAMDEN TELEPHONE COMPANY | 0744 | 0881 |
| IN | COM. CORP. OF INDIANA | 0776 | 0881 |
| IN | COM. CORP. OF SOUTHERN INDIANA | 0809 | 0881 |
| IN | HOME TELEPHONE CO. OF | 0778 | 0881 |
| IN | HOME TELEPHONE COMPANY OF | 0777 | 0881 |
| IN | MERCHANTS & FARMERS TEL CO. | 0788 | 0881 |
| IN | S & W TELEPHONE CO., INC. | 0816 | 0881 |
| IN | TIPTON TELEPHONE COMPANY | 0829 | 0881 |
| IN | TRI-COUNTY TELEPHONE CO, INC. | 0830 | 0881 |
| KY | LESLIE COUNTY TELEPHONE CO. | 0411 | 0881 |
| KY | LEWISPORT TELEPHONE CO. | 0412 | 0881 |
| KY | SALEM TELEPHONE COMPANY | 0417 | 0881 |
| ME | COBBOSSEECONTEE TELEPHONE | 0005 | 0881 |
| ME | HAMPDEN TELEPHONE COMPANY | 0010 | 0881 |
| ME | HARTLAND & ST ALBANS TELEPHONE | 0011 | 0881 |
| ME | SOMERSET TELEPHONE CO. | 0024 | 0881 |
| ME | THE ISLAND TELEPHONE COMPANY | 0007 | 0881 |
| ME | WARREN TELEPHONE COMPANY | 0031 | 0881 |
| ME | WEST PENOBSCOT TELEPHONE & | 0034 | 0881 |
| MI | CHATHAM TELEPHONE COMPANY | 0685 | 0881 |
| MI | COM CORP. OF MICHIGAN | 0672 | 0881 |
| MI | ISLAND TELEPHONE CO. | 0677 | 0881 |
| MI | SHIAWASSEE TELEPHONE CO | 0726 | 0881 |
| MI | WOLVERINE TELEPHONE CO. | 0738 | 0881 |
| MN | ARVIG TELEPHONE CO | 1350 | 0881 |
| MN | BRIDGE WATER TELEPHONE CO | 1362 | 0881 |
| MN | MID-STATE | 1413 | 0881 |
| MN | WINSTED TELEPHONE COMPANY | 1507 | 0881 |
| MS | CALHOUN CITY TELEPHONE CO | 0448 | 0881 |
| MS | MYRTLE TELEPHONE CO., INC. | 0449 | 0881 |
| MS | SOUTHEAST MISSISSIPPI TELEPHONE | 3301 | 0881 |
| NH | HOLLIS TELEPHONE COMPANY, INC. | 3321 | 0881 |
| NH | KEARSARGE TELEPHONE COMPANY | 0045 | 0881 |
| NH | MERRIMACK CO. TELEPHONE CO., | 3320 | 0881 |
| NH | MERRIMACK COUNTY TELEPHONE CO. | 0047 | 0881 |
| NH | WILTON TELEPHONE CO. | 0050 | 0881 |
| NY | DEPOSIT TELEPHONE CO | 0089 | 0881 |
| NY | EDWARDS TELEPHONE CO | 0092 | 0881 |
| NY | ORISKANY FALLS TELEPHONE | 0114 | 0881 |
| NY | PORT BYRON TELEPHONE CO | 0118 | 0881 |
| NY | TOWNSHIP TELEPHONE CO | 0129 | 0881 |
| NY | VERNON TELEPHONE CO., INC. | 0133 | 0881 |
| OH | ARCADIA TELEPHONE CO. | 0585 | 0881 |
| OH | CONTINENTAL TELEPHONE CO. | 0607 | 0881 |
| OH | LITTLE MIAMI COMMUNICATIONS | 0613 | 0881 |
| OH | OAKWOOD TELEPHONE CO. | 0645 | 0881 |
| OH | VANLUE TELEPHONE CO | 0662 | 0881 |
| OK | MID-AMERICA TELEPHONE, INC. | 2010 | 0881 |
| OK | OKLAHOMA COMMUNICATIONS | 1984 | 0881 |
| OR | ASOTIN TELEPHONE CO. | 2404 | 0881 |
| OR | HOME TELEPHONE COMPANY | 2377 | 0881 |
| PA | MAHANOY & MAHANTANGO TEL CO | 0183 | 0881 |
| PA | SUGAR VALLEY TELEPHONE CO | 0206 | 0881 |
| SC | McCLELLANVILLE TELEPHONE CO | 0533 | 0881 |
| SC | NORWAY TELEPHONE COMPANY, INC. | 0535 | 0881 |
| SC | ST. STEPHEN TELEPHONE COMPANY | 0544 | 0881 |
| SC | WILLISTON TELEPHONE CO. | 0551 | 0881 |
| TN | CONCORD TELEPHONE EXCH., INC. | 0559 | 0881 |
| TN | HUMPHREYS COUNTY TELEPHONE CO. | 0566 | 0881 |
| TN | TELLICO TELEPHONE CO., INC. | 0578 | 0881 |
| TN | TENNESSEE TELEPHONE | 0575 | 0881 |
| VA | AMELIA TELEPHONE COMPANY | 0217 | 0881 |
| VA | NEW CASTLE TELEPHONE COMPANY | 3029 | 0881 |
| VA | VIRGINIA TELEPHONE COMPANY | 0253 | 0881 |
| VT | LUDLOW TELEPHONE CO | 0058 | 0881 |
| VT | NORTHFIELD TELEPHONE CO | 0061 | 0881 |
| VT | PERKINSVILLE TELEPHONE CO | 0062 | 0881 |
| WA | ASOTIN TELEPHONE CO. | 2404 | 0881 |
| WA | LEWIS RIVER TELEPHONE CO | 2427 | 0881 |
| WA | McDANIEL TELEPHONE CO | 2430 | 0881 |
| WI | B B & W TELEPHONE CO. | 0856 | 0881 |
| WI | BADGER TELECOM, INC. | 0844 | 0881 |
| WI | BLACK EARTH | 0849 | 0881 |
| WI | BONDUEL TELEPHONE CO | 0851 | 0881 |
| WI | CENTRAL STATE TELEPHONE | 0859 | 0881 |
| WI | DICKEYVILLE TELEPHONE CORP. | 0875 | 0881 |
| WI | EASTCOAST TELECOM INC. | 0914 | 0881 |
| WI | FARMERS TELEPHONE CO. | 0880 | 0881 |
| WI | GRANTLAND TELECOM INC. | 0930 | 0881 |
| WI | MID-PLAINS TELEPHONE, INC. | 0881 | 0881 |
| WI | MIDWAY TELEPHONE CO. | 0909 | 0881 |
| WI | MT. VERNON TELEPHONE | 0917 | 0881 |
| WI | RIVERSIDE TELECOM, INC. | 0943 | 0881 |
| WI | SCANDINAVIA TELEPHONE | 0945 | 0881 |
| WI | SOUTHEAST TELEPHONE CO. OF | 0952 | 0881 |
| WI | STOCKBRIDGE & SHERWOOD | 0954 | 0881 |
| WI | TENNEY TELEPHONE | 0958 | 0881 |
| WI | UTELCO | 0963 | 0881 |
| WI | WAUNAKEE TELEPHONE | 0968 | 0881 |

**E. CONNECTIVITY**

**Do you have an agreement with a Clearinghouse vendor or Service Bureau? If yes, please provide the vendor name and contact information.**

|  |  |  |  |
| --- | --- | --- | --- |
| **C**  **O**  **N**  **N**  **E**  **C**  **T**  **I**  **V**  **I**  **T**  **Y** | **Item** | **TDS TELECOM** | **<Trading Partner>** |
|  | | |
| **Vendor Name** | Not Applicable |  |
| Contact Name | Not Applicable |  |
| Contact description | Not Applicable |  |
| Phone number #1 | Not Applicable |  |
| Phone number #2 | Not Applicable |  |
| FAX number | Not Applicable |  |
| Email address | Not Applicable |  |
| Other |  |  |

**If no Clearinghouse or Service Bureau, please provide contact information for Connectivity.**

|  |  |  |  |
| --- | --- | --- | --- |
| **C**  **O**  **N**  **N**  **E**  **C**  **T**  **I**  **V**  **I**  **T**  **Y** | **Item** | **TDS TELECOM** | **<Trading Partner>** |
|  | | |
| **Contact name** |  |  |
| Contact description | N/A |  |
| Phone number #1 | N/A |  |
| Phone number #2 | N/A |  |
| FAX number | N/A |  |
| Email address | N/A |  |
| Other | N/A |  |

**F. TRANSPORT MODE**

|  |  |  |  |
| --- | --- | --- | --- |
| **E**  **-**  **M**  **A**  **I**  **L** | **Item** | **TDS TELECOM** | **<Trading Partner>** |
|  | **Porting Method**: Primary | Primary |  |
|  | Specific E-Mail Requirements | [carrierservicecenter@tdselecom.com](mailto:Carrierservicecenter@tdselecom.com) |  |

**G. INTER-CARRIER TEST SCHEDULING**

For Pre or Post Launch Inter-Carrier Test Scheduling, please contact:

* Contact:
* Phone:
* E-mail:

|  |  |  |  |
| --- | --- | --- | --- |
| **O**  **P**  **E**  **R**  **A**  **T**  **I**  **O**  **N**  **S** | **Item** | **TDS TELECOM** | **<Trading Partner>** |
| **… for Test …** | | |
| Operating Company No. (OCN) | Refer to list of TDS TELECOM OCNs SECTION D. |  |
| Administrative OCN | 0881 |  |
| Wireless or Wireline | Wireline |  |
| Service Provider ID (SPID) | 0881 |  |
| LSMS SPID | 0881 |  |
| LSR Version ID | Industry supported, prefer LSOG 9 |  |
| FOC Version ID | Industry supported, prefer LSOG 9 |  |
| WICIS Version ID | Current Industry Standard |  |
| **Testing Timeframes:** |  |  |
| Time Zone (PST, MST, CST, EST) | CST |  |
| Business days (Sun, Mon, etc.) | Monday through Friday |  |
| Business day begin (hh:mm) | 8:00 CST |  |
| Business day end (hh:mm) | 16:30 CST |  |
| CSR Interval | 4 hours after receipt of request  (requests received after 3pm CST will be considered to be the next business day) |  |
| LSR FOC/Rejection Interval | 4 hours after receipt of request  (requests received after 3pm CST will be considered to be the next business day) |  |
| Cancellation/Reschedule Policy | No reschedules or cancellations accepted after 3pm on the FOC due date of the LSR |  |
|
|

**SECTION 2: PORTING BUSINESS & SUPPORT INFORMATION**

**A. INFORMATION REQUIRED FOR LOGGING TROUBLE TICKETS WITH TDS TELECOM’S PORT RESOLUTION CENTER (PRC)**

**TDS TELECOM :**

* Customer name and organization.
* Full description of the issue and expected results.
* Steps to reproduce the issue and relevant data.
* All applicable issue, log, and system files.
* Any special circumstances surrounding the discovery of the issue (e.g., first occurrence or occurred after what specific event).
* Customer’s business impact of problem and suggested priority for resolution.

**<Trading Partner>:**

* Customer name and organization.
* Full description of the issue and expected results.
* Steps to reproduce the issue and relevant data.
* All applicable issue, log, and system files.
* Any special circumstances surrounding the discovery of the issue (e.g., first occurrence or occurred after what specific event).
* Customer’s business impact of problem and suggested priority for resolution.

**B. PORTING VALIDATION STANDARDS**

Information Required for Port Validation

**TDS TELECOM :**

* Porting Telephone Number - 100% match
* Zip Code - 100% match
* SSN or Tax ID or Acct. No. – 100% match
* MDN (wireless) – 100% match

**<Trading Partner>:**

* TBD

**C. PORTING BUSINESS RULES**

**TDS TELECOM :**

* **Resellers** – TDS TELECOM will not accept port requests from wireless resellers. Resellers should coordinate their port requests through the wholesale wireless carrier.
* **WICIS/LSOG Sunrise/Sunset** – TDS TELECOM will support mltiple WICIS/LSOG versions during the sunrise/sunset period. The length of time will be consistent with industry guidelines.
* **NPAC regions supported** – TDS TELECOM will support all USA NPAC regions where does business.
* **Maintenance** – Maintenance hours will adhere to NPAC maintenance hours. All other porting systems will adhere to TDS TELECOM published CSC business hours.

**<Trading Partner>:**

* TBD

**The parties agree that information contained in the Trading Partner Profile is operational in nature and subject to change. The parties agree to make every effort to give the other party 30 days notice of any changes to its information.**